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Memo

To Charter Committee, Board of Education

From Kyla Johnson-Trammell, Superintendent
Sonali Murarka, Director, Office of Charter Schools
Elizabeth Wendt, Compliance Specialist, Office of Charter Schools

Board Meeting Date February 27, 2020

Subject Update on Charter School Complaints and Notices of Concern

Action No action required

Background **Complaints:** Charter schools are responsible for responding to and handling complaints about their policies, practices, and staff. However, the Office of Charter Schools records complaints about charter schools which are shared with our office. This record is used to identify patterns which may indicate a recurring problem at a charter school or charter management organization. It is also reviewed at the time of charter renewal to help inform our assessment of culture and climate at the school. In the 2018-19 school year, the Office of Charter Schools received 98 complaints. As of February 6, 2020, the Office of Charter Schools has received 66 complaints in the 2019-20 school year.

Notices of Concern: The Office of Charter Schools issues Notices of Concern to charter schools and charter management organizations when there is substantial reason to believe that there is a financial concern, that a violation of law has occurred, or that the school has violated the terms of its Board-approved charter petition. In 2018-19, the Office of Charter Schools issued 28 Notices of Concern. As of February 6, 2020, the Office of Charter Schools has issued 14 Notices of Concern in the 2019-20 school year.

Discussion None

Fiscal Impact

N/A

Attachment

Appendix I: Summary of 2018-19 Notices of Concern
Appendix II: Summary of 2019-20 Notices of Concern
Appendix III: Summary of 2018-19 and 2019-20 Complaints

Appendix I: Summary 2018-19 Notices of Concern

School/CMO	Failure to Report Suspected Child Abuse	Suspension/Expulsion	Failure to Submit Material Revision/ Comply with OUSD Directive	Brown Act	Complaint Resolution	School Policy	Missing Certificate of Occupancy	Fiscal/ Operational Concern	TOTAL
AIMS CMO				1					1
AIPCS II			1						1
AIPHS		1							1
AMPS CMO					1	1			2
Aspire ERES							1		1
Aspire Triumph Tech							1		1
ARISE				1					1
BayTech	1		1			1	1	2	6
EBIA					1				1
EFC CMO				1					1
Francophone			1	1					2
Lodestar			1						1
LPS				1					1
NOCCS		1		1					2
OMI		2							2
Roses in Concrete		3							3
Vincent Academy	1								1
TOTAL	2	7	4	6	2	2	3	2	28

Appendix II: Summary of 2019-20 Notices of Concern

Date of Notice	CMO	School	Category	Description of Concern
2/6/20	AIMS	--	Infringement on District Space	Workers hired by AIMS entered a District office without permission to paint the facility.
2/5/20	--	ARISE	Suspension/Expulsion Policy	Failed to provide notice of expulsion hearing to OCS.
12/18/19	--	NOCCS	Disenrollment of Students	School disenrolled students after 5 days absent without contact to school.
12/17/19	--	OMI	Brown Act Violations	School did not respond to a PRA request within the required 10-day time limit
12/16/19	AMPS	--	Failure to Respond to Directives Issued by the District	AMPS failed to provide phase 2 documentation required by previous communication regarding special education services. Deadline for phase 2 documentation was December 2, 2019.
12/3/19	LPS	LPS Oakland R & D	Suspension/Expulsion Policy	Family was not provided advance notice of expulsion hearing. School was unable to provide documentation that family waived the right to the advance notice.
11/20/19	--	COVAH	Brown Act Violations	9/23/19 board meeting agenda was not publicly posted on website.
10/28/19	--	COVAH	Brown Act Violations	10/28/19 board meeting agenda was not publicly posted on website.
10/24/19	--	ARISE	Brown Act Violations	10/22/19 board meeting was not publicly accessible.
10/18/19	--	OMI	Brown Act Violations	10/7/19 Board meeting was not publicly accessible.
9/20/19	--	OMI	Facilities Use Agreement	OMI is renting space at the Longfellow Campus to Shouren Chinese School, a violation of its FUA
9/20/19	--	OMI	Fiscal Deficiencies	Poor financial standing with a 5-6 month deficit spending of \$2.8 million
8/2/19	--	OMI	Admissions Requirements	Two practices which may have a discriminatory impact on certain groups applying to the school: parents are required attend a parent orientation meeting, students must successfully complete a summer program prior to being fully admitted as cadets.
7/24/19	--	OMI	Suspension/Expulsion Policy	Failed to provide OCS with required notice and documentation for expulsion hearing

Appendix III: Summary of 2018-19 and 2019-20 Complaints

2018-19 and 2019-20 Total Complaints Categorized by CMO/Board

CMO/Board	Total in 2018-19 (July 1, 2018-June 30, 2019)	Total in 2019-20 (as of Feb. 6, 2020)
American Indian Model Schools	7	6
Amethod Public Schools	35	6
ARISE	0	0
Aspire	6	3
Civicorps	0	0
COVAH	0	6
East Bay Innovation Academy	7	5
Education for Change	5	3
Francophone	3	1
KIPP	2	4
Lighthouse	5	4
LPS	0	0
North Oakland Community Charter School	4	4
Oakland Military Institute	1	7
Oakland School for the Arts	3	1
Oakland Unity	0	2
Roses in Concrete	10	5
Vincent Academy	4	2
Willow (BayTech)	6	7
TOTAL	98	66

2019-20 Complaints by Charter School

School	TOTAL	Student Health/Safety	Discipline	Pushout	Special Education	Discrimination/ Retaliation	Other
Achieve	0						
AIPCS	0						
AIPCS II	3	3					
AIPHS	0						
ARISE	0						
ASCEND	0						
Aspire Berkley Maynard	1					1	

Aspire College Academy	1			1			
Aspire ERES	1	1					
Aspire Golden State	0						
Aspire Lionel Wilson	0						
Aspire Monarch	0						
Aspire Triumph Tech	0						
BayTech	7	1	1	3		1	4
Civicorps	0						
COVAH	6	2	2		1		4
DCA	0						
EBIA	1	3	1	1		1	
Francophone	1	1				1	
KIPP	4			4	3		
LWL	0						
LCCHS	0						
LCCS	2	1	1		1		
Lodestar	2	1	1		1		
LPS R&D	0						
NOCCS	4	1	1	1	1	2	
OCA	1	1					
OCHS	0						
OMI	7		4				4
OSA	1	1					
Oakland Unity High	1	1					
RIC	5	2			2		1
Vincent	2	1			1		

Note: Because a single complaint can include multiple allegations, numbers do not always add up.