

To:Measure N CommissionFrom:Lucia Moritz, Network SuperintendentSubject:High School Linked Learning Staff Response to Fiscal Year 2018-2019 Measure N Audit ReportDate:January 16, 2020

### **OVERVIEW & OBJECTIVE**

In previous years staff has experienced difficulty completing the audit in a timely manner. This year Measure N staff worked diligently with the auditor to establish a timeline and was able to adhere to the auditor's timeline to ensure the 2018-2019 Measure N audit was completed and submitted to the Measure N Commission as required by the language of the measure.

Due to the diligent work to adhere to the timeline and the high turnover occurring throughout the district, Measure N staff had difficulty in receiving support to complete the auditor's requests. However, Measure N staff worked to submit documentation in order to meet auditor's requests and was able to submit it within the agreed upon timeline.

Overall, staff have taken Measure N audit findings and recommendations with seriousness and have developed processes and procedures to increase transparency and address concerns. Staff understand the reasons that contributed to the findings and recommendations for the 2018-2019 Measure N audit and will continue to address concerns, improve Measure N review and approval procedures, and continue to work to collaborate across the district to meet audit requests.

### SUMMARY

Auditor findings, auditor recommendations, and staff response are as follows:

# Audit Procedure 2: Separately for District schools and charter schools, review the nature of the expenditures, and review source documents to ensure the expenditures were within the permissible uses of the ballot language.

#### Finding A:

Material weakness in internal control over compliance, and non-compliance regarding District *vendor* transactions because supporting documentation was not provided for us to review.

Finding B:

Material weakness in internal control over compliance and non-compliance regarding District *payroll* transactions because supporting documentation was not provided for us to review.

### Recommendation:

We recommend the District to formally identify the department and specific person responsible for approving Measure N expenses for payment. The person responsible for approving payments should also keep the supporting documentation that was the basis of the approval because that is the same documentation that will support the audit.

#### Staff Response and Corrective Action:

Staff agree in part with the findings that supporting documentation was not provided for review but want to emphasize that Measure N staff submitted the only documentation that the auditor received. Although Measure N staff were unable to submit all documentation, current OUSD process and procedures as well as the



Measure N approval process require the documentation as part of the process. This documentation that is required is the same documentation that is needed to submit to the auditor and address auditor requests.

Staff agree in part with the recommendation as we understand that OUSD must be able to address auditor requests. However, OUSD currently has an established process and procedure by which all payments are made for all funding sources including Measure N. For example, all payments that need to be made to vendors are completed within the Accounts Payable department. These include payments that need to be made from Measure N budgets of district schools. Measure N expenditures follow all OUSD procedures and due to it's restricted nature have the additional step of requiring the approval of the Measure N Program Manager first.

Due to district procedures existing already, staff are scheduling a meeting in the coming weeks with OUSD's Controller to ensure that Measure N staff and the Controller understand broader District audit procedures, the support Measure N audits will receive moving forward, and specific staff that will help the audit completion. Even so, Measure N staff continue to reflect on how Measure N review and approval processes can be improved, not only to ensure oversight, but to also be able to demonstrate to the Measure N Commission and public that there is oversight by meeting auditor requests.

Audit Procedure 3: Test if Measure N is funding supplemental activities by reviewing documents to support if District schools and charter schools used funds to provide services which they were required to make available by virtue of being a school. We also reviewed documents to determine whether the parcel tax funded services that were previously provided with another funding source.

#### Finding A:

Material weakness in internal control over compliance and noncompliance.

#### Recommendation:

Ensuring an item of expenditure is supplemental should be part of the standard approval process before incurring an expense or entering into a contract. To that end, the document Measure N Permissible Expenses 2018-19 gives specific and written criteria that may be used to evaluate if an expense is supplemental. The document further requires that "District and school site personnel must maintain documentation that clearly demonstrates the supplementary nature of these funds."

We suggest that the District develop a checklist document that specifically reconciles a planned expenditure with the Measure N Permissible Expenses document. The checklist should be maintained with the procurement file as evidence that the policy was followed and that an activity is supplemental.

#### Staff Response and Corrective Action:

Staff agree in part with the recommendation. We understand that Measure N funding is a restricted and supplemental resource and agree that we must ensure expenditures are supplemental.

Currently, we do review the supplemental nature of expenditures by checking in with school leadership and principal supervisors during the review of Measure N budgets and the day to day approvals of expenditures. OUSD district schools submit a full budget every year and staff can review expenditures to cross reference how expenditures have been funded previously if there is a need for clarification.



Staff do not agree with creating a checklist for each individual expenditure as this would be a process difficult to implement. Instead, staff can create checklist for Measure N plans that staff submits with Measure N plan recommendations to demonstrate that there was review of the supplemental nature of expenditures. There continues to be some difficulty in implementing this corrective action when reviewing charter school budgets as we do not have access to their full budget and how expenditures have been funded previously.

### Audit Procedure 4: Test a sample of expenditures to ensure they were spent in accordance with the approved site plan.

#### Finding A:

Material weakness in internal control over compliance and non-compliance.

### Recommendation:

Similar to the recommendation for procedures number two and number three, ensuring expenditures are included on the approved site plan should be part of the approval process that occurs before an expense is obligated. The process and the specific approvals should be documented in writing so that they may be objectively followed by the person responsible for compliance, and available to support the audit.

The District implemented a new accounting information system during the fiscal year 2018-19. The information needed to support compliance may be maintained electronically in the District's accounting system. If so, a specific person should be designated as responsible for providing this information. Furthermore, that specific person should be required to participate in the audit process.

We also recommend that site plans avoid ambiguous language subject to interpretation after approval such as "consultants" or "travel and conferences" or "professional learning" or "house spirit supplies."

### Staff Response and Corrective Action:

Staff agree with the recommendation that it must be ensured that expenditures are included in the approved site plan as part of the approval process. Staff have already implemented this corrective action in previous years.

Currently, the approval process for OUSD district schools requires the High School Operations Program Manager to review each expenditure is in the plan before the expense is approved within the Escape system. This year due to charter schools being on a reimbursement plan, the Measure N Coordinator reviews that each expenditure is in the approved Measure N plan as part of the review process in order for expenditures to be reimbursed.

Currently sites providing detailed justifications within the Measure N plan and are required to include in all expenditure requests. Further corrective action for staff will be to follow up with OUSD Controller to determine what level of detail is auditor receiving for audit and ensure that they are receiving the information that is provided via the Measure N review and approval process.



# APPENDIX

# Measure N 2017-18 Audit: Recommendations & Corrective Action

## A. Auditor Recommendation

"We recommend the District to formally create an organization chart identifying the department and specific person responsible for approving Measure N expenses for payment.

We also recommend the District to officially develop a document retention policy to facilitate timely retrieval of supporting documents.

Concerning indirect costs, the District should formally determine if such costs are allowable and the administrative regulations should be amended to avoid any ambiguity."

# 1. Staff Response - Agree

Staff agree with this recommendation.

# 2. Staff Corrective Action - Implemented

- Measure N staff has determined the process and specific person responsible for approving Measure N expenditures for both district and charter schools
- Measure N Guide provides an overview of the review and approval process for district and charter schools
- Measure N Permissible Expenses document draft includes status of indirect costs being non-permissible
- Measure N staff provides training on the review and approval process of Measure N expenditures at the beginning of the year

# 3. Staff Corrective Action - To be determined

- District retention policy of supporting documents
- One on one check-ins with sites periodically throughout the year regarding Measure N expenditures

# B. Auditor Recommendation (Repeat from 2016-17 Audit Recommendations)

"Ensuring an item of expenditure is supplemental should formally be part of the standard approval process before incurring an expense or entering into a contract. To that end, the District should develop specific and written criteria that may be used to evaluate if an expense is supplemental.

Furthermore, like the recommendation for procedures number 2, the recommendation regarding documentation retention is also applicable to this procedure."

# 1. Staff Response - Agree

Staff agree with this recommendation.

2. Staff Corrective Action



- Duty statement template has been created for the process of determining if a position is supplemental
- A justification form template has been created for the pre-approval process of expenditures like supplies to determine if supplemental
- Permissible expenses document provides information on what is meant by supplemental as well as expenditures that are non-permissible due to supplanting issues

# C. Auditor Recommendation

"Similar to the recommendation for procedure number 2, ensuring expenditures are included on the approved site plan should be part of the approval process that occurs before an expense is obligated.

The process should be documented in writing so that it may be objectively followed by the person responsible for compliance. As a condition for approval, there should be a documented connection to the specific item on the site plan of which an intended expenditure relates.

We also recommend that site plans avoid ambiguous language subject to interpretation after approval such as "consultants" or "travel and conferences" or "professional learning" or "house spirit supplies.""

# 1. Staff Response - Agree

Staff agree with this recommendation overall. The recommendation regarding avoiding ambiguous language is a bit more difficult to address due to language potentially being subjective.

# 2. Staff Corrective Action

• Assuming a strategic action is ambiguous, the site will have to provide a justification form to ensure the expenditure meets all 5 criteria and supports pathway development.

# D. Auditor Recommendation

"Recommendation for improvements to internal controls:

Processing exemptions and updating the tax rolls is managed exclusively by one District employee. We recommend the District to identify a specific person responsible for overseeing the work of that employee. That person should periodically review applications to ensure the District's control process is working as intended."

# 1. Staff Response - Agree

Staff agree with this recommendation.

# 2. Staff Corrective Action

• Corrective action to be determined.



# Measure N 2016-17 Audit: Recommendations & Corrective Action

# A. Auditor Recommendation

We recommend the District to develop written policies regarding appropriate use of Measure N funds, and document retention to support the audit, so that each site has clear and consistent guidelines to follow.

## 1. Staff Corrective Action

- Measure N Permissible Expense document was created in December 2016 and was provided to all Measure N schools
  - Document was provided again with the 2018-19 SPSA
- Measure N Permissible Expense document includes definition of supplanting vs. supplement
- Measure N team is currently finalizing revised administrative regulations to include this information
- Measure N Budget Proper Justification document was provided to schools that provides information on the proper information needed for Measure N budgets
- Measure N Guide has been finalized for all schools

## **B. Auditor Recommendation**

We also recommend the District to appoint an individual responsible for overseeing the use of Measure N funds and monitoring the expenditures by approving contracts/purchase orders and personnel positions prior to incurring the expense.

### 1. Staff Corrective Action

• Creation of Program Manager of Measure N Operations

# C. Auditor Recommendation

Similar to the recommendation for procedures number 2, ensuring an expenditure is supplemental should be part of the standard approval process prior to incurring an expense or entering into a contract.

### 1. Staff Corrective Action

• Measure N Permissible Expenses document to capture this information

### D. Auditor Recommendation

The District should also develop written procedures so that each site has clear and consistent guidelines to follow.

### 1. Staff Corrective Action

• Measure N Guide

Measure N Commission Recommendations	Staff Corrective Action
<ol> <li>Publish and distribute written standard policies and procedures regarding the appropriate use of, including definition of</li> </ol>	<ul> <li>Measure N Permissible Expense document was created in December 2016 and was provided to all Measure N schools         <ul> <li>Document was provided again with the 2018-19</li> </ul> </li> </ul>

# Measure N 2015-16 Audit: Recommendations & Corrective Action



supplement versus supplant, and proper expense documentation of Measure N funds	<ul> <li>SPSA</li> <li>Measure N Permissible Expense document includes definition of supplanting vs. supplement</li> <li>Measure N Guide includes information regarding proper documentation</li> <li>Measure N Budget Proper Justification document was provided to schools that provides information on the proper information needed for Measure N budgets</li> <li>Measure N Permissible Expense documents provides information on allowable and non-allowable expenses, definition of supplement vs. supplant, and required justification</li> </ul>
2. Provide ongoing training and support to all district and charter high school principals and business operations employees on the appropriate use of and proper expense documentation of Measure N funds	<ul> <li>Measure N staff provided Measure N training in the Fall of 2017 specifically to OUSD school site clerical and business managers</li> <li>Measure N staff provided Measure N trainings in the Fall of 2018</li> <li>Measure N staff held 1-1 check-in with some sites to learn about challenges and provide solutions</li> </ul>
3. Designate an individual responsible for overseeing the use of all Measure N funds, and monitoring expenditure by approving personnel positions, contracts, and purchase order prior to incurring actual expense	Creation of Program Manager of Measure N Operations
4. Implement the use of cost reimbursement contract agreements with each independent charter school to facilitate reasonable and necessary monitoring of charter schools' appropriate use of and proper expense documentation of Measure N funds	<ul> <li>All charter schools have signed an MOU that has been Commission and Board approved</li> <li>Charter schools will be on quarterly reimbursement that requires quarterly submission of quarterly expenditure reports and supporting documentation</li> </ul>
5. Implement the use of a chart of accounts and financial statements that the Measure N Commission and an independent auditor can readily identify functional uses of Measure N funds by school and by administration	<ul> <li>Measure N staff will revise administrative regulations to articulate this requirement of use of chart of accounts and financial statements</li> </ul>