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Board Cover Memorandum

To Board of Education

From Kyla Johnson-Trammell, Superintendent
Kelly Krag-Arnold, Director, Office of Charter Schools
Guadalupe Nuño, Community Liaison, Office of Charter Schools

Meeting Date June 22, 2023

Subject Update on Charter School Complaints

Ask of the Board Review and discussion

Background Charter schools are responsible for responding to and handling complaints about their policies, practices, and staff. However, the Office of Charter Schools records complaints about charter schools which are shared with our office. This record is used to identify patterns which may indicate a recurring problem at a charter school or charter management organization. It is also reviewed at the time of charter renewal to help inform our assessment of culture and climate at the school. As of June 9, 2023, the Office of Charter Schools has received 39 complaints in the 2022-23 school year.

Discussion The Office of Charter Schools is happy to answer questions from Committee members about the complaints process.

Fiscal Impact N/A

Attachment(s)

- Presentation
- Appendix I: Summary of 2022-23 Complaints by CMO/Board
- Appendix II: Summary of 2022-23 Complaints by Charter School
- Appendix III: Summary of 2022-23 Complaints by Issue Area

Appendix I: Summary of 2022-23 Complaints by Charter Management Organization (CMO)/Board

CMO/Board	Total in 2022-23 (June 9, 2022-June 13, 2023)
AIMS	20
Amethod Public Schools	0
ARISE	0
Aspire	2
Bay Tech	1
East Bay Innovation Academy	1
Education for Change	3
Francophone	0
KIPP	1
Lighthouse Community Public Schools	5
Leadership Public Schools	1
North Oakland Community Charter School	2
Oakland Military Institute	0
Oakland School for the Arts	2
Oakland Unity	1
TOTAL	39

Appendix II: Summary of 2022-23 Complaints by Charter School

Charter School	Total in 2022-23 (June 9, 2022-June 13, 2023)
Achieve	2
ARISE	0
AIMS Elementary (K-8)	9
AIMS Middle (6-8)	8
AIMS High School (9-12)	3
ASCEND	0
Aspire Berkley Maynard	0
Aspire College Academy	0
Aspire Golden State	1
Aspire Lionel Wilson	0
Aspire Monarch	0
Aspire Triumph Tech	1
Bay Tech	1
Downtown Charter Academy	0
East Bay Innovation Academy	1
Francophone	0
KIPP Bridge	1
Learning Without Limits	1
Lighthouse Community Charter High School	0
Lighthouse Community Charter School (K-8)	0
Lodestar	5
LPS R&D	1
North Oakland Community Charter School	2
Oakland Charter Academy	0

Oakland Charter High School	0
Oakland Military Institute	0
Oakland School for the Arts	2
Oakland Unity High	1
TOTAL	39

Appendix III: Summary of 2022-23 Complaints by Issue Area

Note: A single complaint can include multiple allegations across issue areas

School	Health and Safety	Bullying	Admissions Pushout Disenrollment	Special Education	Retaliation	Discrimination	School Site/CMO Communication
Achieve						2	
AIMS Elementary (K-8)	4		3	2	4		7
AIMS Middle (6-8)	3	1	4	1	1		4
AIMS High School (9-12)			2				1
ARISE							
ASCEND							
Aspire Berkley Maynard							
Aspire College Academy							
Aspire Golden State							1

Aspire Lionel Wilson							
Aspire Monarch							
Aspire Triumph Tech	1						
Bay Tech							1
Downtow n Charter Academy							
East Bay Innovation Academy		1		1			
Francopho ne							
KIPP Bridge	1	1					1
Learning Without Limits	1						
Lighthous e Communit y Charter High School							
Lighthous e Communit y Charter School (K- 8)							
Lodestar	4	3				2	2
LPS R&D	1						

North Oakland Community Charter School					1		2
Oakland Charter Academy							
Oakland Charter High School							
Oakland Military Institute							
Oakland School of the Arts	2						1
Oakland Unity High		1					
Total	16	7	9	4	6	4	20