

Professional Culture Organizational Update



Presented by Organizational Effectiveness & Culture, Talent, and Teaching & Learning Presented to Oakland Unified School District Board of Directors September 28, 2016











Pathway to Excellence: Effective Talent Programs



Our work starts with our people and the effectiveness of our organization and our culture are the reasons why people stay. We need to make OUSD the premier employer for educators in the Bay Area. This means we must recruit the best talent, create a system that cultivates their growth, and develop a culture that facilitates high retention of our most effective employees.

Recruiting & Inducting

We will focus on recruiting the best talent and develop efficient systems for supporting their successful transition into their roles in the District.

Supporting & Evaluating

We will make OUSD the employer of choice in the Bay Area by creating conditions for success through effective teams, a culture of professional learning, and the use of observation and constructive feedback.

Leading & Retaining

We will create professional growth opportunities that facilitate the development of all employees as educators and leaders within our system in a way that supports the placement and retention of our most effective employees.







2016-17 Superintendent Workplan: Deliverables

Sub-Goal 1a.

Support educators in continued development in Common Core State Standards and Social Emotional Learning standards at all school sites, with a specific focus on underperforming schools.

Sub-Goal 1b.

Implement plan to rollout common district values.

Sub-Goal 1c.

Develop and effectively communicate strategy to recruit, develop and retain educators in OUSD.









Sub Goal 1a

Support educators in continued development in Common Core State Standards and Social Emotional Learning standards at all school sites, with a specific focus on underperforming schools.

Impact for 2017

- Educators will utilize CCSS and SEL standards to plan, deliver and reflect on instruction, using district curriculum and tools.
- Educators will be knowledgeable about the standards for their grade level and/or content area.
- Students at all underperforming schools will demonstrate significant growth on CCSS and SEL standards that exceeds that of average or above performing schools and brings the school closer to achieving excellence.

What will be our **IMPACT** over next 3 Years?

16-17

Teachers use CCSS, NGSS, ELD and SEL standards to plan, deliver and reflect on grade-level instruction, employing model district curriculum and practices.

Students at all underperforming schools will demonstrate significant growth on CCSS and SEL standards that exceeds that of average or above performing schools and brings the school closer to achieving excellence.

17-18

Teachers use CCSS, NGSS, ELD and SEL standards ... employing model district curriculum and practices enhancing students experience of JOY & CULTURAL RESPONSIVENESS.

Underperforming schools will receive differentiated support and curricular options designed to significantly accelerate student performance with CCSS and SEL.

Students at all underperforming schools ...

18-19

Teachers use CCSS ... in every lesson every day.

Teachers will report being well supported and effective.

The number of underperforming schools will show a decrease of 50%. The remaining underperforming schools will engage in intensive innovation and support in order to improve outcomes for students, including placement of a master principal and staff.

Results-Based Professional Learning: Common Outcomes

Student Learning	Teaching Practices (OETF)	Leadership Practices (LGDS)
All students will	All teachers will	All site leaders will
S1: Write with evidence in the 3 text types	T1: Plan and prepare rigorous, standards- aligned lessons/tasks (D1)	L1: Build capacity of teams to plan collaboratively from shared outcomes* and
S2: Increase their ability to <i>read complex text</i>	T2: Create a supportive and challenging learning environment by building	engage in data-driven cycles of inquiry (IL.1, 3, 5)
S3: Develop sense-making and problem-solving within grade-level math standards	classroom community (2A2) and maintaining routines (2C)	L2: Observe and provide feedback on the instructional core (content, teacher, student, task) (IL4)
S4: Develop SEL and cultural competency through structured collaboration and academic discussion	T3: Use standards-aligned, formative assessment to monitor progress and differentiate instruction (e.g. small groups) (3D, 4A)	L3: Establish universal and targeted systems to support academic acceleration and positive school culture (IL.2)
Meeting these outcomes will contribute to growth on the School Performance Framework (SPF). Progress will be monitored through data-driven inquiry cycles.	T4: Model and develop SEL and cultural responsiveness in relationships with adults and students (2A2, 2B)	L4: Model and develop SEL and cultural responsiveness in relationships with adults and students (RC5)

^{*}Common Core/NGSS/ELD Standards, SEL Competencies, Profile of a Graduate, Pathway Outcomes.









Cross-Departmental Professional Learning Coordination and Planning

- Professional Learning Leadership Design Teams
 - Instructional Core (Academics)
 - Conditions for Student Learning (Culture)
 - Leading Teams
- Principal and Teacher Leader Input and Feedback Loops





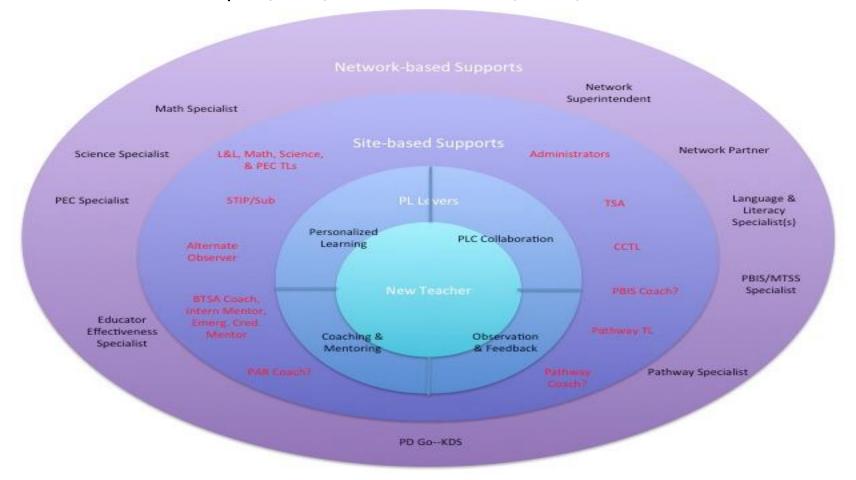






Network Support Team

Embedded & Differentiated PL Support for Principals, ILTs, Teacher Leaders, PLCs, & Teachers





Define & Implement Quality Models

- ☐ Standards-aligned Unit & Lesson planning with meaningful, grade-level tasks
- ☐ SBAC "Claims & Targets" Curriculum Inquiry
- ☐ Collaborative Inquiry practices for Instructional Leadership Teams & Teacher Professional Learning Communities
- ☐ "3 Legged" Model of Social Emotional Learning











Professional Learning Levers

- ☐ **Teams** as Learning Communities--Principals, ILTs, PLCs "Leveraging the Power of Teams to Ensure Every Student Thrives!"
- □ Personalized Learning--Site-based learning; PDgo!; Network Team Supports
- ☐ Observation & Feedback--LGDS, TGDS
- ☐ Coaching/Mentoring--New Teacher/Principal Mentoring





Monitoring Implementation of Standards and Social Emotional Learning

- ☐ Learning Walks
- ☐ Teacher & School self-reflection

☐ TGDS data

■ Network Support Team data collection





Sub Goal 1b

Implement plan to rollout common district values.

Impact for 2017

 All employees know, understand and begin to demonstrate District Values all employees will report an increased sense of trust within their work group and in OUSD overall



THEORY OF ACTION



Strategic Change Management Intentionality around our Employee Experience

Organizational Sustainability & Health

PROJECT TIMELINE MILESTONES 2016-2017

Dec-June 2017 Aug-Oct Sept -Nov June-Aug Title Title Title Title Employee Define Values • Embed & Align Analysis and recognition Values to summary of all Values Based Develop programs **VBLD** programs Leadership **Behavioral Core** programs Employees Competencies GPW Trust Index Communication Survey Align to Design "Living Strategy (Define performance Values" **Share Values**) Celebrate Valuesmanagement activities **Employee** systems **Build activities** recognition OUSD Veteran's Communication for living implementation Strategy **Values**











VALUES DAY 8-8-16

Creating a transformative space and experience.

- Branding
- Language
- Mood & Energy
- Special recognitions
- Democratic selection process
- District Values Revealed











DEFINING OUR VALUES ACROSS THE ORGANIZATION

Students First

OUSD Students &
_____Teachers

Equity

Office of Equity

Excellence

Professional Learning Work Group (ASEL)

Integrity

Executive Cabinet

Cultural
Responsiveness
CSSS Work Group

Joy

OEC Work Group











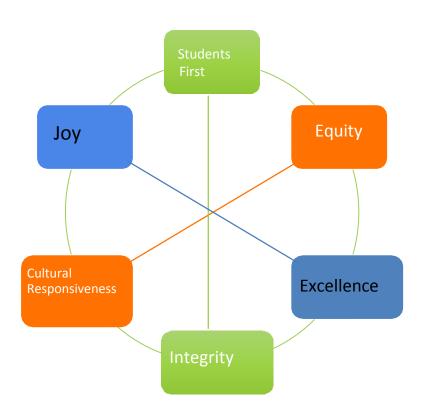
Defining Core Competencies

Once values are defined, we will attribute behavioral core competencies as to what the values look and sound like.

Shared organizational language is important for feedback and accountability (manager to direct report, direct report to manager, and peer to peer).

CORE COMPETENCIES

- Building authentic relationships
- Openness to the perspectives of others
- Asking to understand and/or affirming the identity and experience of others







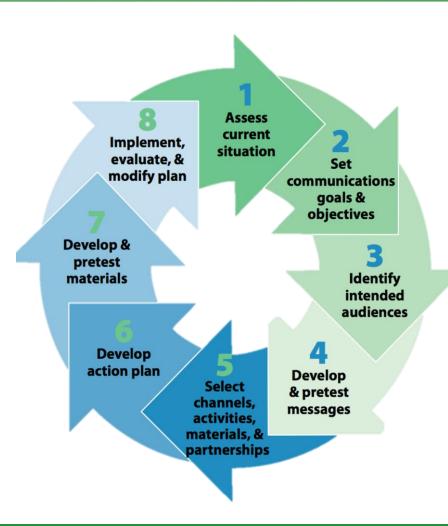




Current Work

Defining Values

Hosting groups across the organization to create shared definitions













Action Plan Progress

Activity/Action	Due	Status	Notes
	Date	(In progress, not	
		started, completed,	
		etc.)	
Media advisory	Aug 7	completed	Awareness building (external)
Press release	Aug 9	completed	Awareness building (external)
Web page	Aug 9	ongoing	Establishing a place to house updates on Values Process
ousd.org/iamousd			(internal/external)
All Staff	Aug 10	completed	Awareness building (internal)
Announcement			
FTD	Sep 8	completed	Awareness and promotion of Values (internal/external)
Creation of email	Aug 18	completed	Buy in to power of aligned Values (internal)
signature			
promoting values			
Promotion of		not started	Awareness building (internal/external)
signature line			
Social media	Aug 8 -	ongoing	Awareness and promotion of Values
#iamousd	ongoing		(internal/external)

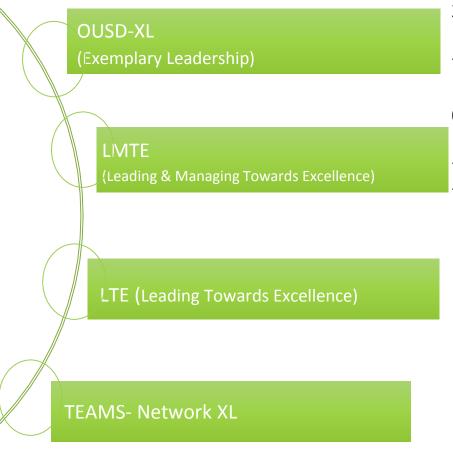








Values Based Leadership Development **Programs**



3 days, offsite, New Deputy Chiefs, Chiefs, and Executive Principals: How do I lead teams of teams?

6 days, offsite, over 4 months (cohort); training program for Central Office middle managers focused on the OUSD Service Improvement Plan, teams design, facilitation and management vs. leadership

4 sessions/year, offsite, First-level workshop dedicated to all central office employees' leadership: How do I lead myself?

Pilot 2017; Develop program to strengthen teams within Network structure: How does my team lead others?











Students First | Equity | Excellence | Integrity | Culturally-Responsive | Joy

We are making OUSD a great place to work through building trust and uniting around a common set of values.











Sub Goal 1c

Develop and effectively communicate strategy to recruit, develop and retain educators in OUSD.

Focus Areas

- Value Added Talent Division
- Retention & Wellness
- Recruitment Strategy & Programs
- Talent Development



VALUE ADDED TALENT DIVISION

Improve the Talent **Divisions** competency, processes and systems to provide effective, efficient results and excellent customer service through the use of technology and systems that drive data-focused decisions.



Call Center



Self-Service



Service Standards



Communication Plan









RETENTION & WELLNESS

Improve employee retention by implementing strategies that are focused on recognizing, rewarding and critical well-being elements promoting a healthy and positive work environment



Retention Surveys, Focus Groups and **Strategies**



Health & Employee Discount Programs



Employee Rewards & Recognition



Onboarding









RECRUITMENT STRATEGY & PROGRAMS

Strengthen our workforce by hiring the best talent through effective recruitment strategies, efficient recruitment processes, and attractive compensation packages



Comprehensive Recruitment Plan with Diversity & Equity at the forefront



Compensation Study



Residency Programs



Student Intern Programs









TALENT DEVELOPMENT

Support the talent development of our employees through professional and career development while creating an environment where employees of all backgrounds can thrive



Career Pathways



Professional Learning









Work plan 1c: 3 Year IMPACT

16-17

Teachers and leaders are knowledgeable about career growth opportunities within OUSD.

Teachers and leaders engage with professional development/tools to support their career growth.

New employees feel supported throughout their first year at OUSD.

Talent "customers" are satisfied with the professional service received from OUSD.

All employees know and understand Values

17-18

Talent team systems are on track to transition to Escape by 2018

Prioritized school sites have access to teacher residency pipeline

Students have access to a structured intern program at OUSD

Middle managers demonstrate more effective teams

Central leadership establishes a clear and effective communication strategy

18-19

Employees demonstrate improved performance in their role.

Employees are proud, more involved, and committed to their work at OUSD.

Increased response rate on Trust Index

Employees report an increase in healthy lifestyle programs at OUSD















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