



Legislation Details (With Text)

File #: 23-2700 **Version:** 1 **Name:** Services Agreement 2023-2024 - Servio Consulting, LLC - Community Schools and Student Services Department

Type: Agreement or Contract **Status:** Passed

File created: 11/20/2023 **In control:** Chief Academic Officer

On agenda: 1/10/2024 **Final action:** 1/10/2024

Enactment date: 1/10/2024 **Enactment #:** 24-0017

Title: Ratification by the Board of Education of a Services Agreement 2023-2024 by and between the District and Servio Consulting, LLC, Frankfort, IL, for the latter to focus on core objectives to improve the Salesforce database for the Coordination of Services Team (COST) and the Expanded Learning Office, by proactively monitoring the Salesforce database; provide a dedicated point person for all organization issues and questions, provide system monitoring and identify potential issues before they impact the entire database; assign an account manager that will meet monthly to discuss the health of the database and share enhancements to the existing system, via Community Schools and Student Services Department, for the period of December 1, 2023 through June 30, 2024, in an amount not to exceed \$52,500.00.

Sponsors:

Indexes:

Code sections:

Attachments: 1. 23-2700 Services Agreement 2023-2024 - Servio Consulting, LLC - Community Schools and Student Services Department

Contact: martha.pena@ousd.org

Date	Ver.	Action By	Action	Result
1/10/2024	1	Board of Education	Adopted on the General Consent Report	Pass

Ratification by the Board of Education of a Services Agreement 2023-2024 by and between the District and Servio Consulting, LLC, Frankfort, IL, for the latter to focus on core objectives to improve the Salesforce database for the Coordination of Services Team (COST) and the Expanded Learning Office, by proactively monitoring the Salesforce database; provide a dedicated point person for all organization issues and questions, provide system monitoring and identify potential issues before they impact the entire database; assign an account manager that will meet monthly to discuss the health of the database and share enhancements to the existing system, via Community Schools and Student Services Department, for the period of December 1, 2023 through June 30, 2024, in an amount not to exceed \$52,500.00.