



# Oakland Unified School District

Board of Education  
1011 Union Street, #940  
Oakland, CA 94607  
(510) 879-1944  
boe@ousd.org E-Mail  
<http://www.ousd.org>

## Legislation Text

---

**File #:** 20-1878, **Version:** 1

---

Ratification by the Board of Education of a Professional Services Agreement 2020-2021 between the District and Servio Consulting, LLC, Frankfort, IL, for the latter to build a training plan of three tracks: 1) Super Users; 2) Program Managers; and 3) Teachers, and assist Project Management/Change Management support, for rollout of Salesforce COST System to an additional 45 schools, completing establishment of a District-wide Case Management System, via Community Schools and Student Services Department, for the period of August 3, 2020 through December 31, 2020, in an amount not to exceed \$15,000.00.