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Board Cover Memorandum

To Board of Education

From Kyla Johnson-Trammell, Superintendent
Kelly Krag-Arnold, Director, Office of Charter Schools
Guadalupe Nuño, Community Liaison, Office of Charter Schools

Meeting Date May 23, 2022

Subject Update on Charter School Complaints

Ask of the Board Review and discussion

Background Charter schools are responsible for responding to and handling complaints about their policies, practices, and staff. However, the Office of Charter Schools records complaints about charter schools which are shared with our office. This record is used to identify patterns which may indicate a recurring problem at a charter school or charter management organization. It is also reviewed at the time of charter renewal to help inform our assessment of culture and climate at the school. As of May 23, 2022, the Office of Charter Schools has received 25 complaints in the 2021-22 school year. In the first semester 21 complaints were received and in the second semester 4 complaints were received.

Discussion

The Office of Charter Schools is happy to answer questions you may have.

Fiscal Impact N/A

Attachment(s)

- Presentation
- Appendix I: Summary of 2021-22 Complaints by CMO/Board
- Appendix II: Summary of 2021-22 Complaints by Charter School
- Appendix III: Summary of 2021-22 Complaints by Issue Area

Appendix I: Summary of 2021-22 Complaints by Charter Management Organization (CMO)/Board

CMO/Board	Total in 2021-22 (Semester 1)	Total in 2021-22 (Semester 2)	Total in 2021-2022 (whole year)
AIMS	2	2	4
Amethod Public Schools	1	0	1
ARISE	0	0	0
Aspire	3	1	4
East Bay Innovation Academy	2	0	2
Education for Change	2	0	2
Francophone	0	0	0
KIPP	0	0	0
Lighthouse/Lodestar	5	1	6
LPS	1	0	1
North Oakland Community Charter School	0	0	0
Oakland Military Institute	0	0	0
Oakland School for the Arts	2	0	2
Oakland Unity	0	0	0
Bay Tech	3	0	3
TOTAL	21	4	25

Appendix II: Summary of 2021-22 Complaints by Charter School

Charter School	Total in 2021-22 (Semester 1)	Total in 2021-22 (Semester 2)	Total in 2021-2022 (whole year)
Achieve	0	0	0
ARISE	0	0	0

AIMS I	0	0	0
AIMS II	2	2	4
AIMS High School	1	0	1
ASCEND	0	0	0
Aspire Berkley Maynard	1	0	1
Aspire College Academy	1	0	1
Aspire Golden State	1	1	2
Aspire Lionel Wilson	0	0	0
Aspire Monarch	1	0	1
Aspire Triumph Tech	0	0	0
Bay Tech	3	0	3
Downtown Charter Academy	0	0	0
East Bay Innovation Academy	2	0	2
Francophone	0	0	0
KIPP	0	0	0
LWL	2	0	2
Lighthouse Community Charter High School	1	1	2
Lighthouse Community Charter School	0	0	0
Lodestar	4	0	4
LPS R&D	1	0	1
North Oakland Community Charter School	0	0	0
Oakland Charter Academy	0	0	0
Oakland Charter High School	1	0	1
Oakland Military Institute	0	0	0

East Bay Innovation Academy	1	1						
Francophone								
KIPP								
LWL						2		
Lighthouse Community Charter High School	2							
Lighthouse Community Charter School								
Lodestar	1	2			3		3	
LPS R&D							1	1
North Oakland Community Charter School								
Oakland Charter Academy								
Oakland Charter High School	1							
Oakland Military Institute								
Oakland School of the Arts	1				1			
Oakland Unity High								
Total	8	4	0	0	7	4	8	2