Oakland Unified School District

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Legislation Text

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Ratification by the Board of Education of a Professional Services Contract between the District and Tony Leong, Concord, CA, for the latter, up to 85 hours, to install, update System Center Configuration Manager (SCCM)'s to: 1) Create and build out collections for software deployment and software updates; 2) Upgrade SCCM to the current latest release; 3) Ensure proper SCCM infrastructure is in place for software distribution in a timely fashion; 4) Troubleshoot SCEP installation failures; 5). Automatic definition deployment rules for SCEP; 6) Package and deploy software to be made available in SCCM software center/application catalog for end user initiated installation; 7) Troubleshoot software update failures; 8) Train Service Desk agent on software installation and basic troubleshooting on software installation failures; 9) Knowledge transfer for SCCM SUP components and 10) Knowledge transfer for application packaging, for the Technology Services Department, for the period of December 23, 2015 through June 30, 2016, in an amount not to exceed $5,525.00.