



# Oakland Unified School District

Board of Education  
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## Legislation Details (With Text)

**File #:** 18-1897      **Version:** 1      **Name:** Order Form and Master Subscription Agreement - Zendesk, Inc. - Technology Services Department  
**Type:** Agreement or Contract      **Status:** Passed  
**File created:** 8/30/2018      **In control:** Chief Academic Officer  
**On agenda:** 9/26/2018      **Final action:** 9/26/2018  
**Enactment date:** 9/26/2018      **Enactment #:** 18-1516

**Title:** Ratification by the Board of Education of Order Form and Master Subscription Agreement between the District and Zendesk, Inc., San Francisco, CA, for the latter to provide hosting, maintenance and upgrades of the Zendesk platform and related customer support to the Technology Services, Talent, Enrollment and Transportation Departments, described in Order Form, incorporated herein by reference a though fully set forth, via the Technology Services Department, for the period of July 1, 2018 through June 30, 2019, in an amount not to exceed \$79,352.48.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 18-1897 Order Form and Master Subscription Agreement - Zendesk, Inc. - Technology Services Department

**Contact:** Susan.Beltz@ousd.org

Date	Ver.	Action By	Action	Result
9/26/2018	1	Board of Education	Adopted on the General Consent Report	Pass

Ratification by the Board of Education of Order Form and Master Subscription Agreement between the District and Zendesk, Inc., San Francisco, CA, for the latter to provide hosting, maintenance and upgrades of the Zendesk platform and related customer support to the Technology Services, Talent, Enrollment and Transportation Departments, described in Order Form, incorporated herein by reference a though fully set forth, via the Technology Services Department, for the period of July 1, 2018 through June 30, 2019, in an amount not to exceed \$79,352.48.