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**OAKLAND UNIFIED
SCHOOL DISTRICT**
Community Schools, Thriving Students

Board Cover Memorandum

To Board of Education

From Kyla Johnson-Trammell, Superintendent
Jenine Lindsey, General Counsel
Gabriel Valenzuela, Ombudsperson / Title IX Coordinator

Meeting Date March 26, 2025

Subject Quarterly Reports on Williams Uniform Complaints

Ask of the Board Adoption by the Board of Education of the following Williams Uniform Complaints Quarterly Reports:

October 2021	October 2022	October 2023
January 2022	January 2023	January 2024
April 2022	April 2023	April 2024
July 2022	July 2023	July 2024

Background As per Education Code Section 35186, the Superintendent or designee shall report summarized data on the nature and resolution of all Williams Uniform Complaints on a quarterly basis to the Governing Board and the County Superintendent of Schools. The report shall include the number of complaints by general subject area with the number of resolved and unresolved complaints.

Discussion Review quarterly reports complaint data. These complaints are regarding three types of concerns: (1) A lack of textbooks or instructional materials, (2) Teacher Mis-assignment or Teacher Vacancy, and (3) Unsafe Facilities Conditions (including unmaintained or unclear restrooms)

Fiscal Impact Funding Resource: Schools and the District's Facilities Division will use existing resources to remedy the concerns raised in the complaints.

Attachment(s) - Quarterly Reports on Williams Uniform Complaints

Alameda County Office of Education
Quarterly Report on Williams Uniform Complaints
{Education Code 35186}

District: **OAKLAND UNIFIED SCHOOL DISTRICT**

Person completing this form: **Gabriel Valenzuela** Title: **Ombudsperson/Title IX Coordinator**

Quarterly Report Submission Date (check one)

X	October 2021	for July - September
	January 2022	for October - December
	April 2022	for January – March
	July 2022	for April - June

Date for information to be reported publicly at the governing board meeting: **March 26, 2025**

Please check the box that applies:

- ☐ No complaints were filed with any school in the district during the quarter.
- ☒ **Complaints were filed with schools in the district during the quarter indicated above. The following chart summarizes the nature and resolution of these complaints.**

General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	1	1	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	12	12	0
TOTALS	13	13	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

Date

October 2021 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
October 2021	United For Success (1)	Lack of Instructional Materials; Not enough Chromebooks	Yes. Additional Chrome books were delivered to school.	Resolved
October 2021	Oakland Technical High School (11)	Facilities Unclean, locked, unmaintained student restrooms	Yes. Restrooms were locked for safety reasons during lunch.	Resolved
September 2021	Global Family (1)	Facilities: Mice in the TSA's office.	Yes. Exterminator visited the site. Custodial services followed-up cleaned droppings and asked that staff please not keep food in classrooms or offices.	Resolved

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	8	8	0
TOTALS	8	8	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

Date

January 2022 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
October 2022	Laurel School (7)	Facilities: Excessive heat. Several classrooms in the main building are too hot. Rooms 4, 5, 7 17, 15,	Yes.No existing air conditioning. n classrooms. However, as per Williams Settlement, the District is required to repair non-functioning air conditioning, but is not required to install air conditioning as in this case.	Resolved
October 2022	Fremont High (1)	Facilities; HVAC (heating ventilation & air conditioning) system is not working in classroom	Yes.	Resolved

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	3	3	0
TOTALS	3	3	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

Date

April 2022 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
February 2022	Fremont High (1)	Facilities: HVAC Heater not working in room 3102 and 3102	Yes	Resolved
February 2022	Global Family (1)	Facilities: Mice in classroom 1	Yes	Resolved
March 2022	Elmhurst United Middle (1)	Facilities: Heater not working in Room 26	Yes	Resolved

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Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	0	0	0
TOTALS	0	0	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	4	4	0
TOTALS	4	4	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

Date

October 2022 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
September 2022	Oakland High (4)	Facilities: Excessive heat. Air conditioning non-functioning in main bldg, Room 313, 314, 323,	Yes. Buildings & Grounds visited the site to repair the cooling system and contracted with an HVAC contractor to replace the boilers.	Resolved

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	1	1	0
Facility Conditions	40	40	0
TOTALS	41	41	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

Date

January 2023 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
October 2022	Fremont High (1)	Facilities: 100 Hallway Non-functioning air conditioning and heating system (HVAC)	Yes. Building & Grounds made repairs.	Resolved
December 2022	Sojourner Truth Independent Study (1)	Teacher Misassignment: Teacher was teaching English and history.	Yes. Teacher not authorized to teach history.	Resolved
November 2022	Lincoln School (39)	Facilities: Excessive heat in classroom- old bldg. HVAC not working. Request AC be installed in old bldg like new bldg.	Yes. No existing air conditioning in the old building. However, as per Williams Settlement, the District is required to repair non-functioning air conditioning, but is not required to install air conditioning as in this case.	Resolved

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	1	1	0
Facility Conditions	4	4	0
TOTALS	5	5	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

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April 2023 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
February 2023	Oakland Tech High (1)	Teacher Misassignment: Ethnic Studies Literature Teacher is not authorized teach course	No. Teacher had an English credential	Resolved
February 2023	Fremont High (1)	Facilities: Heater not working in Room 4211	Yes	Resolved
March 2023	Madison Park Academy High (1)	Facilities: HVAC. Excessive heat in classrooms and office	Yes	PENDING
March 2023	United for Success Middle (1)	Facilities: The restrooms flooded and students didn't have access to the restrooms.	Yes. Tree roots broke the pipe underground and it was repaired by outside contractor.	Resolved
January 2023	Castlemont High (1)	Facilities: Heating system not working in 200 Bldg.	Yes.	Resolved

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Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	0	0	0
TOTALS	0	0	0

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	26	26	0
TOTALS	26	26	0

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Title: President, Board of Education

Sign:  Date: 3/27/2025

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October 2023 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
August 2023	Madison Park Middle School (7)	<p>Facilities:</p> <p>1.Restroom toilets, sinks not secured, Soap dispensers broken or missing</p> <p>2.Rodent running down hallway</p> <p>3.Problems with gym court electric motor, hanging conduit, lack of water on field</p> <p>4.Ceiling tiles falling in gym, hallway, principal's office</p> <p>5.Strong smell of mold - Room 22</p> <p>6.AC Water leak on the floor. Lots of ants. Room 207</p> <p>7.Library Office - has mice droppings and ants (September)</p>	<p>Yes. Sinks were repaired. as the bracket holding them up had bent. Hanging conduit in the gym was also repaired. Ceiling tiles were replaced. Roof leak in the skylight was repaired to prevent water from entering Room 22. The AC Water leak was also repaired. Exterminator was contacted for mice.</p>	Resolved
August 2023	Lockwood STEAM Academy (1)	<p>Facilities:</p> <p>Air conditioning has not been working</p>	<p>No existing AC. Yes, excessive heat in classrooms. However, as per Williams Settlement, the District is required to repair non-functioning air conditioning, but is not required to install air conditioning as in this case.</p>	Resolved
September 2023	Castlemont High School (1)	<p>Facilities: Excessive heat. There is no AC in teacher's classroom - Room E-1</p>	<p>No existing AC. Yes, excessive heat in classrooms. However, as per Williams Settlement, the District is required to repair non-functioning air conditioning, but is not required to</p>	Resolved

			install air conditioning as in this case.	
September 2023	Manzanita SEED (17)	Facilities: Excessive heat. Classrooms are too hot Rooms 3,4,5,9	No existing AC. Yes, excessive heat in classrooms. However, as per Williams Settlement, the District is required to repair non-functioning air conditioning, but is not required to install air conditioning as in this case.	Resolved

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	1	1	0
Facility Conditions	10	10	0
TOTALS	11	11	0

Name: Jennifer Brouhard
Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

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January 2024 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
October 2024	Acorn Woodland Elementary School (1)	Facilities: Restrooms Not Cleaned	Yes	Resolved
October 2024	Laurel Elementary School (8)	Facilities: Excessive heat. "Several classrooms in the main building are too hot.	No existing AC. Yes, excessive heat in classrooms. However, as per Williams Settlement, the District is required to repair non-functioning air conditioning, but is not required to install air conditioning as in this case.	Resolved
November 2024	Crocker Highland Elementary School (1)	Facilities: Common corridor areas, Multipurpose Room, Cafeteria, Several Classrooms cleanliness and unsafe school facilities conditions	Yes	Resolved
December 2024	Coliseum College Prep Academy (CCPA) High School (1)	Teacher misassignment: Teacher assigned to teach English and Biology, but does not have authorization to teach those subjects.	Yes. Teacher only had a Special Education credential, but not an English or Science credential	Resolved

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General Subject Area	Total Number of Complaints	Number of Complaints Resolved	Number of Unresolved Complaints
Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	2	2	0
TOTALS	2	2	0

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Title: President, Board of Education

Sign:  Date: 3/27/2025

Kyla Johnson-Trammell, Ed.D

Print Name of District Superintendent



Signature of District Superintendent

March 27, 2025

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April 2024 – Williams Quarterly Report Description

Month	School	Allegation	Substantiated	Status
January 2024	Fremont High School (1)	Facilities :Bathrooms were locked on the east side of campus during school hours	Yes. Staff were reminded to keep all student restrooms open during non-instructional time.	Resolved
March 2024	Think College Now (TCN) (1)	Facilities: Cafeteria is not clean, Classrooms & restrooms inside the classrooms have strong urine smell	Yes. Principal created a schedule for cafeteria tables and restrooms to be cleaned regularly.	Resolved

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Textbooks & Instructional Materials	0	0	0
Teacher Vacancy or Misassignment	0	0	0
Facility Conditions	0	0	0
TOTALS	0	0	0

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