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File ID Number	25-1697
Introduction Date	6/25/25
Enactment Number	
Enactment Date	



Board Cover Memorandum

To Board of Education

From Kyla Johnson-Trammell, Superintendent

Preston Thomas, Chief Systems and Services Officer

Susan Beltz, Chief Technology Officer

Meeting Date June 25, 2025

Subject Approval of Resolution No. 2425-0226 — Declaring It Is In The Best Interest Of The

District To Piggyback On And Enter Into A Contract With Active Internet Technologies dba Finalsite Properly Entered Into Through the Education Technology Joint Powers Authority; Approval by the Board of Education of Ed Tech JPA Purchase Agreement between Oakland Unified School District and Active Internet Technologies dba Finalsite; Approval of Student Data Privacy Agreement

Contractor: Active Internet Technologies dba Finalsite

Services For: July 1, 2025 - June 30, 2028

Ask of the Board

Approve Resolution No. 2425-0226 — Declaring It Is In The Best Interest Of The District To Piggyback On And Enter Into A Contract With Active Internet Technologies dba Finalsite, Glastonbury, CT, Properly Entered Into Through the Education Technology Joint Powers Authority ("EdTech JPA"); Approval by the Board of Education of Ed Tech JPA Purchase Agreement between Oakland Unified School District and Active Internet Technologies dba Finalsite. Under this contract, Active Internet Technologies dba Finalsite will provide licensing, upgrades and support for the Finalsite web design and hosting platform for the period July 1, 2025 to June 30, 2028 for an amount not to exceed \$312,118.00, consisting of a) \$98,299.00 in annual licensing and hosting fees due in 2025-26, b) \$103,927.00 in annual licensing and hosting fees due in 2026-27, and c) \$109,892 in annual licensing and hosting fees due in 2027-28; Approval of Student Data Privacy Agreement.

Background

Public Contract Code section 20188 allows OUSD to "piggyback" on an existing contract without OUSD needing to separately bid the contract so long as (i) the contract was properly bid, awarded, executed, and approved and (ii) the Board determines that it in the best interest of the District.

The EdTech JPA is a cooperative purchasing organization that makes contracts available for "piggybacking" to state and local governments, including school districts. It aims to streamline procurement, provide competitive pricing, and

secure favorable technology contracts for eligible entities. The Ed Tech JPA is supported by seven founding entities, including Capistrano Unified School District, Clovis Unified School District, Fullerton School District, El Dorado County Office of Education, Irvine Unified School District, San Juan Unified School District, and San Ramon Valley Unified School District. These founding members of the Ed Tech JPA coordinate consortium purchases of high-quality products and services to benefit all of their current and potential member agencies.

The EdTech JPA issued an RFP to support web design and hosting. Active Internet Technologies dba Finalsite was one of the vendors awarded a contract ("Master Agreement") during a duly noticed Board meeting on March 25, 2021. The contract was subsequently extended on January 25, 2024.

Discussion

The Resolution finds that the Agreement was properly bid, awarded, executed, and approved and further declares that piggybacking on the Agreement is in the best interest of the District. The Resolution then accepts the offer of contract with Active Internet Technologies dba Finalsite pursuant to the same terms and conditions found in the Agreement, up to a not-to-exceed amount of \$312,118.00, consisting of a) \$98,299.00 in annual licensing and hosting fees due in 2025-26, b) \$103,927.00 in annual licensing and hosting fees due in 2026-27, and c) \$109,892 in annual licensing and hosting fees due in 2027-28.

The Oakland Unified School District has previously used the Finalsite solution to power the OUSD public website located at https://www.ousd.org along with numerous individual school websites built using this platform. Finalsite has also been used to host the OUSD intranet which provides internal resources for staff. The platform includes an accessibility solution to ensure compliance with the Americans with Disabilities Act (ADA) by providing content editors with synchronous reporting and step-by-step instructions inside the administration console of the platform.

The current contract represents a continuation of these services for an additional three years. The original agreement with Active Internet Technologies dba Finalsite was approved by the Board on January 17, 2023 as Legistar File ID #22-2696. The annual renewal fees are comparable to those stated in the prior contract.

While Active Internet Technologies, Inc. does <u>not</u> require access to confidential District student data, the vendor has signed the enclosed data sharing agreement, and we now ask the Board to approve this agreement to protect any content along with any contact or other information provided by students, families, staff, and community to the District or school websites.

This data sharing agreement is the standard California - National Student Data Privacy Agreement (CA-NDPA), adopted by the California Student Privacy Alliance to meet the requirements of the Family Educational Rights and Privacy Act (FERPA) and Assembly Bill 1584 (which allows school districts to share data with software

providers so long as the contracts include certain specified provisions).

The standard terms of the CA-NDPA ensure that the vendor will take all precautions to safeguard our students' data. The term of the CA-NDPA is the same as the term of the underlying services agreement.

The CA-NDPA is a piggy-backable agreement. This means that a software vendor may enter the CA-NDPA with one school district and thereafter, by signing Exhibit E (which consists of a "general offer of terms") allow any other school district to countersign Exhibit E and be entitled to the same protections set forth in the underlying CA-NDPA.

Here, Active Internet Technologies dba Finalsite has signed the CA-NDPA with the Oakland Unified School District, and it further signed Exhibit E, which, again, allows any other school district to likewise sign Exhibit E and share the same data with Active Internet Technologies dba Finalsite under the same terms, provided that the Board approves this agreement.

Fiscal Impact

\$98,299.00 from 2025-26 Funding Resource: General Purpose (GP), Data Processing, License Agreements Districtwide: 010-0000-0-0000-7700-5846-999-9860-9994-9999-99999: General

\$103,927.00 from 2026-27 Funding Resource: General Purpose (GP), Data Processing, License Agreements, Districtwide: 010-0000-0-0000-7700-5846-999-9860-9994-9999-99999

\$109,892.00 from 2027-28 Funding Resource: General Purpose (GP), Data Processing, License Agreements, Districtwide: 010-0000-0-0000-7700-5846-999-9860-9994-9999-99999

Attachment(s)

- Resolution No. 2425-0226 Declaring It Is In The Best Interest Of The District
 To Piggyback On And Enter Into A Contract With Active Internet Technologies,
 Inc., Glastonbury, CT, Properly Entered Into Through the Education Technology
 Joint Powers Authority ("EdTech JPA")
- Ed Tech JPA Purchase Agreement between OUSD and Active Internet Technologies, Inc., Glastonbury, CT
- Order Form with Terms and Conditions
- Data Privacy Agreement with Exhibit E
- RFP No. 20/21-02 issued by EdTech JPA
- Master Agreement between EdTech JPA and Active Internet Technologies dba Finalsite with Amendments
- Agenda, Minutes, and Resolutions from March 25, 2021 Board meeting at which Master Agreement was adopted
- Agenda and Minutes from the January 25, 2024 Board meeting at which Master Agreement was extended

RESOLUTION OF THE BOARD OF EDUCATION OAKLAND UNIFIED SCHOOL DISTRICT

RESOLUTION NO. 2425-0226

DECLARING IT IS IN THE BEST INTEREST OF THE DISTRICT TO PIGGYBACK ON AND ENTER A CONTRACT WITH ACTIVE INTERNET TECHNOLOGIES DBA FINALSITE PROPERLY ENTERED INTO THROUGH THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY

WHEREAS, Public Contract Code section 20118 ("section 20118") permits a school district, "without advertising for bids," to contract with "any public corporation or agency, including any county, city, town, or district, to . . . purchase materials, supplies, equipment, . . . and other personal property for the district in the manner in which the public corporation or agency is authorized by law to make the . . . purchases from a vendor" if the school Board determines it to be in the "best interests of the district";

WHEREAS, section 20118 further permits a school district to contract with a vendor that has an existing contract with another public corporation or agency "under the same terms that are available to the public corporation or agency under the existing contract";

WHEREAS, Education Technology Joint Powers Association ("EdTech JPA") is a cooperative purchasing organization that makes contracts available for "piggybacking" to state and local governments, including school districts;

WHEREAS, EdTech JPA issued RFP No. 20/21-02 on December 8, 2020, to request proposals from responsive vendors to provide best value solutions for web design and hosting;

WHEREAS, the RFP included the following cooperative purchasing language in Section 3:

The pricing, terms, and conditions of this MA will be made available to ED TECH JPA Founding Members, Associate Members and to other "Eligible Entities" who elect to become Associate Members of the ED TECH JPA. Eligible Entities are all California public school districts, county offices of education, and community college districts, and any other public agency in the United States whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase Products through a procurement vehicle such as ED TECH JPA.

WHEREAS, on January 27, 2021, the EdTech JPA received twelve proposals, including from Active Internet Technologies dba Finalsite;

WHEREAS, on March 25, 2021, in a duly noticed Board meeting, the Board of Directors of the EdTech JPA approved the award of the contract to Active Internet Technologies dba Finalsite;

WHEREAS, the EdTech JPA executed a contract with Active Internet Technologies dba Finalsite ("Master Agreement") with an effective date of March 25, 2021, and an initial term of three years (through March 24, 2024).

WHEREAS, on January 25, 2024, in a duly noticed Board meeting, the Board of Directors of the EdTech JPA approved a two-year extension of the aforementioned contract (through March 24, 2026);

NOW, THEREFORE, BE IT RESOLVED, the Board of Education ("Board") finds that the Master Agreement was properly bid, awarded, executed, and approved based on the representation of EdTech JPA and Active Internet Technologies dba Finalsite, and the documents provided to OUSD (RFP, Board agenda, and Master Agreement, all attached to this Board item and incorporated herein by reference);

BE IT FURTHER RESOLVED, the Board declares that it is in the best interest of the District to contract with Active Internet Technologies dba Finalsite, hereby accepts the offer of contract with Active Internet Technologies dba Finalsite pursuant to the same terms and conditions found in the Agreement up to a not-to-exceed amount of, consisting of a) \$98,299 for 2025-26, b) \$103,927 for 2026-27, and c) \$109,892 for 2027-28, with the contract term being July 1, 2025 to June 30, 2028, and approves the Purchase Agreement with Active Internet Technologies dba Finalsite.

PASSED AND ADOPTED on June 25, 2025, by the Governing Board of the Oakland Unified School District by the following vote:

PREFERENTIAL AYE:	
PREFERENTIAL NOE:	
PREFERENTIAL ABSTENTION:	
PREFERENTIAL RECUSE:	
AYES:	
NOES:	
ABSTAINED:	
RECUSED:	
ABSENT:	

CERTIFICATION

We hereby certify that the foregoing is a full, true and correct copy of a Resolution passed at a Regular Meeting of the Board of Education of the Oakland Unified School District held on June 25, 2025.

Legislative File	
File ID Number:	25-1697
Introduction Date:	6/25/25
Enactment	
Number:	
Enactment Date:	
By:	

ED TECH JPA PURCHASE AGREEMENT: RFP No. 20/21-02 Web Design & Hosting

This Purchase Agreement (this "PA") is made as of ^{5/29/2025} Date"), by and between Oakland USD and **ACTIVE INTERNET TECHNOLOGIES, DBA FINALSITE** ("VENDOR").

(the "Effective ("PARTICIPANT")

BACKGROUND

- A. Education Technology JPA ("ED TECH JPA") is a Joint Powers Authority formed by California public school districts, county offices of education, and community college districts pursuant to California Government Code Sections 6500-6536. ED TECH JPA aggregates purchasing power and expertise for its Associate Members across California.
- B. ED TECH JPA establishes its contracts for products and services through the following process:
- 1. On December 8, 2020 ED TECH JPA issued a Request for Proposal for web design and hosting services (the "RFP") on behalf of ED TECH JPA members. ED TECH JPA invited qualified vendors to submit pricing products and services in response to the RFP.
 - 2. ED TECH JPA published the RFP on its Website and in a local periodical.
- 3. ED TECH JPA received one or more responses to the RFP. ED TECH JPA evaluated all responses which complied with the terms of the RFP, using the following criteria: Functionality and Usability, Vendor Support and Ability to Perform, Price, and Technology Requirements.
- 4. ED TECH JPA selected VENDOR for an award under the RFP for Request for Proposal for web design and hosting solutions (the "Products") and thereafter entered into a Master Agreement (MA) to establish the terms by which Associate Members of the ED TECH JPA may purchase products from Vendor. The RFP, Vendor's proposal in response to the RFP, the Master Agreement, and the California Student Data Privacy Agreement are hereby incorporated herein by this reference
- C. A California public entity using the ED TECH JPA RFP to buy Products is a "Participant" or "Participating Associate Member".
- D. PARTICIPANT has completed its own due diligence regarding the suitability of VENDOR and Products for Participant's needs.
- E. The parties are entering this PA to establish the terms and conditions of the purchase by Associate Member pursuant to that Master Agreement.

AGREEMENT

Now, therefore, for good and valuable consideration, the parties agree as follows.

1. PARTICIPATION IN MASTER AGREEMENT

This PA is subject to the terms of the RFP and the corresponding MA between ED TECH JPA and VENDOR, which are incorporated herein by this reference. VENDOR and PARTICIPANT agree (a) to the terms and conditions of the RFP and the MA covering the requested Products, (b) any additions or deletions to Products listed on this PA shall be promptly executed through an amendment to this PA, signed by VENDOR and PARTICIPANT.

VENDOR agrees as follows:

Vendor acknowledges that each PARTICIPANT is responsible for (a) completing their own due diligence regarding the suitability of VENDOR, (b) prior to executing a Purchase Agreement, Associate Members will work with a VENDOR representative to establish an Implementation Plan with the Participating Associate Member, as further described in Section 2.3 of the RFP, and (c) an Associate Member is not bound to a purchase until it has obtained approval from its Board and executed this Purchase Agreement with the VENDOR for the product. VENDOR further acknowledges and agrees (c) by entering into one or more Purchase Agreements with PARTICIPANT, VENDOR is has agreed to the delivery terms for Products as established in the Implementation Plan and VENDOR will faithfully carry out timely implementation of the Products with PARTICIPANT. Order details, including an Additional Services, and the parties' Implementation Plan are attached hereto as Exhibit A.

PARTICIPANT agrees as follows:

PARTICIPANT acknowledges and agrees that (a) it has performed its own due diligence in selecting the VENDOR's Product and its suitability to Participant's needs, including using price as a significant factor, (b) VENDOR has provided a suitable Implementation Plan to Participant outlining all necessary dates and Participant needs, and (c) it will pay the costs as quoted by VENDOR in the RFP and the MA.

2. COMPLIANCE WITH APPLICABLE LAW

VENDOR agrees to comply with all federal, state and local laws, rules, regulations and ordinances that are now or may in the future become applicable to VENDOR, VENDOR's business, the Products, equipment and personnel engaged in Products covered by this PA or accruing out of the performance of such Products. If VENDOR performs any work knowing it to be contrary to such laws, ordinances, rules and regulations, VENDOR shall bear all costs.

3. DATA PRIVACY

VENDOR agrees that all products and services are fully compliant with all applicable requirements including all state and federal laws. VENDOR has executed the California Student Data Privacy Agreement (CSDPA), attached to the RFP as Appendix E.

4. PERMITS/LICENSES

VENDOR and all VENDOR's employees or agents shall secure and maintain in force such permits and licenses as are required by law in connection with the furnishing of Products pursuant to this PA.

5. INSURANCE

VENDOR shall insure VENDOR's activities in connection with the Products under this PA and agrees to carry insurance as specified in the RFP to ensure VENDOR's ability to adhere to the indemnification requirements under this PA.

6. PRODUCT ADDITIONS/DELETIONS

VENDOR may add or delete Products introduced or removed from the market by the manufacturer under the following conditions:

- A) Deleted Products has been discontinued and is no longer available from the manufacturer;
- B) Added Products are either a direct replacement for original products listed in the RFP, VENDOR's Proposal, the Master Agreement and/or any Purchase Agreements, or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the Education Intelligence and Analytics solution that VENDOR did not have at the time the RFP Proposal was submitted;
- C) VENDOR has obtained prior written Board approval from ED TECH JPA;
- D) VENDOR receives an executed Amendment to the Master Agreement;
- E) VENDOR has obtained prior written Board approval from Participating Associate Members; and
- F) VENDOR receives an executed Amendment to the Purchase Agreement.

7. INVOICING FOR SERVICES

The RFP Number and Name shall appear on each purchase order and invoices for all purchases placed under this Purchase Agreement. Unless otherwise agreed upon by both parties in writing, signing a delivery and acceptance certificate constitutes acceptance of the Products and allows VENDOR to invoice for the Products. ED TECH JPA does not guarantee timely payment. The Purchase Agreement is between VENDOR and PARTICIPANT.

8. CONTRACT MANAGEMENT

A. The primary VENDOR contract manager for this Purchase Agreement shall be as follows:

Name: Jim Calabrese

Address: 655 Winding Brook Drive, Glastonbury, CT 06033

Email: jim.calabrese@finalsite.com

Phone: 860-289-3507

B. The primary Participant contract manager for this Purchase Agreement shall be as follows:

Name: Oakland USD

Attn:
Address:
Email:

Phone:

C. The primary ED TECH JPA contract manager for this Purchase Agreement shall be as follows:

Education Technology JPA
Attn: Michelle Bennett
5050 Barranca Parkway

Irvine, CA 92604

MichelleBennett@iusd.org

949-936-5022

D. Should the contract administrator information change, the changing party will provide written notice to the affected parties with the updated information no later than ten (10) business days after the change.

9. INDEMNIFICATION

- (a) Intellectual Property: VENDOR will defend, indemnify and hold harmless Participating Associate Members and ED TECH JPA and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim: (i) alleging that the product infringes or misappropriates the proprietary or intellectual property rights of such third party. For its part, PARTICIPANT will defend, indemnify, and hold harmless VENDOR and its directors, officers, employees, and agents from and against all damages, costs, attorney's fees, judgments, and other expenses arising out or on account of any third party claims that its intellectual property rights were misappropriated or infringed, to the extent the claim results from (A) PARTICIPANT's misuse of the product, (B) modifications to the product, or (C) PARTICIPANT continuing the allegedly infringing activity after VENDOR has provided PARTICIPANT with modifications that would have avoided the alleged infringement. If the product becomes or, in VENDOR's opinion, is reasonably likely to become the subject of any injunction preventing use as contemplated herein for the reasons stated in this Section 9 and which is not the result of PARTICIPANT misconduct, VENDOR, or its designee, may, at its option, (i) procure for PARTICIPANT the right to continue using the product, (ii) replace or modify the product so that it becomes non-infringing without substantially compromising its functionality, or, if (i) and (ii) are not reasonably available to VENDOR, then (iii) terminate this Agreement as to the infringing product, require the return of the allegedly infringing product and/or refund to PARTICIPANT a portion of the License Fees paid by PARTICIPANT in respect of the product depreciated on a straight-line basis over one (1) year from the Effective Date. VENDOR agrees to notify ED TECH JPA and Participating Associate Member in the event of any claim against VENDOR alleging intellectual property infringement regarding Products and Services listed in the RFP. VENDOR agrees to notify ED TECH JPA of any claims against VENDOR by any Participating Associate Member.
- (b) Other Claims. To the extent permitted under applicable law, each Party agrees to defend, indemnify and hold harmless the other Party and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim that results from (i) the negligence or intentional misconduct of PARTICIPANT or its employees or agents or (ii) any breach of any of the representations, warranties or covenants contained herein.
- (c) DISCLAIMER OF LIABILITY. ED TECH JPA does not provide assurance or warranty to VENDOR or PARTICIPANT with respect to issues arising under this PA, including Participant's payments to VENDOR. ED TECH JPA will not represent VENDOR or PARTICIPANT in the resolution of disputes arising under this PA.

10. ATTORNEYS' FEES

If any action at law or in equity is brought to enforce or interpret the provisions of this PA, the prevailing party shall be entitled to reasonable attorneys' fees in addition to any other relief to which the party may be entitled.

11. SEVERABILITY

In the event that any provision of this PA is held invalid or unenforceable by a court of competent jurisdiction, no other provision of this PA will be affected by such holding, and all of the remaining provisions of this PA will continue in full force and effect.

12. ASSIGNMENT

Neither party may assign its rights and obligations hereunder, either in whole or in part, whether by operation of law or otherwise, without the prior written consent of the other party not to be unreasonably withheld. Notwithstanding the foregoing, either party may assign this Agreement in its entirety (including all Orders Forms and SOWs), without consent of the other party, to its Affiliate or in connection with a merger, acquisition, corporate reorganization, or sale of all or substantially all of its assets not involving a direct competitor of the other party. Subject to the foregoing, this Agreement shall bind and inure to the benefit of the parties, their respective successors and permitted assigns. An "Affiliate" for purposes of this Section 12 shall mean any entity which directly controls, is under common control with, or is directly or indirectly controlled by the party seeking to assign its rights and obligations hereunder.

13. **DEFAULTS**

In the event that VENDOR defaults in its obligations under this PA, and if such default is not cured within 30 days after notice of the default from PARTICIPANT to VENDOR, then PARTICIPANT may pursue any available remedies against VENDOR, including but not limited to termination of this PA.

14. GOVERNING LAW AND VENUE

THIS PA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF CALIFORNIA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS IN THE COUNTY WHERE PARTICIPANT IS LOCATED FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS PA OR THE TRANSACTIONS CONTEMPLATED HEREBY.

PROVISIONS REQUIRED BY LAW: VENDOR acknowledges that it has conducted and performed the required research to become aware and knowledgeable of all federal, state and local laws/statutes that are referenced herein, may pertain to and/or govern the procurement activities and transactions covered by this PA. These provisions of law and any clause required by law that is associated with this transaction will be read and enforced as though it were included herein.

15. NOTICES

All notices under this PA must be in writing and will be effective (a) immediately upon delivery in person or by messenger, (b) the next business day after prepaid deposit with a commercial courier or delivery service for next day delivery, (c) upon receipt by facsimile as established by evidence of successful transmission, (d) when emailed to the receiving party at the receiving party's assigned email address with delivery receipt requested, upon electronic confirmation the transmission has been delivered, or (e) five (5) business days after deposit with the US Postal Service, certified mail, return receipt requested, postage prepaid. All notices must be properly addressed to the addresses set forth on the signature page to this PA, or at such other addresses as either party may subsequently designate by notice.

16. COUNTERPARTS

This PA may be signed and delivered in two (2) counterparts, each of which, when so signed and delivered, shall be an original, but such counterparts together shall constitute the one instrument that is the PA, and the PA shall not be binding on any party until all Parties have signed it.

17. AUTHORIZED SIGNATURE

The individual signing this PA warrants that he/she is authorized to do so. The Parties understand and agree that a breach of this warranty shall constitute a breach of the PA and shall entitle the non-breaching party to all appropriate legal and equitable remedies against the breaching party.

18. TERM & TERMINATION

The term of this PA (the "Term") shall commence on the Effective Date and shall expire after a period of years. The parties understand that PARTICIPANTS ordering Products pursuant to the Master Agreement may extend for multiple years after the Term of the Master Agreement. The expiration or termination of the Master Agreement shall not affect VENDOR's obligation to deliver Products as ordered by PARTICIPANTS pursuant to this PA.

TERMINATION OF CONTRACT

Without limiting any rights or remedies which PARTICIPANT may have in the event of any default by VENDOR, PARTICIPANT shall have the right, upon thirty (30) days' prior written notice to VENDOR, to terminate this PA at any time and without cause prior to complete delivery. Such termination shall be without any obligation or liability to VENDOR other than payment of charges for the value of work performed, and for necessary expenditures which can be established by VENDOR as having been reasonably incurred prior to the time that notice of termination is given. In no event shall the termination charges exceed the purchase price of the equipment/services. In the event of any termination, PARTICIPANT shall be entitled to all materials, work in process, and completed work included as value of work performed and necessary expenditures in determining the charges referred to above and paid by PARTICIPANT. VENDOR agrees to allow mutual contract termination in whole or in part, in the event that PARTICIPANT does not allocate funding for the continuation of this contract or any portion thereof. In the event of termination due to non-allocation of funds, both parties shall be held without fault and there shall be no financial consequences assessed as a penalty on either party.

19. SURVIVAL

The parties' respective obligations under the following sections of this PA shall survive any termination of this PA: Sections 6 through 12, covering Administrative Fee, Indemnification, Attorneys' Fees, Severability, Defaults, Governing Law, and Notices.

20. EXHIBITS

This PA includes all documents referenced herein, whether attached hereto or otherwise incorporated by reference.

21. ENTIRE AGREEMENT AND ORDER OF PRECEDENCE. This Agreement is the entire agreement between the parties and supersedes all prior and contemporaneous agreements, proposals or representations, written or oral, concerning its subject matter. No modification, amendment, or waiver of any provision of this Agreement will be effective unless in writing and signed by the party against whom the modification, amendment or waiver is to be asserted. Notwithstanding any language to the contrary therein, no terms or conditions stated in VENDOR's Proposal, an invoice, or in any other documentation, will be incorporated into or form any part of this Agreement, and all such terms or conditions will be void. In the event of any conflict or inconsistency among the following documents, the order of precedence shall be: (1) any exhibit, schedule, or addendum to this Agreement and (2) the body of this Agreement.

22. ADDITIONAL INSURED ENDORSEMENT LANGUAGE

Any general liability policy provided by VENDOR hereunder shall contain an endorsement which applies its coverage to PARTICIPANT, members of PARTICIPANTS's board of trustees, and the officers, agents, employees and volunteers of PARTICIPANT, individually and collectively, as additional insureds.

"Oakland USD , its Board of Trustees, officers, agents, employees, and volunteers are named as additionally insured on this policy pursuant to written contract, agreement, or memorandum of understanding. Such insurance as is afforded by this policy shall be primary, and any insurance carried by District shall be excess and noncontributory."

IN WITNESS WHEREOF, the parties have executed this Purchase Agreement as of the Effective Date.

Oakland USD	FINALSITE
Canalid GGD	Text
	J. M.
By: Its:	By: Jim Calabrese Its: CEO
Date	<u>5/30/2025</u> Date

Exhibit A

Finalsite Order, Master Terms and Conditions, and Statement of Works

The remainder of this page is left intentionally blank.



FINALSITE ORDER

This Finalsite Order (the "Order") is entered into by and between Active Internet Technologies, dba Finalsite ("Finalsite") and Oakland USD

("Participant") and sets forth the terms of Participant's use of the products and services set forth below ("Pricing Summary"). Finalsite and Participant may be individually referred to herein as a "Party," or may be collectively referred to herein as the "Parties." This Order, together with the Master Terms and Conditions for Services (the "Master Terms") as attached, Ed Tech JPA Purchase Agreement: RFP No. 20/21-02 Web Design & Hosting ("PA"), incorporated herein by this reference, and Statement of Work ("SOW"), attached hereto as Exhibit A and incorporated herein by this reference, form the entire agreement between the Parties with respect to the products and services set forth below. Each of the individuals executing this Order represent and warrant that he or she is authorized to execute this Order on behalf of Participant or Finalsite, as applicable. Unless otherwise specified herein, any capitalized terms used in this Order shall have the meaning defined in the PA. The "Effective Date" of this Order is the date on which both Parties have signed this Order as reflected in the signature lines below.

In consideration of the promises set forth herein, and other good and valuable consideration, the receipt of which are hereby acknowledged, the Parties hereby agree as follows:

A. Pricing Summary Creative and Deployment Services Package Public School Package 3 The Statement of Work ("SOW") for this Order is attached hereto as Exhibit A and is incorporated herein by this reference. **CMS** Composer - Unlimited Editors Creative and Deployment Services Content Migration **Networking & Hosting** Cloud Storage Unlimited - Up to 1 TB **Data Integration** Integration: FS Open Hourly Upload LDAPS/Active Directory Integration LDAPS/Active Directory/ADFS Authentication Modules Alerts App Notifications +500,000/Month



Calendar Manager	Faculty & Staff Directory	
Feeds for Districts - Premium	Finalsite Payments	
iOS/Android App	Page Pops	
Posts - Unlimited	Resources	
Development of the second of t		
Portals & Directories		
Faculty & Staff Role / Portal - Unlimited Users		
Training & Support		
On Demand Videos/Knowledge Base	Support Plan - Premium	
Add-On Marketplace Partner Designation		
Weglot - Advanced		



Special Provisions:

Purchase is made via ED TECH JPA MASTER AGREEMENT: RFP No. 20/21-02 Web Design & Hosting. Content Migration: Setup fees include 1000 pages of Content Migration.

Products and Services: Initial Term and Fees:

The initial term of this Order is for the (5) year period beginning from the Effective Date, unless otherwise outlined in the schedule below (the "Initial Term").

Fees for the Initial Term for the products and services specified above are set forth in the table below:

Total Setup Cost (USD)	

Schedule	Amount	
Year 1		
Year 2		
Year 3		
Year 4		
Year 5		



B. Payment Terms

- 1. All fees for the initial year of this Order shall be due as follows: (i) Setup costs, if any, shall be invoiced on the Effective Date of this Order; (ii) Fees for products and services for Year 1 (described in the Products and Services: Initial Term and Fees table above) shall be invoiced on the Effective Date of this Order or the first day of Year 1, whichever is later; (iii) Fees for each subsequent Year of the Initial Term, and for each Renewal Term, if any, shall be invoiced on the commencement of such Year or Renewal Term (as applicable). Fees for any other services not set forth herein, and for reimbursable expenses, shall be invoiced in accordance with the PA or this Order.
- 2. Unless otherwise specified in the Special Provisions above, this Order Form shall be renewed automatically for successive periods of (0) years (each a "Renewal Term") after the expiration of the Initial Term and any subsequent Renewal Term, unless Client provides AIT, or AIT provides Client, with a written notice to the contrary thirty (30) days prior to the end of the Initial Term or Renewal Term, as applicable.
- 3. Unless otherwise specified, all dollars (\$) are United States currency.
- 4. Sales/VAT Tax: If applicable, a copy of Participant's Sales/VAT Tax Direct Pay Certificate or its Sales/VAT Tax Exemption Certificate must be returned with this Order. Otherwise, Finalsite will invoice Participant for applicable sales, use and other transactional taxes due in connection with the Services or the fees due therefor.
- 5. Except as otherwise specified in this Order, fees are subject to increase in accordance with the applicable provisions of the PA.

By signing below, Finalsite and Participant each agree to the terms and conditions of this Order and the PA.

Participant	Active Internet Technologies ("Finalsite")
Oakland USD	
Signature	Signature
Name (printed)	Name (printed)
Title (printed)	Title (printed)
Date	Date
	I .
	s box, I agree on behalf of Participant that I have read the Statement of Work ("SOW") site as well as for Participant's project team. I understand that the project timeline is a

good faith estimate which is dependent on, among other factors, Participant's ability to meet respective Participant tasks and deadlines.



C. Participant Contact Information

Please fill out the following information, which will be used by our deployment & accounting teams.

Billing Contact	Project Contact
Title	Title
Address	Phone
City, State Zip	Email
Phone	. '
Email	
*Executive Sponsor (Head of School, Business Manager/CFO, etc.)	
Title	
Email	

^{*} The Executive Sponsor should be separate from the Participant contact and is typically the Head of School, Business Manager/CFO, etc.

Finalsite Master Terms and Conditions for Services

THESE MASTER TERMS AND CONDITIONS FOR SERVICES (THE "MASTER TERMS"), SHALL APPLY TO THE SERVICES MADE AVAILABLE BY ACTIVE INTERNET TECHNOLOGIES, LLC, dba FINALSITE ("FINALSITE"), A DELAWARE CORPORATION HAVING A PRINCIPAL PLACE OF BUSINESS AT 655 WINDING BROOK DRIVE, GLASTONBURY, CONNECTICUT 06033 FOR THE CUSTOMER (FINALSITE AND CUSTOMER SOMETIMES COLLECTIVELY REFERRED TO AS THE "PARTIES"). THE "CUSTOMER" IS AN ENTITY WHICH ENTERS INTO AN ORDER WITH FINALSITE PURSUANT TO THESE MASTER TERMS. EACH ORDER EXECUTED BY THE PARTIES HEREUNDER SHALL FORM A SEPARATE CONTRACT BETWEEN THE PARTIES WHICH INCORPORATES AND SHALL BE GOVERNED BY THESE MASTER TERMS.

1. Ordering Services.

1.01 Customer may purchase from Finalsite the right to use one or more software-as-a-service ("SaaS") applications and/or modules (collectively, "SaaS Services") which will be hosted by Finalsite or a third party on its behalf (the "Hosting Services"); and may purchase deployment services to be performed by Finalsite (collectively, "Deployment Services"), other professional services, such as training and consulting services (collectively, "Professional Services") and support and maintenance of the SaaS Services (collectively, "Support Services") (SaaS Services, Hosting Services, Deployment Services, Professional Services and Support Services sometimes collectively referred to in these Master Terms as "Services"). These Master Terms set forth the basis for the relationship between the Parties and the terms applicable to such transactions. In each instance in which Customer wishes to purchase Services from Finalsite, the Parties shall enter into a mutually agreed order describing the particular Services ordered and any special conditions or terms applicable thereto (each an "Order"). Customer shall only have the right to receive those Services specified in an applicable Order. As appropriate, an Order may include a Statement of Work ("SOW") which is mutually agreed to by the Parties to further describe certain of the Services. In order to be effective, a SOW shall reference the applicable Order and either be attached to such Order or separately executed by both Parties. When mutually agreed and signed by duly authorized representatives of each Party, each Order shall be and hereby is deemed to be governed by these Master Terms. When taken together, these Master Terms (as they may be permissibly amended or supplemented by an Order) and each individual, fully executed Order shall form a contract between Finalsite and Customer. In the event of any conflict between the terms and conditions of this Agreement and the terms and conditions of any Order, the terms and conditions of the Order shall control with respect to such Order.

These Master Terms, together with all Orders executed by the Parties, constitute the agreement of the parties (the "Agreement").

2. Access to SaaS Services/Restrictions.

- Subject to the terms and conditions of this Agreement, upon entering into an **Order** applicable thereto, **Finalsite** shall make the SaaS Services available to **Customer** for use by **Customer** and its Authorized Users solely in support of **Customer**'s internal operations and otherwise in accordance with the terms of this Agreement and **Finalsite**'s Privacy Policy set forth at finalsite.com/privacy. Additional usage limitations or restrictions may be imposed on **Customer**'s use of the SaaS Services, including limitations on bandwidth and storage, to the extent specified in an **Order**, and **Customer** shall comply therewith. Due to the nature of a SaaS delivery model, the SaaS Services to which the **Customer** is provided web access hereunder will be the version of such SaaS Services (as may be updated by **Finalsite** pursuant to Section 5 below) which is then hosted by **Finalsite** (or its third-party hosting provider) for its customers generally. All rights not expressly granted to **Customer** in this Agreement are reserved to **Finalsite** and its licensors.
- 2.02 Customer and its employees, faculty, administrators, students, parents of students, alumni and/or third party service providers who are permitted by Customer to use the SaaS Services on Customer's behalf (collectively, "Authorized Users") may access the SaaS Services, along with applicable content displayed by Customer through the use thereof, over the internet via Finalsite's hosted website solely in support of Customer's operations and within the scope of Customer's permitted use of the SaaS Services. With respect to public-facing content which the SaaS Services are designed to display, Authorized Users include third party community members who access the screen displays of the SaaS Services on a remote, web-enabled basis in order to view the content which Customer has chosen to display to the public. Customer shall be fully responsible for any acts or omissions of its Authorized Users, including any unauthorized use of the SaaS Services or other breach of this Agreement.
- 2.03 Except as expressly set forth in these **Master Terms** or an **Order**, **Customer** shall not and shall not permit its Authorized Users or other third parties to (i) use, copy, sell, assign, sublicense, convey or otherwise transfer, all or any portion of the SaaS Services; (ii) decompile, disassemble or otherwise reverse engineer the SaaS Services or any portion thereof; (iii) modify, translate or create any derivative works based on the SaaS Services; (iv) remove or alter any copyright notices, trademarks or other proprietary rights notices affixed to or contained within the SaaS Services (v) use the SaaS Services to provide hosting, service bureau, time sharing, outsourcing or other services on behalf of, or for the benefit of itself or any third parties; or (vi) violate or cause the violation of any law, regulation, order, decree or judgment in connection with the use of any Services or any content or data utilized therewith.

3. Hosting Services.

Finalsite will provide Hosting Services and Support Services in accordance with the Service Level Agreement ("SLA") attached as Schedule 1 to these Master Terms.

4. Deployment and Professional Services.

- 4.01 Certain Deployment Services and/or Professional Services may require that the parties agree to a SOW, which may include a timetable for delivery and other assumptions. Any timetable set forth in a SOW, **Order** or other project document is in the nature of a good faith estimate which is dependent on, among other factors, **Customer**'s provision of appropriate information, cooperation, assistance, and tasks, including those items which may be identified as the responsibility of **Customer** in a SOW.
- 4.02 **Customer** shall provide **Finalsite** access to **Customer**'s logos and trademarks as may be necessary to perform the Deployment Services and other Services requested by **Customer**. For the avoidance of doubt, **Customer** shall retain ownership of its logos and trademarks.
- 4.03 **Finalsite** will provide all Professional Services and Deployment Services in a professional and workmanlike manner and in accordance in all material respects with any and all descriptions or requirements set forth in an applicable SOW. If deliverables are provided as part of the Deployment Services and/or the Professional Services and those deliverables do not conform in all material respects to any applicable specifications and other requirements which are described in the applicable **Order** or SOW, **Customer** shall give **Finalsite** written notification of the deficiency or non-conformance within thirty (30) days after delivery thereof. **Finalsite** then shall, within thirty (30) days of receipt of such written notification, exert commercially reasonable efforts to either correct the deficiency or non-conformance or provide **Customer** with a plan for correcting the deficiency or non-conformance. **Customer** shall provide reasonable support and assistance requested by **Finalsite** as reasonably necessary to discover the cause or a cure for the reported deficiency or non-conformance.

5. Maintenance & Support.

- During the Term, and subject to the terms and conditions of this Agreement, including payment of fees, and provided Customer has placed an Order for use of SaaS Services, Finalsite shall provide Customer with Updates and Upgrades to the SaaS Services as and when made available to customers generally. For purposes of this Agreement, "Updates" means a new version of the SaaS Services containing error corrections or bug fixes to the then-current version of the SaaS Services and does not contain functional enhancements, modifications or extensions. "Upgrades" means a new version of the SaaS Services containing functional enhancements, modifications or extensions to the then-current version of the SaaS Services which are not separately priced or marketed by Finalsite. An Upgrade may include architectural changes. Finalsite supports Customer's web access to the SaaS Services utilizing the then-current version and one prior version of Internet Explorer, Safari, Chrome or Firefox.
- 5.02 During the Term, Finalsite will make available additional Support Services in accordance with Finalsite's then-current standard support policies and practices. Certain Support Services are accessible through the "Help" section located in Customer's interface to the SaaS Services. Certain other Support Services (such as expedited or "priority" support) may be purchased by Customer under an Order, and, in such event, the terms and conditions of such Support Services, and associated fees, shall be as described in the applicable Order.

6. Third Party Technology.

Customer in connection with its use of the SaaS Services and/or the SaaS Services may enable Customer to interact with and/or utilize third party software or technology (collectively, "Third Party Technology"). By way of example, and not limitation, Third Party Technology would include third party products and services such as online chat services, site translation services, accessibility overlay solutions, font and typography services, and any web service, website, social media platform or online library that allows (through an interface, a link or otherwise) for embedding functionality within a front-facing webpage served up by the SaaS Services. Except as otherwise expressly provided below, Customer is solely responsible, and shall ensure that Finalsite is not responsible or liable, in connection with Customer's access to or use of any Third-Party Technology and any terms associated therewith. To the extent that Finalsite incorporates or embeds any third party software into the SaaS Services such that the embedded software is a core part of the SaaS Services (collectively, "Embedded Software"), then such Embedded Software shall be supported, and Customer shall have the right to use such Embedded Software, to the same extent as the SaaS Services are supported and permitted to be used under this Agreement. Except as expressly provided above, no rights are granted by Finalsite to Customer or its Authorized Users to use any Third-Party Technology.

7. Ownership.

- 7.01 Customer or its licensors shall own: (a) all data and content that Customer and its Authorized Users input, post, submit, or otherwise provide to Finalsite while utilizing the SaaS Services under this Agreement (where "content" includes text, images, and sounds); and (b) Customer's logos and trademarks (collectively, "Customer Materials"). Customer, and not Finalsite, shall be solely responsible and liable for the content, accuracy or completeness of all Customer Materials (including monitoring the content posted on the website), and for any infringement by any Customer Materials of third party intellectual property rights, and shall ensure that Finalsite is not responsible or liable therefor. For clarity, Customer Materials includes Customer's Personal Information (as defined in Section 8.01 below) and Student Data (as defined in Section 9.01 below).
- 7.02 **Finalsite** shall not use or disclose any **Customer** Materials except: (a) as requested or permitted by **Customer**; (b) in connection with providing, facilitating or supporting the Services or otherwise exercising rights or performing obligations under this Agreement (including, for example, by addressing technical and other issues related to the Services); (c) to the extent required, or permitted, by applicable laws or regulations; and/or (d) as otherwise permitted under this Agreement.
- 7.03 Without limiting **Customer**'s ownership of the **Customer** Materials, **Finalsite** and its licensors shall own all right, title, and interest in and to the SaaS Services (including the underlying software and all application program interfaces ("API's") provided or made available by **Finalsite**) and all documentation, materials, work product and deliverables resulting from or related to the Services (including in each case all enhancements, modifications, updates, upgrades and derivative works thereof and all intellectual property rights in any of the foregoing). Any enhancements, modifications, derivative works or any other intellectual property created directly or indirectly using or referring to the SaaS Services or components thereof, whether created solely by **Customer** or a third party on behalf of **Customer**, or jointly by **Customer** and **Finalsite** or a third party on either party's behalf, shall belong exclusively to **Finalsite**, and **Customer** hereby irrevocably assigns all rights therein (including without limitation, all patent, copyright, trademark, trade secret and moral rights) to **Finalsite**. In the event that **Customer** or any of its users submit any ideas, suggestions, proposed enhancements, or other feedback relating to the SaaS Services (collectively, "Feedback"), **Finalsite** shall automatically own such Feedback without compensation to **Customer** and **Customer** hereby assigns all rights in such Feedback to **Finalsite**.

8. Security of Personal Information.

- 8.01 To effect the purposes of an **Order, Customer** or an Authorized User may from time to time provide **Finalsite** with certain personally identifiable information (**Customer** representing that it has the right to do so in each such instance) of **Customer**'s students, prospective students, parents of students, faculty, administrators, employees and/or Authorized Users that is regulated by various United States laws and regulations ("Personal Information"). Personal Information may include Student Data to the extent it meets the definition thereof in Section 9.1 below.
- 8.02 Consistent with laws governing Personal Information and Student Data which are applicable to **Finalsite**'s performance of Services hereunder, **Finalsite** shall maintain reasonable, industry-standard administrative, physical, and technical safeguards, and implement and maintain reasonable security practices and procedures, which are designed to protect Personal Information from unauthorized access, destruction, use, modification and disclosure. **Finalsite** shall not use or disclose Personal Information, except for the purposes for which it is permitted to use or disclose **Customer** Materials under Section 7.02 above. Similarly, **Customer** agrees to comply with its responsibilities under laws governing Personal Information which are applicable to **Customer**.
- 8.03 **Customer** shall maintain reasonable, appropriate administrative, physical, and technical safeguards designed to protect the security, confidentiality and integrity of its account IDs, passwords, and connectivity with the SaaS Services and Hosting Services. **Customer** shall be solely responsible and liable, and shall ensure that **Finalsite** is not responsible or liable, for account IDs or passwords which are disclosed by **Customer** or an Authorized User or those which are lost, stolen, compromised, or used for malicious or unauthorized purposes, including in respect of all use of the Services through the use of such account information.

9. Student Data.

- 9.01 Student Information, Student records and Student-generated content (collectively, "Student Data") is the property of the applicable student or legal guardian of the student and not the property, or under the control, of **Finalsite**. During the Term of this Agreement, **Customer** shall retain control of all Student Data maintained in connection with the SaaS Services.
- 9.02 At any time during the Term of this Agreement, **Customer** may request deletion of any Student Data in **Finalsite**'s possession by providing a written request to **Finalsite** signed by a duly authorized representative of **Customer** specifying: (i) the name of the applicable student(s); (ii) a detailed description of the Student Data to be deleted; (iii) providing contact information of an individual authorized by **Customer** to answer questions and provide additional information about such request. Such requests must be addressed to the following address: Privacy Officer, **Finalsite**, 655 Winding Brook Drive, Glastonbury, CT 06033 or privacy@finalsite.com (which address may be amended by **Finalsite** from time to time upon notice to **Customer**).

Customer shall be solely responsible and liable to the Student and any other party, and shall ensure that Finalsite shall have no responsibility or liability, in connection with the content of such deletion request (including any errors contained therein) or Finalsite's deletion of Student Data in accordance with such request.

- 9.03 **Finalsite** shall take reasonable commercial measures designed to ensure the security and confidentiality of all Student Data. **Finalsite** and its employees, agents and contractors shall use Student Data only for purposes for which it may utilize **Customer Materials** as described in Section 7.02 above.
- 9.04 Student Data may include "education records" as defined under the Family Educational Rights and Privacy Act of 1974, 20 USC 1232g and its implementing regulations, as they may be amended from time to time ("FERPA"). To the extent that **Finalsite** collects or processes personally identifiable information in education records in the course of providing Services under this Agreement, then it does so as an outsourced institutional function pursuant to FERPA 34 CFR Part 99.31(a)(1) and is designated by **Customer** for these purposes as a "school official" with legitimate educational interests. In this regard, **Finalsite** will comply with its responsibilities as a school official under FERPA. Similarly, **Customer** will comply with the responsibilities applicable to **Customer** under FERPA.
- Revisions or corrections to Student Data may only be made by Authorized Users of Customer and not the student, parent or legal guardian directly. A student, parent or legal guardian of a student may review personally identifiable information contained in the Student Data directly through use of the SaaS Services and may correct erroneous information, if any, to such information by informing the Customer in writing specifying: (i) the name of the applicable student; (ii) a detailed description of the Student Data to be corrected; (iii) the appropriate correction, if known. In the event Finalsite receives a correction request directly concerning any Student Data, it will notify Customer promptly and direct the student, parent or legal guardian to the Customer for a response, or upon the written request of Customer containing such information as described in this subsection, Finalsite will correct the applicable Student Data using the information contained in Customer's written notice. Such requests must be addressed to Finalsite at the address set forth in Section 9.02 above. Customer shall be solely responsible and liable to the Student and any other party, and shall ensure that Finalsite shall have no responsibility or liabliity, in connection with the content of such modification request (including any errors contained therein) or Finasite's revisions or corrections to Student Data in accordance with such request.
- 9.06 **Finalsite** will report in writing to **Customer** after its discovery of any unauthorized release, disclosure or acquisition of Student Data not permitted or required by this Agreement or any **Order** in accordance with the requirements of applicable law. Following discovery, **Finalsite** will conduct an investigation to determine the nature and scope of such unauthorized release, disclosure or acquisition and the identity of the affected students. **Finalsite** will use reasonable efforts to mitigate the potential harm caused by such unauthorized release, disclosure or acquisition.
- 9.07 **Finalsite** will not sell, rent or trade any Student Data, except in connection with the change of control or acquisition of **Finalsite**'s business and in such event the successor-in-interest to **Finalsite** shall be subject to the provisions of this Agreement.
- 9.08 Upon termination of this Agreement and all Orders hereunder, Student Data shall be deleted and not retained by **Finalsite** and **Customer** shall not have access to any Student Data following the effective date of termination unless a student, parent or legal guardian of a student establishes or maintains an electronic account with **Finalsite** for the purpose of storing student-generated content.
- 9.09 For purposes of this Agreement, the following definitions shall apply:
- (a) "Student information" means personally identifiable information or material of a student in any media or format that is not publicly available and is any of the following: (i) Created or provided by a student or the parent or legal guardian of a student, to **Finalsite** in the course of the student, parent or legal guardian using the SaaS Services for school purposes, (ii) created or provided by an employee or agent of **Customer** for school purposes, or (iii) gathered by **Finalsite** through the operation of the SaaS Services and identifies a student, including, but not limited to, information in the student's records or electronic mail account, first or last name, home address, telephone number, date of birth, electronic mail address, discipline records, test results, grades, evaluations, criminal records, medical records, health records, Social Security number, biometric information, disabilities, socioeconomic information, food purchases, political affiliations, religious affiliations, text messages, documents, student identifiers, search activity, photographs, voice recordings, survey responses or behavioral assessments;
- (b) "Student record" means any information directly related to a student that is maintained by the **Customer** or any information acquired from a student through the use of the SaaS Services, except "student record" does not include De-identified student information (defined below) allowed under this Agreement to be used by **Finalsite** for the purposes described in Section 10.03 below.;
- (c) "Student-generated content" means any student materials created by a student including, but not limited to, essays, research papers, portfolios, creative writing, music or other audio files or photographs; "student-generated content" does not include student responses to a standardized assessment.

(d) "De-identified student information" means any Student Information that has been altered to prevent the identification of an individual student.

10. Consent to Use/Transfer

- 10.01 **Customer** warrants and represents that it shall obtain all consents necessary for **Finalsite** to provide the Services in connection with the **Customer** Materials, and otherwise use **Customer** Materials pursuant to the Agreement, including those consents related to the collection of Personal Information from children under the age of 13 in compliance with the Children's Online Privacy Protection Act, as amended ("<u>COPPA</u>"), consents necessary under FERPA to enable **Finalsite**'s provision of Services hereunder, and other consents necessary for the protection and use of the Personal Information and Student Data under applicable law and regulation. **Finalsite** shall be entitled to rely on this Agreement as **Customer**'s representation that all necessary consents have been obtained and **Finalsite** shall not be required to independently verify such fact or compliance by **Customer** with applicable law with respect thereto.
- 10.02 **Customer** further represents and warrants that the use of Personal Information and other **Customer** Materials by **Finalsite**, in accordance with the terms of the Agreement, is not in violation of any applicable law or regulation, or in breach of any covenant or obligation of confidentiality that **Customer** has to any person or entity. **Customer** acknowledges that **Finalsite** has no responsibility to review or monitor any **Customer** Materials including reviewing or determining the legality, accuracy or completeness of **Customer** Materials. **Finalsite**, however, reserves the right to take any action with respect to the Services that **Finalsite** deems necessary or appropriate in its sole discretion, if **Finalsite** reasonably believes **Customer**'s use of the Services could create liability for **Finalsite**, its affiliates and/or its suppliers or could compromise or disrupt services provided to other clients.
- 10.03 Customer acknowledges and agrees that, in the course of Finalsite providing Services hereunder, Finalsite may provide access to Customer Materials to employees, affiliates, subcontractors and third party service providers ("Representatives") who have a legitimate need to access such information in order to provide their services to Finalsite as part of Finalsite's provision of Services to Customer. By way of example, Representatives include third parties who provide backup, hosting, support and business recovery services. Representatives shall be required to maintain the confidentiality of all Personal Information, Student Data and other Confidential Information of Customer.
- 10.04 In addition, **Customer** agrees that **Finalsite** may collect, use and disclose data which is generated, collected or derived in connection with the use of the SaaS Services by **Customer** and its Authorized Users, including data derived from the **Customer** Materials to: (a) determine usage trends, (b) conduct research and development (including enhancing its products and services), (c) collect and analyze cookies and other metadata, (d) create analytics and (e) for other business purposes; provided that such data shall be de-identified (such that it will not identify **Customer** or its Authorized Users) and aggregated (collectively, "De-Identified Data", which includes De-identified student information defined in Section 9.09(d) above). Subject to the above conditions, **Finalsite** shall own all De-Identified Data.

11. Customer Responsibilities.

- 11.01 In addition to its other responsibilities as set forth in this Agreement, **Customer** is solely responsible for and assumes all liability relating to (i) decisions about **Customer**'s computer and communications systems needed to access the SaaS Services; (ii) all purchases of any necessary hardware, software, services or licenses required by **Customer** to access and use the SaaS Services as contemplated in this Agreement; and (iii) provision and maintenance of all domains and URLs used by **Customer** and its Authorized Users to access the SaaS Services.
- 11.02 **Customer** and its Authorized Users shall comply with all applicable law and governmental regulation in their respective execution, delivery and performance of this Agreement and access and use of the SaaS Services.
- 11.03 Customer represents and warrants, and shall ensure that it and all Authorized Users shall not: (i) use the Services, in whole or in part, to store, initiate or transmit material (including Customer Materials) that is infringing, libelous, defamatory, abusive, harmful to minors, designed to cause annoyance, inconvenience or distress to any person; comprises unsolicited marketing (i. e. spam), in violation of third-party privacy or property rights, or otherwise tortious or in violation of applicable law: (ii) interfere with, unreasonably burden, or disrupt the integrity or performance of the Services or third-party data or content contained therein; (iii) attempt to gain unauthorized access to the Services or its related systems or networks; (iv) provide the Services to third parties who are not Authorized Users, including, by resale, license, loan or lease; and, (v) without Finalsite's prior written consent, imply or state, directly or indirectly, that Customer is affiliated with or endorsed by Finalsite; or, publicize the existence of the Agreement, or any of its terms. Customer will use best efforts to prevent and/or block any prohibited use, and will cooperate with Finalsite to prevent or cease such use from continuing. Customer will notify Finalsite immediately, in writing, if it knows or has reason to know that that the Services are being used in violation of the Agreement or applicable law, describing such violation(s), and the basis for such knowledge, and shall be solely responsible and liable, and shall ensure that Finalsite, its officers, directors, representatives and its affiliates are not responsible or liable, for such violative use.

12. Term of the Agreement/Orders.

This Agreement shall become effective on the effective date of the first **Order** entered into by **Customer** and **Finalsite** and shall continue through the termination date of all Orders hereunder (the "<u>Term</u>"), unless terminated earlier in accordance with the provisions of this Agreement. The term of any **Order** shall be stated in the **Order**, provided however that unless otherwise provided in any **Order**, the term of each **Order** shall automatically renew for successive terms of equal duration to the initial term stated therein unless either Party provides written notice of its intent not to renew at least thirty (30) days prior to the expiration of the then-current term.

13. Termination

- 13.01 In the event either party defaults in any obligation in this Agreement or any **Order**, the non-defaulting Party shall give written notice of such default. If the Party in default has not cured the default within thirty (30) days of receipt of the notice, the non-defaulting Party may terminate this Agreement by delivering written notice thereof to the defaulting Party.
- 13.02 Either Party may terminate this Agreement, effective immediately upon written notice, in the event that the other party: (i) makes a general assignment for the benefit of creditors; (ii) institutes proceedings seeking relief or reorganization under any laws relating to bankruptcy or insolvency or (iii) has a court of competent jurisdiction appoint a receiver, liquidator or trustee over all or substantially all of such party's property or provides for the liquidation of such Party's property or business affairs.
- 13.03 Either party may terminate this Agreement upon written notice at any time when there are no Orders then in effect.
- 13.04 Customer shall have the right to terminate an Order for convenience if it first meets each of the following conditions:
 (i) it must provide Finalsite with at least sixty (60) days prior written notice of the effective date of such termination of the applicable Order; (ii) it must pay Finalsite, as and when due, all fees and expenses which are due for Services provided through the effective date of such termination for convenience; and (iii) it must additionally pay Finalsite, prior to the effective date of termination, an amount equal to the full amount of the fees owed to Finalsite for all periods from the effective date of termination through the end of the then-current term of the applicable Order.
- 13.05 Customer commits that it has sufficient available funds to pay for the Services purchased under each Order through at least the end of the then-current fiscal year. If, for any fiscal year thereafter during which an Order is in effect, sufficient funds are not appropriated by Customer's public funding body to pay in full the fees due under such Order for that fiscal year, then Customer shall have the right to terminate the Order by providing Finalsite with written notice of termination at least ninety (90) days (or, if later, promptly upon becoming aware of the non-appropriation) prior to the first day of the fiscal year for which sufficient funds will not be available and by paying Finalsite in full for all fees and expenses due through the end of the then-current fiscal year. Customer agrees that the termination rights set forth in this Section 13.05 will not apply if any funds are appropriated to it for the acquisition, retention or operation of software or other services substantially similar to the Services provided by Finalsite hereunder. Customer agrees to use its best efforts to obtain and maintain sufficient funds to make all payments due hereunder and commits that it will only utilize this provision in the event that, despite its good faith best efforts to continue to fund all Order under this Agreement, such funds were withdrawn by its funding body.
- 13.06 Termination of this Agreement or any **Order** shall terminate all Services provided by **Finalsite** thereunder, and **Customer** and its Authorized Users shall cease all use of the applicable Services on the effective date of termination or expiration. The due dates of all payments owed by **Customer** to **Finalsite** under this Agreement shall become due on the effective date of termination or expiration.

14. Subcontractors.

Finalsite may utilize third party subcontractors and/or service providers to perform, or support performance of, any Services under this Agreement in its sole discretion, subject to the terms of Section 10.03 above to the extent applicable. In such event, **Finalsite** shall not be relieved from its obligations under this Agreement.

15. Fees and Expenses

- 15.01 The fees and general scope of the services purchased by **Customer** shall be as described in the applicable **Order**, which is made part of this Agreement.
- 15.02 In addition to the fees described above, all out-of-pocket expenses incurred by **Finalsite** in connection with the Services which are pre-approved by **Customer** (including in an **Order** or a Statement of Work) shall be invoiced by **Finalsite** at actual cost after the corresponding onsite Professional Services are completed.

15.03 Unless otherwise provided in an **Order**, **Finalsite** will invoice **Customer** on an annual basis, payable in advance. Payment for the invoice covering the first year of this Agreement, which may include subscription fees, Deployment Services fees and other fees as described in the **Order**, is due and payable within thirty (30) days of the effective date of the **Order** unless otherwise stated in the applicable **Order**. Thereafter, unless otherwise specified in the **Order**, **Finalsite** will invoice **Customer**, for each subsequent period of the initial term and for each renewal term, on each annual anniversary of the effective date of the **Order**. Invoices (including invoices for expenses under Section 15.02 and invoices for any Services other than the subscription fees for the SaaS Services) shall be due and payable within thirty (30) days of invoice date. After thirty (30) days from the invoice date, all overdue unpaid amounts shall carry interest at the rate of 1.0% per month, or the highest rate allowed by applicable law, whichever is less, until payment is received by **Finalsite**. All fees incurred by **Finalsite** for collections (including attorneys' fees) must be paid or reimbursed by the **Customer**. All invoices shall be sent to **Customer** at the billing address set forth in the **Order**.

15.04 Customer shall be responsible for the payment of, or reimbursement of Finalsite for, any applicable present or future services, sales, use, excise, goods, property, value added or other taxes or duties levied against or upon the provision of SaaS Services (excluding taxes based upon Finalsite's net income). Upon request, Customer shall furnish to Finalsite evidence of payment of any taxes payable by Customer. If Customer is exempt from the payment of any such taxes, Customer will provide Finalsite with a valid tax exemption certificate authorized by the appropriate taxing authority.

16. Confidentiality

In the course of performance of this Agreement, the **Parties** may receive or have access to information that is confidential to one or the other Party and a Party's Authorized Users (collectively, "Confidential Information"). Confidential Information shall mean non-public materials and information, in whatever form, written, oral or otherwise, that include, but shall not be limited to (i) the SaaS Services, including any modules, functionality or content licensed by **Finalsite** from third parties; (ii) the distinctive methods or procedures which **Finalsite** uses in the design, development, licensing, support, or maintenance of the SaaS Services, (iii) the terms and pricing under this Agreement, (iv) each Party's business processes and strategies, (v) all portions of the **Customer** Materials which are treated as confidential by **Customer**; and (vi) all information clearly identified by either Party as confidential, provided however that a party's Confidential Information shall not include information that: (a) is or becomes generally available to the public through no act or omission of the other Party; (b) was in the other Party's lawful possession prior to the disclosure and had not been obtained by the other Party either directly or indirectly from the disclosing Party or from a third party whom the receiving Party knows or should know is under an obligation of confidentiality with the owner of the Confidential Information; (c) is lawfully disclosed to the other Party by a third party without restriction on disclosure; or (d) is independently developed by the other Party.

Each Party agrees to hold the other Party's Confidential Information in confidence during the Term of this Agreement and following termination for any reason. Except for disclosure to a Party's subcontractors and third party service providers who are bound by confidentiality obligations with respect to such Confidential Information and as otherwise provided in the Agreement, each Party agrees not to make the other Party's Confidential Information available in any form to any third party or to use the other Party's Confidential Information for any purpose not intended under this Agreement. Each Party agrees to take all reasonable steps to ensure that Confidential Information is not disclosed or distributed by any person or entity in violation of the terms of this Agreement. Following receipt of a written request, the other Party shall return to the requesting Party, in whole or in part, the Confidential Information that has been disclosed in tangible form. Each Party may retain a copy of Confidential Information solely for archival purposes. Notwithstanding the above, the parties recognize that as a public agency, the Customer may receive a request to produce records according to the California Public Records Act (Government Code section 6250 et seq.) ("PRA") or other applicable local, state or federal law ("Public Disclosure Laws") In the event that the Customer receives a request to produce records that include, in whole or in part, Finalsite's Confidential Information, the Customer shall notify Finalsite of such request, who will then have an opportunity to pursue its rights in court.

17. Warranties and Representations; Limitations & Disclaimers

Finalsite warrants to Customer that for a period of ninety (90) days from execution of this Agreement, the SaaS Services will substantially perform in all material respects the functions described in Finalsite's then-current standard documentation (i.e., online user manuals, online help or other such guides which are made available by Finalsite as part of the SaaS Services) for the applicable SaaS Services when used and/or accessed in accordance with the terms and conditions of this Agreement and the applicable Order. Customer's sole and exclusive remedy for a breach of this warranty shall be that Finalsite shall be required to use commercially reasonable efforts to provide modifications or fixes with respect to the applicable non-conformity in the operation of the SaaS Services. The foregoing warranties shall not apply in the event: (i) Customer or its Authorized Users use and/or access the SaaS Services in a manner which is not in conformance with the terms and conditions of this Agreement and any Order; (ii) Customer or its Authorized Users use the SaaS Services with third party data, software or hardware which is incompatible with the SaaS Services; (iii) errors occur in the SaaS Services or Data resulting from Customer's or its representatives' configuration or manipulation of the SaaS Services, in each case not specifically

recommended in writing by **Finalsite**; or (iv) reduced performance or non-availability of the Services result from failure of network connections, or other factors, beyond the reasonable control of **Finalsite**.

- 17.02 **Finalsite** represents, warrants and covenants that: (i) this Agreement constitutes the valid and binding agreement of **Finalsite**, duly authorized by all necessary action on the part of **Finalsite**; and (ii) the execution, performance and delivery of this Agreement by **Finalsite** are within **Finalsite**'s corporate powers and do not and will not violate (a) the articles of incorporation or bylaws of **Finalsite**, (b) any law, rule, regulation, judgment, order or decree applicable to **Finalsite**'s performance of its obligations hereunder or contravene or cause a default under any license, franchise, permit or other similar authorization held by **Finalsite**, or any agreement to which **Finalsite** is a party, or (c) require the consent or other action of any person or entity which has not been obtained prior to execution of this Agreement.
- 17.03 **Finalsite** will exert commercially reasonable efforts to help promote **Customer**'s ability to comply with certain requirements of the Americans With Disabilities Act through the use of available features of the SaaS Services.
- 17.04 **Customer** represents, warrants and covenants that: (i) this Agreement constitutes the valid and binding agreement of **Customer**, duly authorized by all necessary action on the part of **Customer**; (ii) **Customer** has full authority to act on its behalf as contemplated by this Agreement; and (iii) the execution, performance and delivery of this Agreement by **Customer** are within **Customer**'s organizational powers, have been duly authorized by all necessary action on the part of the **Customer**, and do not and will not violate (a) the applicable organizational documents of **Customer**, (b) any applicable law, regulation, judgment, order or decree or cause a default under any license, franchise, permit or other similar authorization held by **Customer**, or any agreement to which **Customer** is a party, or (c) require the consent or other action of any person or entity (including in respect of, or filing with, any governmental body, agency or official) which has not been obtained prior to execution of this Agreement.
- 17.05 It is **Customer**'s responsibility to determine the suitability of the SaaS Services for **Customer**'s use. EXCEPT AS EXPRESSLY STATED IN THIS AGREEMENT, AND TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, FINALSITE AND ITS LICENSORS MAKE NO, AND HEREBY DISCLAIM ANY, REPRESENTATION, WARRANTY OR GUARANTY, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE SERVICES PROVIDED UNDER THIS AGREEMENT, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY: (1) OF MERCHANTABILITY; (2) OF FITNESS FOR A PARTICULAR PURPOSE; (3) ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE; OR (4) OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS. EXCEPT AS SET FORTH IN THIS SECTION, THE SERVICES ARE PROVIDED "AS IS", WITHOUT ANY FURTHER WARRANTIES OF ANY KIND. FINALSITE AND ITS LICENSORS MAKE NO WARRANTY THAT OPERATION OF THE SAAS SERVICES WILL BE UNINTERRUPTED OR ERROR FREE OR THAT ALL DEFECTS WILL BE CORRECTED. FINALSITE AND ITS LICENSORS MAKE NO, AND HEREBY DISCLAIM ANY, REPRESENTATION, WARRANTY OR GUARANTY, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, REGARDING ANY THIRD PARTY TECHNOLOGY.
- 17.06 EXCEPT TO THE EXTENT EXPRESSLY PROHIBITED BY LAW, FOR ALL CLAIMS BY CUSTOMER, WHETHER SUCH CLAIMS ARE MADE IN CONTRACT, TORT, OR OTHERWISE, CUSTOMER'S POTENTIAL RECOVERY SHALL BE LIMITED TO THE ACTUAL, DIRECT DAMAGES SUFFERED BY CUSTOMER UP TO THE ACTUAL AMOUNT PAID BY CUSTOMER TO FINALSITE UNDER THE APPLICABLE ORDER (I.E., THE ORDER GIVING RISE TO THE LIABILITY) DURING THE TWELVE (12) MONTHS PRIOR TO THE INITIAL ASSERTION OF CLAIM(S) FOR THE SPECIFIC SERVICE(S) GIVING RISE TO SUCH CLAIM(S).
- 17.07 EXCEPT TO THE EXTENT EXPRESSLY PROHIBITED BY LAW, IN NO EVENT SHALL FINALSITE OR ITS SUPPLIERS, LICENSORS, SERVICE PROVIDERS AND/OR SUBCONTRACTORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFIT OR COSTS OF SUBSTITUTE SERVICES) SUFFERED BY CUSTOMER, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY, WHETHER IN CONTRACT, TORT, PRODUCT LIABILITY OR OTHERWISE, EVEN IF FINALSITE HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY, OR HAS CONSTRUCTIVE KNOWLEDGE, OF SUCH DAMAGES, AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE. EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, THIS AGREEMENT SHALL NOT CONVEY UPON ANY THIRD PARTY ANY RIGHTS HEREUNDER, AND NO THIRD PARTY SHALL BE DEEMED A THIRD PARTY BENEFICIARY.

18. Modifications/ Amendments.

This Agreement and any **Order** can only be modified by a written agreement signed by persons authorized to sign agreements on behalf of the parties.

19. Waiver.

No failure to exercise and no delay in exercising on the part of either Party, or partial exercise, shall operate as a waiver of any right under this Agreement. A waiver on one occasion shall not operate as a waiver on other occasions.

20. Severability.

If any term or provision of this Agreement or application of the terms of this Agreement to the **Parties** shall to any extent be held invalid or unenforceable by a court of competent jurisdiction, then such invalidity will not affect the remainder of this Agreement and each other term and provision shall be valid and enforceable to the fullest extent permitted by law.

21. Relationship of Parties.

The **Parties** are independent contractors and will have no power or authority to assume or create any obligation or responsibility on behalf of each other. This Agreement will not be construed to create or imply any partnership, agency or joint venture, association, or other form of agency relationship between the **Parties**. A Party and its respective personnel shall not be eligible to participate in any employee welfare or other benefit plans, however characterized, which may be maintained by the other Party. Each Party agrees to assume all responsibility and liability for any and all federal and state employers' liability, workers' compensation, social security and unemployment insurance requirements with respect to its respective personnel. Each Party agrees to pay and report (or require to be paid and reported) all federal, state and local income, employment and payroll withholding taxes and other governmental taxes or charges for its respective personnel, including, without limitation, federal and state income tax withholding, FICA, FUTA and state payroll taxes, as may be applicable.

22. Assignment.

This Agreement may not be transferred or assigned directly or indirectly by **Customer**, in whole or in part, without the prior written consent of **Finalsite**, which consent shall not be unreasonably withheld. Notwithstanding the foregoing, either Party may transfer or assign this Agreement in connection with a Change of Control of such Party. This Agreement shall be binding upon and inure to the benefit of the **Parties** and their respective successors and assigns. For purposes of this Agreement, "Change of Control" shall mean the sale or other transfer of (i) all or substantially all of a Party's assets; or (ii) 50% or more of the capital stock or other equity interests of a Party, including by merger, consolidation or similar transaction; or (iii) the transfer of majority voting control of a Party.

23. Force Majeure.

Either Party will be excused from delays in performing or from failing to perform its obligations under this Agreement (except for payment obligations which shall not be so excused) to the extent the delays or failures result from causes beyond the reasonable control of the Party. Without limiting the generality of the foregoing, such causes include acts of God, the public enemy, fires, floods, storms, earthquakes, riots, terrorism, strikes, blackouts, wars or war operations, restraints of government, utility or communications failures, computer hackers, denial of service attacks, software viruses, telecommunications slow-downs or failure, erroneous data transmission, or causes which could not with reasonable diligence be controlled or prevented by the Party. However, to be excused from delay or failure to perform, the Party must act diligently to remedy the cause of the delay or failure.

24. Entire Agreement.

This Agreement, including any and all Orders, Exhibits, Schedules, Appendices, Attachments and material incorporated by reference, contains the entire agreement of the **Parties** relating to the rights granted and obligations assumed in this Agreement. This Agreement represents the complete and final agreement of the **Parties** and supersedes and replaces all prior or contemporaneous oral or written agreements, understandings or commitments between the **Parties**, including any purchase order. For clarity, while **Customer** may utilize a purchase order for its internal administrative purposes, any terms or conditions in any such purchase order shall be deemed null and void and the terms and conditions of this Agreement shall solely govern and control.

25. Mutual Indemnification.

25.01 Finalsite shall defend, indemnify and hold Customer and Customer's officers, directors, employees, and agents harmless from and against any and all third party claims, costs, damages, losses, liabilities and expenses (including reasonable attorneys' fees and costs incurred by Finalsite in defending a covered claim) to the extent caused by (i) any willful misconduct of Finalsite; and/or (ii) the infringement by the SaaS Services, in their as-delivered, unaltered form, of a U.S. copyright, a U.S. patent issued as of the date on which the applicable Order is entered into by the parties, or a U.S. registered trademark of a third party; provided that Customer shall (a) promptly give written notice of such claim to Finalsite; (b) give Finalsite sole control of the defense and settlement of such claim; and (c) promptly provide to Finalsite all available information and assistance reasonably requested by Finalsite in defending such claim. Finalsite shall have no indemnification obligation, and Customer

shall defend, indemnify and hold **Finalsite** and its officers, directors, employees, attorneys and agents harmless from and against any and all third party claims arising from any alleged infringement of any third party intellectual property rights arising from the combination of any SaaS Services with any of **Customer**'s products, service, content, web service, hardware and/or business process(s).

Except to the extent expressly prohibited by applicable law, including applicable laws providing for the sovereign immunity of government entities, Customer shall indemnify and hold Finalsite, its licensor's and each such party's affiliates, officers, directors, employees, attorneys and agents harmless from and against any and all third party claims, costs, damages, losses, liabilities and expenses (including attorneys' fees and costs) to the extent caused by: (i) any willful misconduct of Customer; (ii) the infringement by the Customer Materials, and/or any Third Party Technology provided to Finalsite or input into the SaaS Services by Customer or its Authorized Users, of the intellectual property rights of a third party; (iii) the nature, substance or content of the Customer Materials (such as a defamation claim, an invasion of privacy claim, a claim arising from lack of consent to use the Customer Materials, and/or other claims; (iv) Customer's failure to assume liability or responsibility where it expressly agrees to do so hereunder; and (v) Customer's or its Authorized Users' failure to access and use the SaaS Services in compliance with the restrictions or prohibitions set forth in this Agreement and/or applicable law and regulation; provided in any such case that Finalsite (a) gives written notice of the claim promptly to Customer; (b) gives Customer sole control of the defense and settlement of the claim (provided that Customer may not settle or defend any claim unless Customer unconditionally release Finalsite of all liability and such settlement does not affect Finalsite' business or Service); (c) provides to Customer all reasonably available information and assistance; and (d) has not compromised or settled such claim.

26. Venue and Applicable Law.

This Agreement shall be governed, construed, and interpreted in accordance with the laws of the State of Connecticut, excluding conflict of law principles. The original of this Agreement has been written in English and English is the governing language of this Agreement. Customer waives any right it may have under the law of its territory to have this Agreement interpreted by or written in the language of the territory. In any action or proceeding to enforce rights under this Agreement, the prevailing party will be entitled to recover reasonable costs and attorneys' fees. Any disputes arising out of this Agreement or the breach thereof shall be resolved by binding arbitration in Hartford, Connecticut in accordance with the Commercial Arbitration Rules of the American Arbitration Association, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

SCHEDULE 1

Service Level Agreement

This Service Level Agreement ("SLA") sets forth the Service Level(s) applicable to the Hosting Services and Support Services provided by **Finalsite** for the **Finalsite** SaaS Services. This SLA forms a part of the Agreement between **Customer** and **Finalsite** with respect to the provision of the SaaS Services by **Finalsite** and is incorporated into the Agreement by reference.

1. Hosting/ Availability of the SaaS Services

Service Level	Service Level Commitment	Measurement Window
Availability	99.5%	Monthly

For Purposes of this SLA, the following definitions shall apply:

- "Availability" shall mean the portion (in percentage terms) of Scheduled Uptime that the Hosting Services are actually Available for Use.
- "Available For Use" shall mean that all of the supported functions and features of the Hosting Services are capable of sending and receiving data to and from the Internet.
- "Scheduled Uptime" shall mean the difference between (i) the total time Available for Use during each month and (ii) the sum of the time during which Finalsite may perform Scheduled Maintenance plus Excluded Time (as defined below).
- "Scheduled Maintenance" shall mean maintenance performed by Finalsite during regularly scheduled maintenance windows, which normally shall occur during off-peak hours, or such other times Finalsite may determine, provided it shall provide Customer at least three (3) days' advance notice of such maintenance ("Scheduled Maintenance Window"). Notice of Scheduled Maintenance may be by email to Customer.

"Excluded Time" shall mean any period of time that the Hosting Services are not Available For Use due to the following:

- Emergency maintenance;
- Interruptions in third party networks that prevent Internet users from accessing the Hosting Services; or
- Interruptions in utility service, provided that the Finalsite hosting environment is served by redundant utility
 connections entering the facility at which the Hosting Services are provided.

2. Availability Service Credits

- a. Customer must notify Finalsite in writing of any failure to meet the Availability Service Level and request a Service Level Credit, if appropriate.
- b. In the event Finalsite fails to meet the Availability Service Level Commitment more than three (3) times in any rolling twelve (12) month period, upon the written request of Customer, Finalsite will extend five (5) days of hosting service to the Customer at no additional charge (the "Service Credits"). Such Service Credits will be allocated to the Customer annually on the anniversary date of the applicable Order for the SaaS Services.
- c. The Service Credits described above shall be the sole and exclusive remedy for Finalsite's failure to meet the Availability Service Level Commitment.

3. Backup Process

Finalsite will back-up or cause daily and weekly back-ups of Data (excluding Customer logos and trademarks) on-site and to an off-site location chosen by Finalsite.

4. Hosting / Bandwidth / Storage Obligations

Finalsite will provide and will be responsible for creating and maintaining the hosting, bandwidth and storage obligations as set out within the **Order**. If the **Customer** exceeds the limits defined in the **Order**, **Finalsite** shall not be held liable for any performance related issues which arise from use outside of these limits and may, at its discretion, charge for any excess use of these obligations.



Statement of Work: District Package 3

This Statement of Work ("SOW") which represents a definition of scope and associated responsibility of services to be performed pursuant to the Ed Tech JPA Purchase Agreement: RFP No. 20/21-02 Web Design & Hosting ("PA") Master Agreement (the "Agreement") and Finalsite Order ("Order") by and between Active Internet Technologies, dba Finalsite ("Finalsite") and

Oakland USD ("Participant")

which terms are incorporated herein by reference. Finalsite and Participant shall be referred to collectively as the "Parties". All capitalized terms shall have the same meaning given to them pursuant to the PA, unless otherwise set forth herein. In the event of a conflict between any of the terms and conditions of this SOW and the terms and conditions of the PA and Order, this SOW will prevail in connection with the Services described in this definition of scope.

Project Summary

Package 3 is a custom-designed website solution that includes an Onboarding phase, a Site Deployment phase, and an Adoption phase. The Onboarding Phase has a default duration of 2 to 6 weeks and includes an introduction to key resources, tools and training to get you prepared. The Site Deployment phase has a default project plan duration of 26 to 34 weeks and covers software enablement, design implementation and warranty/launch. The project includes a school template that allows for schools within the district to have individualized sites using their logo, colors, fonts, imagery and content. A final Site Deployment project plan with specific dates and milestones will be created in collaboration with your project team. The final Adoption phase will be an ongoing process that will include you, Finalsite support and your Client Success Manager.

Scope of Services

Pre-Deployment Onboarding Phase

- Enable MavenLink Project Management software
- Provide online resources and services, including product videos and best practice documentation for drafting a sitemap and gathering content.
- Provide live Q&A sessions to assist with getting prepared for Deployment kick-off
- Finalize the Success Plan in collaboration with Finalsite
- Assign project team members at end of Onboarding Phase

Project Management

- Assign and coordinate Finalsite project team members and oversee the project milestones, schedule and deliverables, per this SOW.
- Work with Finalsite team members and Participant personnel to complete the deliverables outlined in this SOW, manage day-to-day project tasks and serve as Finalsite's primary point of contact in communicating and coordinating with the Participant.
- Finalize Project Plan with completion dates for respective milestones.
- Provide bi-weekly status report of project status to stakeholder Parties.
- Parties will meet remotely once per week (day and time TBD) for a weekly status meeting.
- Project Management allowable time for the scope of work per the contract to support all three main project phases include 65 hours.



 Set up software platform and activate purchased modules and storage space per the contract.

Design Deliverables

- Create one custom graphic design for the District homepage (the "Design Theme"), to review with up to three rounds of revisions within allowable project time of up to 75 hours¹.
 - 1. The Homepage design will contain a header, footer, up to six content areas and up to three interactive design feature, as per the design package.
- Create one Lower Level Page to review with up to three rounds of revisions within allowable project time of up to 30 hours¹.
 - 1. The Lower level page design includes a content style guide that comprises 20+ content styles.
- Design and develop a navigational system to support the District structure based on the Participant provided sitemap.

School Sites

 The structure of the custom District design will be used for the design of the school site template and includes one round of revisions to accommodate design requirements to support school homepage content needs. Allowable time for this deliverable is up to 20hours.¹

Production Deliverables

- Develop cascading style sheets ("CSS") to build the homepage and lower level layouts based on the approved design within the Finalsite Content Management System ("CMS").
- Ensure that CMS elements are developed and styled appropriately based on the approved design.
- Implement any specific functionality and interactive components per the approved design.
- Develop a responsive implementation of the desktop design to appropriately resize and refactor for mobile and tablet devices

School Sites Production Deliverables

• Implement the approved school template for each separate site set per the PA and configure with the logo, color and web fonts of each school.

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¹ Project hours are inclusive of Project Management, Design and Front-end Development time.



Technical Services

- Perform 3-part Quality Assurance testing of the website with the project team (Finalsite Project Manager, Designer, Front-End Developer, and QA Specialist) and amend errors as needed.
 - 1. Part 1: Design Review to inspect the built out design against the approved design(s).
 - 2. Part 2: Technical Review to test for design and/or content display issues in the supported browsers and devices. Supported browsers generally include the current version and the two previous versions.
 - 3. Part 3: Accessibility testing to comply with WCAG 2.0 level A/AA standards per the time of this SOW.
- As a national firewall like China's will adversely impact website performance of all websites, even those absent specifically prohibited content, it is also recommended that Participant follow Finalsite's guidelines for offsetting these performance impediments by optimizing the website for performance, e.g. minimizing the use of bandwidth-intensive design assets such as auto-playing video or slideshows, large images, certain types of dynamic content, etc. Similarly, Participants located in areas known to have lower bandwidth internet access and/or periodic network performance degradation should make Finalsite's design team aware of these considerations prior to the design phase.
- An SSL certificate will be installed with a wildcard to support primary domain and subdomains. If additional certificates are needed, that effort will be handled under a separate statement of work. The issuing and installation of SSL security certificates, allowing for data submitted to or displayed by the website to be encrypted, is also restricted for individuals, organizations, and domain names registered in countries on the U.S. Export banned or restricted countries list. This list is subject to change at any time but currently includes Afghanistan, Cote d'Ivoire, Cuba, Eritrea, Guinea, Iraq, Iran, North Korea, Liberia, Myanmar, Rwanda, Sudan, Sierra Leone, South Sudan, Syrian Arab Republic, Zimbabwe. Participant is responsible for knowing whether they are impacted by restrictions imposed by U.S. Export laws.

Accessibility

- Finalsite will use the AudioEye Digital Accessibility Platform to scan and report errors on each domain after configuration of logo, colors and fonts during the QA phase of the implementation process, and will address A/AA level errors and warnings set forth from the WCAG 2.0 standards.
- Finalsite is responsible for addressing errors found in site structure including, but not limited
 to: headers, footers, navigational sections, color contrasts, keyboard accessibility, module
 elements. Warnings which are presented in the Audio Eye Compliance report do not indicate
 an error; they are indicators for a manual check and commonly remain notated in the report
 after resolution.

Training

 Finalsite Project Manager will work with Participant to provide an overview of the Training Portaland define the necessary steps to learn the software and tools to contribute to the site. If subsequent training and education of the platform is required due to Participant circumstances

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- (e.g. new team members, turnover, etc.) and the training portal is not adequate, these efforts will be handled under a separate statement of work.
- Participant will attend training webinars, utilize on-demand training videos and additional online resources on the Finalsite CMS and Modules as recommended by Finalsite.

Data & Integration

- Finalsite Project Manager will provide the appropriate Excel templates based on purchased modules that will be populated with School data by the Participant using the exact columns and format.
- Finalsite will provide a one-time import for review and troubleshooting, and a second one for a final import before site launch.
- If the project includes data integration or Single Sign-On ("SSO") functionality, Finalsite Data Integration services will provide instructions and documentation relating to setup and configuration requirements for the Participant's system environment.
- Ultimately, Participant is responsible for maintaining the configuration of the data mapping and privacy settings, so the methodology followed is geared towards guidance and joint configuration effort. Given this, it is important that Participant identify the correct personnel to work with Finalsite during these efforts.

Content Services

- Participant will select one option from the two content services as set forth below.:
 - Content Migration for 30 pages in which Finalsite will move content from the current site into the Finalsite Platform; this includes the migration of static text, external hyperlinks, internal hyperlinks to documents and inline images from the main content area of the pages contained in the content map. There may be special provisions in your contract that impact this.
 - The Participant is responsible for providing a content map. This file states the page URL for the current site and the URL of the new page which the contentwill be moved into.
 - Standard styling will be inherited in the site and generally include H1-H6, bold, italics, underline, standard bullet and numbered lists. Inline styling may carry over but will not include any custom styling found in external CSS files of the current site.
 - Participant is responsible for any content modifications they'd like completed after the migration is delivered. This could include but is not limited to modifying the page layout to utilize new features the Finalsite platform affords them and re-styling any content using the custom styles designed for the Finalsite website.
 - 2. Layout Optimization for 8 pages in which Finalsite will optimize each page's appearance by utilizing Finalsite's CMS Composer and content features such as: page layouts/layout elements, content display elements, standard styling, and custom content styles designed for the Finalsite website.
 - Participant must add all desired content to all selected pages before Finalsitecompletes the Layout Optimization service; only content present on the pages at the time of service will be optimized.



- Layout Optimization is a one-time setup and at Finalisite's discretion. There is no review period or continued work by Finalsite for this deliverable;
 Participant is responsible for all subsequent updating of the selected pages.
- Participant is responsible for migrating the remainder of content from the current site into the Finalsite Platform.
- Content Migration and Layout Optimization are not transferable and cannot be traded for other deliverables such as custom design and coding.
- Content Migration and Layout Optimization are Deployment deliverables and, if not used by the end of the Warranty Phase of the Deployment project, will be considered forfeited.

Warranty

- The warranty period begins after the production and QA phases and any concurrently running project phases. It signifies Finalsite has materially delivered the scope of work per the scope outlined in this SOW and lasts 30 calendar days.
- Parties will meet remotely once per week (day and time TBD) for the duration of the 30-day warranty period; this time is reserved to close out any remaining questions, training guidance, and general site issues or inquiries.
- Finalsite is responsible for resolving errors found in the delivered website(s) during this
 period. Errors are defined as the following: design and/or content display issues in
 supported browsers or devices and include font or color modifications needed for
 compliance of WCAG 2.0 standards.
- Design changes will be handled in a separate work order. Design changes and/or requests
 are defined as inclusive of, but not limited to: font or color changes not deemed necessary
 for accessibility compliance, design additions or modification to the approved, built out
 design such as adding or removing panels from the Homepage, the creation of additional
 content styles, and custom designing content/module elements.

Launch

- As per the PA, both Parties will agree to the terms, if any, set forth in the PA and Order that will govern the Warranty and Site Launch Phases.
- Launch date will be coordinated by both Parties and mutually agreed upon a minimum of 10 days in advance of this date.

Project Assumptions & Related Notes

- Participant will complete the Onboarding process, which includes successfully logging into Mavenlink, reviewing materials, finalizing the Success Plan, and attending Q&A sessions as appropriate.
- 2. Participant will designate a Project Manager who will be regularly available to meet with Participant's personnel and Finalsite's personnel regarding this project.
- Participant Project Manager will be responsible for managing and delegating resources as required to meet both Participant's and Finalsite's deliverables per this SOW.
- 4. Project Manager will serve as your single point of contact in communicating and coordinating with Finalsite.
- 5. Participant will work with Finalsite Project Manager to define feedback durations and define amutually agreed to timeline.



- 6. Participant and internal web team will complete/submit one Design & Marketing survey submission.
- 7. Participant will complete the Finalsite Sitemap Template, to be provided by Finalsite, to define Navigation and Pages of the District and school websites:
 - a. The development site, default navigation, and pre-populated pages within the CMS will be based off of this document.
 - b. Any subsequent editing of the page list/sitemap after initial setup will be done by the Participant through the Finalsite CMS.
- 8. Participant will provide documented Brand Guidelines for the District/School sites and will include:
 - a. A vector .eps file of the logo
 - b. Approved brand fonts
 - c. Brand colors with web color codes
 - d. Approved Sitemap structure
- 9. Participant will provide at minimum 10-15 high quality photographs.
- 10. Participant will add in all content for the development site including text and files
- 11. Participant will upload images to the development site, inserting desired images and managingary media or slideshows.
- 12. Participant will provide timely feedback on revisions based on timing provided in the plan (note that the next round of revisions will not proceed until feedback is received).
- 13. Participant will provide feedback as a complete list before any revisions are started during each project phase where Participant Feedback is assigned.
- 14. Participant will provide written approval for all design features included with the design package purchased.
- 15. Participant will make the DNS switch to launch the new website.
- 16. Participant will delete sample data and content that is installed with the software.
- 17. Participant will provide all data in prescribed data templates.
- 18. Participant is responsible for any active search engine optimization ("SEO") tasks. The Finalsite CMS and included modules are designed with many structural SEO features universal to good website design, but the proactive optimization of the Participant's site is necessarily unique to the Participant's goals and is beyond the scope of this SOW.
- 19. Participant is responsible for monitoring any local laws and regulations in relation to content on the webpage.
- 20. Participant is responsible for purchasing web font licenses, if needed, and supplying the necessary files to Finalsite.
- 21. Every Finalsite contract includes connecting Finalsite Payments, powered by the BlueSnap payment gateway. Any other gateway supported by Finalsite (Compatible Payment Gateways) will include an additional setup and annual licensing fee for Finalsite's Gateway Manager unless otherwise outlined in the Order or in the existing licensed modules.

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22. If at any point Participant requests to add customization that exceeds the scope of services set forth in the Order, Finalsite will provide a change order with the additional cost and a revised timeline.

Project Schedule

Finalsite will work with the Participant to create a formal project plan which is mutually agreed upon and set to the desired completion date, in substantially the form attached hereto as Attachment A. Both Parties maintain joint responsibility for adhering to the timeline and critical milestones or otherwise risk not meeting the target completion date. Each phase of the project will require approval from the Participant before moving onto the next phase. In the event that critical milestones are not able to be met, Finalsite and the Participant will issue a revised timeline that is mutually agreed upon.

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Attachment A

Insert Pertinent High-Level Overview of Milestones and Expectations for the Project Duration



Attachment B

Creative Services Comparison Guide

[Insert Creative Services Comparison Guide]





This **Finalsite Order (the 'Order')** is entered into by and between Active Internet Technologies, dba Finalsite ('Finalsite') and Oakland Unified School District ("Customer") and sets forth the terms of Customer's use of the products and services set forth below ("**Pricing Summary**"). This Order, together with the Master Terms and Conditions for Services (the "**Master Terms**") attached below and incorporated herein by this reference, form the entire agreement between the parties in respect of the products and services set forth below. Each of the individuals executing this Order represent and warrant that he or she is authorized to execute this Order on behalf of Customer or Finalsite, as applicable. Unless otherwise specified herein, any capitalized terms used in this Order shall have the meaning defined in the Master Terms. The "**Effective Date**" of this Order is the date on which both parties have signed this Order as reflected in the signature lines below.

In consideration of the promises set forth herein, and other good and valuable consideration, the receipt of which are hereby acknowledged, the parties hereby agree as follows:

[x] Indicates products removed S/Active Directory Integration ort Plus
ort Plus
& Permissions
ard Search
e Manager
rce Manager
Authentication
Support
Media Feeds (78)
er of Sites (78)
da u



Customer: Oakland Unified School District Created By: Alex Tarin Renewal

 $\frac{1/24/2025}{Proposal\ Valid\ for\ 30\ days}$

Translation

Translation	
[X] Weglot Advanced 1M (Unitd languages)	* Weglot for Composer - Setup
* Weglot Advanced 1M (10 languages)	

The above products, to include but not limited to (modules, integration, design and consulting) will be billed upon contract signature.



Customer: Oakland Unified School District Created By: Alex Tarin Renewal 1/24/2025

Proposal Valid for 30 days

Application Services Subscriptions Costs:

Total Cost/Year during the Initial Term of this Order, subject to adjustment for any renewal term as provided below.

Total Setup Cost (USD)	
\$ 0	

Schedule	Amount
Period 1 - Jul 01 2025	\$ 98,299
Period 2 - Jul 01 2026	\$ 103,927
Period 3 - Jul 01 2027	\$ 109,892

B. Additional Terms

- 1. Initial Term: Unless otherwise specified in the Special Provisions above, the Initial Term shall be [3] years
- 2. Unless otherwise specified in the Special Provisions above, this Order Form shall be renewed automatically for successive periods of (1) years (each a "Renewal Term") after the expiration of the Initial Term and any subsequent Renewal Term, unless Customer provides AIT, or AIT provides Customer, with a written notice to the contrary ninety (90) days prior to the end of the Initial Term or Renewal Term, as applicable.
- 3. Effective Date: Upon execution of this Order.
- 4. AIT standard maintenance and support is included in the subscription fees for Application Services set forth in this Order.
- 5. All Upgrades and Updates to the Application Services are included in the subscription fees for Application Services set forth in this Order.
- 6. Fees shall be subject to increase upon notice by AIT for any renewal term, provided that any annual increase in fees shall be limited to the greater of 6% or the increase in US CPI.
- In addition to Customer's obligations to pay the fees described in the fee table above, Customer agrees to reimburse Finalsite for all travel and other outof-pocket expenses reasonably incurred by Finalsite in rendering any services described in this Order.



Customer: Oakland Unified School District Created By: Alex Tarin Renewal 1/24/2025

Proposal Valid for 30 days

C. Payment Terms

- 1. All fees for the initial year of this Order shall be due upon execution of this Order. Unless otherwise specified, all dollars (\$) are United States currency. All fees for subsequent years shall be due upon the annual anniversary of the effective date of this Order.
- 2. Customer shall be invoiced for amounts due in respect of the first year of the Initial Term upon execution of this Order Form.
- 3. Sales Tax: If applicable, a copy of your Sales Tax Direct Pay Certificate or your Sales Tax Exemption Certificate must be returned with this Order Form.

Any SOWs to which links are provided above in Section A, "Pricing Summary," are incorporated into this Order by reference, and any professional services described therein are included as part of your software package. By signing below, Finalsite and Customer each agree to the terms and conditions of this Order, the Master Terms, and any SOWs incorporated by reference.

Customer: Oakland Unified School District
Signature
Name (printed)
Title (printed)
Date

Active Internet Tech	nologies ('AIT')	
Signature	SIA .	
Name (printed)	Jim Calabrese	
Title (printed)	CEO	
Date	5/30/2025	



Customer: Oakland Unified School District Created By: Alex Tarin Renewal

Proposal Valid for 30 days

1/24/2025

D. Customer Contact Information

Please fill out the following information, which will be used by our deployment & accounting teams.

Billing Contact	Project Contact
Title	Title
Address Purchasing Department 900 High St	Phone
City, State Zip Oakland, CA 94601	Email
Phone	
Email	
*Executive Sponsor (Head of School, Superintendent, Business Manager/CFO, etc.)	
Title	
Email	

^{*} The Executive Sponsor should be separate from the client contact and is typically the Head of School, Business Manager/CFO, etc.



Finalsite Master Terms and Conditions

U.S. EDUCATION AGENCIES

THESE MASTER TERMS AND CONDITIONS ("MASTER TERMS") APPLY TO ALL SERVICES MADE AVAILABLE TO THE CUSTOMER BY ACTIVE INTERNET TECHNOLOGIES, LLC, dba FINALSITE, A CONNECTICUT LIMITED LIABLITY COMPANY HAVING A PRINCIPAL PLACE OF BUSINESS AT 655 WINDING BROOK DRIVE, GLASTONBURY, CONNECTICUT 06033 AND ITS OPERATING AFFILIATES INCLUDING SCHOOLADMIN LLC, SCHOOLPOINT, INC. AND FINALSITE HOLDINGS (UK) LIMITED (COLLECTIVELY, "FINALSITE"). THE "CUSTOMER" IS A SCHOOL DISTRICT OR OTHER EDUCATION AGENCY WHICH ENTERS INTO AN ORDER WITH FINALSITE PURSUANT TO THESE MASTER TERMS. EACH ORDER EXECUTED BY THE PARTIES FORMS A SEPARATE CONTRACT BETWEEN WHICH INCORPORATES AND IS GOVERNED BY THESE MASTER TERMS (FINALSITE AND CUSTOMER ARE SOMETIMES INDIVIDUALLY REFERRED TO AS A "PARTY" AND COLLECTIVELY REFERRED TO AS THE "PARTIES").

These Master Terms, together with each fully executed Order and Statement of Work, any applicable Services Rider containing terms and conditions specific to any Services, and any additional contract documents agreed to in writing between the Parties (collectively, the "<u>Customer Contract Documents</u>"), form the contract between Finalsite and the Customer (collectively, the "<u>Agreement</u>").

In the event of any conflict between the terms and conditions of these Master Terms and the terms and conditions of any Order, the terms and conditions of the Order shall control with respect to such Order. In the event of any conflict between the terms and conditions of these Master Terms and the terms and conditions of any Services Rider, the terms and conditions of the Services Rider shall control with respect to the relevant Services. In the event of any conflict between the terms and conditions of these Master Terms and the terms and conditions of the Customer Contract Documents, the terms and conditions of the Customer Contract Documents shall control.

1. Ordering Services.

1.1 Services Generally. Finalsite agrees to provide the Customer the software as a service ("SaaS") services (collectively, the "Services" or "SaaS Services") described in a mutually agreed ordering document signed by the Parties (each an "Order"). Services may include access to certain software applications and other technology of Finalsite, including hosting, regular support and maintenance any and all regular updates, enhancements, error corrections, bug fixes, and modifications which are made generally available by Finalsite to its customers (collectively, "SaaS Services") and certain professional services, including deployment of the SaaS Services and other professional services, such as website design, training and consulting services (collectively, "Professional <u>Services</u>"). Specific Services are also subject to the terms and conditions included in the Order. The Customer shall only have the right to receive those Services specified in the relevant Order during the duration stated therein. Subject to the terms and conditions of this Agreement, Finalsite shall make the relevant Services available to the Customer on the Effective Date of the applicable Order. In the course of Finalsite providing Services, Finalsite may utilize its employees, affiliates, subcontractors and/or third party service providers ("Representatives") to provide their services to Finalsite as part of Finalsite's provision of Services to the Customer. Finalsite's Representatives include third parties who provide backup, hosting, support and business recovery services. Finalsite remains

responsible for the acts of its Representatives under this Agreement.

2. Usage Rights and Restrictions.

2.1 <u>Usage Rights – SaaS Services</u>. Subject to the terms of this Agreement, Finalsite grants the Customer the right to access and use the SaaS Services described in each Order solely by the Customer's employees, administrators, students, parents of students, alumni and/or third party service providers who are authorized by the Customer to use the SaaS Services on the Customer's behalf (collectively, "Authorized Users"). With respect to public-facing content which the SaaS Services display on behalf of the Customer, Authorized Users include individuals who access screen displays of the SaaS Services on a remote, web-enabled basis in order to view the content which the Customer has chosen to display to the public. The Customer and its Authorized Users shall access the SaaS Services solely via Finalsite hosted portal. The Customer shall have no other access to any Finalsite technology and shall not be entitled to download or otherwise receive a copy of the SaaS Services. Due to the nature of a SaaS delivery model, the SaaS Services to which the Customer is provided access will be the thencurrent version of such SaaS Services which is made available by Finalsite to its customers generally. The Customer shall be liable for the acts and omissions of its Authorized Users relating to this Agreement and use of the SaaS Services. Finalsite



reserves to itself all rights not expressly granted pursuant to this Agreement.

- 2.2 Restrictions. The Customer and its Authorized Users shall not (i) access or use the Services beyond the Term and specific scope limitations set forth in the relevant Order; (ii) modify, copy, transfer, translate or create any derivative works based on the SaaS Services; (iii) override or attempt to override or circumvent any security feature, control usage limits with respect to the SaaS Services; (iv) remove or alter any copyright notices, trademarks or other proprietary rights notices contained on or within (or in any materials provided by Finalsite in connection with) the Services; (v) resell or sublicense the Services or use the SaaS Services to provide any services on behalf of any third parties; (vi) violate any applicable law, regulation, order, decree or judgment in connection with the use of the Services, including any content and data utilized thereby; (vii) use or knowingly permit the use of any security testing tools in order to probe, scan or attempt to penetrate or ascertain the security of the SaaS Services, Finalsite's systems or any software applications deployed by or accessible via integration with Finalsite; or (viii) attempt to gain access to the SaaS Services or any Finalsite systems in a manner not expressly authorized in the Agreement. The Customer shall take all reasonable precautions to prevent any virus or other malicious code from compromising the SaaS Services and/or Finalsite systems, including implementing other industry-standard security protections for any browsers used to access the SaaS Services. The Customer shall only enable access to and allow use of the Services in accordance with the express terms of the Agreement. Additional usage limitations or restrictions may be imposed on the Customer's use of the Services in the relevant Order, including limitations on bandwidth and storage.
- 2.3 Analytics. The Customer acknowledges that Finalsite may track usage of the SaaS Services by the Customer and its Authorized Users (by use of Google Analytics and other similar means) for purposes of providing, enhancing and maintaining its service offerings, collecting and analyzing cookies and other metadata, for analytical, statistical or benchmarking purposes and for creating analytics related to the use of the SaaS Services by Finalsite customers ("Analytics Data"). Analytics Data is created and maintained on an anonymized basis and does not identify individual data subjects. All right, title and ownership of Analytics Data (including all derivative works thereof) is and shall remain solely and exclusively vested in Finalsite.

3. Service Levels.

3.1 Finalsite will provide the SaaS Services in accordance with the Service Level Agreement ("SLA") available at https://www.finalsIte.com/servicelevels, as may be amended from time to time in a manner that does not materially degrade the service levels set forth therein.

4. Professional Services.

- 4.1 <u>Statement(s) of Work</u>. The Parties may also enter into a Statement of Work (each, a "<u>SOW</u>") to describe the scope of certain Professional Services and specific terms and dependencies relating to those Professional Services. In order to be effective, a SOW must be signed by both Parties and reference the applicable Order. Any modifications or changes to the Services following execution of a SOW must be evidenced by a mutually acceptable amendment signed by both Parties.
- 4.2 <u>Limitations/ Cooperation</u>. Any timetable set forth in a SOW, Order or other project document is a good faith estimate which is dependent on, among other factors, the Customer's provision of appropriate information, cooperation, assistance, and tasks, including those items which may be identified as the responsibility of the Customer in the SOW. Subject to Section 7.2 of these Master Terms, the Customer shall provide Finalsite access to the Customer's logos and trademarks and other content as may be necessary for Finalsite to perform the Professional Services described in an Order.
- Professional Services Representations and 4.3 Warranties. Finalsite will provide all Professional Services in a professional and workmanlike manner and in accordance with any and all descriptions or requirements set forth in an applicable SOW. If deliverables are provided as part of the Professional Services and those deliverables do not conform in all material respects to any applicable specifications and other requirements described in the applicable Order or SOW, the Customer shall give Finalsite written notification of the deficiency or non-conformance within thirty (30) days after delivery of such Services. Finalsite then shall, within thirty (30) days of receipt of such written notification, use commercially reasonable efforts to correct the deficiency. The Customer shall provide such support and assistance as reasonably requested by Finalsite to discover the cause or a cure for the reported deficiency or non-conformance.
- 4.4 <u>E-Verify</u>. Finalsite agrees that it shall register with and use the U.S. Department of Homeland Security's E-Verify system, https://e-verify.uscis.gov/emp, to verify the work authorization status of all newly hired employees engaged to perform Professional Services during the Term of this Agreement.



4.5 <u>Conflicts of Interest/ Anti-Corruption</u>. Finalsite agrees that it will not knowingly engage in transactions which conflict with the interests of the Customer and shall abide by a high standard of ethical conduct in the formation of this Agreement and providing Services hereunder. In particular, Finalsite will not pay kickbacks directly or indirectly to any Customer employee for the purpose of obtaining this or any other agreement with the Customer and agrees to cooperate fully with any investigation involving a possible violation of this Section. Finalsite has provided Customer's employees or Representatives no fees, gifts, gratuities, compensation, or anything of value in violation of applicable law in connection with this Agreement.

5. Maintenance and Support.

5.1 <u>Scope</u>. Finalsite shall provide maintenance and support of the SaaS Services, including provision of and all regular updates, enhancements, error corrections, bug fixes and modifications to the SaaS Services in accordance with Finalsite's then-current standard support policies and practices as and when made available to customers generally. Finalsite supports the Customer's browser access to the SaaS Services utilizing the then-current version and one prior version of Internet

Explorer, Microsoft Edge, Safari, Chrome or Firefox. Certain Support Services are accessible through the "Help" section located in the Customer's interface to the SaaS Services. Finalsite reserves the right to discontinue any Service during the Term for any reason, but in such event Finalsite will notify Customer and, as Customer's sole and exclusive remedy, Finalsite will provide a prorata refund for any unused portion of the discontinued Services.

5.2 Enhanced Support. Certain support Services (such as expedited or "priority" support) may be purchased by the Customer under an Order, and, in such event, the terms and conditions of such support Services, and associated fees, shall be as described in the applicable Order.

6. Third Party Technology.

6.1 Third Party Technology. Finalsite may utilize certain software or other technology of third parties (collectively, "Third Party Technology") in connection with its provision of the SaaS Services. The SaaS Services may be used to enable the Customer to interact with and/or utilize certain Third Party Technology, such as payment processing, online chat services, site translation services, accessibility overlay solutions, font and typography services, and any web service, website, social media platform or online library that enables functionality within a webpage displayed by the SaaS Services. Finalsite shall be responsible for enabling interoperability

between the SaaS Services and the Third Party Technology described in the relevant Order. Except for the foregoing, the Customer is solely responsible and liable for the Customer's access to or use of any Third Party Technology.

7. Ownership.

- 7.1 <u>Customer Materials</u>. As between the Customer and Finalsite, Customer Materials are the sole and exclusive property of Customer. "Customer Materials" means, collectively, all data and materials (including text and images) that the Customer and its Authorized Users input, post, submit, or otherwise provide to Finalsite while utilizing the Services and in connection with Finalsite's provision of Services under this Agreement; and Customer's logos and trademarks. The Customer shall be solely responsible and liable for the content, accuracy or completeness of all Customer Materials (including monitoring the content of Customer Materials posted on the SaaS Services), and for any infringement of any third party intellectual property rights resulting from by any Customer Materials.
- 7.2 <u>Use of Customer Materials</u>. During the Term of this Agreement, Customer grants to Finalsite and its Representatives a non-exclusive, royalty-free license to access, modify, reproduce, display, combine, copy, store, transmit, distribute, and otherwise use the Customer Materials for purposes of performing Finalsite's obligations hereunder. Subject to the terms of the Agreement and to the extent permitted by applicable law, Customer authorizes Finalsite and its Representatives to access and process Customer Materials in countries other than the jurisdiction from which the Customer Materials were originally collected. Finalsite shall not use Customer Materials except as authorized under this Agreement (including the applicable DPA) and to the extent required, or permitted, by applicable laws or regulations.
- 7.3 <u>Services</u>. As between the Customer and Finalsite, Finalsite owns all right, title, and interest in and to: (a) the SaaS Services, including the underlying software applications and technology and all application program interfaces ("<u>API's</u>") provided or made available by Finalsite in connection therewith; (b) all documentation, materials, work product and deliverables resulting from or related to the Services; and (c) all enhancements, modifications, updates, upgrades and derivative works thereof and all Intellectual Property Rights in any of the foregoing. Any enhancements, modifications, derivative works or any other intellectual property created directly or indirectly using or referring to the SaaS Services or components thereof, whether created solely by the



Customer, a third party on behalf of the Customer, or jointly by the Customer and Finalsite or a third party on either Party's behalf, belong exclusively to Finalsite, and the Customer hereby irrevocably assigns all rights therein, including all Intellectual Property Rights to Finalsite. For purposes of these Master Terms, "Intellectual Property Rights" means collectively all intellectual or industrial property rights recognized now or in the future under the laws of any jurisdiction throughout the world, including trademarks and trade mark applications, trade names, service marks, patents and patent applications, copyrights, and trade secrets in each case, including any registrations of, applications to register, and renewals and extensions of, any of the foregoing and derivative works and improvements (as such terms are defined and applied under Title 17 and Title 35 U.S.C., respectively).

- Content Restrictions. Customer agrees not to use any Service to store, display, or transmit content that is deceptive, libelous, defamatory, obscene, racist, hateful, infringing or illegal, and to the extent Authorized Users exercise the rights granted to you under this Agreement, Customer represents and agrees that it will ensure that its Authorized Users will also comply with the obligations applicable to such exercise set forth in this Agreement. Finalsite takes no responsibility and assumes no liability for any Customer Materials that it, or any Authorized User, or third party out of Finalsite's control posts, submits, displays, or otherwise makes available via any Service, and Customer agrees Finalsite is acting only as a passive conduit for the online distribution and publications of such Customer Materials.
- 7.5 Removal of Content. If Finalsite determines in good faith that any Customer Materials could (a) pose a material security risk, (b) be deceptive or perceived as libelous, defamatory, obscene, racist, hateful, or otherwise objectionable, or (c) give rise to potential liability to Finalsite or a violation of applicable law or the terms or restrictions of the Agreement, then Finalsite may remove the offending Customer Materials, suspend Customer's and/or Customer's Authorized Users' use of the Services, and/or pursue other remedies and corrective actions.
- 7.6 Other Rights. Customer hereby grants Finalsite a limited right and license to use Customer's name, logo and/or other marks for the sole purpose of listing Customer as a user of the applicable Services in promotional materials unless and until Customer provides a written request to discontinue such use.

7.7 <u>Feedback</u>. In the event that the Customer or any of its Authorized Users submit any ideas, suggestions, proposed enhancements, or other feedback relating to the SaaS Services (collectively, "<u>Feedback</u>"), Finalsite shall own all such Feedback without compensation to the Customer or its Authorized Users and the Customer hereby irrevocably assigns all rights, including any Intellectual Property Rights, in such Feedback to Finalsite.

8. Protection of Personal Information.

- 8.1 <u>Provision of Personal Information</u>. In connection with use of the Services set forth in an Order, the Customer and its Authorized Users may from time to time provide Finalsite with certain personally identifiable information of the Customer's students, prospective students, parents of students, faculty, administrators, employees and/or Authorized Users that is protected by various laws and regulations ("<u>Personal Information</u>").
- 8.2 <u>Data Protection and other Compliance Obligations</u>. Both Parties shall comply with their respective obligations under applicable data privacy laws with respect to Personal Information, including the Family Educational Rights and Privacy Act of 1974, 20 USC 1232g and its implementing regulations, as they may be amended from time to time ("<u>FERPA</u>"), the Protection of Pupil Rights Amendment ("<u>PPRA</u>"), and COPPA. Finalsite will maintain reasonable and appropriate security measures designed to protect Personal Information from unauthorized access, destruction, use, modification and disclosure.
- 8.3 <u>Customer Data Privacy Obligations</u>. The Customer shall maintain reasonable and appropriate security measures to protect the confidentiality and integrity of its account IDs, passwords, and interaction with the SaaS Services. The Customer shall be responsible for all account activities regardless of whether the activities are authorized by the Customer or undertaken by the Customer, its employees, other Representatives, or Authorized Users; and Finalsite is not responsible for unauthorized access to Customer's account. The Customer shall also comply with all applicable laws and regulatory requirements governing Personal Information utilized and transferred in connection with the SaaS Services.

9. Additional Data Privacy Terms.

9.1 <u>Student Data</u>. Personal Information of students, student records and student-generated content (collectively, "<u>Student Data</u>") is the property of the applicable student or legal guardian of the student. During the Term of this Agreement, the Customer shall retain control of all Student Data maintained in



connection with the Services. Finalsite shall take reasonable commercial measures designed to ensure the security and confidentiality of all Student Data. Finalsite and its employees, agents and contractors shall use Student Data only for purposes for which it may utilize Customer Materials under the terms of this Agreement.

FERPA. Student Data may include "education records" as defined under FERPA. To the extent that Finalsite collects or processes Personal Information in education records in the course of providing Services under this Agreement, it does so as an outsourced institutional function pursuant to FERPA 34 CFR Part 99.31(a)(1) and is designated by the Customer for these purposes as a "school official" with legitimate educational interests. In this regard, Finalsite will comply with its responsibilities as a school official under FERPA. Similarly, the Customer will comply with the responsibilities applicable to it under FERPA. Customer is responsible to obtain any necessary consents prior to providing Student Data to Finalsite and is wholly responsible for providing annual notice to students and parents or other legal guardians of their rights with respect to FERPA and other applicable law.

9.3 Additional Data Processing Terms. Additional data processing terms applicable to Customer's jurisdiction are available at www.finalsite.com/dpa (each, a "DPA") and are incorporated into and made a part of these Master Terms. Finalsite may amend or supplement any DPA from time to time to address current best practice or to address changes in applicable law. Such additional terms will become part of this Agreement unless Customer objects in writing within ten (10) days of any posted update, provided that any changes required by law shall become part of this Agreement immediately upon the effective date of such change.

10. Consent to Use/Transfer.

10.1 Consents. The Customer represents and warrants that at all times during the Term it has obtained all consents necessary for Finalsite to access and use the Customer Materials and Student Data for purposes of providing the Services, including those consents related to the collection, use, maintenance and transfer of Personal Information (including Student Data) in compliance with applicable law and regulatory requirements (including the Children's Online Privacy Protection Act, as amended). Finalsite may rely on this Agreement as the Customer's representation that all necessary consents have been obtained and Finalsite shall not be required to independently verify such fact or compliance by the Customer with applicable law with respect thereto.

10.2 Authorized Use. The Customer further represents and warrants that the use of Personal Information and other Customer Materials by Finalsite, in accordance with the terms of the Agreement, does not and will not violate any applicable law or regulatory requirements, or result in the breach of any covenant or obligation that the Customer has to any person or entity. The Customer acknowledges that Finalsite has no responsibility to review or monitor any Customer Materials, including reviewing or determining the legality, accuracy or completeness of Customer Materials. Finalsite, however, reserves the right to take any action with respect to the Services that Finalsite deems necessary or appropriate in its sole discretion if Finalsite reasonably believes the Customer's use of the Services could violate applicable law or regulatory requirements, create liability for Finalsite, its affiliates and/or its suppliers, or could otherwise compromise or disrupt services provided to other customers.

11. Customer Responsibilities.

11.1 Hardware and Customer Procedures. In addition to its other responsibilities as set forth in this Agreement, the Customer is solely responsible for and assumes all liability relating to (i) decisions about the Customer's computer and communications systems needed to access the SaaS Services; (ii) all purchases of any necessary hardware, software, services or licenses required by the Customer to access and use the SaaS Services as contemplated in this Agreement; (iii) the Customer's procedures and criteria, including any claim by an applicant, student, parent or employee arising from the Customer's procedures or criteria and any violation of any applicable statutory or regulatory requirements resulting from implementation of the Customer's procedures and criteria; and (iv) provision and maintenance of all domains and URLs used by the Customer and its Authorized Users to access the Services.

11.2 <u>Compliance with Law</u>. The Customer and its Authorized Users shall comply with all applicable law and regulatory requirements in their respective execution, delivery and performance of this Agreement and access to and use of the Services.

11.3 <u>Terms of Use</u>. Access and use of the Services is contingent upon compliance with the terms and conditions of this Agreement. The Customer warrants and covenants that neither the Customer or its Authorized Users will: (i) use the Services, in whole or in part, to store, initiate or transmit material (including Customer Materials) that is infringing, libelous, defamatory, abusive, harmful to minors, designed to cause annoyance, inconvenience or distress to any



person; comprises unsolicited marketing in violation of third-party privacy or property rights, or otherwise violate applicable law: (ii) interfere with, unreasonably burden, or disrupt the integrity or performance of the Services or third-party data or content contained therein;

(iii) attempt to gain unauthorized access to the Services or its related systems or networks; or (iv) provide the Services to third parties who are not Authorized Users, including, by resale, license, loan or lease. The Customer will use best efforts to prevent and/or block any prohibited use, and will cooperate with Finalsite to prevent or cease such use from continuing. The Customer will notify Finalsite in writing within three (3) business days of discovery of facts indicating that the Services are being used in violation of the Agreement or applicable law, describing such violation(s), and the basis for such knowledge, and shall fully cooperate with Finalsite to remedy such violation. The Customer shall be solely responsible and liable for such violative use.

12. Term of the Agreement/Orders.

12.1 <u>Term</u>. This Agreement shall become effective on the effective date of the first Order entered into by the Customer and Finalsite and shall continue through the termination date of all Orders hereunder (the "<u>Initial Term</u>"), unless terminated earlier in accordance with the provisions of this Agreement. The term of any Order shall be stated in the Order, provided however that unless otherwise provided in any Order, the term of each Order shall automatically renew for successive terms of equal duration to the initial term stated therein (each, a "<u>Renewal Term</u>"), unless either Party provides written notice of its intent not to renew at least ninety (90) days prior to the expiration of the then-current term. The Initial term and all Renewal Terms are collectively referred to as the "<u>Term</u>".

13. Termination.

- 13.1 <u>Uncured Breach</u>. In the event either Party defaults in any obligation in this Agreement or any Order, the non-defaulting Party shall give written notice of such default. If the Party in default has not cured the default within thirty (30) days of receipt of the notice, the non-defaulting Party may terminate this Agreement by delivering written notice thereof to the defaulting Party.
- 13.2 <u>Insolvency</u>. Either Party may terminate this Agreement effective immediately upon written notice in the event that the other Party: (i) makes a general assignment for the benefit of creditors; (ii) institutes proceedings seeking relief or reorganization under any laws relating to bankruptcy or insolvency or (iii) has a court of competent jurisdiction appoint a receiver, liquidator, or trustee over all or substantially all of such

Party's property or provides for the liquidation of such Party's property or business affairs.

- 13.3 <u>Inactivity</u>. Either Party may terminate this Agreement upon written notice at any time when there are no Orders then in effect. In addition, this Agreement shall automatically expire if there are no Orders or SOWs in effect for a continuous period of six (6) months.
- 13.4 <u>Convenience</u>. The Customer shall have the right to terminate any Order for convenience, contingent upon satisfying the following conditions: (i) the Customer must provide Finalsite with at least ninety (90) days prior written notice of termination of the applicable Order, including the effective date of termination; and (ii) the Customer must pay Finalsite (on or before the effective date of termination) one hundred percent (100%) of all remaining fees due under the terminated Order as of the effective date of such termination, in addition to actual expenses incurred by Finalsite as of the termination date.
- 13.5 Termination for Lack of Funding. The Customer represents that it has sufficient available funds to pay for the Services purchased under each Order through at least the end of the then-current fiscal year. If sufficient funds are not appropriated by the Customer's public funding body to pay in full the fees due under such Order for any fiscal year thereafter during which an Order is in effect, then the Customer shall have the right to terminate the relevant Order by providing Finalsite written notice of termination at least ninety (90) days prior to the first day of the fiscal year for which sufficient funds will not be available and by paying Finalsite in full for all fees and expenses due through the end of the then-current fiscal year. The Customer agrees that the termination rights set forth in this Section 13.5 will not apply if funds are appropriated to it for the acquisition, retention or operation of software or other services substantially similar to the Services provided by Finalsite under this Agreement. The Customer agrees to use its best efforts to obtain and maintain sufficient funds to make all payments due hereunder and commits that it will only utilize this provision in the event that, despite its good faith best efforts to continue to fund all Orders under this Agreement, such funds are not appropriated by the relevant funding body.
- 13.6 Effects of Termination. Termination of this Agreement or any Order or SOW shall terminate all Services provided by Finalsite thereunder without the requirement of additional notice by Finalsite, and the Customer and its Authorized Users shall cease all use of the applicable Services on or before the effective date of termination or expiration. The due dates of all payments



owed by the Customer to Finalsite under this Agreement shall become due on the effective date of termination or expiration.

14. Subcontractors.

14.1 <u>Use of Third Party Contractors</u>. Subject to the terms of this Agreement, including the relevant DPA and applicable law, Finalsite may utilize third party subcontractors and/or subprocessors in its sole discretion to perform, or support performance of, any Services under this Agreement. In such event, Finalsite shall not be relieved from its obligations under this Agreement. The Customer hereby provides its general consent to Finalsite to such subprocessing. A current list of subprocessors utilized by Finalsite in provision of Services can be found at https://www.finalsite.com/subprocessors.

15. Fees and Expenses.

- 15.1 Fees. All fees and expenses payable by the Customer shall be payable in the amounts and on such payment dates as described in the applicable Order. The Customer may ACH or wire payments or pay via check. If the Customer elects to pay via check, the check must be drawn on a U.S. bank. Fees stated in any Order are fixed for the current Term of the Order for the scope of Services described in such Order. Thereafter, Finalsite may increase fees for any Renewal Term effective as of the commencement of such Renewal Term by providing at least thirty (30) days' advance written notice to the Customer of the increase. Any requested changes to the scope of Services requested by the Customer shall be subject to additional fees, which shall be reflected in an amendment to the existing Order or a new Order executed by the Parties. All amounts payable by the Customer under this Agreement will be paid to Finalsite without setoff or counterclaim, and without any deduction or withholding. All fees are non-refundable.
- 15.2 Expenses. In addition to obligation to pay fees, the Customer shall reimburse Finalsite for all travel and other out-of-pocket expenses reasonably incurred by Finalsite in rendering Services to the Customer under any SOW. Except as described in a SOW, all such expenses shall be payable by the Customer upon execution of the relevant SOW.
- 15.3 <u>Payment Terms.</u> All Services fees are payable annually in advance. Payment for the invoice covering the first year of any Order is due and payable upon execution of the relevant Order. Thereafter, Finalsite will invoice the Customer for each subsequent annual period on each annual anniversary of the effective date of the relevant Order. All invoices under any Order shall be due and payable within thirty (30) days of invoice date. After thirty (30) days from the invoice date, Finalsite may

charge interest at the rate of 1.5% per month, or the highest rate allowed by applicable law, whichever is less, on all overdue unpaid amounts until payment is received by Finalsite. All fees incurred by Finalsite for collections (including attorneys' fees and costs) must be paid or reimbursed by the Customer. All invoices shall be sent to the Customer at the billing address set forth in the Order.

- 15.4 <u>Suspension for Non-Payment</u>. In the event the Customer fails to pay any amounts owing under any Order for sixty (60) days from date of invoice, without limiting its other rights and remedies, Finalsite may suspend Services to the Customer until such amounts are paid in full. Finalsite will provide the Customer prior notice that the Customer's account is overdue before suspending Services.
- 15.5 <u>Taxes</u>. The Customer shall be responsible for the payment of or reimbursement of Finalsite for any applicable present or future services, sales, use, excise, goods, property, value added or other taxes or duties levied against or upon the provision of SaaS Services (excluding taxes based upon Finalsite's net income). Upon request, the Customer will provide Finalsite with a valid tax exemption certificate authorized by the appropriate taxing authority.

16. Confidentiality.

16.1 Confidential Information. In the course of performance of this Agreement, the Parties may receive or have access to information that is confidential to one or the other Party and a Party's Authorized Users (collectively, "Confidential Information"). Confidential Information shall mean non-public materials and information, in whatever form, written, oral or otherwise, that include, but shall not be limited to (i) the SaaS Services, including any modules, functionality or content licensed by Finalsite from third parties; (ii) the distinctive methods or procedures which Finalsite uses in the design, development, licensing, support, or maintenance of the SaaS Services, (iii) each Party's business processes and strategies, (v) all portions of the Customer Materials which are treated as confidential by the Customer; (vi) all Personal Information; and (v) all information clearly identified by either Party as confidential, provided however that a Party's Confidential Information shall not include information that: (a) is or becomes generally available to the public through no act or omission of the other Party; (b) was in the other Party's lawful possession prior to the disclosure and had not been obtained by the other Party either directly or indirectly from the disclosing Party or from a third party whom the receiving Party knows or should know is under an obligation of



confidentiality with the owner of the Confidential Information; (c) is lawfully disclosed to the other Party by a third party without restriction on disclosure; or (d) is independently developed by the other Party.

16.2 Restrictions on Use and Disclosure. Each Party agrees to hold the other Party's Confidential Information in confidence during the Term of this Agreement and following termination for any reason. Except for disclosure to Finalsite's subcontractors and third party service providers who are bound by confidentiality obligations with respect to such Confidential Information and as otherwise provided in the Agreement, each Party agrees not to make the other Party's Confidential Information available in any form to any third party or to use the other Party's Confidential Information for any purpose not intended under this Agreement. Each Party agrees to take all reasonable steps to ensure that Confidential Information is not disclosed or distributed by any person or entity in violation of the terms of this Agreement. Following receipt of a written request and promptly following termination of this Agreement, the other Party shall return to the requesting Party, in whole or in part, the Confidential Information that has been disclosed in tangible form. Each Party may retain a copy of Confidential Information solely for archival purposes.

16.3 Public Records Law. The Customer's obligations under this Section 16 are subject to the state public records laws of the state of the Customer's formation to the extent applicable, provided that: (i) the Customer shall provide Finalsite prompt written notice of any public records requests for disclosure of this Agreement and/or any materials and information relating to this Agreement, Finalsite Confidential Information and/or deployment of Finalsite's technology, including Finalsite's responses to any Request for Proposal issued by the Customer; (ii) allow Finalsite to claim any exceptions from disclosure it deems appropriate under applicable law, at Finalsite's cost and expense; and (iii) reasonably cooperate with Finalsite in such efforts.

17. Representations, Warranties & Disclaimers.

17.1 <u>Services Warranties</u>. Finalsite warrants to the Customer that during the Term of the Agreement: (i) all Professional Services will be performed in a professional manner, with the requisite level of qualifications, care and skill, exercised consistent with standard industry practices; and (ii) the features and functions of the SaaS Services will comply in all material respects with the description(s) set forth in the applicable standard user guides and administrative guides when used and/or accessed in accordance with the terms and conditions of this Agreement and the applicable Order. The Customer

must provide written notice to Finalsite of any alleged defects and the Customer's sole remedy will be for Finalsite to promptly provide modifications or fixes with respect to the applicable non-conformity.

Unless the Customer provides written notice to Finalsite within ten (10) business days following completion of any Professional Services, any claims of breach of warranty with respect to such Professional Services and resulting work product shall be deemed waived.

17.2 Exclusions. The foregoing are excluded from the foregoing services warranties and Finalsite shall not be liable for: (i) the Customer's or its Authorized Users' use and/or access the SaaS Services in a manner which is not in conformance with the terms and conditions of this Agreement and relevant Order; (ii) the Customer's or its Authorized Users' use the SaaS Services with third party data, software or hardware which is incompatible with the SaaS Services; (iii) errors in the SaaS Services resulting from the Customer's or its Representatives' or Authorized Users' configuration or manipulation of the SaaS Services, in each case not specifically recommended in writing by Finalsite; or (iv) reduced performance or non-availability of the SaaS Services resulting from failure of network connections.

17.3 Debarment. Finalsite represents and warrants that neither it nor, to its knowledge, any of its respective employees or other Representatives engaged in the provision of Services under this Agreement have been excluded, debarred, suspended or otherwise deemed ineligible to participate in Federal, state or other U.S. governmental programs, nor is it, or to its knowledge, its respective employees or other Representatives, included on the list of sanctioned parties maintained by the U.S. government, including, without limitation, the List of Specially Designated Nationals and Blocked Persons and Foreign Sanctions Evaders List maintained by the U.S. Department of the Treasury's Office of Foreign Assets Control, the Office of Inspector General, the General Services Administration, or any other state or federal governmental agency.

17.4 Finalsite Validity/ Non-contravention Warranties. Finalsite represents, warrants and covenants that: (i) this Agreement constitutes the valid and binding agreement of Finalsite, duly authorized by all necessary action on the part of Finalsite; and (ii) the execution, performance and delivery of this Agreement by Finalsite are within Finalsite's corporate powers and do not and will not violate (a) the articles of incorporation or bylaws of Finalsite, (b) any law, rule, regulation, judgment, order or decree applicable to Finalsite's performance of its obligations hereunder or contravene or cause a default



under any license, franchise, permit or other similar authorization held by Finalsite, or any agreement to which Finalsite is a party, or (c) require the consent or other action of any person or entity which has not been obtained prior to execution of this Agreement.

17.5 <u>Customer Validity/ Non-contravention Warranties</u>. The Customer represents, warrants and covenants that: (i) this Agreement constitutes the valid and binding agreement of the Customer, duly authorized by all necessary action on the part of the Customer and its governing body; (ii) the Customer has full authority to execute and perform its obligations as contemplated by this Agreement; and (iii) the execution, performance and delivery of this Agreement by the Customer are within the Customer's organizational powers, have been duly authorized by all necessary action on the part of the Customer, and do not and will not violate (a) the applicable organizational documents of the Customer, (b) any applicable law, regulatory requirement, judgment, order or decree or cause a default under any license, franchise, permit or other similar authorization held by the Customer, or any agreement to which the Customer is a party, or (c) require the consent or other action of any person or entity (including in respect of, or filing with, any governmental body, agency or official) which has not been obtained prior to execution of this Agreement. The Customer has provided Finalsite evidence of approval by all governing bodies as required by applicable state law prior to the execution of the Agreement.

17.6 Disclaimers. It is the Customer's sole responsibility to determine the suitability of the Services for the Customer's use. EXCEPT AS EXPRESSLY STATED IN THIS AGREEMENT, AND TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, FINALSITE AND ITS LICENSORS MAKE NO, AND HEREBY DISCLAIM ANY, REPRESENTATION, WARRANTY OR GUARANTY, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE SERVICES PROVIDED UNDER THIS AGREEMENT, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY: (1) OF MERCHANTABILITY; (2) OF FITNESS FOR A PARTICULAR PURPOSE; (3) ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE; OR (4) OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS. EXCEPT AS SET FORTH IN THIS SECTION, THE SERVICES ARE PROVIDED "AS IS", WITHOUT ANY FURTHER WARRANTIES OF ANY KIND. FINALSITE AND ITS LICENSORS MAKE NO WARRANTY THAT OPERATION OF THE SAAS SERVICES WILL BE UNINTERRUPTED OR ERROR FREE OR THAT ALL DEFECTS WILL BE CORRECTED. FINALSITE AND ITS LICENSORS MAKE NO, AND HEREBY DISCLAIM ANY, REPRESENTATION, WARRANTY OR **GUARANTY, WHETHER**

EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, REGARDING ANY THIRD PARTY TECHNOLOGY.

17.7 <u>Liability Limits</u>. EXCEPT TO THE EXTENT EXPRESSLY PROHIBITED BY LAW, EXCEPT FOR AMOUNTS OWED BY CUSTOMER UNDER THIS AGREEMENT, FOR ALL CLAIMS BY A PARTY, WHETHER SUCH CLAIMS ARE MADE IN CONTRACT, TORT, OR OTHERWISE, A PARTY'S POTENTIAL RECOVERY SHALL BE LIMITED TO THE ACTUAL, DIRECT DAMAGES SUFFERED BY SUCH PARTY UP TO THE ACTUAL AMOUNT PAID OR PAYABLE BY CUSTOMER TO FINALSITE UNDER THE ORDER UNDER WHICH THE CLAIM AROSE DURING THE TWELVE (12) MONTHS PRIOR TO THE INITIAL ASSERTION OF CLAIM(S) FOR THE SPECIFIC SERVICE(S) GIVING RISE TO SUCH CLAIM(S).

17.8 Waiver of Indirect Damages. EXCEPT TO THE EXTENT EXPRESSLY PROHIBITED BY LAW, IN NO EVENT SHALL A PARTY (IN THE CASE OF FINALITE INCLUDING ITS SUPPLIERS, LICENSORS, SERVICE PROVIDERS AND/OR SUBCONTRACTORS) BE LIABLE FOR ANY INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, SPECIAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFIT OR COSTS OF SUBSTITUTE SERVICES) SUFFERED BY CUSTOMER, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY, WHETHER IN CONTRACT, TORT, PRODUCT LIABILITY OR OTHERWISE, EVEN IF FINALSITE HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY, OR HAS CONSTRUCTIVE KNOWLEDGE, OF SUCH DAMAGES, AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE. EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, THIS AGREEMENT SHALL NOT CONVEY UPON ANY THIRD PARTY ANY RIGHTS HEREUNDER, AND NO THIRD PARTY SHALL BE DEEMED A THIRD PARTY BENEFICIARY.

Customer Procedures and Criteria. In the event 17.9 the Services described in an Order include implementation of procedures or criteria specified by the Customer (such as the Customer's admission criteria and enrollment procedures), Finalsite expressly disclaims all liability associated with the content, and results obtained by use, of such procedures and criteria. The Customer is solely responsible for the scope if such procedures and criteria and reviewing the Services as configured by Finalsite to ensure compliance with the Customer's procedures and/or criteria. FINALSITE ASSUMES NO RESPONSIBILITY OR LIABILITY WITH RESPECT WHETHER THE CUSTOMER'S PROCEDURES OR CRITERIA COMPLY WITH APPLICABLE LAW OR REGULATORY REQUIREMENTS. TO THE EXTENT THAT CUSTOMER'S PROCEDURES OR CRITERIA VIOLATE ANY APPLICABLE LAWS OR REGULATORY REQUIREMENTS, FINALSITE RESERVES THE RIGHT TO REFUSE TO



IMPLEMENT SUCH PROCEDURES OR CRITERIA WITHOUT LIABILITY HEREUNDER.

18. Affirmative Action, Equal Employment Opportunity

18.1 Non-Discrimination. Finalsite is committed to the policy that all persons shall have equal access to its programs, facilities, and employment without regard to race, color, creed, religion, sex, national origin, age, marital status, disability, public assistance status, veteran status, or sexual orientation and are committed to follow these practices of non-discrimination, equal employment opportunity, and affirmative action. Finalsite shall use good faith efforts to ensure implementation of this policy in its employment practices, including recruitment, layoff or termination, rates of pay or other forms of compensation, and selection for training. Where required by applicable law, Finalsite has implemented written affirmative action plans.

19. Background Checks

19.1 Background Checks. If any Finalsite employees or agents shall have access to the Customer facilities, Student Data or other Confidential Information, Finalsite shall screen all such employees and agents, including interviews, reference checks, and credit history, as applicable to the scope of such access. Finalsite shall conduct criminal background checks in accordance with state and federal law for Finalsite employees and who may have direct contact with children under this Agreement. Background checks will be done prior to any contact with children, and shall be done in accordance with applicable state and federal laws.

20. Insurance.

- 20.1 <u>Minimum Coverage Limits</u>. At all times during the Term of this Agreement, Finalsite shall maintain the following minimum insurance coverages and shall provide a certificate of insurance evidencing such coverages to the Customer upon request.
- (i) Commercial General Liability coverage in the amount of \$1,000,000 per occurrence and \$2,000,000 general aggregate;
- (ii) automobile liability coverage in the amount of \$1,000,000 combined single limit;
- (iii) umbrella liability coverage, occurrence based with limits of at least \$5,000,000 per occurrence and in the aggregate;
- (iv) workers' compensation and employee liability coverage for statutory limits; and

(v) professional, data privacy and network security coverage with an aggregate limit of \$5,000,000.

21. Modifications/ Amendments.

This Agreement (including any Order and/or SOW) can only be modified or amended by a written agreement signed by persons authorized to sign agreements on behalf of each of the Parties.

22. Waiver.

No failure to exercise and no delay in exercising on the part of either Party, or partial exercise, shall operate as a waiver of any right under this Agreement. A waiver on one occasion shall not operate as a waiver on other occasions.

23. Severability.

If any term or provision of this Agreement or application of the terms of this Agreement to the Parties shall to any extent be held invalid or unenforceable by a court of competent jurisdiction, then such invalidity will not affect the remainder of this Agreement and each other term and provision shall be valid and enforceable to the fullest extent permitted by law.

24. Relationship of Parties.

The Parties are independent contractors and will have no power or authority to assume or create any obligation or responsibility on behalf of each other. This Agreement will not be construed to create or imply any partnership, agency or joint venture, association, or other form of agency relationship between the Parties. A Party and its respective personnel shall not be eligible to participate in any employee welfare or other benefit plans, however characterized, which may be maintained by the other Party. Each Party agrees to assume all responsibility and liability for any and all federal and state employers' liability, workers' compensation, social security and unemployment insurance requirements with respect to its respective personnel. Each Party agrees to pay and report (or require to be paid and reported) all federal, state and local income, employment and payroll withholding taxes and other governmental taxes or charges for its respective personnel as may be applicable.

25. Assignment.

This Agreement may not be transferred or assigned directly or indirectly by either Party, in whole or in part, without the prior written consent of the other Party, which consent shall not be unreasonably withheld. Notwithstanding the foregoing, Finalsite may freely assign this Agreement to an affiliate and/or in connection



with a change of control transaction or sale of substantially all of its business or assets as a going concern.

26. Force Majeure.

Either Party will be excused from delays in performing or from failing to perform its obligations under this Agreement (except for payment obligations which may be delayed but shall not be so excused) to the extent the delays or failures result from causes beyond the reasonable control of the Party. Without limiting the generality of the foregoing, such causes include acts of God, the public enemy, fires, floods, storms, earthquakes, riots, terrorism, strikes, blackouts, wars or war operations, restraints of government, including public states of emergency, utility or communications failures, denial of service, hacking and other malicious attacks and activities, software viruses, telecommunications slow-downs or failure, erroneous data transmission, and causes which could not, with reasonable diligence, be controlled or prevented by the Party. However, to be excused from delay or failure to perform, the Party must promptly provide written notice to the other Party and act diligently to remedy the cause of the delay or failure.

27. Entire Agreement.

This Agreement, including any and all Orders, SOWs, Exhibits, Schedules, Attachments and material incorporated by reference, contains the entire agreement of the Parties relating to the rights granted and obligations assumed in this Agreement. This Agreement represents the complete and final agreement of the Parties and supersedes and replaces all prior or contemporaneous oral or written agreements, understandings or commitments between the Parties, including any purchase order. For clarity, while the Customer may utilize a purchase order for its internal administrative purposes, any terms or conditions in any such purchase order shall be deemed null and void and the terms and conditions of this Agreement shall solely govern and control.

28. Indemnification.

28.1 <u>Finalsite Indemnity</u>. Finalsite will indemnify and defend the Customer against any third-party claim and cause of action and any resulting loss, damage or expense (including reasonable attorney's fees) awarded against the Customer to the extent caused by (i) any fraud or willful misconduct by Finalsite or its Representatives; or (ii) the infringement by the SaaS Services, as provided by Finalsite and used in accordance with the terms of this Agreement and the relevant Order, of any Intellectual Property Rights of such third party. If

any SaaS Services are held or believed to infringe any third party's Intellectual Property Rights, Finalsite may, in its sole discretion, (i) modify the relevant SaaS Services to be non-infringing, (ii) obtain for the Customer the right to continue using the relevant SaaS Services or (iii) if neither (i) nor (ii) are commercially practicable, terminate the relevant Order as to the alleged infringing SaaS Services and return to the Customer any unearned fees for use of such SaaS Services prepaid by the Customer to Finalsite.

28.2 Exclusions. The foregoing indemnity will not apply and Finalsite will not be liable for any damages assessed in any cause of action to the extent such cause of action arises or damages result from (i) the Customer's or its Authorized Users' use of the relevant SaaS Services other than as set forth in this Agreement and the relevant Order; or (ii) the combination, operation or use of the relevant SaaS Services with software, hardware, technology or other materials not approved or supplied by Finalsite, if infringement (including, without limitation, contributory infringement) would have been avoided by use of the relevant SaaS Services without such software, hardware, technology, or other materials.

28.3 <u>Customer Indemnity</u>. Except to the extent expressly prohibited by law with respect to immunity of government entities applicable to the Customer, the Customer shall indemnify and hold Finalsite, its licensor's and each such party's affiliates, officers, directors, employees, attorneys and agents harmless from and against any and all third party claims, costs, damages, losses, liabilities and expenses (including attorneys' fees and costs) awarded against Finalsite to the extent caused by: (i) any fraud willful misconduct of the Customer or its Representatives or Authorized Users; (ii) the infringement by the Customer Materials, and/or any Third Party Technology provided to Finalsite or input into the SaaS Services by the Customer or its Authorized Users, of the Intellectual Property Rights of a third party; and (iii) the nature, substance or content of the Customer Materials (such as a defamation claim, an invasion of privacy claim, a claim arising from lack of consent to use the Customer Materials).

28.4 <u>Indemnity Procedure</u>. The indemnities set forth in this Agreement are conditioned on the following: (i) the party claiming indemnification (the "<u>Indemnitee</u>") shall promptly notify the indemnifying party (the "<u>Indemnitor</u>") of any matters in respect of which it seeks to be indemnified, and shall give the Indemnitor full cooperation and opportunity to control the response thereto and the defense thereof, including without limitation any settlement thereof; (ii) the Indemnitor shall have no obligation for any claim under this



Agreement if the Indemnitee makes any admission regarding such claim involving the Indemnitor without the prior written consent of the Indemnitor, which consent shall not be unreasonably withheld; and (iii) the Indemnitee's failure to promptly give notice to the Indemnitor shall affect the Indemnitor's obligation to indemnify the Indemnitee only to the extent the Indemnitor's rights are materially prejudiced by such failure. The Indemnitee may participate, at its own expense, in such defense and in any settlement discussions directly or through counsel of its choice. Each party will take reasonable steps to mitigate any potential damages. If both the Indemnitor and Indemnitee are at fault, then the Indemnitor shall indemnify the Indemnitee only for the percentage of responsibility for the damage or injuries attributable to the Indemnitor.

28.5 <u>Exclusive Remedy</u>. THIS SECTION 28 STATES THE ENTIRE LIABILITY AND OBLIGATIONS OF EACH PARTY, AND THE EXCLUSIVE REMEDY OF EACH PARTY, WITH RESPECT TO CLAIMS BY ANY THIRD PARTY.

29. Conflict Resolution and Applicable Law.

This Agreement shall be governed, construed, and interpreted in accordance with the laws of the jurisdiction of the Customer's formation, excluding conflict of law principles. If any claim arising out of or relating to the Agreement, or a breach thereof, the Parties will consult with each other to reach a satisfactory solution. If they do not reach settlement within a period of thirty (30) days, then, upon notice by either party to the other, such claim will be referred to arbitration for full and final settlement by a panel of three arbitrators appointed in accordance with the Commercial Rules of Arbitration of the American Arbitration Association. The cost of the arbitration will be borne equally by the Parties.

30. Export Control.

Customer shall not export or allow the export or reexport the Services, any components thereof or any Confidential Information of Finalsite without Finalsite's express, prior, written consent and except in compliance with all export control laws and regulations of the U.S. Department of Commerce and all other U.S. agencies and authorities, and, if applicable, relevant foreign laws and regulations.

31. General Definitions.

Reference in this Agreement or any Order or other document incorporated by reference into the Agreement to the following words shall have the meaning set forth in this Section 31: (i) "ensure" and its derivatives means to use commercially reasonable efforts to pursue the stated

aim and does not imply or constitute any guaranty of results or outcomes or any express or implied covenant, warranty or representation; (ii) "best efforts", "commercially reasonable efforts" and "reasonable efforts" mean acting with diligence and good faith in the performance of the applicable obligation; and (iii) "immediately" means promptly and without undue delay.



SERVICES RIDER – MASS NOTIFICATION SERVICES

The following additional terms and conditions shall apply to any Order in which the Customer purchases access to mass notification Services described in any Order, which may include cell phone calls, SMS text messages, email messages and other notification services (collectively, "Mass Notification Services") and such terms and conditions are incorporated by reference and made a part of the Master Terms.

Definitions. For purposes of this Agreement, an "Emergency Purpose", shall have the meaning set forth in the Telephone Consumer Protection Act, 47 U.S.C. § 227, namely, calls made necessary in any situation affecting the health and safety of consumers. "First Responder Incidents" means an occurrence, situation or natural phenomenon which may be immediately threatening to life, health, property or the environment or has a high probability of escalating to cause immediate danger to life, health, property or environment. An "Emergency Message" is a Message sent to all recipients for Emergency Purposes. An "Outreach Message" is a Message sent to one or more recipients for general outreach and informational purposes that is not an Emergency Message. "Student" means the number of full-time students enrolled at Customer's institution.

2. <u>Customer Acknowledgement and Obligations.</u>

- a. Customer acknowledges that Customer may use the Mass Notification Services for Emergency Purposes and to send Emergency Messages and Outreach messages. However, the Parties expressly acknowledge and agree that Mass Notification Services are not designed for responding to First Responder Incidents (including notifying 911, fire, police, ambulance, and/or emergency medical personnel).
- b. Customer represents and warrants that:
 (i) it will comply with all applicable laws and contracts in connection with use of contact data for all message recipients ("Contact Data") and the Mass Notification Services, and with respect to the content and transmission of calls, texts, email messages and other messages and notifications (collectively, "Messages") sent using the Mass Notification Services, including, without limitation, all federal and state telemarketing or telephone consumer protection--related laws, rules and regulations, the Telephone Consumer Protection Act (47 U.S.C. § 227) the FCC's implementing

regulations (47 C.F.R. § 64.1200) (such laws, rules and regulations, as amended from time-to-time, collectively, the "Telemarketing Laws"), and where applicable, the legislation commonly referred to as Canada's Anti-Spam Legislation (S.C. 2010, c. 23) ("CASL"); (ii) as to each recipient to be contacted by Finalsite on Customer's behalf, Customer has obtained consents that may be required by the Telemarketing Laws, CASL and Customer's applicable privacy policies; (iii) Customer will retain documentary proof of such consents for at least five (5) years from the date the recipient's contact information is provided by Customer to Finalsite; (iv) Customer will suppress and will not provide to Finalsite any contact information for any recipient who has registered their telephone number on the national Do-Not-Call Registry, the transferred cell phone number registry, or any similar state or other registries and who has not provided consent to contact or has otherwise indicated that he or she does not wish to be contacted; (v) Customer will have in place reasonable safety and emergency response policies and procedures to respond to First Responder Incidents which do not utilize the Mass Notification Services; (vi) Customer will not take actions that will subject Finalsite to any liability under applicable law due to the import of Contact Data; (vii) Customer will provide a reasonable means for message recipients to rescind consent to receive Messages and will not send Messages to message recipients who have opted out of receiving Messages; and (viii) where Customer is providing a recipient and/or Student count or other data for the purposes of Finalsite's Service pricing quotations, such information shall be true and correct. Customer will designate qualified personnel to act as liaisons between Customer and Finalsite with respect to technical, administrative and content matters, and providing accurate and current contact information. Finalsite shall have the right to require Customer to provide a legal compliance plan in connection with Customer's use of Finalsite's Mass Notification Services and may audit Customer's compliance with such plan as well as compliance with the terms of this Product Rider. Failure to comply with



any provision of this Section 2 is a material breach of the Agreement. Except to the extent prohibited by applicable law, including laws providing for the sovereign immunity of government entities, Customer agrees to indemnify, defend and hold Finalsite harmless from and against all third party claims, lawsuits, proceedings, causes of action, and resulting damages, liabilities, losses, judgments, fines, penalties, costs, and expenses (including reasonable attorneys' fees) relating to or arising out Customer's breach of the foregoing representations, warranties and obligations, or in connection with any claim or action from a third party that arises from the sending (or inability to send or receive), content, or effects of any Messages Customer distributes using, Customer's failure to use, the Mass Notification Service. In connection with such indemnity and defense obligations related to a third-party claim, lawsuit or proceeding: (i) Finalsite may, in addition to the defense provided by Customer and the counsel of its choosing, participate in such defense through counsel of its own choosing, which participation shall be at its sole expense, and (ii) Customer shall not settle or permit the settlement of any such third-party claim, lawsuit, or proceeding without Finalsite's prior written consent, which consent shall not be unreasonably withheld. This Section shall survive any termination of this Agreement for any reason.

- 3. <u>Political Activities</u>. The Mass Notification Services shall not be used for political activities.
- 4. <u>Usage Rating</u>. The Mass Notification Services are subject to usage rating as determined by Finalsite and set forth in the relevant Statement of Work or Order, which may result in additional charges applied throughout the Term based on the level of Mass Notification Services utilized by Customer.
- 5. <u>Remedies and Disclaimers</u>. In the event of any failure of the Mass Notification Services to

comply with the Agreement, Customer's sole and exclusive remedy shall be to terminate the Mass Notification Services. Customer agrees that the Mass Notification Services are not intended, nor designed, for use in high-risk activities or First Responder Incidents, or in any situation where failure of the Mass Notification Services could lead to death, personal injury, or damage to property, or where other damages could result if an error or outage occurred. The Parties further acknowledge NOTWITHSTANDING ANY agree that, PROVISION TO THE CONTRARY IN THIS AGREEMENT, TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, FINALSITE SHALL NOT BE LIABLE FOR ANY DEATH, PERSONAL INJURY, OR DAMAGES ARISING OUT OF OR RELATED TO USE OF THE MASS NOTIFICATION SERVICES. Customer agrees that its primary recourse in the event of any actual or potential First Responder Incident should be to contact 911 or a first responder and that the Mass Notification Services are not intended to replace 911 or any other services designed to respond to First Responder Incidents.

6. Carrier Restrictions. The Mass Notification Services are subject to restrictions placed on Finalsite by mobile and wireless carriers and network operators (collectively, "Carriers"). For example, Carriers may place limits on the number of characters that may be included in a Message and may change Message delivery options, including certain types of codes used to send SMS text messages. Carrier restrictions are not within the control of Finalsite and are subject to change without notice. When a Carrier places new or modified restrictions on Finalsite, certain features and functions of the Mass Notification Services may change as a result without notice to you. Customer acknowledges and agrees that Finalsite will not be responsible or liable for any change in Mass Notification Services that arise from or in connection with Carrier restrictions.



SERVICES RIDER – AUDIOEYE

The following additional terms and conditions shall apply to any Order in which the Customer purchases access to accessibility services provided by AudioEye as described in any Order (the "<u>AudioEye Services</u>") and such terms and conditions are incorporated by reference and made a part of the Master Terms.

- 1. The AudioEye Services provided in this Order do not provide accessibility or compliance, or otherwise remediate, the following: (i) any documents, spreadsheets, or other non-website content or files accessible via the Customer's domain, (ii) any videos or other multimedia files accessible via the Customer's domain (including embedded videos or multimedia files from third-party platforms), (iii) any non-website applications, (iv) any third-party domains linked from the Customer's domain (including Google Maps or Instagram), (v) any third-party content or widget including plug-ins, iframes or applications, (vi) any plug-ins, iframes or applications that use the flash format, or (vii) a java application that operates in a separate window.
- 2. The AudioEye terms and conditions set forth at https://www.audioeye.com/terms-of-service/ are incorporated into this Order by reference with respect to access and use of the AudioEye Services.
- 3. AudioEye will use commercially reasonable efforts to provide Customer with support for the AudioEye Services as specified at https://www.audioeye.com/sla/.
- 4. Except as provided in the relevant Order, any code modifications to the SaaS Services required to bring Customer's domain into accessibility standards which result from either changes in accessibility standards or content changes made by Customer after the launch date of Customer's domain shall be subject to an additional charge at Finalsite's then-current Professional Services rates.

Education Technology Joint Powers Authority



RFP No. 20/21-02
Web Design & Hosting
PROPOSAL DEADLINE: January 27, 2021, 12:00pm

Contact: Michelle Bennett, Purchasing Dept.
Education Technology JPA
5050 Barranca Parkway, Irvine, California 92604
Telephone: (949) 936-5022 Fax (949) 936-5219

Email: MichelleBennett@iusd.org

All dates subject to change at the sole discretion of Ed Tech JPA. Please continue to check our website throughout the proposal and selection periods for updates.

https://edtechjpa.iusd.org/procurement/open-procurements



NOTICE CALLING FOR PROPOSALS

AGENCY: Education Technology JPA

PROPOSAL DEADLINE: January 27, 2021 at 12:00 pm

PLACE OF RECEIPT: Education Technology JPA

%: Irvine Unified School District

Purchasing Department
Attn: Michelle Bennett
5050 Barranca Parkway
Irvine, California 92604-4652
and/or MichelleBennett@iusd.org

NOTICE IS HEREBY GIVEN that the Education Technology JPA, acting by and through its Governing Board, hereinafter referred to as "Ed Tech JPA" will receive up to, but no later than, the above stated Proposal Submission Deadline, sealed Proposals at the place identified above for its upcoming RFP No. 20/21-02 Web Design & Hosting.

Request for Proposal documents can be downloaded at: https://edtechjpa.iusd.org/procurement/open-procurements .

Time is of the essence. The Ed Tech JPA reserves the right to reject any and all submissions, to negotiate with any or all responsible Proposers, and to waive any deficiencies, irregularities or informalities in any proposal or during the evaluation process. The award of a Master Contract(s), if made by the Ed Tech JPA, will be by action of the Governing Board.

Pre-Proposal Vendor Conference: The Ed Tech JPA will conduct a non-mandatory pre-proposal vendor conference call on December 15, 2020 at 1:00pm pacific time at 949-610-7036. Vendors who wish to attend this meeting should RSVP to Michelle Bennett at MichelleBennett@iusd.org.

Any questions regarding the Request for Proposals shall be directed to Michelle Bennett at MichelleBennett@iusd.org, via e-mail only by 12:00 pm on January 14, 2021. All responses will be posted on the Ed Tech JPA's website.

Education Technology JPA Governing Board

Publish: December 8 & 15, 2020



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1.0 Background and Overview

1.1 Overview

The Ed Tech JPA, a California Joint Powers Authority (Ed Tech JPA), invites qualified, experienced vendors (Vendors) to submit responsive proposals (Responses, Proposals, or Proposal Forms) in compliance with the specifications contained in this Request for Proposals (RFP). This RFP is for web design and hosting services, although ancillary services, such as learning management services and notification/communication systems may be included in the provision of these items. Installation services may be requested via this RFP. Selection for award(s), if any, will go to the Vendor(s) who submit Responses that Ed Tech JPA determines to be most advantageous to Ed Tech JPA and the entities it represents. **Products offered by the Vendor(s) selected for the award of a Master Agreement will be available for purchase by all California public agencies**.

This Web Design and Hosting RFP was drafted to reflect the diverse needs of Ed Tech JPA's broad membership. Some Ed Tech JPA members may leverage this RFP only to support a public facing website. Others may be seeking a full communications platform including public agency/school websites, intranet, learning management system and notification system platform. JPA members have different preferences as to the level of standardization and the amount of customizability they would like in their web site tool. The Ed Tech JPA aims to award to multiple, qualified vendors reflecting these different needs of our members. The Functionality and Usability Requirements and Pricing Form included in the Response template for this RFP are designed to allow Vendors the flexibility to provide differentiated website offerings, including standard software and services, add-on modules and/or custom development where appropriate.

In addition to reviewing proposals for Ed Tech JPA, the initiating agencies, Irvine Unified School District and Fullerton School District, have immediate needs for the product. The initiating districts will review proposals to determine a Vendor best suited to provide the product for its own needs and anticipates entering into a Purchase Agreement for the product following execution of the Master Agreement awarded pursuant to this RFP.

1.2 Joint Powers Authorities

Pursuant to the California Joint Exercise of Powers Act, a JPA may be created in California when two or more local government entities enter into an agreement to exercise jointly any power common to the contracting parties. JPAs are frequently used to aggregate expertise and purchasing power for procurement, as in the case of insurance or utilities services. JPAs can be given any of the powers inherent in the participating members, as specified in a joint powers agreement.



1.3 Ed Tech JPA

Ed Tech JPA is a JPA duly formed and existing under the California Joint Exercise of Powers Act. Ed Tech JPA was formed to aggregate purchasing power and expertise for public agency members across the state of California. This RFP is issued on behalf of Ed Tech JPA's membership. A list of current Ed Tech JPA members is available on the JPA's website: https://edtechipa.iusd.org/about/our-ed-tech-ipa-members.

1.4 Requested Services

This solicitation is intended to provide a mechanism for Ed Tech JPA members to procure new or upgraded web design and hosting and ancillary services. Ed Tech JPA members seek state-of-the-art web design and hosting and ancillary services (hereinafter referred to as "Product" or "Solution") to meet the needs of varied facilities and programs, in a variety of environments. Ed Tech JPA is soliciting qualified service vendors, (hereinafter referred to as "Vendor", "Contractor" or "Provider") for a variety of solutions to meet its membership needs. Vendor shall submit a proposal for the purchase, implementation and ongoing services for web design and hosting and ancillary services.

1.5 Eligible Entities and Participants

The pricing, terms, and conditions of any award pursuant to this RFP will be made available to current Ed Tech JPA members and to other "Eligible Entities" who elect to join the Ed Tech JPA. For purposes of this RFP, Eligible Entities are: (a) all California public school districts, county offices of education, and community college districts, and (b) any other public agency in the United States whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase goods or services through a procurement vehicle such as Ed Tech JPA.

For purposes of this RFP, a "Participant" or "Participating Associate Member" is an Eligible Entity who chooses to purchase items through this RFP. Eligible Entities must first become Associate Members of the JPA by entering into an Associate Member Agreement, and thereafter may elect to become Participants of a Master Agreement by entering into a Purchase Agreement with a vendor. Founding Members of Ed Tech JPA may be a Participant without entering into an Associate Member Agreement.

Notwithstanding the purchase anticipated by the initiating districts stated above, an award issued pursuant to this RFP does not represent an obligation by Ed Tech JPA, or by any Eligible Entity, to purchase items. Although a Master Agreement awarded under this RFP does not guarantee a particular level of sales as a result of that Master Agreement, Ed Tech JPA's mission to meet the procurement needs of our program participants indicates that a Vendor who is committed to this program will achieve success in its sales efforts.



1.6 Master Agreement

Pursuant to Public Contracts Code 20118.2 and Government Code 6500 and 6502, Ed Tech JPA (on behalf of membership) is issuing this RFP for the Product. Ed Tech JPA will evaluate proposals and all vendors that meet minimum criteria/score will enter into a Master Agreement with Ed Tech JPA, setting forth the general terms for purchase of the Product. A sample Master Agreement is attached in Appendix A.

After a Master Agreement has been established, the Vendor's proposed product and services will be listed on the Ed Tech JPA website. Ed Tech JPA will also include procurement instructions and contract documentation for Founding Members and Associate Members on its website. Details of the procurement process and administrative fee payment will be reviewed with Vendor finalists upon award. All participating Vendors must comply with Ed Tech JPA's order fulfillment process to insure compatibility with all legal and regulatory requirements, Ed Tech JPA member needs, and Vendor's practices.

Each Participating Associate Member is responsible for (a) completing their own due diligence regarding the suitability of Vendor, including using price as a significant factor, (b) prior to executing a Purchase Agreement, Associate Members/Founding Members will work with Vendor to establish an Implementation Plan with the Participating Associate Member, as further described in Section 2.2.

Prior to executing a Purchase Agreement with a Participating Associate Member, Vendor will establish an implementation timeline and implementation plan specific to the Participating Associate Member's needs, as further described in Section 2. An Associate Member/Founding Member is not bound to a purchase until it has obtained approval from its Board and executed a Purchase Agreement with the Vendor for the product.

Vendors must report to Ed Tech JPA any sales of products included in the Master Agreement to Associate Member Agencies, regardless of whether those agencies used the Ed Tech JPA Master Agreement, excluding renewals of pre-existing contracts. Reports must be submitted for the Quarters and within the timeline outlined in section 1.14 of this RFP and in section 15.B. of the sample Master Agreement attached hereto as Appendix A. Vendors must remit a copy of all Purchase Agreements, including renewals and amendments, to Ed Tech JPA within 30 days of request by Ed Tech JPA. Vendors participating in this RFP agree to a standing audit by the Ed Tech JPA for all products included in the Master Agreement.

1.7 Period of Performance

The term of the Master Agreement resulting from this RFP shall be three (3) years. The Master Agreement may be extended for up to two additional one (1) year terms beyond the original term, for a total of up to five (5) years. Purchase Agreements entered into by Participating Associate Members and Vendor shall be subject to a maximum contract length of 5 years, or may be shorter, as the parties elect.



The parties understand that Participants ordering Products pursuant to the Master Agreement may extend for multiple years after the Term of the Master Agreement. The expiration or termination of the Master Agreement shall not affect Vendor's obligation to deliver Products ordered by Participants before the expiration of the Master Agreement.

1.8 Reservation of Rights

Ed Tech JPA reserves the right to award all, none, or select portions of this RFP to one or multiple vendors. Ed Tech JPA reserves the right to negotiate terms and conditions of the RFP as necessary, to reject any or all proposals, to increase quantities, and to waive any irregularities or informalities in the RFP or in this process.

Ed Tech JPA reserves the right to modify the RFP documents, or any portion thereof, by the issuance of written addenda posted on the Ed Tech JPA website. In the event Ed Tech JPA shall modify any portion of the RFP documents pursuant to the foregoing, the proposal submitted by any Vendor shall be deemed to include any and all modifications reflected in any addenda issued.

Ed Tech JPA reserves the right to conduct a background inquiry of the selected Vendor(s) which may include collection of contractual and business associations and practices, employment histories and reputation in the business community. By submitting a proposal, Vendor consents to such an inquiry and agrees to make available such books and records deemed necessary to conduct the inquiry.

Ed Tech JPA reserves the right to award multiple Master Agreements for each classification of products listed in this RFP as deemed to be in the best interest of Ed Tech JPA and its Associate Members and Founding Members and has determined that awards to more than one supplier for comparable goods and services at various prices may best meet the needs of Participants.

Ed Tech JPA shall have the right to negotiate any and all of the final terms and conditions of any Master Agreement with Vendor and nothing in this RFP or any Response shall be deemed or construed as a limitation of such rights.

This RFP is solely a solicitation for Proposals. Neither this RFP, nor any response to this RFP shall be deemed or construed to: (i) create any contractual relationship between Ed Tech JPA and any Vendor; (ii) create any obligation for Ed Tech JPA or its Members to enter into a contract with any firm or other party; or (iii) serve as the basis for a claim for reimbursement for costs associated with submittal of any Proposal.

PROVISIONS REQUIRED BY LAW: VENDOR acknowledges that it has conducted and performed the required research to become aware and knowledgeable of all federal, state and



local laws/statutes that are referenced herein, may pertain to and/or govern the procurement activities and transactions covered by this RFP. These provisions of law and any clause required by law that is associated with and relates to this RFP and any resulting contract will be read and enforced as though it were included herein.

1.9 Data Privacy Compliance

Vendors' products and services must be fully compliant with all applicable requirements including all state and federal laws. Vendors will be required to execute the most recent version of the Standard Student Data Privacy Agreement CA-NDPA (CA-NDPA). A copy of the CA-NDPA is attached hereto in Appendix E.

1.10 Indemnification

Vendor will indemnify, defend and hold harmless Ed Tech JPA, its agents, employees and assigns, including independent contractors, and any Participant contracting with Vendor (Indemnified Parties) from any and all claims, demands, suits, proceedings, loss, cost and damages of every kind and description, including any attorney's fees and/or litigation expenses, which might be brought or made against or incurred by Indemnified Parties on account of loss or damage to any property or for injuries to or death of any person, caused by, arising out of, or contributed to, in whole or in part, by reasons of any act, omission, professional error, fault, mistake, or negligence of Vendor, its employees, agents, representatives, or subcontractors, their employees, agents, or representatives in connection with or incident to this RFP, or arising out of worker's compensation claims, unemployment compensation claims, or unemployment disability compensation claims of employees of the Vendor, and/or its subcontractors or claims under similar such laws or obligations. Vendor's obligation under this section will not extend to any liability caused by the sole negligence of Indemnified Parties.

1.11 Special Note on Vendor Pricing

Pricing proposed on a sliding scale, "menu" format, or varying by tiers is highly recommended and encouraged to provide Participants with purchasing options.

1.12 Ed Tech JPA Administrative Fee

Vendor agrees to pay Ed Tech JPA an administrative fee (the "Administrative Fee") calculated as four percent (4%) of the gross invoiced amount of any Purchase Agreement with Vendor based on an award under the RFP, including any Additional Services, or agreement extensions or renewals. Vendors whose gross sales exceed two million dollars (\$2,000,000.00) each fiscal year may receive a discount and pay Administrative Fees as follows:

Sales Amount*	Administrative Fee**	
\$2,000,000.00 - \$3,999,999.99	3.5%	
\$4,000,000.00 and above	3%	



- *The fiscal year term is July 1 June 30.
- **Sales are the annual gross amount invoiced of any Participant Agreement with VENDOR based on an award under the RFP, including any Additional Services, or agreement extensions or renewals.
- ***Any discounted Administrative Fee shall be applied to Sales in the quarter after the minimum threshold has been met. Discounted Administrative Fees shall revert to four percent (4%) after the minimum threshold is no longer met.

Computations of the Administrative Fee shall exclude state, local, or federal taxes levied on invoiced amounts. The Administrative Fee must be included when determining the pricing offered. The Administrative Fee is not negotiable and shall not be added as a separate line item on invoices. The Administrative Fee is not refundable to Participants or Vendors under any circumstances. In the event Ed Tech JPA's operating costs increase, the Administrative Fee is subject to increase to offset such increased costs. Vendor will be permitted to adjust Product pricing in direct proportion to such increase, as further explained in the Master Agreement. Vendors are not responsible for paying an Administrative Fee for purchases made by existing customers that do not use the Ed Tech JPA contract in any manner and whose contracts do not rely on any competitive procurement performed by Ed Tech JPA.

1.13 Minimum Price Guarantee

To prevent underpricing and protect seller Margin, Vendor's pricing shall be subject to a Minimum Price Guarantee (MPG), whereby, Vendor shall agree not to sell directly, or through a reseller, the Products(s) subject to the Master Agreement at a price lower than the price offered pursuant to the RFP and the Master Agreement to Ed Tech JPA's Eligible Entities (regardless of whether the Eligible Entity is an Associate Member of the Ed Tech JPA). Eligible Entities include all California public school districts, county offices of education, and community college districts, and any other public agency in California whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase goods or services through a procurement vehicle such as Ed Tech JPA..

During the period of delivery under a contract resulting from this RFP, if the price of an item decreases, Ed Tech JPA Participating Associate Members shall receive a corresponding decrease in prices on the balance of the deliveries for as long as the lower prices are in effect. Vendor agrees to amend the Master Agreement to reflect the decreased pricing. At no time shall the prices charged to Ed Tech JPA Participating Associate Members exceed the prices under which the RFP was awarded. Ed Tech JPA Participating Associate Members shall be given the benefit of any lower prices which may, for comparable quality and delivery, be given by the Vendor to any other school district or any other state, county, municipal or local government agency in a California County for the product(s) listed in the RFP.



1.14 Usage Reporting Requirement

Upon contract award pursuant to this RFP, all Vendors will be required to provide quarterly usage reports to Ed Tech JPA or designee. The initiation and submission of the quarterly reports are the responsibility of the Vendor. Ed Tech JPA is not required to provide prompting or notification. Vendor is responsible to collect and report all sales data including resellers and partners sales associated with the Master Agreement. Quarterly reports must coincide with the quarters in the fiscal year as outlined below:

Reporting Period	Due Date
January 1 - March 31	April 30
April 1 - June 30	July 31
July 1 - September 30	October 31
October 1 - December 31	January 31

Vendors must identify the person responsible for providing the mandatory usage reports. This contact information must be kept current during the Master Agreement period. Ed Tech JPA must be notified if the contact information changes.

The purpose of the Master Agreement usage-reporting requirement is to aid in Master Agreement management. The specific report content, scope, and formal requirements will be provided to the awarded Vendors during Master Agreement execution. Failure to comply with this requirement may result in Master Agreement cancellation.

2.0 Purchase Agreements, Payments & Order Fulfillment

2.1 Purchase Agreements

Upon contract award pursuant to this RFP, Vendors will work with Ed Tech JPA to prepare Purchase Agreement templates for all products available through the Master Agreement. Ed Tech JPA will provide the completed Purchase Agreement template for Associate Members and Founding Members on its website. Sample Agreements are included in Appendix A.

2.2 Ordering Process

It is Ed Tech JPA's intent to make the procurement of products and services as easy as possible. The following outlines the process by which Participants will employ Ed Tech JPA:

2.2.1 The Ed Tech JPA website includes each Vendor's contact information listed in Vendor's Proposal and links to Vendor's Proposal, Clarifying Questions, Master



Agreement, Standard Student Data Privacy Agreement (CA-NDPA), and Purchase Agreement template.

- **2.2.2** Associate Members and Founding Members may browse products, review RFP Proposals on the Ed Tech JPA's website and conduct their own due diligence, using price as a significant factor, to determine which product best meets its unique needs. JPA Members may approach Vendor directly to request services. If a Member contacts Vendor directly, Vendor must provide a copy of the Purchase Agreement and refer Member to Ed Tech JPA's website.
- 2.2.3 The Participating Associate Member shall have the opportunity to work with Vendor to determine the suitability of the product, and will provide Vendor with information regarding the Participating Associate Member's existing software and hardware environment, the number of student/employees anticipated to use the product and any other information necessary to establish an implementation plan. To enable the Participating Associate Member to make a timely determination as to suitability, within fourteen (14) days of Participating Associate Member's contact with Vendor, the selected Vendor shall provide the Participating Associate Member with a project plan that details the proposed implementation approach and timeline for the product ("Implementation Plan"). The Implementation Plan shall, at a minimum, include infrastructure and data integration, testing, content creation, training and post-implementation support and project evaluation.
- **2.2.4** If the Participating Associate Member elects to confirm the purchase, it shall execute the Purchase Agreement including any required attachments, issue a Purchase Order to Vendor, and submit payment to Vendor in accordance with Participating Associate Member practices.
- **2.2.5** The Purchase Agreement may require approval from the Participating Associate Member's governing board. Vendor shall provide a copy of the executed Purchase Agreement to Ed Tech JPA upon Ed Tech JPA's request.
- **2.2.6** Once an executed Purchase Agreement is processed, Participant will work directly with Vendor for order fulfillment. Vendor will deliver products and services directly to the Participant in accordance with the implementation plan.

2.3 Purchase Agreement Implementation Process

Vendors will be required to provide Participants with the Solution(s) following Purchase Agreement execution and issuance of a Purchase Order, as agreed by both Vendor and Member. Participants will work directly with Vendors to receive the Solution.



2.3.1 Project Timeline

Vendor shall deliver the product to Participating Associate Member according to the implementation plan identified by the parties pursuant to Section 2.2 above.

2.3.2 Site Access and Work Hours

If Vendor requires access to any school site, access to each site will be coordinated through the Participating Associate Member project representative a minimum of five (5) work days in advance. Site access schedule and work plan must be submitted and approved by Participating Associate Member prior to the Vendor arriving onsite.

2.3.3 DOJ Clearance

All Vendor personnel working on any Participating Associate Member site shall have attained the proper Department of Justice (DOJ) clearance as required by applicable laws and the Participating Associate Member policy. Vendor must comply with this requirement and, upon request from Participating Associate Member, must demonstrate this clearance for all personnel prior to being allowed onsite. Those who are not cleared may not be allowed on the project.

2.3.4 Interpretation of Plans and Documents

The interpretation of the plans, specifications, forms, and all project documentation shall be determined by Participating Associate Member. It is Vendor's responsibility to verify existing conditions and assumptions. Vendor must verify all such information prior to executing a Purchase Agreement with Participating Associate Member and issuance of a Purchase Order.

2.4. Subscription-based Licensing, Bundling, Additional Services

Purchases made pursuant to this RFP may include subscription-based licensing, product bundling, and training, maintenance and other additional services ("Additional Services") as determined between the Vendor and Participating Associate Members. The cost of Additional Services not reflected in the product purchase price found in Appendix C. Pricing Form, shall also be subject to the Administrative Fee assessed by Ed Tech JPA.

3.0 Instructions to Vendors

3.1 Proposal Contact and Correspondence

All correspondence related to the RFP must be directed to the following designated Ed Tech JPA RFP contact:

Michelle Bennett, Purchasing Department MichelleBennett@iusd.org



Irvine Unified School District 5050 Barranca Parkway Irvine, CA 92604

There will be no verbal understandings recognized by the Ed Tech JPA.

No Vendor should attempt to contact or obtain information regarding this RFP from any other Ed Tech JPA representative.

All official records will be posted on the Ed Tech JPA website:

https://edtechjpa.iusd.org/procurement/open-procurements

or sent in writing by the official contact listed on the RFP or Amendments. It is the Vendor's responsibility to monitor the website for changes, updates, revisions and/or uploaded documents.

3.2 Proposal Deadline and Submission

Proposals must be received no later than 12:00 pm PST on January 27, 2020.

No hard copies shall be required in response to RFP No. 20/21-02. Vendors who elect not to submit hard copies may submit electronic copies via email to MichelleBennett@iusd.org. Attachment files must be no greater than 25 megabytes. File sizes larger than 25 megabytes may be submitted via a file share option such as Dropbox or Google Folder. Please submit Proposal in one file (not multiple files).

Hard copies are not required, but may be delivered to Irvine Unified School District located at 5050 Barranca Parkway, Irvine, CA 92604 between the hours of 9:00am and 4:00pm on weekdays. Vendors who elect to submit hard copies should submit:

Vendor to submit:

- (1) Master Bound Hardcopy Proposal in a binder that allows for easy removal of pages.
- (3) Additional Bound Hardcopy Proposals in binders that allow for easy removal of pages.
- (1) Electronic Proposal on CD or Flashdrive

Proposals shall be submitted in a sealed box/envelope and shall be clearly marked: "Response to RFP No. 20/21-02 Web Design & Hosting."

Proposals shall be submitted to: Ed Tech JPA % Irvine Unified School District Purchasing Department Attn: Michelle Bennett



5050 Barranca Parkway Irvine, California 92604

3.3 Delivery to Ed Tech JPA

Written Proposals must be received at the Ed Tech JPA Procurement Office, and electronic Proposals must be received at the specified email address, no later than the Proposal Submission Deadline specified in the Calendar of Events. No telegraphic or facsimile Proposal will be accepted. The Ed Tech JPA assumes no responsibility for late delivery.

If discrepancies between two (2) or more copies of the Proposal are found, the Proposal may be rejected. If, however, the Proposal is not rejected, the master copy will provide the basis for resolving such discrepancies.

3.4 Withdrawal, Resubmission or Modification

A Vendor may withdraw the Proposal at any time prior to the Proposal Submission Deadline specified in the Calendar of Events, by submitting a written request for its withdrawal to the designated Ed Tech JPA RFP contact, signed by the Vendor or authorized agent. The Vendor may thereafter submit a new or modified Proposal prior to the Proposal Submission Deadline. Modification offered in any other manner, oral or written, will not be considered. A Proposal cannot be changed, corrected, or withdrawn after the Proposal Submission Deadline.

3.5 Calendar of Events

Event	Details	Date
Advertisements - RFP Posting	OC Register	December 8 & 15, 2020
Pre-Proposal Vendor Conference (Non Mandatory)	949-610-7036	December 15, 2020 1:00PM
Last Day to Submit Questions (RFIs)	MichelleBennett@iusd.org	January 14, 2021
Response to Questions Posted	Ed Tech JPA website	January 21, 2021
Proposals Due	MichelleBennett@iusd.org and/or 5050 Barranca Pkwy. Attn: Michelle Bennett Irvine, CA 92604	January 27, 2021



Evaluation and Selection of Finalists	January 28 - March 10, 2021
Ed Tech JPA Board Action	*anticipated March 25, 2021

All dates subject to change. Amendments to these dates, and other aspects of the RFP, will be posted at https://edtechipa.iusd.org/procurement/open-procurements.

3.6 Preparation

A Proposal should be prepared in such a way as to provide a straightforward description of Vendor capabilities to satisfy the requirements of this RFP. Emphasis should be concentrated on conformance to the RFP instructions, responsiveness to the RFP requirements, and completeness and clarity of content.

The completed documents(s) should be without interlineations, alterations, or erasures. The Proposal should present all information in a concise manner, neatly arranged, legible, and in terms understandable for evaluation. All information requested is to be addressed directly and completely. It is more desirable to give additional information than less when the answer could be misinterpreted.

Responses must follow Ed Tech JPA's prescribed format, including all required forms and response templates. Vendors must include all documents and forms indicated in the Proposal Submission Checklist provided in Appendix B. Write out all answers using the Proposal Form template provided. Additional material may be submitted with the proposal as appendices. No brochures or marketing materials will be considered when scoring Proposals. Cross-references to the Proposal Form in additional materials will not be considered responsive. Any additional descriptive material that is used in support of any information in Vendor's proposal must be clearly identified.

The contents of Vendor's proposal, including technical specifications for hardware and software and software maintenance fees, shall remain valid for a minimum of one hundred and sixty (160) days after the proposal due date. If selected, Vendor's Proposal pricing shall remain valid for the duration of the contract term including the original contract and all extensions. If Vendor's Proposal includes functionality from a different platform than the web design and hosting and ancillary services the platform offering the functionality shall be clearly identified and all additional costs must be outlined clearly and included in the Optional Costs section of the Pricing Form in Appendix C. Costs not identified by the Vendor shall be borne by the Vendor and will not alter the requirements identified in this solicitation.

The person signing verifies that he/she is authorized to submit the proposal and bind Vendor to provide the products/services listed in the RFP, Proposal and any resulting Master Agreement



and Purchase Agreement(s).

3.7 False and Misleading Statements

A Proposal which contains false or misleading statements, or which provides references which do not support an attribute or condition contended by Vendor, may be rejected if, in the opinion of Ed Tech JPA, such information was intended to mislead Ed Tech JPA in its evaluation of the Proposal, and the attribute, which is a condition or capability of a requirement of this RFP.

3.8 Request for Information (RFI)

Vendors are encouraged to ask questions during the open RFP period. All questions shall be in writing and submitted to the listed Ed Tech JPA contact person. Questions must be received by the deadline specified in the Calendar of Events. There shall be no verbal understandings or clarifications recognized by the Ed Tech JPA. All responses shall be in writing by an authorized Ed Tech JPA employee or their designated representative. Responses to all RFIs received will be posted on the Ed Tech JPA Website. It is Vendor's responsibility to monitor the Ed Tech JPA website for RFI Responses, RFP Amendments, changes, updates, revisions and/or uploaded documents.

3.9 Amendments to the RFP

During the RFP period, the Ed Tech JPA may amend the RFP. Amendments to the RFP and/or calendar of events will be posted at

https://edtechjpa.iusd.org/procurement/current-procurements.

3.10 Limits of the RFP

Ed Tech JPA reserves the right to reject all proposals and will determine what future action, if any, will be taken. All costs incurred in the preparation or submission of a proposal shall be entirely the responsibility of the Vendor and shall not be chargeable directly or indirectly to the Ed Tech JPA, its Founding or Associate Members, or Eligible Entities.

3.11 Public Records Act

All records, documents, drawings, plans, specifications and other materials submitted by Vendor in its proposal, during the procurement process, and during the course of any work awarded shall become the exclusive property of Ed Tech JPA and may be **deemed public records** and subject to the provisions of the California Public Records Act (Government Code, sections 6250 et seq.). Ed Tech JPA's use and disclosure of its records are governed by this Act. Ed Tech JPA will accept information clearly labeled "TRADE SECRET," "CONFIDENTIAL," or "PROPRIETARY" as determined by the submitting party in accordance with the Act. Ed Tech JPA will endeavor to inform Vendor of any request for the disclosure of such information. Under no circumstances, however, will Ed Tech JPA be responsible or liable to Vendor or any other party for the disclosure of any such labeled information. Vendors that indiscriminately identify all or most of their proposal as exempt from disclosure without justification may, at Ed Tech JPA's discretion, be deemed non-responsive; and such information shall be deemed public records.



Ed Tech JPA will not advise as to the nature or content of documents entitled to protection from disclosure under the California Public Records Act, including interpretations of the Act or the definitions of "Trade Secret," "Confidential" or "Proprietary." If litigation is brought under the Public Records Act concerning documents submitted in response to this RFP, the appropriate Vendor shall indemnify, defend and hold harmless Ed Tech JPA in such litigation. Ed Tech JPA reserves the right to withhold information for review by competitors until after it has completed its evaluation. Information marked as "Trade Secret," "Confidential" or "Proprietary" will be available to Ed Tech JPA Members through a member's-only webpage unless Vendor indicates that such information should not be available to Ed Tech JPA Members who are considering purchasing Product.

4.0 Evaluation and Award

4.1 General Information

Award will be made to the Vendor(s) offering an advantageous proposal for web design and hosting and related services. Ed Tech JPA shall not be obligated to accept the lowest priced proposal(s), but will make an award(s) in the best interest of the Associate Members and Founding Members after all factors have been evaluated. Ed Tech JPA may make awards to multiple vendors. All proposals received in response to this RFP will receive a fair and impartial evaluation by the Ed Tech JPA. In conducting this evaluation, Ed Tech JPA and Associate Members may obtain and use information, in addition to that contained in the proposals, from any source desired. Customers on each Vendor's reference list may be contacted, as may other customers selected by the Ed Tech JPA and listed by Vendor as a reference.

Ed Tech JPA shall make its evaluation in its sole discretion and its decision to award a Master Agreement(s) shall be final. Thereafter, Founding Members and Associate Members electing to purchase pursuant to an awarded Master Agreement shall use their discretion in evaluating and selecting a product. The Public Contracts Code section 20118.2 shall guide both the Ed Tech JPA's evaluation of proposals and Master Agreement negotiations, as well as Eligible Entities' selection of vendor, and Purchase Agreement negotiations associated with this Request for Proposals.

Awards shall be made contingent upon successful contract negotiations as determined by Ed Tech JPA's sole discretion. Even after award Ed Tech JPA may or may not proceed in establishing contracts. Execution of contracts is solely at the discretion of Ed Tech JPA. In the event that Ed Tech JPA elects not to establish a contract with a previously awarded vendor Ed Tech JPA's governing board shall vote to revoke the award and the vendor shall be notified.



4.2 Requirements

Vendors must meet all of the essential requirements defined in this RFP, including compliance with performance, licensing requirements, ability to deliver specified services, conformance to the terms and conditions of this RFP, meeting mandatory system requirements, performance expectations, contract requirements and general terms. Vendors that do not meet the minimum requirements may be disqualified. All essential requirements shall be denoted with two asterisks (**).

4.2.1 Permits and Licenses

Vendor and all of the Vendor's employees or agents shall secure and maintain in force such licenses and permits as are required by law, in connection with the furnishing of materials, articles, or services listed herein. All operations and materials shall be in accordance with all applicable Federal, State, County and City requirements.

4.2.2 Delivery and Installation Requirements

All items shall be F.O.B. Destination to delivery locations specified in the Site Delivery List. Delivery charges, fuel surcharges or any additional costs associated with delivery will not be accepted or paid by Ed Tech JPA or Participating Associate Members. Actual delivery of products shall be coordinated with Participating Associate Members. Pallets and boxes must be broken down and disposed of by Vendor.

4.2.3 Fingerprinting

If applicable, all contractors, including subcontractors shall be required to comply with the provisions of Education Code 45125.1 and 45125.2 and Participating Associate Member Board policies to ensure that no contractor employees or employees of subcontractors who may come in contact with Participating Associate Member pupils in the performance of their duties have been convicted of a violent or serious felony as defined in the California Penal Code Section 677.5(c) and 1192.7(c). During the term of the Agreement, the contractor, including subcontractors, shall comply with the provisions of Education Code Section 45125.1,including fingerprinting when Participating Associate Member determines that the contractor's employees or employees of subcontractor will have more than limited contact with Participating Associate Member pupils. If the contractor, or its subcontractors, fails or refuses to comply with this provision, such failure or refusal shall be considered sufficient cause for disqualification from further award considerations. If such failure or refusal to comply occurs after the Purchase Agreement is executed, Participating Associate Member may terminate the Agreement, in whole or in part, with no penalty.

4.3 Scoring, Interviews & Vendor Presentations

Qualifying Vendors will be evaluated on their complete proposal, based on the following considerations:



Vendor Support and Ability to Perform Technology Requirements Functionality and Usability Price

Vendors must meet all essential requirements to be awarded a Master Agreement pursuant to this RFP. Essential requirements are denoted with two asterisks (**).

Ed Tech JPA reserves the right to 1) conduct in-person interviews and/or require a formal presentation for all or a portion of the responding Vendors, 2) visit one (1) or more of the Vendor's current customer sites, and conduct discussions with responsible representatives who submit proposals determined to be reasonably susceptible of being selected for an award. Discussions may be for the purpose of clarification to assure full understanding of, and responsiveness to, the solicitation requirements. Prior to award, Vendors may be asked to submit best and final offers. Vendors shall be given fair and equal treatment with respect to any opportunity for discussion and written revision of proposals. In conducting discussions, Ed Tech JPA will not disclose information derived from proposals submitted by competing firms.

Participating Associate Members reserve the right to 1) conduct in-person interviews and/or require a formal presentation 2) visit one (1) or more current customer sites, and conduct discussions with all or a portion of the Vendors with a current Master Agreement in place with Ed Tech JPA.

4.4 Contract and Warranties

Following the Award of the Master Agreement pursuant to this RFP, Participating Associate Members may enter into a Purchase Agreement with a selected Vendor to deliver the proposed products and services. The resulting agreement shall conform to the terms and conditions set forth in this RFP and Ed Tech JPA's standard Purchase Agreement. Copies of Ed Tech JPA's standard Master Agreement and the Purchase Agreement are included in Appendix A of this document. Any exceptions or proposed alterations to conditions and requirements defined in this document and Ed Tech JPA's standard agreements must be included in Vendor's proposal.

The Selected Vendor will guarantee that the proposed products and services shall conform in all material respects to Ed Tech JPA's specifications in this RFP and the Selected Vendor's documentation accompanying or referred to in this RFP. Vendor may add or delete Products introduced or removed from the market by the manufacturer under the following conditions: A) Deleted products have been discontinued and are no longer available from the manufacturer; or B)Added products are either a direct replacement for original products listed in the RFP, Vendor's Proposal, the Master Agreement and/or any Purchase Agreements, or added products are enriched capabilities, new modules, technology advancements, and/or service categories within the Education Intelligence and Analytics solution that Vendor did not have at the time the RFP Proposal was submitted. To modify the product list Vendor shall obtain prior written



approval from Ed Tech JPA; and thereafter execute an Amendment to both the Master and Purchase Agreements.

If a Master Agreement is awarded as a result of this procurement process, all warranties made by the Selected Vendor, including the Vendor's response to the RFP, this RFP and any attachments, bulletins, supporting documentation, or addenda to the RFP shall be incorporated into the Master Agreement and shall be binding upon the Selected Vendor, both pursuant to the Master Agreement and in the execution of Purchase Agreement(s) with Participating Associate Members. This RFP, and Addenda issued, the Selected Vendor's Proposal, and all supporting documentation will become a part of the Master Agreement and all subsequent Purchase Agreements. Any Proposal attachments, documents, letters, and materials submitted by the Vendor shall be binding and may be included as part of the Master Agreement and Purchase Agreement. Submission of a successful Proposal is not the end of the contractual process; further negotiation over the Agreement terms and conditions will be necessary.

4.5 Covenant Against Gratuities

Vendor warrants by signing and submitting its proposal in response to this RFP that no gratuities (in the form of entertainment, gifts, or otherwise) were offered or given by Vendor or any agent or representative of Vendor to any officer or employee of Ed Tech JPA with a view toward securing the contract or securing favorable treatment with respect to any determinations concerning the performance of the contract.

For breach or violation of this warranty, Ed Tech JPA shall have the right to terminate the contract, either in whole or in part, and any loss or damage sustained by the Ed Tech JPA or its Members in procuring on the open market any services which Vendor agreed to supply shall be borne and paid for by Vendor. The rights and remedies of Ed Tech JPA or its Members provided in the clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under the Master Agreement or Purchase Agreement.

5.0 Technology Requirements

The technology requirements are outlined in the attached Proposal Form ("Proposal") included herein as Attachment 1.

6.0 Rules

The following rules and regulations must be followed by every Vendor/Contractor/Provider doing business with Participating Associate Members. Failure to comply may result in the removal of Vendor and/or members of Vendor's crew from the job, and possible back charges for Participating Associate Members' direct costs.



- 6.1.1 Participating Associate Member is a tobacco free school district. The use of tobacco or tobacco products is prohibited on any part of the Participating Associate Member grounds.
- 6.1.2 Vendor agrees to abide by all applicable City laws, including those relating to hours and noise of construction work. If Vendors want to work other than hours approved by the city, Vendor must get a waiver from the City.
- 6.1.3 Anyone not directly involved in the scope of work shall not be on the job site, or Participating Associate Member property. Vendor assumes full responsibility for all parties on the site who are there as a result of their direct or indirect involvement with the Vendor.
- 6.1.4 No music, i.e. radios, cassettes, CD's, iPods, headphones, or other electronic or acoustic device, etc.
- 6.1.5 No pets are allowed on Participating Associate Member property.
- 6.1.6 Fraternization or other contact with students is strictly forbidden.
- 6.1.7 Any Vendor working on a site where students are present when Participating Associate Member has determined that the contractor's employees or employees of subcontractor will have more than limited contact with Participating Associate Member pupils must supply the Participating Associate Member with certification that all employees on the project have been fingerprinted and approved per state law and Participating Associate Member Board policy. Vendor must agree to abide by all Participating Association Member policies to enforce the safety of students.
- 6.1.8 The Vendor shall supply prior to the start of work Certificate of Insurance coverages, as outlined in the Insurance Requirement Acknowledgement (Appendix B).
- 6.1.9 Vendor is required to collect, haul and dispose of all debris, trash and spoilage associated to this project. Vendor shall keep all items secured and maintained in a safe manner until properly disposed of.
- 6.1.10 Care must be taken to minimize damage to the surrounding work environment. All areas affected by the project are to be restored to a pristine condition. This includes replacement of any damaged property or equipment, painting, woodwork, wood staining, trim, cabinetry, carpentry, masonry and all other areas as needed.
- 6.1.11 Participating Associate Member has a **Zero Tolerance Policy** that will be enforced towards Negative or Questionable Conduct or behavior.



- 6.1.12 While on Participating Associate Members' property and/or project area there will be **No Fraternizing** by the Vendor's workforce with anyone outside the project's construction forces.
- 6.1.13 Professional and Neat Appearance of workforce shall be maintained at all times. No offensive, suggestive, or inappropriate attire will be permitted.
- 6.1.14 Use of foul, slanderous, offensive, discourteous or disrespectful language WILL NOT be tolerated.
- 6.1.15 "Cruising" or "Loitering" on Participating Associate Member property or job site is not permitted at any time. Employees or associates of the Vendor when not engaged in official activities as directed by their employer shall leave Participating Associate Members' property until the next Work Call.
- 6.1.16 Vendor or its employees or associates are not allowed to be in any area of the Participating Associate Members' property that has not been specifically authorized by Participating Associate Member or its designee without an official and designated escort.
- 6.1.17 Vendor will remove and replace all furniture and equipment as required. Vendor will make liaison with the appropriate designated representative on relocation of any equipment. Note: the greatest care is to be taken in all cases where dealing with Participating Associate Member equipment. Any damage is at the Vendor's expense. Vendor must notify Participating Associate Member two (2) days in advance when personal items must be removed or may be affected by the Vendor.
- 6.1.18 Vendor shall maintain the project area in the highest state of safety and cleanliness. During the work shift the areas will be kept orderly and not allowed to become cluttered or in a state where safety is compromised. At the end of each shift Vendor shall ensure that all project equipment, material and debris is properly stowed and secured, or picked up and disposed of as appropriate.
- 6.1.19 Vendor shall indemnify and hold harmless Ed Tech JPA, its Board of Trustees, officers, agents, and employees from all actions, claims or demands arising from its work under the Agreement and any all resulting loss, damages, costs or attorney's fees.
- 6.1.20 Vendor shall indemnify and hold harmless Participating Associate Member, its Board of Trustees, officers, agents, and employees from all actions, claims or demands arising from its work under the Agreement and any all resulting loss, damages, costs or attorney's fees.
- 6.1.21 Vendor, when required by law, and at the request of Participating Associate Member, shall pay prevailing wages.



- 6.1.22 Based on the installation plan supplied to the Participating Associate Member for a particular site or sites, the Participating Associate Member may require the Provider to obtain a payment bond, a performance bond, or both.
- 6.1.23 Each Associate Member of Ed Tech JPA may have additional Rules, which will be provided to Vendor upon request. Vendor agrees to adhere to the Rules for each Associate Member and/or Founding Member that contracts with it.

7.0 Proposal Format

All Proposals shall be submitted on the attached Proposal Form, provided as Attachment 1. These instructions prescribe the mandatory Proposal Form and the approach for the development and presentation of Proposal information. Proposal Form instructions must be adhered to, all questions must be answered, and all requested data must be supplied. Vendor response to each of the minimum requirements in this RFP is required. Failure to respond or non-adherence to any minimum requirement in this section may be cause for the Proposal to be rejected.

Vendor shall submit a Proposal Form with all information requested. The Proposal should be as clear, complete, and consistent as possible. Some items in this section request a direct response or supporting information from the Vendor. Other items are written as statements of compliance. Vendor must confirm compliance/conformance to all statements in its response. All sections and subsections must be addressed. All documents requiring Vendor signature shall be executed by a duly authorized representative of Vendor.

In addition to responding to the defined minimum requirements, Ed Tech JPA encourages Vendor to submit information about additional functionality or services not specifically requested in the RFP and documentation to support the claims in the proposal. Vendor's proposal should be constructed to provide a complete picture of the features of the proposed Solution, the Vendor's ability to perform, and functionality or services that may distinguish the proposed Solution from other competitive offerings. Proposals will be evaluated both on the satisfaction of Ed Tech JPA's minimum requirements, as well as the additional information submitted by Vendors to depict their complete solutions. Additional material may be submitted with the proposal as appendices. No brochures or marketing materials will be considered when scoring Proposals. Any additional descriptive material that is used in support of any information in Vendor's proposal must be clearly identified.



Vendors must meet all essential requirements in each Section completed in Vendor's response to be awarded a Master Agreement pursuant to this RFP. Essential requirements are denoted with two asterisks (**). If Vendor does not offer aspects of a solution Vendor may leave the Section asking for details about the Products not offered blank, and make a note "Not Included".



Appendix A: Standard Master Agreement and Standard Purchase Agreement



ED TECH JPA MASTER AGREEMENT: [Product/RFP]

This Master Agreement ("MA"), is made as of <u>DATE</u> ("Effective Date"), by and between the Education Technology Joint Powers Authority ("ED TECH JPA") and [INSERT] ("VENDOR").

BACKGROUND

- A. Education Technology JPA is a Joint Powers Authority formed by California public school districts, county offices of education, and community college districts pursuant to California Government Code Sections 6500-6536. ED TECH JPA aggregates purchasing power and expertise for its Associate Members across California.
- B. ED TECH JPA establishes its contracts for products and services through the following process:
- 1. On [DATE], ED TECH JPA issued a Request for Proposal for [PRODUCT] (the "RFP") on behalf of ED TECH JPA members. ED TECH JPA invited qualified vendors to submit pricing products and services in response to the RFP.
- 2. ED TECH JPA published the RFP on its Website and in a local periodical:
- 3. ED TECH JPA received one or more responses to the RFP. ED TECH JPA evaluated all responses which complied with the terms of the RFP, using the following criteria: Functionality and Usability, Vendor Support and Ability to Perform, Price, and Technology Requirements.
- 4. ED TECH JPA selected VENDOR for an award under the RFP for specified products and services (the "Products"). The parties are entering this Master Agreement ("MA") to evidence the terms and conditions of that award.

AGREEMENT

Now, therefore, for good and valuable consideration, the parties agree as follows.

1. GRANT AND ACCEPTANCE OF AWARD

ED TECH JPA awards this MA to VENDOR under the RFP with respect to the products or services ("Products") at the prices listed in Exhibit A. VENDOR accepts the award and confirms VENDOR's acceptance of all terms and conditions of the RFP, which are incorporated herein by this reference. This MA includes the services and pricing offered in VENDOR's RFP response, as identified in Appendix C, Pricing Form. Prices will remain valid for all Participating Associate Members of ED TECH JPA through the expiration of the MA.

2. TERM

The term of this MA (the "Term") shall commence on the Effective Date and shall expire after a period of three (3) years. The MA may be extended for up to two additional one (1) year terms beyond the original term, for a total of up to five (5) years. The parties understand that Participants may order Products under this MA to be delivered after the Term of this MA; in



some cases, Products may be delivered over multiple years after the Term. The expiration or termination of this MA shall not affect VENDOR's obligation to deliver Products as ordered by Participants during the Term.

3. PARTICIPANTS

The pricing, terms, and conditions of this MA will be made available to ED TECH JPA Founding Members, Associate Members and to other "Eligible Entities" who elect to become Associate Members of the ED TECH JPA. Eligible Entities are all California public school districts, county offices of education, and community college districts, and any other public agency in the United States whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase Products through a procurement vehicle such as ED TECH JPA. A "Participant" or "Participating Associate Member" is an Eligible Entity who chooses to purchase items through this MA, including Associate Members and Founding Members.

VENDOR acknowledges that each Participant is responsible for (a) completing their own due diligence regarding the suitability of VENDOR and Products for Participant's needs, (b) entering into one or more Purchase Agreements with VENDOR to document the quantities, total costs, and delivery terms for Products, (c) and coordinating implementation of Products with VENDOR. VENDOR is not under any contractual obligation to provide Products to Participants until such time as both a MA and a Purchase Agreement have been fully executed. The RFP was conducted for the limited purposes specified in the RFP. ED TECH JPA does not provide assurance or warranty to VENDOR with respect to other issues, including Participant's payments to VENDOR. ED TECH JPA will not assist in implementation or represent VENDOR in the resolution of disputes with Participants.

4. PURCHASE AGREEMENTS

Participating Associate Members may browse products in the JPA website. Prior to executing the Purchase Agreement ("PA"), Associate Members will work with a VENDOR representative to determine the VENDOR implementation timeline and implementation plan ("Implementation Plan") as further described in Section 2.2 of the RFP. To confirm Participant's request to buy Products using the RFP, Participant and VENDOR must complete and execute a Purchase Agreement ("PA") for the specific Products and provide that PA to ED TECH JPA. The PA is included herein in this Appendix A for reference.

The PA will contain a general description of the Products ordered, contact information for VENDOR and Participant related to purchase and sale of the Products, and an acknowledgement that the purchase is subject to the terms of the RFP and this MA. Participant and VENDOR may agree on contingencies, such as timing contingencies, applicable to delivery of Products.

A completed PA must be presented to ED TECH JPA no later than sixty (60) days after Participant and VENDOR reach agreement on the Implementation Plan. ED TECH JPA will



accept timely submitted and properly completed PAs, and thereafter, VENDOR will work directly with a Participating Associate Member to fulfil the order according to the parties' agreed-upon Implementation Plan. ED TECH JPA is not responsible to verify payment to vendor.

5. PROGRAM PROMOTION

It is in the interest of both parties that VENDOR will promote and support ED TECH JPA Master Agreements using methods that best suit the VENDOR's business model, organization, and market approach. ED TECH JPA specifically desires VENDOR to generate interest in the MA, and direct its existing clients who are Eligible Entities to use its MA as VENDOR's preferred form of contracting with Eligible Entities.

VENDOR may be asked to participate with ED TECH JPA staff in related trade shows, conferences, and online presentation to promote the MA. ED TECH JPA will promote MAs through the creation of marketing materials, as well as active outreach to its constituents.

ED TECH JPA expects VENDOR's field and internal sales forces will be trained and engaged in use of the MA for the duration of the contract term.VENDOR agrees that all sales will be accurately and timely reported to ED TECH JPA. VENDOR shall provide a single point of contact with the authority and responsibility for the overall success of promotion of the MA.

ED TECH JPA may schedule periodic reviews with VENDOR to evaluate VENDOR's performance of the commitments outlined in this MA, as well as leads, current projects and projected sales.

6. INVOICING FOR SERVICES

VENDOR shall invoice each Participant for Products and Participant shall disburse payment to VENDOR upon receipt of the Board approved, executed Purchase Agreement between Participating Associate Member and VENDOR. ED TECH JPA does not guarantee timely payment. The Purchase Agreement is between VENDOR and Participant.

7. EQUIPMENT ADDITIONS/DELETIONS

VENDOR may add or delete equipment introduced or removed from the market by the manufacturer under the following conditions:

- A) Deleted Equipment has been discontinued and is no longer available from the manufacturer;
- B) Added Products are either a direct replacement for original products listed in the RFP, VENDOR's Proposal, the Master Agreement and/or any Purchase Agreements, or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the Education Intelligence and Analytics solution that VENDOR did not have at the time the RFP Proposal was submitted.;
- C) VENDOR has obtained prior written Board approval from Ed Tech JPA;
- D) VENDOR receives an executed Amendment to the Master Agreement;



- E) VENDOR has obtained prior written Board approval from Participating Associate Members; and
- F) VENDOR receives an executed Amendment to the Purchase Agreement.

8. MINIMUM PRICE GUARANTEE

VENDOR agrees not to sell directly, or through a reseller, to ED TECH JPA's Eligible Entities (regardless of whether the Eligible Entity is an Associate Member of the ED TECH JPA), including all California public school districts, county offices of education, and community college districts, and any other public agency in California whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase goods or services through a procurement vehicle such as ED TECH JPA, the Products(s) subject to the Master Agreement at a price lower than the price offered pursuant to the RFP and this Master Agreement.

During the period of delivery under a contract resulting from this RFP, if the price of an item decreases, Ed Tech JPA Participating Associate Members shall receive a corresponding decrease in prices on the balance of the deliveries for as long as the lower prices are in effect. Vendor agrees to amend the Master Agreement to reflect the decreased pricing. At no time shall the prices charged to Ed Tech JPA Participating Associate Members exceed the prices under which the RFP was awarded. Ed Tech JPA Participating Associate Members shall be given the benefit of any lower prices which may, for comparable quality and delivery, be given by the Vendor to any other school district or any other state, county, municipal or local government agency in a California County for the product(s) listed in the RFP.

9. EXPENSES.

ED TECH JPA shall not be liable to VENDOR for any costs or expenses paid or incurred by VENDOR in providing Products and Services for ED TECH JPA or Associate Members.

10. COMPLIANCE WITH APPLICABLE LAW

The Products completed herein must meet the approval of the ED TECH JPA and shall be subject to the ED TECH JPA's general right of inspection to secure the satisfactory completion thereof. VENDOR agrees to comply with all federal, state and local laws, rules, regulations and ordinances that are now or may in the future become applicable to VENDOR, VENDOR's business, the Products, equipment and personnel engaged in Products covered by this MA or accruing out of the performance of such Products. If VENDOR performs any work knowing it to be contrary to such laws, ordinances, rules and regulations, VENDOR shall bear all costs.

11. DATA PRIVACY

VENDOR agrees that all products and services are fully compliant with all applicable requirements including all state and federal laws. VENDOR has executed the Standard Student Data Privacy Agreement CA-NDPA (CA-NDPA), attached to the RFP as Appendix E.



12. PERMITS/LICENSES

VENDOR and all VENDOR's employees or agents shall secure and maintain in force such permits and licenses as are required by law in connection with the furnishing of Products pursuant to this MA.

13. INSURANCE

VENDOR shall insure VENDOR's activities in connection with the Products under this MA and agrees to carry insurance as specified in the RFP to ensure VENDOR's ability to adhere to the indemnification requirements under this MA.

14. TRANSACTION REPORTING

VENDOR will comply with all reasonable requests by ED TECH JPA for information regarding VENDOR's transactions with Participants, including transmittal of transaction data in electronic format. VENDOR will report to ED TECH JPA all Services ordered by Participants, in reasonable detail, not later than the reporting period outlined in section 15.B. of this MA. VENDOR acknowledges that ED TECH JPA will track the use of this MA through databases managed by ED TECH JPA.

15. ADMINISTRATIVE FEE

A. VENDOR agrees to pay ED TECH JPA an administrative fee (the "Administrative Fee") calculated as four percent (4%) of the gross invoiced amount of any Participant agreement with VENDOR based on an award under the RFP, including any Additional Services, or agreement extensions or renewals. Vendors whose gross sales exceed two million dollars (\$2,000,000.00) each fiscal year may receive a discount and pay Administrative Fees as follows:

Sales Amount*	Administrative Fee**		
\$2,000,000.00 - \$3,999,999.99	3.5%		
\$4,000,000.00 and above	3%		

^{*}The fiscal year term is July 1 - June 30.

^{**}Sales are the annual gross amount invoiced of any Participant Agreement with VENDOR based on an award under the RFP, including any Additional Services, or agreement extensions or renewals.

^{***}Any discounted Administrative Fee shall be applied to Sales in the quarter after the minimum threshold has been met. Discounted Administrative Fees shall revert to four percent (4%) after the minimum threshold is no longer met.



For purchases made with federal funds, a different fee structure may apply. Computations of the Administrative Fee shall exclude state, local, or federal taxes levied on invoiced amounts. Unless otherwise stated herein, the Administrative Fee is not refundable to Participants or Vendors under any circumstances. In the event ED TECH JPA's operating costs increase, the Administrative Fee is subject to an increase to offset such increased costs. Any increase shall be authorized by Ed Tech JPA's Board of Directors ("Board") and shall take effect on the day approved by the Board. Any increase shall be communicated to Vendors with no less than thirty (30) days notice from ED TECH JPA, and VENDOR shall be permitted to amend this MA to increase pricing in the attached Exhibit A in direct proportion to the adjusted Administrative Fee. Such amendment shall take immediate effect and apply to all Purchase Agreements executed after the execution date of the Amendment.

A. Administrative Fees shall be reported and payable at the end of each quarter as follows:

Reporting Period	Due Date
January 1 - March 31	April 30
April 1 - June 30	July 31
July 1 - September 30	October 31
October 1 - December 31	January 31

B. VENDOR must submit a check, payable to Education Technology Joint Powers Authority remitted to:

Ed Tech JPA % Clovis Unified School District Business Services Department 1450 Herndon Ave Clovis, CA 93611

- C. The administrative fee shall not be included as an adjustment to VENDOR's Ed Tech JPA Master Agreement pricing.
- D. The administrative fee shall not be invoiced or charged to the Participating Associate Member.
- E. Payment of the administrative fee is due irrespective of payment status on orders or service contracts from Participating Associate Member.
- F. Any payments that a VENDOR makes or causes to be made to Ed Tech JPA after the due date as indicated on the Quarterly Report Schedule shall accrue interest at a rate of eighteen percent (18%) per annum or the maximum rate permitted by law, whichever is less, until such overdue amount shall have been paid in full. The right to interest on late



payments shall not preclude Ed Tech JPA from exercising any of its other rights or remedies pursuant to this agreement or otherwise with regards to Vendor's failure to make timely remittances.

G. Failure to meet administrative fee requirements and submit fees on a timely basis shall constitute grounds for suspension of this contract.

16. CONTRACT MANAGEMENT

A. The primary VENDOR contract manager for this Master Agreement shall be as follows:

Name:

Attn:

Address:

Email:

Phone:

B. The primary Ed Tech JPA contract manager for this Master Agreement shall be as follows:

Education Technology JPA

Attn: Michelle Bennett

5050 Barranca Parkway

Irvine, CA 92604

MichelleBennett@iusd.org

949-936-5022

C. Should the contract administrator information change, the changing party will provide written notice to the affected party with the updated information no later than ten (10) business days after the change.

17. INDEMNIFICATION

To the extent permitted under applicable law, VENDOR will defend, indemnify and hold harmless ED TECH JPA and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim: (i) alleging that the product infringes or misappropriates the proprietary or intellectual property rights of such third party; (ii) that results from the negligence or intentional misconduct of VENDOR or its employees or agents; or (iii) that results from any breach of any of the representations, warranties or covenants contained herein by VENDOR or in any direct communication between VENDOR and any ED TECH JPA Member.

ED TECH JPA. To the extent permitted under applicable law, ED TECH JPA will defend, indemnify and hold harmless VENDOR and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim that results from (i) the negligence or intentional misconduct of ED TECH JPA or its employees or agents or (ii) any breach of any of the representations, warranties or covenants contained herein by ED TECH JPA.



18. ATTORNEYS' FEES

If any action at law or in equity is brought to enforce or interpret the provisions of this MA, the prevailing party shall be entitled to reasonable attorneys' fees in addition to any other relief to which the party may be entitled.

19. SEVERABILITY

In the event that any provision of this MA is held invalid or unenforceable by a court of competent jurisdiction, no other provision of this MA will be affected by such holding, and all of the remaining provisions of this MA will continue in full force and effect.

20. DEFAULTS

In the event that VENDOR defaults in its obligations under this MA, and if such default is not cured within 30 days after notice of the default from ED TECH JPA to VENDOR, then ED TECH JPA may pursue any available remedies against VENDOR, including but not limited to termination of this MA.

21. GOVERNING LAW AND VENUE

THIS MA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF CALIFORNIA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS LOCATED IN ORANGE COUNTY, CALIFORNIA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS MA OR THE TRANSACTIONS CONTEMPLATED HEREBY.

PROVISIONS REQUIRED BY LAW: VENDOR acknowledges that it has conducted and performed the required research to become aware and knowledgeable of all federal, state and local laws/statutes that are referenced herein, may pertain to and/or govern the procurement activities and transactions covered by this MA. These provisions of law and any clause required by law that is associated with this transaction will be read and enforced as though it were included herein.

22. NOTICES

All notices under this MA must be in writing and will be effective (a) immediately upon delivery in person or by messenger, (b) the next business day after prepaid deposit with a commercial courier or delivery service for next day delivery, (c) upon receipt by facsimile as established by evidence of successful transmission, (d) when emailed to the receiving party at the receiving party's assigned email address with delivery receipt requested, upon electronic confirmation the transmission has been delivered, or (e) five (5) business days after deposit with the US Postal Service, certified mail, return receipt requested, postage prepaid. All notices must be properly addressed to the addresses set forth on the signature page to this MA, or at such other addresses as either party may subsequently designate by notice.



23. ASSIGNMENT

Neither party may assign its rights and obligations hereunder, either in whole or in part, whether by operation of law or otherwise, without the prior written consent of the other party. Notwithstanding the foregoing, either party may assign this Agreement in its entirety (including all Orders Forms and SOWs), without consent of the other party, to its Affiliate or in connection with a merger, acquisition, corporate reorganization, or sale of all or substantially all of its assets not involving a direct competitor of the other party. Subject to the foregoing, this Agreement shall bind and inure to the benefit of the parties, their respective successors and permitted assigns. An "Affiliate" for purposes of this Section 23 shall mean any entity which directly controls, is under common control with, or is directly or indirectly controlled by the party seeking to assign its rights and obligations hereunder.

24. COUNTERPARTS

This MA may be signed and delivered in two (2) counterparts, each of which, when so signed and delivered, shall be an original, but such counterparts together shall constitute the one instrument that is the MA, and the MA shall not be binding on any party until all Parties have signed it.

25. AUTHORIZED SIGNATURE

The individual signing this MA warrants that he/she is authorized to do so. The Parties understand and agree that a breach of this warranty shall constitute a breach of the MA and shall entitle the non-breaching party to all appropriate legal and equitable remedies against the breaching party.

26. SURVIVAL

The parties' respective obligations under the following sections of this MA shall survive any termination of this MA: Sections 13 through 21, covering Transaction Reporting, Administrative Fee, Indemnification, Attorneys' Fees, Severability, Defaults, Governing Law, and Notices.

27. EXHIBITS

This MA includes all documents referenced herein, whether attached hereto or otherwise incorporated by reference.

IN WITNESS WHEREOF, the parties have executed this Master Agreement as of the Effective Date.



ED TECH JPA	VENDOR		
By: Brianne Ford			
President of the Board	<mark>lts:</mark>		
 Date	 Date		



Exhibit A ED TECH JPA Pricing



Exhibit B

Usage Report Template

VENDOR NAME:								
			UAGE REPO	RT TEMPLAT	E			
Member Agency	Contract Term Dates	Date Purchase Agreement Executed	Date Order Fulfilled/ Invoice Generated	Details/ Products		JPA Admin Fee (4% of purchase price)	Notes	New/Renewal
	-							□ New
								customer
								□ Existing
								customer new
								agreement
								□ Existing
								customer
								renewal
	-							□ New
								customer
								□ Existing
								customer new
								agreement
								□ Existing
								customer
								renewal
	-							□ New
								customer
								□ Existing
								customer new
								agreement
								□ Existing
								customer
								renewal



ED TECH JPA PURCHASE AGREEMENT: [Product/RFP]

This Purchase Agreement (this "PA"), is made as of <u>DATE</u> (the "Effective Date"), by and between the [INSERT ASSOCIATE MEMBER] ("PARTICIPANT") and [INSERT] ("VENDOR").

BACKGROUND

- A. Education Technology JPA ("ED TECH JPA") is a Joint Powers Authority formed by California public school districts, county offices of education, and community college districts pursuant to California Government Code Sections 6500-6536. ED TECH JPA aggregates purchasing power and expertise for its Associate Members across California.
- B. ED TECH JPA establishes its contracts for products and services through the following process:
- 1. On [DATE], ED TECH JPA issued a Request for Proposal for [PRODUCT] (the "RFP") on behalf of ED TECH JPA members. ED TECH JPA invited qualified vendors to submit pricing products and services in response to the RFP.
- 2. ED TECH JPA published the RFP on its Website and in a local periodical.
- 3. ED TECH JPA received one or more responses to the RFP. ED TECH JPA evaluated all responses which complied with the terms of the RFP, using the following criteria: Functionality and Usability, Vendor Support and Ability to Perform, Price, and Technology Requirements.
- 4. ED TECH JPA selected VENDOR for an award under the RFP for specified products and services (the "Products") and thereafter entered into a Master Agreement (MA) to establish the terms by which Associate Members of the Ed Tech JPA may purchase products from Vendor.
- C. A California public entity using the Ed Tech JPA RFP to buy Products is a "Participant" or "Participating Associate Member".
- D. PARTICIPANT has completed its own due diligence regarding the suitability of VENDOR and Products for Participant's needs.
- E. The parties are entering this PA to establish the terms and conditions of the purchase by Associate Member pursuant to that Master Agreement.

AGREEMENT

Now, therefore, for good and valuable consideration, the parties agree as follows.

1. PARTICIPATION IN MASTER AGREEMENT

This PA is subject to the terms of the RFP and the corresponding MA between ED TECH JPA and VENDOR, which are incorporated herein by this reference. VENDOR and PARTICIPANT agree (a) to the terms and conditions of the RFP and the MA covering the requested Products, (b) any additions or deletions to Products listed on this PA shall be promptly executed through an amendment to this PA, signed by VENDOR and PARTICIPANT.



VENDOR agrees as follows:

Vendor acknowledges that each PARTICIPANT is responsible for (a) completing their own due diligence regarding the suitability of VENDOR, (b) prior to executing a Purchase Agreement, Associate Members will work with a VENDOR representative to establish an Implementation Plan with the Participating Associate Member, as further described in Section 2.3 of the RFP, and (c) an Associate Member is not bound to a purchase until it has obtained approval from its Board and executed this Purchase Agreement with the VENDOR for the product. VENDOR further acknowledges and agrees (c) by entering into one or more Purchase Agreements with PARTICIPANT, VENDOR is has agreed to the delivery terms for Products as established in the Implementation Plan and VENDOR will faithfully carry out timely implementation of the Products with PARTICIPANT. Order details, including an Additional Services, and the parties' Implementation Plan are attached hereto as Exhibit A.

PARTICIPANT agrees as follows:

PARTICIPANT acknowledges and agrees that (a) it has performed its own due diligence in selecting the VENDOR's Product and its suitability to Participant's needs, including using price as a significant factor, (b) VENDOR has provided a suitable Implementation Plan to Participant outlining all necessary dates and Participant needs, and (c) it will pay the costs as quoted by VENDOR in the RFP and the MA.

2. COMPLIANCE WITH APPLICABLE LAW

VENDOR agrees to comply with all federal, state and local laws, rules, regulations and ordinances that are now or may in the future become applicable to VENDOR, VENDOR's business, the Products, equipment and personnel engaged in Products covered by this PA or accruing out of the performance of such Products. If VENDOR performs any work knowing it to be contrary to such laws, ordinances, rules and regulations, VENDOR shall bear all costs.

3. DATA PRIVACY

VENDOR agrees that all products and services are fully compliant with all applicable requirements including all state and federal laws. VENDOR has executed the Standard Student Data Privacy Agreement CA-NDPA (CA-NDPA), attached to the RFP as Appendix E.

4. PERMITS/LICENSES

VENDOR and all VENDOR's employees or agents shall secure and maintain in force such permits and licenses as are required by law in connection with the furnishing of Products pursuant to this PA.

5. INSURANCE

VENDOR shall insure VENDOR's activities in connection with the Products under this PA and agrees to carry insurance as specified in the RFP to ensure VENDOR's ability to adhere to the indemnification requirements under this PA.



6. EQUIPMENT ADDITIONS/DELETIONS

VENDOR may add or delete equipment introduced or removed from the market by the manufacturer under the following conditions:

- G) Deleted Equipment has been discontinued and is no longer available from the manufacturer;
- H) Added Products are either a direct replacement for original products listed in the RFP, VENDOR's Proposal, the Master Agreement and/or any Purchase Agreements, or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the Education Intelligence and Analytics solution that VENDOR did not have at the time the RFP Proposal was submitted;
- I) VENDOR has obtained prior written Board approval from Ed Tech JPA;
- J) VENDOR receives an executed Amendment to the Master Agreement;
- K) VENDOR has obtained prior written Board approval from Participating Associate Members; and
- L) VENDOR receives an executed Amendment to the Purchase Agreement.

7. INVOICING FOR SERVICES

The RFP Number and Name shall appear on each purchase order and invoices for all purchases placed under this Purchase Agreement. Unless otherwise agreed upon by both parties in writing, signing a delivery and acceptance certificate constitutes acceptance of the Products and allows VENDOR to invoice for the Products. ED TECH JPA does not guarantee timely payment. The Purchase Agreement is between VENDOR and Participant.

8. CONTRACT MANAGEMENT

A. The primary VENDOR contract manager for this Purchase Agreement shall be as follows:

Name:

Attn:

Address:

Email:

Phone:

B. The primary Participant contract manager for this Purchase Agreement shall be as follows:

Name:

Attn:

Address:

Email:

Phone:

C. The primary Ed Tech JPA contract manager for this Purchase AGreement shall be as follows:

Education Technology JPA



Attn: Michelle Bennett
5050 Barranca Parkway
Irvine, CA 92604
MichelleBennett@iusd.org
949-936-5022

D. Should the contract administrator information change, the changing party will provide written notice to the affected parties with the updated information no later than ten (10) business days after the change.

9. INDEMNIFICATION

VENDOR will defend, indemnify and hold harmless Participating Associate Members and ED TECH JPA and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim: (i) alleging that the product infringes or misappropriates the proprietary or intellectual property rights of such third party, except to the extent that such infringement results from (A) PARTICIPANT's misuse of the product, (B) modifications to the product, or (C) PARTICIPANT continuing the allegedly infringing activity after VENDOR has provided PARTICIPANT with modifications that would have avoided the alleged infringement; (ii) that results from the negligence or intentional misconduct of VENDOR or its employees or agents; or (iii) that results from any breach of any of the representations, warranties or covenants contained herein by VENDOR. If the product becomes or, in VENDOR's opinion, is reasonably likely to become the subject of any injunction preventing use as contemplated herein for the reasons stated in this Section 14, VENDOR, or its designee, may, at its option, (i) procure for PARTICIPANT the right to continue using the product, (ii) replace or modify the product so that it becomes non-infringing without substantially compromising its functionality, or, if (i) and (ii) are not reasonably available to VENDOR, then (iii) terminate this Agreement as to the infringing product, require the return of the allegedly infringing product and/or refund to PARTICIPANT a portion of the License Fees paid by PARTICIPANT in respect of the product depreciated on a straight-line basis over one (1) year from the Effective Date. VENDOR agrees to notify ED TECH JPA and Participating Associate Member in the event of any claim against VENDOR alleging intellectual property infringement regarding Products and Services listed in the RFP. VENDOR agrees to notify ED TECH JPA of any claims against VENDOR by any Participating Associate Member.

- (b) By PARTICIPANT. To the extent permitted under applicable law, PARTICIPANT agrees to defend, indemnify and hold harmless VENDOR and ED TECH JPA and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim that results from (i) the negligence or intentional misconduct of PARTICIPANT or its employees or agents or (ii) any breach of any of the representations, warranties or covenants contained herein by PARTICIPANT.
- (c) DISCLAIMER OF LIABILITY. ED TECH JPA does not provide assurance or warranty to VENDOR or PARTICIPANT with respect to issues arising under this PA, including Participant's



payments to VENDOR. ED TECH JPA will not represent VENDOR or PARTICIPANT in the resolution of disputes arising under this PA.

10. ATTORNEYS' FEES

If any action at law or in equity is brought to enforce or interpret the provisions of this PA, the prevailing party shall be entitled to reasonable attorneys' fees in addition to any other relief to which the party may be entitled.

11. SEVERABILITY

In the event that any provision of this PA is held invalid or unenforceable by a court of competent jurisdiction, no other provision of this PA will be affected by such holding, and all of the remaining provisions of this PA will continue in full force and effect.

12. ASSIGNMENT

Neither party may assign its rights and obligations hereunder, either in whole or in part, whether by operation of law or otherwise, without the prior written consent of the other party. Notwithstanding the foregoing, either party may assign this Agreement in its entirety (including all Orders Forms and SOWs), without consent of the other party, to its Affiliate or in connection with a merger, acquisition, corporate reorganization, or sale of all or substantially all of its assets not involving a direct competitor of the other party. Subject to the foregoing, this Agreement shall bind and inure to the benefit of the parties, their respective successors and permitted assigns. An "Affiliate" for purposes of this Section 12 shall mean any entity which directly controls, is under common control with, or is directly or indirectly controlled by the party seeking to assign its rights and obligations hereunder.

13. DEFAULTS

In the event that VENDOR defaults in its obligations under this PA, and if such default is not cured within 30 days after notice of the default from ED TECH JPA to VENDOR, then ED TECH JPA may pursue any available remedies against VENDOR, including but not limited to termination of this PA.

14. GOVERNING LAW AND VENUE

THIS PA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF CALIFORNIA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS IN THE COUNTY WHERE PARTICIPANT IS LOCATED FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS PA OR THE TRANSACTIONS CONTEMPLATED HEREBY.

PROVISIONS REQUIRED BY LAW: VENDOR acknowledges that it has conducted and performed the required research to become aware and knowledgeable of all federal, state and local laws/statutes that are referenced herein, may pertain to and/or govern the procurement



activities and transactions covered by this PA. These provisions of law and any clause required by law that is associated with this transaction will be read and enforced as though it were included herein.

15. NOTICES

All notices under this PA must be in writing and will be effective (a) immediately upon delivery in person or by messenger, (b) the next business day after prepaid deposit with a commercial courier or delivery service for next day delivery, (c) upon receipt by facsimile as established by evidence of successful transmission, (d) when emailed to the receiving party at the receiving party's assigned email address with delivery receipt requested, upon electronic confirmation the transmission has been delivered, or (e) five (5) business days after deposit with the US Postal Service, certified mail, return receipt requested, postage prepaid. All notices must be properly addressed to the addresses set forth on the signature page to this PA, or at such other addresses as either party may subsequently designate by notice.

16. COUNTERPARTS

This PA may be signed and delivered in two (2) counterparts, each of which, when so signed and delivered, shall be an original, but such counterparts together shall constitute the one instrument that is the PA, and the PA shall not be binding on any party until all Parties have signed it.

17. AUTHORIZED SIGNATURE

The individual signing this PA warrants that he/she is authorized to do so. The Parties understand and agree that a breach of this warranty shall constitute a breach of the PA and shall entitle the non-breaching party to all appropriate legal and equitable remedies against the breaching party.

18. TERM & TERMINATION

The term of this PA (the "Term") shall commence on the Effective Date and shall expire after a period of number (#) years. The parties understand that PARTICIPANTS ordering Products pursuant to the Master Agreement may extend for multiple years after the Term of the Master Agreement. The expiration or termination of the Master Agreement shall not affect VENDOR's obligation to deliver Products as ordered by PARTICIPANTS pursuant to this PA.

TERMINATION OF CONTRACT

Without limiting any rights or remedies which PARTICIPANT may have in the event of any default by VENDOR, PARTICIPANT shall have the right, upon fifteen (15) days' prior written notice to VENDOR, to terminate this PA at any time and without cause prior to complete delivery. Such termination shall be without any obligation or liability to VENDOR other than payment of charges for the value of work performed, and for necessary expenditures which can be established by VENDOR as having been reasonably incurred prior to the time that notice of termination is given. In no event shall the termination charges exceed the purchase price of the equipment/services. In the event of any termination, PARTICIPANT shall be entitled to all materials, work in process, and completed work included as value of work performed and



necessary expenditures in determining the charges referred to above and paid by PARTICIPANT. VENDOR agrees to allow mutual contract termination in whole or in part, in the event that PARTICIPANT does not allocate funding for the continuation of this contract or any portion thereof. In the event of termination due to non-allocation of funds, both parties shall be held without fault and there shall be no financial consequences assessed as a penalty on either party.

19. SURVIVAL

The parties' respective obligations under the following sections of this PA shall survive any termination of this PA: Sections 6 through 12, covering Administrative Fee, Indemnification, Attorneys' Fees, Severability, Defaults, Governing Law, and Notices.

20. EXHIBITS

This PA includes all documents referenced herein, whether attached hereto or otherwise incorporated by reference.

IN WITNESS WHEREOF, the parties have executed this Purchase Agreement as of the Effective Date.

PARTICIPANT/ASSOCIATE MEMBER	VENDOR	
By:	<mark>By:</mark>	
Its:	<mark>lts:</mark>	
 Date	 Date	



Exhibit A

Order Information and Implementation Plan



Appendix B: Required Forms

All required forms must be submitted as part of the Vendor's complete proposal on or before the Proposal Deadline specified in the calendar of events. Required Forms are listed below.

Proposal Submission Checklist
Master Agreement & Purchase Agreement Confirmation
Acknowledgment of Amendments to RFP
Vendor Representation and Certification
Noncollusion Declaration

Certification of Primary Participant Regarding Debarment, Suspension, and Other Responsibility Matters

Certification on Restrictions on Lobbying
Worker's Compensation Certificate
Drug-Free workplace
Tobacco Use Policy
Criminal Records Check Certification by Vendor
Disclosure of Proposal
W-9
Insurance Requirements Acknowledgement

Insurance Requirements Acknowledgement Minimum Price Guarantee Acknowledgment Administrative Fee Acknowledgment Rules Acknowledgement



PROPOSAL SUBMISSION CHECKLIST

Proposal Submission Checklist (Appendix B)
Master Agreement & Purchase Agreement Confirmation (Appendix B)
Acknowledgment of Amendments to RFP (Appendix B)
Vendor Representation and Certification (Appendix B)
Noncollusion Declaration (Appendix B)
Certification of Primary Participant Regarding Debarment, Suspension, and
Other Responsibility Matters (Appendix B)
Certification on Restrictions on Lobbying (Appendix B)
Workers' Compensation Certificate (Appendix B)
Drug Free Workplace Certification (Appendix B)
Tobacco Use Policy (Appendix B)
Criminal Records Check Certification by Vendor (Appendix B)
W-9 (Appendix B)
Disclosure of Proposal
Insurance Requirements Acknowledgement (Appendix B)
Minimum Price Guarantee Acknowledgment (Appendix B)
Administrative Fee Acknowledgment (Appendix B)
Rules Acknowledgement (Appendix B)
Pricing Form (Appendix C)
Service Level and Maintenance Agreement (if applicable) (Appendix D)
Sample Reports and Training Materials (Appendix D)
Standard Student Data Privacy Agreement CA-NDPA (Appendix E)
Proposal Form (Attachment 1)

Write out all answers using the Proposal Form in Attachment 1. Additional material may be submitted with the proposal as appendices. No brochures, marketing materials, or internal company documentation will be considered when scoring Proposals. Cross-references to the Proposal Form in additional materials will not be considered responsive. Any additional descriptive material that is used in support of any information in Vendor's proposal must be clearly identified.



MASTER AGREEMENT & PURCHASE AGREEMENT CONFIRMATION

Upon notification of selection and Board Approval by a Participating Associate Member, the undersigned hereby promises and agrees to furnish all articles or services within the dates specified, in the manner and form and at the prices herein stated in strict accordance with the advertisement, specifications, proposals and general conditions all which are made a part of the Purchase Agreement.

Name under which business is	conducted	
Business Street Address	City	State Zip Code
Telephone Number:		
IF SOLE OWNER, sign here:		
I sign as sole owner of the business	iness named al	oove.
Signature		Date
Name		Title
IF PARTNERSHIP, sign here:		
-		n the business named above and that we sign this o. (One (1) or more partners sign)
Signature		Date
Name		Title
Signature		Date
Name		Title



IF CORPORATION, sign here:	
The undersigned certify that they sign this purch authorization so to do.	ase agreement with full and proper
Signature	Date
Corporation Legal Name	
Name	Title
Incorporated under the laws of the State of	



ACKNOWLEDGEMENT OF AMENDMENTS TO RFP

VENDOR HEREBY ACKNOWL RFP.	LEDGES RECEIF	PT OF ANY AND	ALL AMENDMENTS TO THE
If Vendor has no knowledge of by, Vendor, please check the fo		s to the RFP hav	ring been issued to, or received
<u>Amendments</u>			
Amendment No	Date Published	j	Date Received
		.	
Signature		Date	
Vendor Legal Name			
Name		Title	



VENDOR REPRESENTATION AND CERTIFICATION

The undersigned hereby acknowledges and affirms that:

- He/she is a duly authorized agent of the Vendor with the authority to submit a Proposal on behalf of the Vendor (corporate or other authorization confirmation may be requested prior to final contract execution).
- He/she has read the complete RFP documents and all amendments issued pursuant thereto.
- The Proposal complies with State conflict of interest laws. The Vendor certifies that no employee of its firm has discussed, or compared the Proposal with any other Vendor or District employee, and has not colluded with any other Vendor or District employee.
- If the Vendor's Proposal is accepted by Ed Tech JPA, the Vendor will enter into a Master Agreement with Participating Associate Members to provide the Services, Systems and Equipment described by the Proposal on the terms mutually acceptable to Participating Associate Members and the Vendor.

Ed Tech JPA reserves the right to reject any or all proposals.

I hereby certify that I am subr	nitting the attached Proposal on behalf of
Proposal, I further certify, that	executing and returning this required response form with the the Vendor understands and does not dispute any of the contents (except as may be noted in the response).
Signature	Date
Vendor Legal Name	
Name	Title

NOTE: If Joint Venture, each member of the joint venture must provide a completed certificate form.



NONCOLLUSION DECLARATION

TO BE EXECUTED BY VENDOR AND SUBMIT	
(Public Contract Code section 7106) The unders	signed declares:
I am the	
(title) of	
(Vendor), the party making the foregoing proposed The proposal is not made in the interest of, or or company, association, organization, or corporationsham. The Vendor has not directly or indirectly in false or sham proposal. The Vendor has not directly or agreed with any vendor or anyone else to put submitting a proposal. The Vendor has not in an agreement, communication, or conference with any other vendor, or to fix any overhead, profit, of any other vendor. All statements contained in directly or indirectly, submitted its proposal price thereof, or divulged information or data relative to company, association, organization, proposal defectuate a collusive or sham proposal, and has for such purpose. Any person executing this declaration on behalf joint venture, limited liability company, limited liability represents that he or she has full power to execute behalf of the Vendor. I declare under penalty of perjury under the laws true and correct and that this declaration is executed and correct	n behalf of, any undisclosed person, partnership, on. The proposal is genuine and not collusive or induced or solicited any other vendor to put in a actly or indirectly colluded, conspired, connived, in a sham proposal, or to refrain from y manner, directly or indirectly, sought by anyone to fix the proposal price of the Vendor or or cost element of the proposal price, or of that the proposal are true. The Vendor has not, or any breakdown thereof, or the contents hereto, to any corporation, partnership, pository, or to any member or agent thereof, to a not paid, and will not pay, any person or entity of a Vendor that is a corporation, partnership, bility partnership, or any other entity, hereby ute, and does execute, this declaration on
Vendor Legal Name	
Name	Title
City	State
1	1



CERTIFICATION OF PRIMARY PARTICIPANT REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS

The	
(Principal) of	
(Vendor Name)	
Certifies to the best of its knowledge and belief t	hat it and its principals:
voluntarily excluded from covered transactions by 2. Have not within a three-year period precedured judgment rendered against them for commission with obtaining, attempting to obtain, or performing contract under a public transaction; violation of of embezzlement, theft, forgery, bribery, falsifications statements, or receiving stolen property; 3. Are not presently indicted for or otherwise entity (federal, state, or local), with commission of (2) of this certification; and	eding this proposal been convicted of or had a ssion of fraud or a criminal offense in connection ag a public (federal, state or local) transaction or federal or state antitrust statutes or commission tion or destruction of records, making false e criminally or civilly charged by a governmental of any of the offenses enumerated in paragraph eding this proposal had one (1) or more public or cause or default.
CONTENTS OF THE STATEMENTS SUBMITTE UNDERSTAND THAT THE PROVISIONS OF 3 ^r APPLICABLE THERETO.	ED ON OR WITH THIS CERTIFICATION AND
Signature	Date
Vendor Legal Name	
Name	Title
1	



CERTIFICATION OF RESTRICTIONS ON LOBBYING

I hereby certify on behalf of	
(name of offeror) that	
(Firm name) meets the following qualifications:	
1. No Federal appropriated funds have been any person for influencing or attempting to influe Member of Congress, an officer or employee of Congress in connection with the awarding of any grant, the making of any Federal loan, the enteri extension, continuation, renewal, amendment, or loan, or cooperative agreement.	Congress, or an employee of a Member of rederal contract, the making of any Federal ng into of any cooperative agreement, and the
2. If any funds, other than Federal appropria any person for influencing or attempting to Influe Member of Congress, an officer or employee of Congress in connection with this Federal contra undersigned shall complete and submit the attack Lobbying Activities", in accordance with its instru	Congress, or an employee of a Member of ct, grant, loan, or cooperative agreement, the ched, Standard Form-LLL, "Disclosure of
3. The undersigned shall require that the lar subcontracts, and that all subcontractors shall ce	nguage of this certification be included in all ertify and disclose accordingly.
This certification is a material representation of fatransaction was made or entered into. Submission making or entering into this transaction imposed person who fails to file the required certification is \$10,000 and not more than \$100,000 for each substitutions.	on of this certification is a prerequisite for by section 1352, title 31, U.S. Code. Any shall be subject to civil penalty of not less than
Signature	Date
Vendor Legal Name	
Name	Title



WORKERS' COMPENSATION CERTIFICATE

Labor Code Section 3700.

"Every employer except the state shall secure the payment of compensation in one or more of the following ways:

- a. By being insured against liability to pay compensation in one or more insurers duly authorized to write compensation insurance in this state.
- b. By securing from the Director of Industrial Relations a certificate of consent to self-insure either as an individual employer or as one employer in a group of employers, which may be given upon furnishing proof satisfactory to the Director of Industrial Relations of ability to self-insure and to pay any compensation that may become due to his or her employees.
- c. For any county, city, city and county, municipal corporation, public DISTRICT, public agency or any political subdivision of the state, including each member of a pooling arrangement under a joint exercise of powers agreement (but not the state itself), by securing from the Director of Industrial Relations a certificate of consent to self-insure against workers' compensation claims, which certificate may be given upon furnishing proof satisfactory to the director of ability to administer workers' compensation claims properly, and to pay workers' compensation claims that may become due to its employees. On or before March 31, 1979, a political subdivision of the state which, on December 31, 1978, was uninsured for its liability to pay compensation, shall file a properly completed and executed application for a certificate of consent to self-insure against workers' compensation claims. The certificate shall be issued and be subject to the provisions of Section 3702."

I am aware of the provisions of Labor Code Section 3700 which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and I will comply with such provisions before commencing the performance of the work of this contract.

Date	
,	
Title	

(In accordance with Article 5 [commencing at Section 1860], Chapter 1, Part 7, Division 2 of the Labor Code, the above certificate must be signed and filed with the awarding body prior to performing any work under the contract.)



DRUG FREE WORKPLACE CERTIFICATION

This Drug-Free Workplace Certification is required pursuant to Government Code §8350, et seq., the Drug-Free Workplace Act of 1990. The Drug-Free Workplace Act of 1990 requires that every person or organization awarded a contract for the procurement of any property or services from any State agency must certify that it will provide a drug-free workplace by doing certain specified acts. In addition, the Act provides that each contract awarded by a State agency may be subject to suspension of payments or termination of the contract and the Vendor may be subject to debarment from future contacting, if the state agency determines that specified acts have occurred.

Pursuant to Government Code §8355, every person or organization awarded a contract from a State agency shall certify that it will provide a drug-free workplace by doing all of the following:

- a. Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensation, possession or use of a controlled substance is prohibited in the person's or organization's workplace and specifying actions which will be taken against employees for violations of the prohibition;
- b. Establishing a drug-free awareness program to inform employees about all of the following:
- i. The dangers of drug abuse in the workplace;
- ii. The person's or organization's policy of maintaining a drug-free workplace;
- iii. The availability of drug counseling, rehabilitation and employee-assistance programs;
- iv. The penalties that may be imposed upon employees for drug abuse violations;
- c. Requiring that each employee engaged in the performance of the contract be given a copy of the statement required by subdivision (a) and that, as a condition of employment on the contract, the employee agrees to abide by the terms of the statement.

I the undersigned, agree to fulfill the terms and requirements of Government Code §8355 listed above and will publish a statement notifying employees concerning (a) the prohibition of controlled substance at the workplace, (b) establishing a drug-free awareness program, and (c) requiring that each employee engaged in the performance of the contract be given a copy of statement required by §8355 (a) and requiring that the employee agree to abide by the terms of that statement.

I also understand that if the Participating Associate Member determines that I have either (a) made false certification herein, or (b) violated this certification by failing to carry out the requirements of §8355, that the contract awarded herein is subject to suspension of payments, termination, or both. I further understand that, should I violate the terms of the Drug-Free Workplace Act of 1990, I may be subject to debarment in accordance with the requirements of §8350, et seq.

I acknowledge that I am aware of the provisions of Government Code §8350, et seq. and hereby certify that I will adhere to the requirements of the Drug-Free Workplace Act of 1990.

Signature	Date
L Vendor Legal Name	
Name	Title



TOBACCO USE POLICY

In the interest of public health, Participating Associate Member provides a tobacco-free environment. Smoking or the use of any tobacco products are prohibited in buildings and vehicles, and on any property owned, leased or contracted for, by the Participating Associate Member. Failure to abide with this requirement could result in the termination of this contract.

I acknowledge that I am aware of Tobacco Use Policy and hereby certify that I and my employees will adhere to the requirements of the policy.

Signature	Date	
Vendor Legal Name	<u> </u>	
Name	Title	



NOTICE TO VENDORS REGARDING CRIMINAL RECORDS CHECK

(EDUCATION CODE §45125.1)

Education Code §45125.1 provides that if the employees of any entity that has a contract with a school DISTRICT may have any contact with pupils, those employees shall submit or have submitted their fingerprints in a manner authorized by the Department of Justice together with a fee determined by the Department of Justice to be sufficient to reimburse the Department for its costs incurred in processing the application.

The Department of Justice shall ascertain whether the individual whose fingerprints were submitted to it has been arrested or convicted of any crime insofar as that fact can be ascertained from information available to the Department. When the Department of Justice ascertains that an individual whose fingerprints were submitted to it has a pending criminal proceeding for a violent felony listed in Penal Code §1192.7(c) or has been convicted of such a felony, the Department shall notify the employer designated by the individual of the criminal information pertaining to the individual. The notification shall be delivered by telephone and shall be confirmed in writing and delivered to the employer by first-class mail.

The contract shall not permit an employee to come in contact with pupils until the Department of Justice has ascertained that the employee has not been convicted of a violent or serious felony. The Vendor shall certify in writing to the Board of Trustees of the school DISTRICT that none of its employees who may come in contact with pupils have been convicted of a violent or serious felony.

Penal Code §667.5(c) lists the following "violent" felonies: murder; voluntary manslaughter; mayhem; rape; sodomy by force; oral copulation by force; lewd acts on a child under the age of 14 years; any felony punishable by death or imprisonment in the state prison for life; any felony in which the defendant inflicts great bodily injury on another; any robbery perpetrated in an inhabited dwelling; arson; penetration of a person's genital or anal openings by foreign or unknown objects against the victim's will; attempted murder; explosion or attempt to explode or ignite a destructive device or explosive with the intent to commit murder; kidnapping; continuous sexual abuse of a child; and carjacking.

Penal Code §1192.7 lists the following: "serious" felonies: murder; voluntary manslaughter; mayhem; rape; sodomy by force; oral copulation by force; a lewd or lascivious act on a child under the age of 14 years; any felony punishable by death or imprisonment in the state prison for life; any felony in which the defendant personally inflicts great bodily injury on another, or in which the defendant personally uses a firearm; attempted murder; assault with intent to commit rape or robbery; assault with a deadly weapon on a peace officer; assault by a life prisoner on a non-inmate; assault with a deadly weapon by an inmate; arson; exploding a destructive device with intent to injure or to murder, or explosion causing great bodily injury or mayhem; burglary of an inhabited dwelling; robbery or bank robbery; kidnapping; holding of a hostage by a person confined in a state prison; attempt to commit a felony punishable by death or imprisonment in the state prison for life; any felony in which the defendant personally uses a dangerous or deadly weapon; selling or furnishing specified controlled substances to a minor; penetration of genital or anal openings by foreign objects against the victim's will; grand theft involving a firearm; carjacking; and a conspiracy to commit specified controlled substances offenses.



CRIMINAL RECORDS CHECK CERTIFICATION BY VENDOR

(AB 1610, 1612 and 2102)

To the Board of Trustees of Participating Associa	ate Member:
l,	
(name)	
certify that:	
(Name of Vendor)	
1. has carefully read and understands the Checks (Education Code §45125.1) required by	Notice to Vendors Regarding Criminal Record the passage of AB 1610, 1612 and 2102.
2. Due to the nature of the work it will Member,	be performing for the Participating Associate
(Name of Vendor)	
employees may have contact with students of th	e DISTRICT.
3. None of the employees who will be perfo or serious felony as defined in the Notice and was made by a fingerprint check through the De	_
I declare under penalty of perjury that the forego	ing is true and correct.
Signature	Date
Vendor Legal Name	
Name	Title
City	State



DISCLOSURE OF PROPOSAL

	I hereby agree to the posting of this full Proposal and supporting documents on a password protected website available only to active Ed Tech JPA Members.
OF	R
С	I agree to the posting of a redacted Proposal and supporting documents on a password protected website available only to active Ed Tech JPA Members.
Signature	Date
Vendor Legal Nar	ne
Name	Title



W-9

Current Version Available at: http://www.irs.gov/pub/irs-pdf/fw9.pdf



Insurance Requirements Acknowledgement

These are the Insurance Requirements for Vendors providing services or supplies to Ed Tech JPA, and its Founding Members and Associate Members. By submitting a proposal, you verify that you comply with and agree to be bound by these requirements. If any additional Contract documents are executed, the actual Insurance Requirements may include additional provisions as deemed appropriate by Ed Tech JPA and the Participating Associate Member. All insurers must be duly licensed and admitted by the State of California.

<u>Mandatory Requirements</u> (unless Participating Associate Member reduces or excludes coverage requirements)

1. Commercial General Liability insurance for bodily injury and property damage, including accidental death in the combined single limit of not less than \$1,000,000 per occurrence (\$2,000,000 aggregate) and \$3,000,000 Excess/Umbrella Liability.

Minimum Limits (If required by Participating Associate Member)

- 1. Workers' Compensation and Employer's Liability insurance in the amount of not less than \$1,000,000 per occurrence.
- 2. Professional Liability insurance in an amount of not less than \$1,000,000 per occurrence (\$2,000,000 aggregate). If Professional Liability policy is made on a claims-made basis, the vendor/consultant must purchase and maintain an extending reporting period (tail coverage) for one year.

Any insurance proceeds in excess of the specified limits and coverage required, which are applicable to a given loss, shall be available to Ed Tech JPA or Participant, as applicable. No representation is made that the minimum Insurance requirements of this agreement are sufficient to cover the indemnity or other obligations of the Vendor under this RFP, Master Agreement and Purchase Agreements with Associate Members.

Optional Insurance

Cyber Risk insurance to cover both tangible and intangible property risk of the system and data, as well as third party liability for breaches of security is encouraged, but not required by EdTech JPA. Desired coverage includes: i. Security and privacy liability, including privacy breach response costs, regulatory fines and penalties; ii. Media liability, including infringement of copyright, trademark and trade dress (intellectual property by appearance of product, design, or packaging); iii. Cyber extortion; and iv. Privacy. Suggested limits of not less than \$2,000,000 per occurrence, or sufficiently broad to respond to the duties and obligations as is undertaken by the Vendor in this RFP, Master Agreement and Purchase Agreements with Associate Members. The Policy should include, or be endorsed to include, property damage liability coverage for damage to, alteration of, loss of, or destruction of electronic data and/or information "property" of the Agency in the care, custody, or control of the Vendor.

Additional Insured Endorsement Language

"[Participating Associate Member Name], its Board of Trustees, officers, agents, employees, and volunteers are named as additionally insured on this policy pursuant to written contract, agreement, or memorandum of understanding. Such insurance as is afforded by this policy shall be primary, and any insurance carried by District shall be excess and noncontributory."



Additional Insured Endorsements are required to accompany Certificates of Insurance. Certificate of Insurance shall provide thirty (30) day prior written notice of cancellation.

Additional Required Documents

Certificates of Insurance must be accompanied by a list of all excluded coverages under the general liability and excess/umbrella liability policies. The exclusion policy document section must be provided to Participating Associate Members. The general liability and excess/umbrella liability documents must list the corresponding policy numbers referenced on the Certificate of Insurance.

Individual Associate Member Requirements

I hereby agree to the insurance requirements specified herein.

Individual Associate Members may have different/additional requirements than the minimum insurance requirements specified herein. Vendor agrees to maintain insurance that meets the requirements of individual Associate Members.

Signature Date

Vendor Legal Name

Name Title



Minimum Price Guarantee Acknowledgment

To prevent underpricing and protect seller Margin, Vendor's pricing shall be subject to a Minimum Price Guarantee (MPG), whereby, Vendor shall agree not to sell directly, or through a reseller, to Ed Tech JPA's Eligible Entities (regardless of whether the Eligible Entity is an Associate Member of the Ed Tech JPA), including all California public school districts, county offices of education, and community college districts, and any other public agency in California whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase goods or services through a procurement vehicle such as Ed Tech JPA, the Products(s) subject to the Master Agreement at a price lower than the price offered pursuant to the RFP and the Master Agreement.

During the period of delivery under a contract resulting from this RFP, if the price of an item decreases, Ed Tech JPA Participating Associate Members shall receive a corresponding decrease in prices on the balance of the deliveries for as long as the lower prices are in effect. Vendor agrees to amend the Master Agreement to reflect the decreased pricing. At no time shall the prices charged to Ed Tech JPA Participating Associate Members exceed the prices under which the RFP was awarded. Ed Tech JPA Participating Associate Members shall be given the benefit of any lower prices which may, for comparable quality and delivery, be given by the Vendor to any other school district or any other state, county, municipal or local government agency in a California County for the product(s) listed in the RFP.

I hereby agree to the Minimum Price Guarantee specified herein.

Signature	Date	
Vendor Legal Name	<u> </u>	
Name	Title	



Administrative Fee Acknowledgment

I hereby agree to the Administrative Fee specified herein.

VENDOR agrees to pay ED TECH JPA an administrative fee (the "Administrative Fee") calculated as four percent (4%) of the gross invoiced amount of any Participant agreement with VENDOR based on an award under the RFP, including any Additional Services, and agreement extensions or renewals. Vendors whose gross sales exceed two million dollars (\$2,000,000.00) may be eligible to pay a discounted Administrative Fee. Computations of the Administrative Fee shall exclude state, local, or federal taxes levied on invoiced amounts. The Administrative Fee must be included when determining the pricing offered. The Administrative Fee is not negotiable and shall not be added as a separate line item on an invoice. The Administrative Fee is not refundable to Participants or Vendors under any circumstances.

Signature	Date	
Vendor Legal Name	1	
Name	Title	



Rules Acknowledgement

I hereby agree to the Rules specified in Section 6.0 of this RFP.

Signature	Date	
L Vendor Legal Name	l	
Name	Title	



Appendix C: Pricing Form

Detail all costs associated with the proposed Solution, including, but not limited to, complete delivery, the implementation, installation, configuration, software licensing, maintenance, ongoing support, repairs, parts, recommended professional services, taxes and surcharges, and costs of optional services and products. Describe any assumptions made impacting the cost proposal, and any limitations (e.g., professional service hours, number of initial distribution groups) that apply to the listed costs. Costs not identified by the Vendor shall be borne by the Vendor and will not alter the requirements identified in this solicitation.

- One Time Costs
- Annual Recurring Costs
- Optional Services/Solutions and Costs



One-Time Costs: Expand the following table as required to provide pricing for the proposed Solution to meet the requirements specified in this RFP.

- If Vendor has multiple package offerings (e.g., district/agency website, school websites, learning
 management system, notification system), clearly identify what is included at each price point.
 Offerings may be presented as individual components (i.e., Website Cost, LMS Cost), as bundled
 packages (i.e., Website Only, Website + LMS), or as both.
- For custom development or other costs dependent on customer-specific needs, Vendor's may indicate an hourly rate or other unit-cost pricing structure on the form.

One-Time Costs				
ltem	Description	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.)	Estimated Total Cost	
Implementation	Including but not limited to: Data Integration, Transition from Existing Systems, ProjectManagement, Professional Services, Configuration Support, User/Permissions Setup Training (Core IT Staff, District Trainers and Teachers)			
Training	Including but not limited to: Training Services(Core IT Staff, District Trainers and Teachers), Training Documentation (Electronic and Editable per RFP)			
Other	Please Describe:			
Total One-Time Costs:				



Annual Recurring Costs: Expand the following tables as required to provide pricing for the proposed system to meet the requirements specified in this RFP. Include Software Upgrade Costs and Maintenance Support and Assurance. Explain any escalation or price change for each year if pricing for each year is not identical. Provide the hourly rate for services not covered by warranty or service contracts. If pricing is different based on quantity of licenses purchased, or any other factor(s), please provide pricing for Tier 1 and Tier 2, along with specifications to qualify for each Tier. If inadequate specifications are made Participating Associate Members may select which Tier they belong in, to the best of their knowledge.

- If Vendor has multiple package offerings (e.g., district/agency website, school websites, learning
 management system, notification system), clearly identify what is included at each price point.
 Offerings may be presented as individual components (i.e., Website Cost, LMS Cost), as bundled
 packages (i.e., Website Only, Website + LMS), or as both.
- If pricing levels are differentiated based on student enrollment or other factors, Vendors may submit multiple "tiers" of pricing for products.



Tier 1 Annual Recurring Costs			
Specify number of I to qualify for Tier 1	icences and any additional requirements Pricing:		
Item	Examples of Included Items	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, Site, etc.)	Estimated Total Cost (Years 1-5)
Developer Solution	Including but not limited to: Software, Licensing, training materials and release notes.		Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:
Hosting Solution	Including but not limited to: Software, Licensing, training materials and release notes.		Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:
Learning Management Solution	Including but not limited to: Software, Licensing, training materials and release notes.		Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:
Maintenance and Support		Developer:	(break down if necessary) Year 1:
		Hosting:	Year 2: Year 3: Year 4: Year 5: TOTAL:
Upgrade & Update Costs	Including but not limited to: Updated training materials and release notes.	Developer: Hosting:	(break down if necessary) Year 1: Year 2: Year 3: Year 4:



		LMS:	<u>Year 5:</u> TOTAL:
Other	Please Describe:	Developer:	(break down if necessary) Year 1:
		Hosting:	Year 2: Year 3: Year 4:
		LMS:	Year 5: TOTAL:
Total Annual Recurring Costs		Developer:	(break down if necessary) Year 1:
		Hosting:	Year 2: Year 3: Year 4:
		LMS:	<u>Year 5:</u>
			TOTAL:

Tier 2 Annual Recurring Costs			
Specify number of licences and any additional requirements to qualify for Tier 2 Pricing:			
Item	Examples of Included Items	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, Site, etc.)	Estimated Total Cost (Years 1-5)
Developer Solution	Including but not limited to: Software, Licensing, training materials and release notes.		Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:
Hosting Solution	Including but not limited to: Software, Licensing, training materials and release notes.		Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:



Learning Managem ent Solution	Including but not limited to: Software, Licensing, training materials and release notes.		Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:
Maintenance and Support		Developer:	(break down if necessary) Year 1:
		Hosting:	Year 2: Year 3: Year 4:
		LMS:	<u>Year 5:</u> TOTAL:
Upgrade & Update Costs	Including but not limited to: Updated training materials and release notes.	Developer:	(break down if necessary) Year 1:
		Hosting:	Year 2: Year 3: Year 4:
		LMS:	Year 5: TOTAL:



Optional Services and Costs: Expand the following table as required to provide pricing for the proposed Solution to meet the requirements specified in this RFP. All costs for functionality in the proposal must be listed in the Optional Services/Solutions if not identified in the previous pricing forms. Costs not identified by the Vendor shall be borne by the Vendor and will not alter the requirements identified in this solicitation.

Vendors proposing Hosting must specify costs for additional storage/servers if upsizing hosted infrastructure may trigger additional costs.

Vendors offering additional related products, not specifically called for in this RFP (e.g., school safety products) may add those products and services in this section.

Optional Services/Solutions and Costs				
Item	Description (Check box if required to meet minimum requirements of this RFP)	Dependent Requirements (If required to meet requirements in this RFP, list requirements that are dependent on the Optional Services/Costs OR Future development efforts)	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.)	Estimated Total Cost (Years 1-5)
Additional Storage Servers	□ Required to Meet Requirements		Recurring	Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL: Recurring One-Time
Custom Develo pement	□ Required to Meet Requirements		Recurring One-Time	Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:RecurringOne-Time



□ Required to Meet	Recurring One-Time	Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL: Recurring One-Time
Requirements		Year 1: Year 2: Year 3:
□ Required to Meet Requirements	Recurring	Year 4: Year 5: TOTAL: Recurring One-Time



Appendix D: Supplementary Materials

Service Level and Maintenance Agreement (if applicable) Sample Reports and Training Materials Additional Resources that Support the Proposal



Appendix E: Standard Student Data Privacy Agreement (CA-NDPA Standard)

Please complete and sign the CA-NDPA, including Exhibit E, so Ed Tech JPA Members can agree to the same terms.



STANDARD STUDENT DATA PRIVACY AGREEMENT

CA-NDPA Standard

Version 1.0 (10.22.20)

Ed Tech JPA

and

<mark>Provider</mark>



This Student Data Privacy Agreement ("DPA") is entered into on (the "Effective Date") and is entered into by and between: Education Technology Joint Powers Authority

(the "Local Education Agency" or "LEA"), located at 5050 Barranca Parkway, Irvine, CA 92604, and

(the "Provider"),

located at

WHEREAS, the Provider is providing educational or digital services to LEA.

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 CFR Part 99); the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 CFR Part 312), applicable state privacy laws and regulations and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

- A description of the Services to be provided, the categories of Student Data that may be provided by LEA to Provider, and other information specific to this DPA are contained in the Standard Clauses hereto.
- 2. Special Provisions. Check if Required

☐ If checked, the Supplemental State Terms and attached hereto as Exhibit "G" are hereby
incorporated by reference into this DPA in their entirety.
\Box _If Checked, the Provider, has signed Exhibit "E" to the Standard Clauses, otherwise known as
General Offer of Privacy Terms.

- 3. In the event of a conflict between the SDPC Standard Clauses, the State or Special Provisions will control. In the event there is conflict between the terms of the DPA and any other writing, including, but not limited to the Service Agreement and Provider Terms of Service or Privacy Policy the terms of this DPA shall control.
- 4. This DPA shall stay in effect for three years. Exhibit E will expire 3 years from the date the original DPA was signed.
- 5. The services to be provided by Provider to LEA pursuant to this DPA are detailed in **Exhibit "A"** (the **"Services"**).
- Notices. All notices or other communication required or permitted to be given hereunder may be given via e-mail transmission, or first-class mail, sent to the designated representatives below.



The designated representative for the LEA for this Name: Michelle Bennett	s DPA is: Title:Procurement Specialist
Address: 5050 Barranca Parkway, Irvine, CA 926	504
Phone: <u>949-936-5022</u>	Email: MichelleBennett@iusd.org
The designated representative for the Provider for this DP.	A is:
Name:	Title:
Address:	
Phone:	Email:
LEA: Education Technology Joint Powers Authority By: Printed Name: Brianne Ford	Date: Title/Position: <u>President</u>
PROVIDER: By:	Date:
Printed Name:	Title/Position:
STANDARD CLAUSES Version 3.0	

ARTICLE I: PURPOSE AND SCOPE

1. <u>Purpose of DPA</u>. The purpose of this DPA is to describe the duties and responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing these



services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA, with respect to its use of Student Data

- Student Data to Be Provided. In order to perform the Services described above, LEA shall provide Student Data as identified in the Schedule of Data, attached hereto as Exhibit "B".
- 3. <u>DPA Definitions</u>. The definition of terms used in this DPA is found in <u>Exhibit "C"</u>. In the event of a conflict, definitions used in this DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, Terms of Service, Privacy Policies etc.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

- 1. Student Data Property of LEA. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.
- 2. Parent Access. To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education Records and/or Student Data correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of services. Provider shall respond in a reasonably timely manner (and no later than forty-five (45) days from the date of the request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA's request for Student Data in a student's records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
- Separate Account. If Student-Generated Content is stored or maintained by the Provider, Provider shall, at the request of the LEA, transfer, or provide a mechanism for the LEA to transfer, said Student Generated Content to a separate account created by the student.



- 4. <u>Law Enforcement Requests</u>. Should law enforcement or other government entities {"Requesting Party(ies)") contact Provider with a request for Student Data held by the Provider pursuant to the Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.
- 5. <u>Subprocessors</u>. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this DPA.

ARTICLE 111: DUTIES OF LEA

- Provide Data in Compliance with Applicable Laws. LEA shall provide Student Data for the
 purposes of obtaining the Services in compliance with all applicable federal, state, and local
 privacy laws, rules, and regulations, all as may be amended from time to time.
- 2. <u>Annual Notification of Rights</u>. If the LEA has a policy of disclosing Education Records and/or Student Data under FERPA {34 CFR § 99.31{a){I)}, LEA shall include a specification of criteria for determining who constitutes a School Official and what constitutes a legitimate educational interest in its annual notification of rights.
- **Reasonable Precautions.** LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted Student Data.
- 4. <u>Unauthorized Access Notification</u>. LEA shall notify Provider promptly of any known unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

ARTICLE IV: DUTIES OF PROVIDER

- 1. <u>Privacy Compliance.</u> The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.
- Authorized Use. The Student Data shared pursuant to the Service Agreement, including persistent
 unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit A and/or
 stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein
 this DPA.



- 3. Provider Employee Obligation. Provider shall require all of Provider's employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.
- 4. <u>No Disclosure.</u> Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or permitted in writing by the LEA or this DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to Subprocessors performing services on behalf of the Provider pursuant to this DPA. Provider will not Sell Student Data to any third party.
- 5. <u>De-Identified Data</u>: Provider agrees not to attempt to re-identify de-identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes:
- (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which de-identified data is presented.
- 6. <u>Disposition of Data</u>. Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to Article II section 3. The LEA may employ a "Directive for Disposition of Data" form, a copy of which is attached hereto as <u>Exhibit "D"</u>. If the LEA and Provider employ Exhibit "D," no further written request or notice is required on the part of either party prior to the disposition of Student Data described in Exhibit "D".
- 7. <u>Advertising Limitations.</u> Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product



recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits.

ARTICLE V: DATA PROVISIONS

- 1. <u>Data Storage.</u> Where required by applicable law, Student Data shall be stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
- 2. Audits. No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.
- 3. <u>Data Security.</u> The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The Provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth set forth in <u>Exhibit "F"</u>. Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment to <u>Exhibit "F"</u>. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in <u>Exhibit "F"</u>. Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.
- 4. <u>Data Breach</u>. In the event of an unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:
 - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:



- i. The name and contact information of the reporting LEA subject to this section.
- ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
- iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
- iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
- v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
- (2) Provider agrees to adhere to all federal and state requirements with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
- (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.
 - (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.
 - (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.

ARTICLE VI: GENERAL OFFER OF TERMS

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as **Exhibit "E"**. be bound by the terms of **Exhibit "E"** to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

ARTICLE VII: MISCELLANEOUS

1. <u>Termination.</u> In the event that either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either



party may terminate this DPA and any service agreement or contract if the other party breaches any terms of this DPA.

- 2. <u>Effect of Termination Survival.</u> If the Service Agreement is terminated, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.
- 3. Priority of Agreements. This DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the terms of the DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA shall apply and take precedence. In the event of a conflict between Exhibit H, the SDPC Standard Clauses, and/or the Supplemental State Terms, Exhibit H will control, followed by the Supplemental State Terms. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.
- 4. Entire Agreement. This DPA and the Service Agreement constitute the entire agreement of the Parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Parties. Neither failure nor delay on the part of any Party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.
- 5. Severability. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the Parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.
- 6. Governing Law; Venue and Jurisdiction. THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY.



- 7. Successors Bound. This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.
- 8. <u>Authority.</u> Each party represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.
- **9.** <u>Waiver.</u> No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.

STANDARD STUDENT DATA PRIVACY AGREEMENT

CA-NDPA Standard Version 1.5 (01.28.25)

Oakland Unified School District

and

Active Internet Technologies, LLC dba Finalsite

5/27/25

This Student Data Privacy Agreement ("**DPA**") is entered into on the date of full execution (the "**Effective Date**") and is entered into by and between:

Oakland Unified School District , located at 1011 Union Street Oakland, CA 94607

(the "Local Education Agency" or "LEA") and

Active Internet Technologies, LLC dba Finalsite , located at 655 Winding Brook Drive, Glastonbury CT 06033 (the "**Provider**").

WHEREAS, the Provider is providing educational or digital services to LEA.

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 CFR Part 99);

the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 CFR Part 312), applicable state privacy laws and regulations

and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

1. A description of the Services to be provided, the categories of Student Data that may be provided by LEA to Provider, and other information specific to this DPA are contained in the Standard Clauses hereto.

2. Special Provisions. Check if Required

If checked, the Supplemental State Terms and attached hereto as **Exhibit "G"** are hereby incorporated by reference into this DPA in their entirety.

- X If Checked, the Provider, has signed **Exhibit "E"** to the Standard Clauses, otherwise known as General Offer of Privacy Terms
- 3. In the event of a conflict between the SDPC Standard Clauses, the State or Special Provisions will control. In the event there is conflict between the terms of the DPA and any other writing, including, but not limited to the Service Agreement and Provider Terms of Service or Privacy Policy the terms of this DPA shall control.
- 4. This DPA shall stay in effect for three years. Exhibit E will expire 3 years from the date the original DPA was signed.
- 5. The services to be provided by Provider to LEA pursuant to this DPA are detailed in **Exhibit "A"** (the "**Services**").
- 6. **Notices**. All notices or other communication required or permitted to be given hereunder may be given via e-mail transmission, or first-class mail, sent to the designated representatives below.

The design	nated representative for the LEA for this	s DPA is:	
Name:	Jennifer Broudhard	Title: Pres	sident, Board of Education
Address: _	1011 Union Stree	et Oakland, CA 946	607
Phone:	Email: _		
The design	nated representative for the Provider fo	or this DPA is:	
Name:	Jim Calabrese	Title:	CEO
Address: _	655 Winding Brook D	rive, Glastonbury C	CT 06033
Phone:	Email: _	privacy	@finalsite.com
LEA: Oakland l	EREOF, LEA and Provider execute th Jnified School District		
ву:		Dai	.e:
Printed Name:	Jennifer Broudhard	Title/Position:	President, Board of Education
Salle	ive Internet Technologies, LLC		te: <u>5/27/25</u>
Printed Name: _	Jim Calabrese	Title/Position:	CEO

STANDARD CLAUSES

Version 3.0

ARTICLE I: PURPOSE AND SCOPE

- 1. Purpose of DPA. The purpose of this DPA is to describe the duties and responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing these services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA, with respect to its use of Student Data
- 2. <u>Student Data to Be Provided</u>. In order to perform the Services described above, LEA shall provide Student Data as identified in the Schedule of Data, attached hereto as <u>Exhibit "B"</u>.
- 3. <u>DPA Definitions</u>. The definition of terms used in this DPA is found in <u>Exhibit "C"</u>. In the event of a conflict, definitions used in this DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, Terms of Service, Privacy Policies etc.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

- 1. Student Data Property of LEA. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.
- 2. Parent Access. To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education Records and/or Student Data correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of services. Provider shall respond in a reasonably timely manner (and no later than forty five (45) days from the date of the request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA's request for Student Data in a student's records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
- 3. <u>Separate Account</u>. If Student-Generated Content is stored or maintained by the Provider, Provider shall, at the request of the LEA, transfer, or provide a mechanism for the LEA to transfer, said Student-Generated Content to a separate account created by the student.

- **4.** <u>Law Enforcement Requests</u>. Should law enforcement or other government entities ("Requesting Party(ies)") contact Provider with a request for Student Data held by the Provider pursuant to the Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.
- **5.** <u>Subprocessors</u>. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this DPA.

ARTICLE III: DUTIES OF LEA

- 1. <u>Provide Data in Compliance with Applicable Laws</u>. LEA shall provide Student Data for the purposes of obtaining the Services in compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time.
- 2. Annual Notification of Rights. If the LEA has a policy of disclosing Education Records and/or Student Data under FERPA (34 CFR § 99.31(a)(1)), LEA shall include a specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest in its annual notification of rights.
- **3.** Reasonable Precautions. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted Student Data.
- **4.** <u>Unauthorized Access Notification</u>. LEA shall notify Provider promptly of any known unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

ARTICLE IV: DUTIES OF PROVIDER

- 1. <u>Privacy Compliance</u>. The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.
- 2. <u>Authorized Use</u>. The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit A or stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein this DPA.
- **3.** <u>Provider Employee Obligation</u>. Provider shall require all of Provider's employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.
- 4. <u>No Disclosure</u>. Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or

permitted by the LEA or this DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to subprocessors performing services on behalf of the Provider pursuant to this DPA. Provider will not Sell Student Data to any third party.

- De-Identified Data: Provider agrees not to attempt to re-identify de-identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes: (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which de-identified data is presented.
- 6. <u>Disposition of Data</u>. Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to section II 3. The LEA may employ a "Directive for Disposition of Data" form, a copy of which is attached hereto as <u>Exhibit "D"</u>. If the LEA and Provider employ Exhibit "D," no further written request or notice is required on the part of either party prior to the disposition of Student Data described in Exhibit "D.
- 7. Advertising Limitations. Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits

ARTICLE V: DATA PROVISIONS

- **1.** <u>Data Storage</u>. Where required by applicable law, Student Data shall be stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
- 2. <u>Audits.</u> No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal

agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.

- 3. <u>Data Security</u>. The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth set forth in <u>Exhibit "F"</u>. Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment to <u>Exhibit "H"</u>. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in <u>Exhibit "F"</u>. Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.
- 4. <u>Data Breach</u>. In the event of an unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:
 - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:
 - i. The name and contact information of the reporting LEA subject to this section.
 - ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
 - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
 - iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
 - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
 - (2) Provider agrees to adhere to all federal and state requirements with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
 - (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.

- (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.
- (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.

ARTICLE VI: GENERAL OFFER OF TERMS

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as **Exhibit "E"**), be bound by the terms of **Exhibit "E"** to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

ARTICLE VII: MISCELLANEOUS

- 1. <u>Termination</u>. In the event that either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either party may terminate this DPA and any service agreement or contract if the other party breaches any terms of this DPA.
- **2.** <u>Effect of Termination Survival</u>. If the Service Agreement is terminated, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.
- 3. Priority of Agreements. This DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the terms of the DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA shall apply and take precedence. In the event of a conflict between Exhibit H, the SDPC Standard Clauses, and/or the Supplemental State Terms, Exhibit H will control, followed by the Supplemental State Terms. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.
- **4.** Entire Agreement. This DPA and the Service Agreement constitute the entire agreement of the Parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Parties. Neither failure nor delay on the part of any Party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.

- 5. Severability. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the Parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.
- 6. Governing Law; Venue and Jurisdiction. THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY.
- 7. Successors Bound: This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.
- **8.** <u>Authority</u>. Each party represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.
- **9.** <u>Waiver</u>. No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.

EXHIBIT "A" DESCRIPTION OF SERVICES

Finalsite Services:

Composer -Content Management System

Mobile App

Website Design, Implementation, and Consulting Services

Messages XR - Notification System

AuidoEye Managed - Web Accessibility Governance and Remediation

Weglot - Language Translation

Blackboard Services:

Web Community Manager - Content Management System Website Design, Implementation, and Consulting Services Connect - Notifications

Mobile Communications App

Ally - Web Accessibility Support

Reach - 2 Way Parent Teacher Communication

If not expressly stated above, any services found on the applicable Order Form.

Unless specified, and explicitly excluded below, this DPA covers access to and use of all Provider's Services, as well as any future Services that Provider may offer. This coverage extends, without limitation, to all subdomains, software, mobile applications, and products that are owned and operated by Provider, its subsidiaries, and/or affliates, except for those explicitly excluded below.

If applicable, any **EXCLUDED** services will be listed below and are therefore not covered by this DPA:

XI have completed **Exhibit "A"** and, if applicable, specified any excluded Services that are not covered under this DPA.

EXHIBIT B: SCHEDULE OF STUDENT DATA

All Data Elements identified in this Exhibit are correct at time of signature.

Data Elements Collected by Product (required and optional):

Category of Data / Data Elements	ALL DPA- COVERED APPS										
Application Technology M	Application Technology MetaData										
IP Addresses of users, use of cookies, etc.	×										
Other application technology metadata	×										
If 'Other' checked, please specify below checked box:											
Application Use Statistics											
Meta data on user interaction with application											
Assessment											
Standardized test scores							l				
Observation data											
Voice recordings											
Other assessment data											
If 'Other' checked, please specify below checked box:											
Attendance											
Student school (daily) attendance data	×										

Category of Data / Data Elements	ALL DPA- COVERED APPS				
Student class attendance data					
Communication					
Online communication captured (emails, blog entries)	X			×	
Conduct					
Conduct or behavioral data					
Demographics					
Data of birth					
Place of birth					
Gender					
Ethnicity or race					
Language information (native, or primary language spoken by student)					
Other demographic information					
If 'Other' checked, please specify below checked box:					
Enrollment					
Student school enrollment	X				
Student grade level					
Homeroom					
Guidance counselor					
Specific curriculum programs					
Year of graduation					

Category of Data / Data Elements	ALL DPA- COVERED APPS			
Other enrollment information				
If 'Other' checked, please specify below checked box:				
Parent/Guardian Contact I	nformation			
Address	X			
Email	X			
Phone	X			
Parent/Guardian ID				
Parent ID number (created to link parents to students)	X			
Parent/Guardian Name				
First and/or last	X			
Schedule				
Student scheduled courses				
Teacher names				
Special Indicator				
English language learner information				
Low-income status				
Medical alerts/health data				
Student disability information				
Specialized education Services (IEP or 504)				
Living situations (homeless/foster care)				
Other indicator information				

Category of Data / Data Elements	ALL DPA- COVERED APPS			
If 'Other' checked, please specify below checked box:				
Student Contact Information	on			
Address	X			
Email	X			
Phone	X			
Student Identifiers				
Local (school district) ID number				
State ID number				
Provider/app assigned student ID number	X			
Student app username	X			
Student app passwords	X			
Student Name				
First and/or last	X			
Student In App Performan	се			
Program/application performance (e.g. typing program – student types 60 wpm, reading program – student reads below grade level)				
Student Program Members	ship			
Academic or extracurricular activities a student may belong to or participate in				

Category of Data / Data Elements	ALL DPA- COVERED APPS								
Student Survey Responses									
Student responses to surveys or questionnaires	X								
Student Work									
Student generated content; writing, pictures, etc.	×								
Other student work data									
If 'Other' checked, please specify below checked box:									
Transcript									
Student course grades									
Student course data									
Student course grades/performance scores									
Other transcript data									
If 'Other' checked, please specify below checked box:									
Transportation									
Student bus assignment									
Student pick up and/or drop off location									
Student bus card ID number									
Other transportation data									

Category of Data / Data Elements	ALL DPA- COVERED APPS							
If 'Other' checked, please specify below checked box:								
Other								
Other data collected								
If 'Other' checked, please list each additional data element used, stored, or collected by your application below checked box:								
None	None							
No student data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable.								

EXHIBIT "C" DEFINITIONS

De-Identified Data and De-Identification: Records and information are considered to be de-identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student's identity is not personally identifiable, taking into account reasonable available information.

Educational Records: Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs.

Metadata: means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

Operator: means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K–12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an "operator" for the purposes of this section.

Originating LEA: An LEA who originally executes the DPA in its entirety with the Provider.

Provider: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

Student Generated Content: The term "student-generated content" means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

School Official: For the purposes of this DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and redisclosure of personally identifiable information from Education Records.

Service Agreement: Refers to the Contract, Purchase Order or Terms of Service or Terms of Use.

Student Data: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to

information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data includes Meta Data. Student Data further includes "personally identifiable information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

Subprocessor: For the purposes of this DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

Subscribing LEA: An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

Targeted Advertising: means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted advertising" does not include any advertising to a student on an Internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

Third Party: The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

EXHIBIT "D"

DIRECTIVE FOR DISPOSITION OF DATA

Provider to dispose of data obtained by Provider pursuant to the terms of the Service Agreement between LEA and Provider. The terms of the Disposition are set forth below:

1. Extent of Disposition				
	Disposition is partial. The or are found in an attack		f data to be disposed of are irective:	set forth below
	Disposition is complete.	Disposition ex	tends to all categories of da	nta.
2. Nature of Disposition				
	Disposition shall be by	lestruction or c	leletion of data.	
	Disposition shall be by a following site as follows:		ta. The data shall be transfe	erred to the
3. Schedule of Disposition Data shall be disposed of				
	As soon as commerciall	y practicable.		
	Ву	_		
4. <u>Signature</u>				
		-		
Authorized Representative	e of LEA		Date	
5. <u>Verification of Dispositi</u>	ion of Data			
Authorized Representative	e of Company	-	Date	

EXHIBIT "E" GENERAL OFFER OF PRIVACY TERMS

1. Offer of Terms

Provider offers the same privacy protections found in this DPA between it and

Oakland Unified School District

("Originating LEA") which is dated 5/27/25 , to any other LEA ("Subscribing LEA") who accepts this General Offer of Privacy Terms ("General Offer") through its signature below. This General Offer shall extend only to privacy protections, and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provided by Subscribing LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of: (1) a material change in the applicable privacy statues; (2) a material change in the services and products listed in the originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Subscribing LEAs should send the signed Exhibit "E" to Provider at the following email address:

adoptions@bfwpub PROVIDER: Active Inte	.com rnet Technologies, LLC d			
BY: 3000			Date:	5/27/25
Printed Name:	Jim Calabrese	Title/Position:		CEO
2. Subscribing LEA				
General Offer of Privac terms of this DPA for th	cy Terms. The Subscribing e term of the DPA between	LEA and the Provider so the Oakland Unified	shall theref	
TO PROVIDER PURSUA	IOR TO ITS EFFECTIVENESS, NT TO ARTICLE VII, SECTIOI	N 5. **	JST DELIVE	R NOTICE OF ACCEPTANCE
BY:			-	
		Date:		
Printed Name:				
SCHOOL DISTRICT NAM	E:			
DESIGNATED REPRESEN	ITATIVE OF LEA:			
Name:				
Title:				
Address:				
Telephone Number:				
Email:				

EXHIBIT "F" DATA SECURITY REQUIREMENTS

Adequate Cybersecurity Frameworks 2/24/2020

Below is a list of known and credible cybersecurity frameworks which can protect digital learning ecosystems chosen based on a set of guiding cybersecurity principles ("Cybersecurity Frameworks") that may be utilized by Provider.

Cybersecurity Frameworks

	MAINTAINING ORGANIZATION/GROUP	FRAMEWORK(S)
×	National Institute of Standards and Technology	NIST Cybersecurity Framework Version 1.1
	National Institute of Standards and Technology	NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171
	International Standards Organization	Information technology — Security techniques — Information security management systems (ISO 27000 series)
	Secure Controls Framework Council, LLC	Security Controls Framework (SCF)
	Center for Internet Security	CIS Critical Security Controls (CSC, CIS Top 20)
	Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S))	Cybersecurity Maturity Model Certification (CMMC, ~FAR/DFAR)

EXHIBIT G: Supplemental State Terms for California & Al Addendum

This Amendment for State Terms for California ("Amendment") is entered into on the date of full execution (the "Effective Date") and is incorporated into and made a part of the Student Data Privacy Agreement ("DPA") by and between:

Oakland Unified School District , located at 1011 Union Street Oakland, CA 94607 (the "Local Education Agency" or "LEA") and

Active Internet Technologies, LLC dba Fina, located at 655 Winding Brook Drive, Glastonbury CT 06033 (the "Provider").

All capitalized terms not otherwise defined herein shall have the meaning as defined in the attached DPA.

WHEREAS, the Provider is providing educational or digital Services to LEA.,

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. §1232g (34 C.F.R. Part 99); and the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. §6501-6506 (16 C.F.R. Part 312), applicable laws, and

WHEREAS, the Provider and LEA agree that additional and modified sections are required to address the use of Artificial Intelligence ("AI") as part of the services or product provided; and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree to the following:

- 1. <u>Term</u>. Unless otherwise terminated by the Parties, this Amendment shall remain effective for the duration of the attached DPA.
- 2. <u>Amendment to ARTICLE II, § 2</u>. of the DPA (Parent, Legal Guardian and Student Access) is amended as follows:

In accordance with California Education Code § 49073.1(b)(2), should the Provider store or maintain Student-Generated Content, the Provider shall, upon request from the LEA, provide a mechanism for students to retain ownership of the content they create, which shall include text or images generated by Artificial Intelligence, to be defined below. Furthermore, this NDPA does not impede the ability of students to download, export, or otherwise save or maintain their own Student Generated Content directly from Provider or for Provider to provide a mechanism for such download, export, transfer or saving to students, or the student's parent or legal guardian. Nor does it impede the ability of Providers to offer LEAs features to allow such ability.

3. Amendment to ARTICLE I, to include the addition(s) of § 4 & 4.1 & 4.2:

- 4. Use of Artificial Intelligence. If the Services described in Exhibit "A" require Provider to use AI, ownership of Student Data shall remain with the District or Student. The Provider is prohibited from using or reproducing Student Data for AI training or content generation without prior written consent from the District. Furthermore, sub-licensing Student Data for these purposes is strictly prohibited without explicit written permission from the parents or eligible pupils. Access to District-provided Student Data is limited to authorized users unless granted in writing by the LEA or otherwise permitted under this DPA.
 - 4.1 **Hallucinations.** Provider will provide notice in the event that any feature of the services it provides is modified to include AI functions. Provider further represents that it will monitor the Hallucination rate of the service and take industry standard methods to reduce Hallucination rates.
 - 4.2 **Collection of Student Data and Al Use.** The Provider must complete the attached Al Schedule of Data.

4. Amendment to Article IV, to add a new Section 8

Describe how Student Data is Used:

N/A.

8. **Algorithmic Biases**. The Provider certifies that any AI technologies used in facilitating the Services are regularly audited for biases and fairness and, if necessary, Provider shall implement strategies to identify and mitigate any discriminatory effects or biases in AI decision-making. Upon request by the LEA, the Provider shall provide the LEA an abstract or summary of findings of that portion of the audit pertaining to algorithmic bias.

Furthermore, Student Data, as defined elsewhere in the DPA, shall not be used for training purposes or to develop synthetic and/or inferred data. All other provisions of the DPA shall remain in effect.

5. Amendment to Exhibit C: Definitions shall be amended to include the following terms:

Algorithmic Bias: Where an algorithm produces systematically prejudiced outcomes favoring certain groups or disadvantaging others based on characteristics like gender, race, age, ethnicity or other protected attributes.

Artificial Intelligence (AI): Refers to systems that display intelligent behavior by analyzing their environment and taking action, with some degree of autonomy, to achieve specific goals.

Hallucination: A response by an artificial intelligence to a user request or query that is incorrect, nonsensical or misleading that may appear to be factually correct.

Any other information rel	ated to Provider's use of A	l:						
fairness and, if necessary biases in Al decision-maken	v, Provider shall implemen king. Furthermore, Studen	t strategies to identi t Data, as defined e	ify and nelsewhere	are regularly audited for biases and nitigate any discriminatory effects or e in the DPA, shall not be used for of the DPA shall remain in effect.				
IN WITNESS WHEREOF,	LEA and Provider execute	this DPA as of the E	ffective [Date.				
LEA: Oakland Unific	ed School District							
BY:			_DATE:					
Printed Name	Jennifer Broudhard	Title/Position		President, Board of Education				
Provider: Active Internet Technologies, LLC dba Finalsite								
BY:			_DATE:	5/27/25				
Printed Name	Jim Calabrese	Title/Position		CEO				

Al Addendum

(METHODS EMPLOYED BY THE AI)

The following information correlates to how the Provider will use AI in the delivery services to LEA.

Type of AI Used	Description/Common Uses	Optional	Required
Intelligent Tutoring Systems/agents (ITS)	Personalized instruction based on students' individual learning needs and progress		
Adaptive Learning/Assessment Platforms	Adjusts the difficulty level and content of learning materials based on the student's performance and learning pace		
Natural Language Processing (NLP)	Analyze and understand students' written or spoken responses, providing feedback or assistance in language learning tasks.		
Machine Learning-based Recommended Systems	Recommend educational resources, such as books, videos, or exercises, based on students' preferences, learning styles, and performance history.		
Virtual Assistants (i.e. Alexa, Siri, Merlyn Mind)	Provide automated and personalized support by handling tasks, answering questions, and managing workflows.		
Chatbots/LLMs (i.e. ChatGPT)	Facilitate automated and interactive communication; provides instant responses to questions and assists with various tasks through natural language processing.	×	
Data Analytics and Predictive Modeling	Analyze historical data and identify patterns to forecast future trends and inform strategic decision-making.		
Gamification and/or Personalized Learning Paths	Enhance engagement and optimize individual learning experiences by incorporating game-like elements and/or tailoring educational content to each learner's unique needs and progress.		
Computer Vision (i.e. CNNs, GANs)	Interpret, analyze, and generate visual data, mimicking human visual perception for applications such as image recognition, object detection, and image synthesis.		
Recommender Systems/Filtering (i.e. KNN, TF-IDF)	Analyze user preferences and behavior to suggest personalized content, products, or services		
Translation (i.e. Transformer, DeepL)	Translate text from one language to another, leveraging advanced machine-learning techniques to understand and generate human-like language translations.		
Neural Machine Translation (NMT)	Algorithms used to provide accurate and fluent translations by understanding and processing entire sentences as opposed to individual words or phrases.		
Speech Recognition (i.e. DNNs, Wav2Vec)	Convert spoken language into text by accurately identifying and processing the acoustic signals of human speech.		

Type of AI Used	Description/Common Uses	Optional	Required
Time Series Analysis (i.e. ARIMA, LSTMs)	Analyze and interpret temporal data points to identify patterns, trends, and seasonal variations, aiding in forecasting and decision-making.		
Reinforcement Learning (i.e. Q-Learning, DQNs)	Teaches optimal behaviors and decision-making policies by interacting with an environment and receiving feedback through rewards and penalties.		
Dimensionality Reduction i.e. (PCA, t-SNE)	Reduces the number of variables in a dataset while preserving as much variability and information as possible to simplify analysis and visualization.		
Other Types of AI Used	Specify other types of Al here:		
Purpose of Al Use	Description	Optional	Required
Personalized learning	Customized learning to match a students' strengths, weaknesses, and learning styles.		
Enhanced Teaching and Learning	Assist teachers in delivering more effective instruction and help students grasp difficult concepts more easily.		
Automated Grading and Feedback	Automate the grading for assignments, quizzes, and exams; provides immediate feedback to students.		
Identifying Learning Gaps	Analyze student performance data to identify areas where students are struggling and provide targeted interventions to address learning gaps.		
Supporting Special Education	Additional support and accommodations for students with special needs, including personalized learning plans and assistive technologies		
Promoting Engagement and Motivation	Gamification elements and interactive learning experiences; increase student engagement and motivation		
Administrative Support	Assist with administrative tasks such as scheduling, grading, and managing educational resources		
Parental Engagement	Provide parents with insights into their student's academic progress, for communication and collaboration between parents, students, and teachers		
Other Purpose(s) for AI Use	Specify other purpose(s) for Al here: If purchased, website chatbot used as a source of information about the school, specifically information on the website. No student data is collected or used.	×	

Student Data Collected With Use of Al	Description	Optional	Required
Student Name	First and/or Last		
Date of Birth	Student's date of birth		
Student ID Numbers	Unique identification numbers to students for record-keeping purposes.		
Demographic Information	Gender, race, ethnicity, nationality, language spoken at home, etc.		
Academic Records	academic performance, grades, attendance, disciplinary history, etc.		
Special Education Information	Individualized education plans (IEPs), accommodations, special needs, etc.		
Health Information	Physical or mental health conditions, medications, allergies, medical history, etc.		
Biometric Data	Fingerprints, facial recognition, or voiceprints for authentication or identification		
Behavioral Data	Behavior, interactions with educational materials, engagement levels, learning preferences, etc.		
Location Information	Track locations, GPS-enabled devices, attendance tracking systems, etc.		
Input Data	Information fed into an AI model or algorithm, which is used to train, validate, and test the model to make predictions or perform specific tasks.		
Other Student Data	Specify other Student Data here:		
No AI used at this time	Provider will immediately notify LEA if this designation is no longer applicable.		

[■] All requested Al Elements have been identified in this Exhibit and are correct at time of signature.

Oakland - CA_NDPA v1.5

Final Audit Report 2025-05-29

Created: 2025-05-29

By: Kevin Normandeau (kevin.normandeau@finalsite.com)

Status: Signed

Transaction ID: CBJCHBCAABAAsRPzokQo4kn0MzayGgvlA_PJuQnCQD6F

"Oakland - CA_NDPA v1.5" History

Document created by Kevin Normandeau (kevin.normandeau@finalsite.com) 2025-05-29 - 8:30:04 PM GMT

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Email viewed by James Calabrese (jim.calabrese@finalsite.com) 2025-05-29 - 8:32:20 PM GMT

Document e-signed by James Calabrese (jim.calabrese@finalsite.com)
Signature Date: 2025-05-29 - 8:32:39 PM GMT - Time Source: server

Agreement completed. 2025-05-29 - 8:32:39 PM GMT



EXHIBIT "A"

DESCRIPTION OF SERVICES

[INSERT DETAILED DESCRIPTION OF PRODUCTS AND SERVICES HERE.

IF MORE THAN ONE PRODUCT (RESOURCE) OR SERVICE IS INCLUDED, LIST EACH PRODUCT (RESOURCE) HERE]



EXHIBIT "B"

SCHEDULE OF DATA

Category of Data	Elem ents	Check if Used by Your System	
Application Technology	IP Addresses of users, Use of cookies, etc.		
Meta Data	Other application technology meta data- Please specify:		
Application Use Statistics	Meta data on user interaction with application		
Assessment	Standardized test scores		
	Observation data		
	Other assessment data-Please specify:		
Attendance	Student school (daily) attendance data		
	Student class attendance data		
Communications	Online communications captured (emails, blog entries)		
Conduct	Conduct or behavioral data		
Demographics	Date of Birth		
	Place of Birth		
	Gender		

	T		
	Ethnicity or race		
	Language information (native, or primary language spoken by student)		
	Other demographic information-Please specify:		
Enrollment	Student school enrollment		
	Student grade level		
	Homeroom		
	Guidance counselor		
	Specific curriculum programs		
	Year of graduation		
	Other enrollment information-Please specify:		
Parent/Guardian Contact Information	Address		
	Email		
	Phone		



Category of Data	Elements	Check if Used by Your System		
Parent/Guardian ID	Parent ID number (created to link parents to students)			
Parent / Guardian Name	First and/or Last			
Schedule	Student scheduled courses			
	Teacher names			
Special Indicator	English language learner information			
	Low income status			
	Medical alerts/ health data			
	Student disability information			
	Specialized education services (IEP or 504)			
	Living situations (homeless/foster care)			
	Other indicator information-Please specify:			
Student Contact Information	Address			
	Email			
	Phone			

Student Identifiers	Local (School district) ID number		
	State ID number		
	Provider/App assigned student ID number		
	Student app username		
	Student app passwords		
Student Name	First and/or Last		
Student In App Performance	Program/application performance (typing program-student types 60 wpm, reading program-student reads below grade level)		
Student Program Membership	Academic or extracurricular activities a student may belong to or participate in		
Student Survey Responses	Student responses to surveys or questionnaires		
Student work	Student generated content; writing, pictures, etc.		
	Other student work data -Please specify:		
Transcript	Student course grades		
	Student course data		
	Student course grades/ performance scores		



Category of Data	Elements	Check if Used By Your System		
	Other transcript data - Please specify:			
Transportation	Student bus assignment			
	Student pick up and/or drop off location			
	Student bus card ID number			
	Other transportation data - Please specify:			
Other	Please list each additional data element used, stored, or collected by your application:			
None	No Student Data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable .			



EXHIBIT "C:" DEFINITIONS

De-Identified Data and De-Identification: Records and information are considered to be de-identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student's identity is not personally identifiable, taking into account reasonable available information.

Educational Records: Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs.

Metadata: means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

Operator: means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K-12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an "operator" for the purposes of this section.

Originating LEA: A local education agency who originally executes the DPA in its entirety with the Provider.

Provider: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

Student Generated Content: The term "student-generated content" means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

School Official: For the purposes of this DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and re disclosure of personally identifiable information from Education Records.

Service Agreement: Refers to the Contract, Purchase Order and/or Terms of Service and/or Terms of Use.

Student Data: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to,



information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data includes Meta Data. Student Data further includes "personally identifiable information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

Subprocessor: For the purposes of this DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

Subscribing LEA: An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

Targeted Advertising: means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted Advertising" does not include any advertising to a student on an internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

Third Party: The term "Third Party" means a provider of digital educational software or services, including cloud based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."



Authorized Representative of Company

EXHIBIT "D" DIRECTIVE FOR DISPOSITION OF DATA	
Provider to dispose of data obtained by Provider pursuant to the terms of the Service Agre and Provider. The terms of the Disposition are set forth below:	eement between LEA
1. Extent of Disposition	
Disposition is partial. The categories of data to be disposed of are set forth b	elow or are found in
an attachment to this Directive: [Insert categories of data here] Disposition is Complete. Disposition extends to all categories of data.	
Nature of disposition Disposition shall be by destruction or deletion of data. Disposition shall be by a transfer of data. The data shall be transferred to as follows: [Insert or attach special instructions]	o the following site
3. Schedule of Disposition Data shall be disposed of by the following date: As soon as commercially practicable. By 4. Signature	
Authorized Representative of LEA Date	
5. <u>Verification of Disposition of Data</u>	

EXHIBIT "E" GENERAL OFFER OF PRIVACY TERMS

Date



1. Offer of Terms

Provider offers the same privacy protections found in this DPA between it and Education Technology joint Powers Authroity ("Originating LEA") which is dated , to any other LEA ("Subscribing LEA") who accepts this General Offer of Privacy Terms ("General Offer") through its signature below. This General Offer shall extend only to privacy protections, and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provided by Subscribing LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of: (1) a material change in the applicable privacy statutes; (2) a material change in the services and products listed in the originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Subscribing LEAs should send the signed Exhibit "E" to Provider at the following email address: PROVIDER: By: Date: Printed Name: Title/Position:

2. Subscribing LEA

A Subscribing LEA, by signing a separate Service Agreement with Provider, and by its signature below, accepts the General Offer of Privacy Terms. The Subscribing LEA and the Provider shall therefore be bound by the same terms of this DPA for the term of the DPA between the

and the Provider. **PRIOR TO ITS EFFECTIVENESS, SUBSCRIBING LEA MUST DELIVER NOTICE OF ACCEPTANCE TO PROVIDER PURSUANT TO ARTICLE VII, SECTION 5. **

LEA:			
BY:	Date:		
Printed Name:		Title/Position:	
SCHOOL DISTRICT NAME:			
DESIGNATED REPRESENTATIVE OF LEA:			
Name:			Title:
Address:			Telephone Number:
Email:			



EXHIBIT "F" DATA SECURITY REQUIREMENTS

Adequate Cybersecurity Frameworks

2/24/2020

The Education Security and Privacy Exchange ("Edspex") works in partnership with the Student Data Privacy Consortium and industry leaders to maintain a list of known and credible cybersecurity frameworks which can protect digital learning ecosystems chosen based on a set of guiding cybersecurity principles* ("Cybersecurity Frameworks") that may be utilized by Provider.

Cybersecurity Frameworks

	MAINTAINING ORGANIZATION/GROUP	FRAMEWORK(S)
С	National Institute of Standards and Technology	NIST Cybersecurity Framework Version 1.1
С	National Institute of Standards and Technology	NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171
	International Standards Organization	Information technology - Security techniques - Information security management systems (ISO 27000 series)
	Secure Controls Framework Council, LLC	Security Controls Framework (SCF)
	Center for Internet Security	CIS Critical Security Controls (CSC, CIS Top 20)



Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S)) Cybersecurity Maturity Model
Certification (CMMC, ~FAR/DFAR)

Please visit http://www.eds.pex.org for further details about the noted frameworks.

*Cybersecurity Principles used to choose the Cybersecurity Frameworks are located here



EXHIBIT "G" Supplemental SDPC State Terms for California

Version 1.0

This Amendment for SDPC State Terms for California ("Amendment") is entered into on the date of full execution (the "Effective Date") and is incorporated into and made a part of the Student Data Privacy Agreement ("DPA") by and between: Education Technology Joint Powers Authority, located at 5050 Barranca Parkway, Irvine, CA 92604 (the "Local Education Agency" or "LEA") and

, located at

(the "Provider").

All capitalized terms not otherwise defined herein shall have the meaning set forth in the DPA.

WHEREAS, the Provider is providing educational or digital services to LEA, which services include: (a) cloud-based services for the digital storage, management, and retrieval of pupil records; and/or (b) digital educational software that authorizes Provider to access, store, and use pupil records; and

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 C.F.R. Part 99); the Protection of Pupil Rights Amendment ("PPRA") at 20 U.S.C. §1232h; and the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 C.F.R. Part 312), accordingly, the Provider and LEA have executed the DPA, which establishes their respective obligations and duties in order to comply with such applicable laws; and

WHEREAS, the Provider will provide the services to LEA within the State of California and the Parties recognizes the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable California laws and regulations, such as the Student Online Personal Information Protection Act ("SOPIPA") at California Bus. & Prof. Code§ 22584; California Assembly Bill 1584 ("AB 1584") at California Education Code section 49073.1; and other applicable state privacy laws and regulations; and

WHEREAS, the Provider and LEA desire to enter into this Amendment for the purpose of clarifying their respective obligations and duties in order to comply with applicable California state laws and regulations.

NOW, THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

<u>Term.</u> The term of this Amendment shall expire on the same date as the DPA, <u>unless otherwise terminated by the Parties.</u>

<u>Modification</u> to <u>Article IV</u>, <u>Section 7 of the DPA</u>. Article IV, Section 7 of the DPA (Advertising Limitations) is amended by deleting the stricken text as follows:

Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new



education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits.

IN WITNESS WHEREOF, LEA and Provider execute this Amendment as of the Effective Date.

LEA: Education Technology Joint Powers Authority								
Ву:	Date:							
Printed Name: Brianne Ford	Title/Position: <u>President</u>							
PROVIDER:								
Ву:	Date:							
Printed Name:	Title/Position:							



Attachment 1: Proposal Form

Contractor Information

Firm/Contractor Name	
Primary Contact Name	
Contact Title	
Contact Email	
Contact Phone	



Write out all answers using the Proposal Form. Additional material may be submitted with the proposal as appendices. No brochures, marketing materials, or internal company documentation will be considered when scoring Proposals. Cross-references to the Proposal Form in additional materials will not be considered responsive. Any additional descriptive material that is used in support of any information in Vendor's proposal must be clearly identified.

Essential criteria is denoted with double asterisks (**), and green boxes. Each vendor must meet the essential criteria to be awarded a contract with Ed Tech JPA. Criteria without double asterisks in blue boxes are supplemental criteria our members may use to determine the products and services that best meet their needs.



Part 1 Vendor Support and Ability to Perform

Please respond to each requirement directly and provide additional documentation as needed to support the Proposal.

1.1 Vendor Background/Qualifications:						
Instructions/Overview: Provide a brief description of Vendor's firm(s), as well as any other firms joining with Vendor to provide services.						
History of the firm(s)						
Age of the firm(s)						
Number of employees						
Organizational structure of the firm(s)						
Length of time in the industry						
Number of office locations						
Addresses of all offices						



1.2 Vendor Contact(s)	
	Provide a list of company contacts. For each provide: name, ailed experience information and/or resume.
Contract/sales contact	
Product manager(s)	
Other (specify)	

	Yes	No	Comments
1.3** Confirm that Vendor will meet the minimum insurance requirements specified in Appendix B. List any insurance requirements Vendor will request a waiver for, if chosen as the Selected Vendor. If the Selected Vendor fails to maintain the required insurance coverages, without a waiver approved by Ed Tech JPA and/or Participating Associate Member staff, Ed Tech JPA and/or Participating Associate Member may declare Vendor in breach of the Master Agreement and/or Purchase Agreement. **			
1.4** Confirm that Vendor will acquire and adhere to any applicable permits, fees, inspections, and construction administrative requirements. Confirm that a copy of all applicable permit applications and, upon issuance, all approved permit(s) shall be provided to the Participating Associate Member. **			
1.5** Vendor acknowledges and agrees to all specifications listed in Sections 1 - 6 of this RFP. **			
1.6 Vendor certifies that it complies with the Civil Rights Act of 1964, and all applicable Federal and State laws and regulations relating to equal employment opportunity.			



1.7 ** Provide a brief overview of Vendor's technical experience, qualifications, and
background in providing and maintaining a Web Design and Hosting Solution Platform and
related services for K-12 education and similar customers. Indicate the prior experience of
Vendor that is relevant to this contract. Include sufficient detail to demonstrate the relevance
of such experience. Please provide specific examples of recently completed, K-12 projects
similar in size, scope and timeline to this project. Proposal should evidence Vendor's
awareness of and support for the unique needs of education clients. **

1.8	Provid	de evide	ence	of long-term	fiscal	stabilit	y. <i>A</i>	Artifacts	may	includ	de fiscal	reports	or
recent	audit	results	that	demonstrate	consi	stent a	and	current	finar	ncial	security.	Financ	ial
informa	ation s	ubmitted	d in re	esponse to Se	ection	1.8 will	be	conside	ed pr	oprie	tary infor	mation.	

1.9)	Make a wri	tten o	commitme	ent t	o m	nake availa	ble train	ed p	erso	nnel, aı	nd soft	ware	supp	ort
to	fully	maintain	the	system	for	а	minimum	period	of	five	years	from	the	date	of
im	olem	entation.													

1.10 Subcontractors

1.10.1 Subcontractors Information: Any subcontractors performing services against this agreement must be fully listed and detailed in the proposal submitted by Vendor. State any work proposed to be provided by a subcontractor, and provide evidence of each subcontractor's capability and willingness to carry out the work. Please note, for the purposes of this RFP, a subcontractor may include a third-party hosting service or cloud infrastructure provider (e.g., AWS, Azure). For each proposed subcontractor, include:

Firm Name	
Address	
Management contact person	
Complete description of work to be subcontracted	



Descriptive information concerning subcontractor's organization and abilities.

	Yes	No	Comments
1.10.2 ** Vendor agrees to bind every			
subcontractor by the terms and conditions of this RFP,			
Vendor Proposal and all resulting agreements, including			
licensing and experience qualifications, as far as such			
terms and conditions are applicable to the			
subcontractor(s) work. If Vendor subcontracts any part			
of this agreement/contract, Vendor shall be fully			
responsible to the Participating Associate Member for			
acts and omissions of its subcontractor and of persons			
either directly or indirectly employed by Vendor.			
Nothing contained in these contract documents shall			
create any contractual relation between any			
subcontractor and Ed Tech JPA or between any			
subcontractor and the Participating Associate Member.			

1.11 References

	Yes	No	Comments
1.11.1 ** Confirm Solution is in operational use, actively supported by Vendor in at least five (5) K-12, postsecondary education, or government organizations. **			

Provide customer references for at least five (5) K-12, postsecondary education, or government organizations currently serviced by the Vendor. Include the size of each reference organization and the scope of the project. At least three (3) of the references must be using the proposed products. Installations should be similar in scope, timeline and technical design to Vendor's Proposal for Ed Tech JPA. Each reference must include the following information:

- Organization/Customer Name.
- Name, Title, and Contact Information of an organization contact who has ongoing involvement in the system and is knowledgeable about the implementation.



- Organization/Customer Size Indicate the number of employees, students, licenses, and stations. Indicate any additional information that may be useful in determining the size of the organization/customer.
- Length of time from contract execution to full implementation for the referenced project.
- Installation date of the system.
- Description of in-use system please include details, including but not limited to, which products are currently in use by reference. Please note if the system installed is comparative to the system proposed for Ed Tech JPA. (References must be from organizations using the same or similar products and services).
- Vendor Project Manager(s) for implementation and ongoing use of products and services.

Reference #1	
Organization/Customer Name	
Name, Title & Contact information for company contact	
Organization/Customer Size - Number of employees/students/licenses	
Implementation length - from contract execution to full implementation	
Installation Date	
Description of System *include number of locations	
Vendor Project manager	

Reference #2							
Organization/Customer Name							
Name, Title & Contact information for company contact							



Organization/Customer Size - Number of employees/students/licenses	
Implementation length - from contract execution to full implementation	
Installation Date	
Description of System *include number of locations	
Vendor Project manager	
Reference #3	
Organization/Customer Name	
Name, Title & Contact information for company contact	
Organization/Customer Size - Number of employees/students/licenses	
Implementation length - from contract execution to full implementation	
Installation Date	
Description of System *include number of locations	
Vendor Project manager	
Reference #4	
Organization/Customer Name	
Name, Title & Contact information for company contact	
Organization/Customer Size - Number of employees/students/licenses	



Implementation length - from contract execution to full implementation	
Installation Date	
Description of System *include number of locations	
Vendor Project manager	

Reference #5						
Organization/Customer Name						
Name, Title & Contact information for company contact						
Organization/Customer Size - Number of employees/students/licenses						
Implementation length - from contract execution to full implementation						
Installation Date						
Description of System *include number of locations						
Vendor Project manager						

1.12 Implementation

	Yes	No	Comments
1.12.1 ** Vendor acknowledges and confirms compliance with all processes and requirements defined in RFP Section 2.00: Purchase Agreement Implementation Process. Identify any exceptions or deviations from the proposed project approach, site access requirements and Vendor expectations. **			
1.12.2 ** Vendor confirms that it will provide Participating Associate Member with a written implementation plan with specific dates no later than			

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two weeks after receiving notification from Participating Associate Member. Participating Associate Member will not be required to implement Vendor's solution until after approving the implementation plan, obtaining Participating Associate Member Board approval, and upon full execution of the Purchase Agreement. **		
1.12.3 Confirm that Vendor will provide maintenance services, and will not outsource maintenance.		
1.12.4 ** Vendor confirms that its delivery and maintenance employees shall wear distinctive company clothing and display company/employee identification, including the employee photograph and name. Vendor agrees that all Vendor employees who will be on site will adhere to applicable laws and Participating Associate Member Agency background check and supervision requirements. All Vendor employees must check in at the administration office of each site prior to any delivery or site work. **		
1.12.5 If selected, Vendor will agree to contract language allowing mutual contract termination in whole or in part, in the event that Participating Associate Member does not allocate funding for the continuation of this contract or any portion thereof. In the event of termination due to non-allocation of funds, both parties shall be held without fault and there shall be no financial consequences assessed as a penalty on either party.		
1.12.6 ** Confirm that the Solution can transfer student and personnel data from the Participating Associate Members' system(s) to the new Solution. If this is limited to specific providers/systems please list those with which this capability exists. Provide information related to the Vendor's transition approach. List any assumptions or conditions that would impact data migration to Vendor platform from an incumbent system. **		



1.12.7 Specify any minimum system requirements or assumptions related to the Participating										ing		
Associate	Members'	infrastructure	or	work	environment	that	must	be	in	place	prior	to
implement	ation.											

1.12.8 ** Provide a general project plan that includes implementation of the proposed Solution. Include a general outline of essential tasks/milestones and the estimated timeline for a typical implementation. **

1.12.9 Describe Vendor's proposed project approach, including the roles and responsibilities of project team members, required tasks and any necessary onsite work. Include a detailed list of Participating Associate Member and Vendor responsibilities during the implementation process. **

1.12.10 ** Discuss and describe the proposed project communication workflow between Participating Associate Member and Vendor from the initiation of the project through implementation, closeout, and transition to maintenance/ongoing support. **

1.12.11 Identify examples of Vendor resources/staff that will be assigned to Participating Associate Members' implementations, including estimated availability and anticipated time commitment, years of experience with the company, and recent projects similar in scope to Participating Associate Member implementation.

1.12.12 ** Describe any assumptions or constraints impacting Vendor's project timeline. If any feature or component of the system will be phased in on a later timeline (e.g., historical data importing), identify those constraints here. **



1.12.13 Explain any penalty or liability charge for order changes prior to and after installation of the proposed Solution.

1.12.14 ** Vendor confirms that should the awarded Vendor be a new vendor, the Vendor shall coordinate with the previous vendor for implementation of the new Solution. Describe Vendor approach and services supporting customer transitions from incumbent web design and hosting solution to ensure minimal interruption. **

1.12.15 Describe Vendor's capabilities and implementation approach to migrating design elements, data, formatting, text, photos, metadata and other content from Participating Associate Member's previous website solution to the Vendor's proposed solution.

1.13 Training

	Yes	No	Comments
1.13.1 Confirm that, if selected, Vendor will provide electronic, editable copies of training materials as well as suggestions for use and best practices as part of the training process.			

1.13.2 ** Provide an overview of the recommended implementation training approach. Describe whether Vendor approaches training through a train-the-trainer approach, turn-key implementation, or other strategy. Be specific about the number of staff that will be directly trained by Vendor personnel under the proposal. Define whether training will be conducted in person, remotely (synchronous) or via on-demand tools. Provide an outline of the proposed training content and sample supporting materials. **

1.13.3 Include a detailed explanation of the training Vendor will provide for site leads/management and system administrators. Please indicate on which functions the system administrator will be trained. **



1.13.4 I	nclude	the	recomi	mended	training	ap	proach	and	associated	costs	for	all	users.
Provide	cost	option	ns for	direct,	Vendor-le	ed	training	for	end-users,	train-tl	ne-tr	aine	er and
on-demand/self-paced (video or document tutorials) alternatives.													

1.13.5 Describe additional system administration and technical training that is available. Please include the projected costs for the training classes, where they are held, who provides them and if and what certifications would be provided if Participating Associate Member staff completes various levels.

1.13.6 Describe any on-site training/support/assistance during or after implementation, and any costs associated with the training/support/assistance.

1.13.7 Describe available webinars and online training.

1.14 Support and Maintenance

	Yes	No	Comments
1.14.1 ** Confirm that unlimited support is available through a toll-free phone number and online ticketing system minimally from 7am to 4pm (Monday-Friday). **			
1.14.2 ** Confirm emergency after-business-hours support is available for critical issues (site/district outage, data integration failure). **			
1.14.3 ** Confirm that, if selected, Vendor will provide full-time, company-employed customer service professionals who are trained specifically to support the products and configuration recommended for			



Participating Associate Members. Please describe the size, work location and organizational structure of the support team. **	
1.14.4 Confirm that Vendor does not outsource customer support.	
1.14.5 Confirm that Vendor will appoint one point-of-contact for Participating Associate Member.	

1.14.6 Describe standard support hours (24x7x365 preferred). Describe extended and/or emergency support hours. If standard support is not available 24x7x365, describe criteria used and/or limitations on the availability of emergency or escalated support requests.

1.14.7 Provide response and resolution times to tickets/reported incidents. Include the severity/type of incident, the average response and resolution time for similar incidents over the past two years and the target and guaranteed response and resolution times included in Vendor's proposal.

1.14.8 Provide data to show the number of support requests, median response time, and customer satisfaction metrics used to evaluate the responsiveness and effectiveness of Vendor's support team.

1.14.9 Describe the process for submitting support requests. Explain how support requests are tracked. Describe how the original requestor as well as centralized Participating Associate Member support personnel (IT contact and contract administrator) can view support request history.

1.14.10 Describe the escalation procedures for issues. Identify whether support requests are automatically escalated based on severity and/or time-lag.



1.14.11 Describe the process for submission, review, escalation and development for new feature requests.
1.14.12 Describe systems in place to capture customer feedback and how that feedback is used to inform development and organizational priorities.
1.14.13 Provide release notes for system upgrades and enhancements over the past two years. If release notes are not available, provide a list of features enhanced or added in that timeframe.
1.14.14 Indicate what Vendor defines to be "regular" and "emergency" services, and describe the expected and guaranteed response time for "regular" and "emergency" services.
1.14.15 State what recourse is available if the proposed system does not perform as quoted and the Participating Associate Member is faced with loss or interruption of service.
1.14.16 Indicate the provisions for service and spare parts if Vendor's business terminates, is subjected to a strike, or shutdown for any reason.



Part 2 Technology Requirements

For each requirement, Vendor must indicate whether the feature request or requirement is fully met in the current, publicly available version of the platform ("Yes"), the feature or requirement is not available ("No"), the feature or requirement is partially satisfied by functionality available in the current release or will be available in a planned, upcoming, future release ("P"), or the feature can be custom developed as desired ("C"). If the feature or requirement is planned for a future date, Vendor must provide the release number (version) and date. Planned enhancements listed without a scheduled release date will be evaluated as if the technology is not available. If the feature can be custom developed Vendors must provide clear pricing in Appendix C:Pricing (hourly, flat rate based on scope of work, etc).

Vendors may respond and be awarded to one or more features (for example, a vendor that offers only Developer and not Hosting may respond only to the Developer section and be awarded for that section only). Please indicate below which System features Vendor is proposing. Indicate whether the module may be licensed individually or whether it must be combined with other modules provided by Vendor to function properly with full Vendor support. For example, if Vendor offers a specific part of the Solution, but will integrate with third party solutions, Vendor should indicate that the specific part of the Solution requiring third party integration is licensed individually.

Requirements have been divided into "Developer" and "Hosting". If Vendor plans to respond to only one section Vendor is only required to respond to sections pertaining to that feature (ie: a Web Hosting company would respond to items denoted "Hosting" and "Developer and Hosting").

Feature	Included in Proposal (Y/N)	Individually Licensed (Y/N)	Package Only (Y/N)	Comments (Please list applications that must be bundled with purchase if applicable)
Developer				
Hosting				

2.1 Developer and Hosting - General

	Yes	No	Р	С	Com ment s
2.1.1** Confirm that the Solution shall be designed to anticipate and provide for increases in data storage					



needs, increasing size and scope of data sets on-line, and increasing number of users.**					
2.1.2 Confirm that software updates are included in the maintenance contract.					
2.1.3 Provide information regarding the database platform	m and v	ersions	s suppo	rted. Co	onfirm
that the Solution can be run in a Virtualized environment (
2.1.4** Specify whether the Solution is web/cloud-hosted	or on-pi	emise	. **		
2.1.4.1 If the Solution is on-premise, specify all ha system.	rdware	require	ed to su	pport the	Э
2.4.4.2 If the Colution is such/aloud booted decomb	a what		waa bay	/a baan	talcan
2.1.4.2 If the Solution is web/cloud-hosted, described to ensure resiliency/high availability.	be what	measi	ires nav	ve been	taken
2.1.5** Describe any browser or application requirements	includir	oa: eur	norted	browser	e and
minimum versions for accessing content and for website of other third-party software. Please note any browser speci	editors,	depen	dencies	on Flas	sh or
provided by the Solution. **	iic iiiiile	ilions i	o uie io	IIIClional	ity
2.1.6** Provide details regarding Vendor needs and expensive systems and open ports required for communication and components. **					em



JOINT POWERS AUTHORITY					
2.1.7 Describe Vendor process for testing and releasing business continuity during major upgrades. Describe ex Member staff to apply upgrades for systems.	•	•		•	•
2.1.8 Describe the typical frequency of software update software updates are required at these intervals or if the how Participating Associate Members are notified of available.	y are in	clude	d/or opti	onal. D	escribe
2.2 Hosting - Performance and Reliability					
	Yes	No	Р	С	Com ment s
2.2.1 Confirm the hosting platform has server redundancy in the event of an outage.					
2.2.2 Describe performance monitoring or other tools/teresponse times and availability of the Solution.	echniqu	es use	ed to en	sure cor	nsistent
2.2.3 Describe Vendor recommended/used database b capabilities to minimize the system downtime and risk of o	-	•	n recove	ery, and	failover
2.2.4** State uptime for the Solution for the past three (3 renders the system unavailable for typical usage, should process for maintenance and uptime service level agreen	be cou				
2.2.5** Provide a list of any site-wide outages over the pa	ast two y	/ears.	Include	the dura	ation of

the outage and an impact statement listing the services affected.**



2.2.6** Describe any data loss or data corruption that occurred in the past three (3) years. Identify any customers that experienced lost or compromised data and the source of the issue.**

- 2.2.7 Describe Vendor support for disaster recovery of the complete Solution in the instance of data corruption, complete data failure, complete server failure, or complete site failure. Provide evidence of comprehensive disaster recovery meeting.
- 2.2.8 Describe how Vendor anticipates and provides for increases in data storage needs, increasing size and scope of data sets on-line, and increasing number of users. Provide an overview of how Vendor scales both infrastructure and support personnel to meet necessary demand.
- 2.2.9 If onsite installation, provide all technical documentation including minimum requirements, database sizing recommendations, and system architecture and installation.

2.3 Developer and Hosting - Upgrades and Maintenance

- 2.3.1** Confirm that the Solution shall be available 24/7, 365 days per year and provide details related to scheduled maintenance windows and precautions taken to ensure high availability.**
- 2.3.2 Clarify whether Vendor will host dedicated, separate production, development and test/preview environments for Participating Associate Members under this agreement. Participating Associate Members may request a testing database that is refreshed regularly from the production site, where new releases can be previewed and modifications tested prior to application to production.



2.3.3 Provide details on maintenance service arrangements for the proposed system and the cost for any alternative available including maintenance contracts and per-call maintenance cost.

2.4 Developer - Data and Interoperability

2.4.1** Participating Associate Members require full access to extract user-generated, system and usage data. Please describe how Vendor's proposed system supports this requirement.

**

2.4.2** Please specify which platforms Vendor's proposed system integrates with for authentication/authorization (Active Directory, G-Suite, Google Single Sign On). **

2.4.3 To the extent that the proposed Solution leverages student, staff or other data systems, please describe available integrations. Provide a list of all Student Information Systems ("SIS"), Personnel/Human Resources, and Notification Systems that Vendor's proposed solution is currently integrated with (Examples: Aeries, Powerschool, Infinite Campus, Schoolloop, SchoolMessenger/Intrado, Blackboard, ParentSquare). For each, please provide a brief description of the level of integration and how frequently the Solution can pull/refresh data from these data sources. For systems that rely on data FROM the web design and/or hosting solutions, specify any limitations on the number, frequency or scope of scheduled extracts that Participating Associate Member agencies can create and use.

2.4.4** Describe Vendor's data integration and loading process, include sample file layouts. **

2.4.5 Describe support for creating custom, scheduled imports and exports.



2.4.6 Describe the capabilities of the Solution to provide bulk imports and exports.

2.5 Developer and Hosting - Security

	Yes	No	Р	С	Com ment s
2.5.1** Confirm that the Vendor's information security policies are documented and available to clients upon request.**					
2.5.2 Confirm that the Solution prevents users from accessing information on students that they are not directly involved with. If the Solution does not allow for students to be secured by teacher, grade-level at a school, and specific school, describe the different permission levels that the Solution can enforce.					
2.5.3 Confirm that Ed Tech JPA and Associate Members may review Vendor internal and/or 3rd party security audits.					
2.5.4** Warrant that Vendor provides background checks on all employees, and/or that only employees who have undergone said background checks will have access to Participating Associate Members'/Districts' data. **					
2.5.5 Confirm that Vendor requires all employees to sign data handling agreements at hire.					
2.5.6 Certify that Vendor employs and will continue to employ a dedicated CISSP certified security manager, or the equivalent, in certification to test the Solution and run ongoing checks/improvements.					
2.5.7** Confirm that Vendor is capable of providing access limitations based upon Participating Associate Member roles, and give the site system administrator a tool to modify access rights at the individual level.					



Vendor's Solution must be configurable to provide specific user rights and roles and to restrict data access and administrative oversight to the appropriate personnel. **			
2.5.8** Vendor agrees that, even if the proposed Solution is hosted by Vendor, data housed in the Solution remains the sole property of Participating Associate Member and cannot be used in any way not explicitly approved by Participating Associate Member.**			
2.5.9** Confirm that no third-party shall be given access to Participating Associate Member data for any reason without explicit, written authorization from the Participating Associate Member. Any third party used to support the sSolution must be identified as a designated subcontractor in the RFP response. **			
2.5.10** Confirm that Vendor agrees to execute and abide by all terms in the Standard Student Data Privacy Agreement CA-NDPA (CA-NDPA) (included in Appendix E of this RFP). **			

2.5.11 Indicate if the Solution can be integrated with platforms for authenticated user permission assignment.

- a.) Specify which platforms the Solution can be integrated with (such as Active Directory or G-Suite).
- b.) Describe how the Solution can assign permissions based on directory system information (e.g., leveraging group memberships to determine editing rights or page visibility for users).

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a)

b.)

2.5.12 Provide a description of Vendor policy regarding storage, retention, and distribution of data. State Vendor company data non-release policy.



2.5.13 Explain internal Vendor company protocols regarding the handling of client data.							

2.5.14 The Solution shall effectively secure and protect student information. Please describe the security measures (physical and technological) taken to protect data.

2.6 Developer and Hosting - Additional Technical Requirements

2.6.1 Provide general configuration guidelines reflecting best practices, and confirm that specific guidelines will be provided to each Participating Associate Member when determining an implementation plan.



Part 3 Functionality and Usability

This section should include an in-depth description of the Web Design and Hosting Solution and ancillary services. This section of the RFP was divided into subsections reflecting the diverse needs of Ed Tech JPA's broad membership. The sections represent typical sets of features requested by some or all of the Ed Tech JPA Members. Some Ed Tech JPA members may leverage this RFP only to support a public facing website. Others may be seeking a full communications platform including public agency/school websites, intranet, learning management system and notification system platform.

Vendors may respond and be awarded to one or more subsection/set of requirements within this RFPs. Examples:

- A Vendor offering a suite of solutions for public website design and hosting, teacher/course websites, and stakeholder communications may respond to all sections 3.1-3.10 in this RFP.
- A Vendor offering only website design consultation services may respond only to sections 3.1 Developer - Accessibility and 3.2 Developer - Design and Layout and choose not to respond to the remaining sections.
- A Vendor only offering hosting services for client-designed and client-built websites may choose to only respond to sections 3.6-3.8.
- A Vendor offering a complete public website solution that does not include learning management and notification system features may respond to sections 3.1-3.8.

Please indicate below which System features Vendor is proposing. Indicate whether the module may be licensed individually or whether it must be combined with other modules provided by Vendor to function properly with full Vendor support. For example, if Vendor offers a specific part of the solution, but will integrate with third party solutions, Vendor should indicate that the specific part of the solution requiring third party integration is licensed individually.

Feature	Included in Proposal (Y/N)	Individually Licensed (Y/N)	Package Only (Y/N)	Comments (Please list applications that must be bundled with purchase if applicable)
3.1 Developer - Accessibility				
3.2 Developer - Design and Layout				
3.3 Developer - Content Management				

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System Elements		
3.4 Developer - User Management		
3.5 Developer - Reporting Features		
3.6 Hosting - General		
3.7 Hosting - Management Features		
3.8 Hosting - Reporting		
3.9 Learning Management System		
3.10 Notification/Communic ations System		

For each requirement, Vendor must indicate whether the feature request or requirement is fully met in the current, publicly available version of the platform ("Yes"), the feature or requirement is not available ("No"), the feature or requirement is partially satisfied by functionality available in the current release or will be available in a planned, upcoming, future release ("P"), or the feature can be custom developed as desired ("C"). If the feature or requirement is planned for a future date, Vendor must provide the release number (version) and date. Planned enhancements listed without a scheduled release date will be evaluated as if the technology is not available. If proposed features can be custom developed Vendors must provide clear pricing in Appendix C:Pricing (hourly, flat rate, etc).

For any feature not included as part of the base Solution, but offered as an additional feature with an additional cost, make a note in Proposal and include the cost in Appendix C.

3.1 Developer - Accessibility

	Yes	No	Р	С	Comm
					CIIIS
3.1.1 **Confirm that the Solution adheres to the most					
recent requirements related to accessibility (including,					
but not limited to the 12 success criteria of the Web					
Content Accessibility Guidelines (WCAG) and Section					



508 of the Rehabilitation Act of 1973) making web content as accessible as possible to all types of users.**			
3.1.2 Confirm the Solution's ability to translate website content to multiple languages.			
3.1.3 Confirm the Solution has an automated accessibility audit/review tool.			

3.1.4 **Describe how the Solution meets the most recent requirements related to accessibilitincluding what features are offered and the functionality. Expand the table below as needed respond.**							
Feature	Functionality						

**Describe t complies.*	accessibility	standards/g	guidelines	the	Solution	adheres	to	and	to	what

- 3.1.6 Describe tools available in the Solution to support automated review of websites against accessibility standards. Clearly define tools available in the base product, tools available for additional cost and tools that are provided by a third-party or vendor partner.
- 3.1.7 Provide examples or screenshots of reports or features in the Solution to help website editors identify and remediate accessibility issues.
- 3.1.8 Describe the proposed Solution's capabilities and process related to translation of web content into multiple languages. Be specific about the following:
 - a.) How can end-users of the website access translated content?
 - b.) To what extent is translation automated?



- c.) To what extent can web site administrators edit translations (e.g., correct/modify automated translations)?
- d.) What content-type limitations exist for automated translation (e.g., alt text for images, PDFs, etc.)?
- e.) Does the system rely on third-party services for translation? If so, which tools are used?
- f.) How does the proposed Solution address reported issues with translation? For example, can a web administrator or end-user report an inaccurate translation? How are reported inaccuracies addressed?

	are reported inaccuracies addressed?
a.)	
b.)	
c.)	
d.)	
e.)	

3.1.9 What standard languages are provided by the Solution for translation?	

3.1.10 Describe the process to obtain additional languages for the Solution to translate website content to.

3.2 Developer - Design and Layout

f.)

	Yes	No	Р	С	Comments
3.2.1 **Confirm that the Solution offers intuitive navigation with minimal training needed. **					
3.2.2 **Confirm that the Solution offers efficient navigation with minimal clicking required to complete key tasks. **					
3.2.3 **Confirm the Solution is device agnostic, uses modern responsive design principles and is optimized to work on all major platforms including, but not limited to, Windows, Google, and iOS.**					



3.2.4 Confirm that the Solution is customizable to reflect sites and subsites with different brands (ie: district logo/brand, and/or school site logos/brands).	
3.2.5 Confirm the Solution includes flexibility for website administrators to create new page design templates, content types, and web tools.	
3.2.6** Describe how the Solution addresses responsive applicable, mobile-first optimization.**	ve design for mobile users, including, if
3.2.7** Describe how Vendor would engage with Partic	
the overall website design, including branding, layout a implementation.**	and content architecture for a new
3.2.8** Describe how Vendor engages with existing curupdate/modernize website designs and incorporate ne services are included in annual support costs and what services would require additional payment (be sure to	w features. Be specific about what t redesign, update or website refresh
3.2.9** Describe any limitations of the Solution related smartphones, desktop) and technology platforms (And include limitations that apply to web site visitors as well	roid, Windows, and iOS). Please
3.2.10 Does the Solution allow for custom development predefined, out-of-the-box solution (Predefined)? Example substantial, structural modifications to available templated access to design, create and implement custom contents.	mples of customization could be: ates, custom design capabilities, and
Custom Predefined Both Custom and P	Predefined Elements



3.2.11 If the Solution is Custom, confirm that Participating Associate Members have the ability to customize templates and to what extent. Describe the process to customize.
3.2.12 If the Solution is Custom, please describe the process for feature changes and/or requests.
3.2.13 If the Solution is Predefined, describe what elements/features can be configured and to what degree.
3.2.14 Describe the process to build new types of content, views, and/or templates.
3.2.15 Describe how Vendor supports requests for customization or additional functionality outside of the scope of a standard implementation.
3.2.16 Describe if and how client customizations may affect maintenance costs, support availability, and upgrade paths/availability of new product versions and feature sets (include all costs in Appendix C).
3.2.17 Provide any additional information as needed to demonstrate the Vendor's approach to custom website design vs. standardized/pre-defined templates and content elements. Please note: Ed Tech JPA Members have diverse needs and may prefer different approaches to website development. Ed Tech JPA does not have a preference relative to template-driven website tools and/or custom-designed solutions.



3.3 Developer - Content Management System Elements

	Yes	No	Р	С	Comments
3.3.1 **COnfirm that the Solution includes a rich text editor that allows any content (text, image, videos, tables, charts, hyperlinks, etc.) to be easily added, modified, deleted, copied, pasted, and formatted with or without HTML code for easy editing.**					
3.3.2 Confirm that the Solution includes a spell check and/or grammar check within the rich text editor.					
3.3.3 Confirm that the Solution allows for users to access/edit source code within a rich text editor					
3.3.4 Confirm that the Solution includes the ability to add sidebar items to content, such as background images with content overlay, quicklinks, CTA's, and contact information.					

Content Types

	Yes	No	Р	С	Comments
3.3.5 **Confirm that the Solution includes templates to create landing/home pages**					
3.3.6 Confirm that the Solution includes templates to create general pages					
3.3.7 Confirm that the Solution includes standard templates for news and press releases and ways to view current and past content.					
3.3.8 Confirm that the Solution includes standard templates for events and ways to view current, past and future content.					
3.3.9 Confirm that the Solution includes standard templates for managing Photo Galleries.					
3.3.10 Confirm that the Solution includes standard templates for creating advisories/alerts/notifications					



3.3.11 Confirm that the Solution includes ability to create custom pages outside the bound/constraints of existing templates.					
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3.3.12 Describe how users can create landing pages that are not bound to constraints of a template.

3.3.13 List available content types	s provided in the Solution.
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Calendaring

	Yes	No	Р	С	Comments
3.3.14 **Confirm that the Solution allows for the creation and customization of calendars associated with events and event types.**					
3.3.15 Confirm that the Solution allows for the creation of sub-calendars associated with specific categories or schools.					
3.3.16 Confirm that the Solution allows for the creation of multiple calendar-views for both public and private view.					
3.3.17 Confirm that the Solution integrates with Google Calendar, Microsoft Outlook or other calendar systems.					

Embedding

	Yes	No	Р	С	Comments
3.3.18 **Confirm that the Solution has the ability to embed Media (videos, photos, documents, etc.).**					
3.3.19 Confirm that the Solution has the ability to embed files outside of the platform including but not					

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limited to Google Suite, Microsoft OneDrive, DropBox, etc.			

3.3.20 Describe how to embed videos that have been uploaded to a video hosting sit	le (e.g.
YouTube, Vimeo, etc.).	

Search and Navigation

	Yes	No	Р	С	Comments
3.3.21 **Confirm that the Solution includes a powerful search capability that easily guides users to relevant pages, including an auto suggest feature for keyword searches.**					
3.3.22 Confirm that the Solution offers Search Engine Optimization techniques (such as content tagging) and strategies to improve the search ranking.					
3.3.23 Confirm that the Solution has the ability to promote specific content to the top of search results.					
3.3.24 Confirm that users can customize the search results form.					
3.3.25 Confirm that the Solution supports anchor links to allow users to navigate to a specific location on a page.					

3.3.26 **Describe the functionality of the search capability (ability to search by titles, keywords/tags, etc). Include information on the Solution's ability to search web content, alt text and captions, and within posted files (PDFs, Word Documents).**

3.3.27 Describe options available to website administrators to optimize search results including criteria that can be used to prioritize search results.



3.3.28 Describe features available to help website administrators review recent search
results, including high-frequency searches and their results, searches that yielded no or
limited results, top-clicked search results, and searches where the end-user did not click
through to any of the presented search results.

File Management

	Yes	No	Р	С	Comments
3.3.29 **Confirm that the Solution includes a file manager within the Solution**					
3.3.30 Confirm that the Solution has the ability to upload documents in bulk.					
3.3.31 Confirm that the Solution allows multiple images to be bulk uploaded with the option to automatically size and resize images and thumbnails.					

3.3.32	Describe any file	size limitation(s)	when uploadin	g photos,	videos and o	other media.

3.3.33 List what document and media formats/types can be uploaded to the Solution.

3.3.34 Describe any required storage limitation(s) for photos, videos, and pages, including archived content.

3.3.35 Describe the Solution's ability to allow administrative users to expand, limit, or restrict acceptable file types and acceptable file sizes.



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	Yes	No	Р	С	Comments
3.3.36 Confirm that the Solution allows users to control content publishing dates and expirations.					

3.3.37 Describe the Solution's capabilities related to schedule content publication and suppression/expiration. Be specific as to what types of content can be scheduled for future publication and/or expired/suppressed at a future date.

3.3.38 Describe notifications that can be triggered to confirm content publication on the scheduled date and/or reminder of content expiration on the expiration date.

Feeds & Integration

	Yes	No	Р	С	Comments
3.3.39 Confirm that the Solution has the ability to integrate with third party providers (For example: Canvas, School Messenger, Vimeo, YouTube, Kaltura, Sharepoint, etc.).					
3.3.40 Confirm that the Solution has the ability to utilize and integrate with social media tools (Twitter, Facebook, Instagram, YouTube, etc.).					
3.3.41 Confirm that the Solution has the ability to ensure social media feeds meet the same accessibility standards as the website.					

3.3.42 List social media tools that the Solution has the capability of integrating with. Identify any limitations to the number and types of feeds that can be integrated within the platform (e.g., if a school principal has both an individual and an official school account for a specific platform and would like both feeds to appear/aggregate on the school website).

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3.3.43 List which platforms/sites the Solution allows videos to be uploaded to (e.g. YouTube, Vimeo).								
Versioning, Drafting, Archiving, Restoration								
	Yes	No	Р	С	Comments			
3.3.44 **Confirm that the Solution has the ability to track content history, maintain and view/restore previous versions of web pages and content.**								
3.3.45 Confirm that the Solution allows pages to be previewed prior to publishing.								
3.3.46 Confirm that an archiving option is available and easily accessible.								
3.3.47 Confirm that the Solution allows administrative users to recover deleted content.								
3.3.48 Confirm that the Solution supports content moderation and/or an integrated approval process for publishing web site revisions.								
3.3.49 **Describe the process for an administrative us version of a webpage.**	er to vi	ew an	d rest	tore a	previous			
3.3.50 Describe the process for an administrative use	r to cat	egoriz	e and	d tag	content.			
3.3.51 Describe any constraints (time, etc.) for adminis	etrative	licare	to re	COVE	- deleted			
content.	Suauve	users	to re	COVE	ueleteu			



3.3.52 Describe any limitations (time, file sizes, etc.) for the Solution to track and make content history available.									
3.3.53 Describe the process for a user to archive conf	3.3.53 Describe the process for a user to archive content.								
3.3.54 Describe the process for a user to access the archive.									
3.3.04 Describe the process for a user to access the a	TOTIIVE.								
3.3.55 Describe the ability for web site editors to creat preview the changes before applying to the live websit		ift pag	e/con	itent r	evision and				
3.3.56 Describe the Solution's ability to support conte for new and revised website content.	nt mode	eratior	n and/	or ap	proval workflow				
3.3.57 Include screenshots showing how draft conter for review, approved and published.	nt can b	e sav	ed, pr	eview	/ed, submitted				
Views Manipulation									
3.3.58 **Confirm that the Solution has the ability to									
display the various content types by certain filter/sort									
parameters (e.g. archives, recent articles, upcoming									
events, etc)**									
Intranet Functionality									
	Yes	No	Р	С	Comments				



3.3.59 Confirm that content (pages and files) can be made private, except to logged in users with the proper permission levels.								
3.3.60 Describe the process to make content private except to logged in users with the proper permission levels.								
3.3.61 Describe how user roles are established and maintained by the Solution. If the Solution can leverage existing groups/roles defined in directory systems, or use rules-based criteria (e.g., user work location) from imported data, describe those capabilities here.								
3.3.62 Describe how the intranet and intranet features	interact	with t	he ni	ıblic-f	acing w	/eh		
site/web content. For example, is the intranet treated a pages/content within the primary website. Be specific to incorporate intranet features (be sure to include all of	as a sepa as to wh	arate ether	envii addi	onme tional	ent, or s	ecured		
 3.3.63 Explain how granular intranet permissions can be a.) Define whether content must be secured at a page view/edit specific content within the page is available. b.) Clarify whether row-level or field level permissions of employee directory is provided, can cell phone number access to individuals within the directory be defined by 	level or v can be a rs be res	wheth pplied	d. Fo	r exar admin	nple, if			
a.) b.)								

3.3.64 Describe the extent to which intranet content can be personalized for the user.

location, job classification or group membership/affiliation.

favorites to an intranet home page).

a.) Confirm whether content can be targeted to users based on attributes such as their work

b.) Confirm whether users can customize their own experience (e.g., users are allowed to pin



a.)		
b.)		

3.3.65 Describe features available to support two-way communication, including forms, chat features or other options to engage employees and website visitors.

Syndication

	Yes	No	Р	С	Comments
3.3.66** Confirm that the Solution provides the capability to push an alert (banner, pop up message or other tool) from the Participating Associate Member's main website to school, department or program subsites.**					
3.3.67 Confirm that the Solution provides the capability to push content such as news articles and events from Participating Associate Member's main website to <i>individual</i> school sites or all sites.					

3.3.68 Describe the capability to push advisories (Color-coded Alerts, Articles, Calendar items, etc.) from Participating Associate Member/District level to individual school sites or all sites, and/or push advisories to individual sites or all sites, and identify regions where Participating Associate Members can display them.

Other Features

	Yes	No	Р	С	Comments
3.3.69 Confirm that the Solution provides a method for users to request ratings and collect user input via a web form.					
3.3.70 Confirm that the Solution provides a method to display a series of images/videos and rotate via preferences (slideshow/carousel).					



3.3.78 Describe what mapping software the Solution integrates with (For example: Google Maps, etc.), and functionalities of the integration.

3.3.79 Describe any limitations of the Solution in integrating with third party providers.

3.3.80 Describe the process for editors and users to subscribe to content.

3.3.81 Describe the process for email notifications to be sent out to users referencing content they have subscribed to (automated reminders, reminders sent from administrative users, etc.).



3.3.82 Describe any integration of popular website analytics tools allowed by the Solution. 3.3.83 Please describe any functionality available as part of the core/proposed Solution or as an optional solution that is available for purchase at an additional cost to the Participating Associate Member. Please also provide a brief description of planned development that may be of benefit to Participating Associate Members. 3.4 Developer - User Management Yes No P C Comments 3.4.1 **Confirm that the Solution has the ability to add users with different permission levels.** 3.4.2 Confirm that the Solution can leverage authentication services Participating Associate Members use (e.g. SAML or Active Directory). 3.4.3 **Describe the process to assign roles and permissions using the platform's users and groups.** 3.4.4 **Describe different roles and permission levels available for each role.** 3.4.5 Describe which user directory(ies) authentication services the platform integrates with.								
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3.4.3 **Describe the process to assign roles and permissions using the platform's users and groups.** 3.4.4 **Describe different roles and permission levels available for each role.**	·							
groups.** 3.4.4 **Describe different roles and permission levels available for each role.**	Members use (e.g. SAML or Active Directory).							
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	groups.**							
	3 4 4 **Describe different roles and permission levels	availab	le for e	each	role *	*		
3.4.5 Describe which user directory(ies) authentication services the platform integrates with.	C. I. I Boothise ameroni relea and permission levels	avanab	10 101	Juon	1010.			
3.4.5 Describe which user directory(ies) authentication services the platform integrates with.								
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	3.4.5 Describe which user directory(ies) authentication	servic	es the	platf	orm i	ntegrates with.		



3.5 Developer - Reporting Features

	Yes	No	Р	С	Comments
3.5.1 **Confirm that the Solution can generate reports that count total pages, content views, clicks, browsers used, stale content, and broken links.**					
3.5.2 Confirm that the Solution provides a detailed log of all website content activity including reports on document ages and storage usage across the entire web collection.					
3.5.3 Confirm that the Solution provides Participating Associate Members access to all of the platform statistics data, which can be exported into a CSV format, including event log data (ie login times and actions performed).					

3.5.4 **Describe readily available reports that are standard within the Solution, and provide sample reports.** $\,$

3.5.5 Describe the recommended approach to provide read-only access to all data to enable custom extracts, reports and interfaces.

3.6 Hosting - General

	Yes	No	Р	С	Comments
3.6.1 Confirm that Proposed Solution will be hosted by the Vendor (or designated subcontractor).					
3.6.2 **Confirm that Solution servers are regularly maintained.**					
3.6.3 **Confirm that Solution server maintenance records are documented and communicated with Vendor's customers.**					



3.6.4 **Confirm that Vendor shall provide regular backups and maintain a complete and current copy of the website at all times.**									
3.6.5 **Confirm that Vendor shall monitor the website and notify Participating Associate Members of any known security breaches or risks.**									
3.6.6 **Confirm the Solution's servers are secure and up-to-date with industry best practice security measures.**									
3.6.7 Describe the Solution's bandwidth requirements.									
3.6.8 **Describe backup/failover plans to avoid a loss of data, including how often the Solution automatically creates a backup.**									
3.6.9 **Describe the process to restore data (backups)	in the ev	ent of a fai	lure.**						
3.6.10 Describe the Solution's server maintenance (fre	equency,	etc).							
3.6.11 **Describe the server upsizing process (including communication, procedures, hardware and software costs, storage size, timeline - be sure to include all costs in Appendix C).**									
3.6.12 **Describe notification procedures related to do long) .**	owntime.	(When co	ontacte	ed, after how					



3.6.13 **Describe Vendor's approach to performance monitoring and remediation of performance issues. Please delineate Participating Associate Member and Vendor responsibility for determining performance benchmarks and initiating any adjustments needed to address performance issues. **							
3.6.14 **Clarify how the Vendor approaches sizing and performance for peak utilization (e.g. high website traffic due to an unusual event such as a fire, earthquake or school closure) and for typical use. Be specific as to if and when overage charges apply for sizing/infrastructure adjustments needed to maintain availability of the site. **							
3.7 Hosting - Management Features							
	Yes	No	Р	С	Comments		
3.7.1 **Confirm that the hosting Solution has roles and permissions that can be managed with users and groups.**							
3.7.2 **Confirm that the Solution has the ability to add users with different permission levels.**							
3.7.3 **Describe the process to assign roles and perm	issions	with u	ısers	and c	aroups.**		
					, 1		
3.7.4 **Describe different roles and permission levels	availabl	e for e	each	role.*	*		
3.7.5 Describe how each role interacts with the Solution	tion.						



3.8 Hosting - Reporting

3.8.1 **Describe reporting available for current and historical server metrics (including site uptime, storage, CPU, memory usage, etc.).**
3.8.2 **Describe readily available reports that are standard within the Solution, and provide sample reports.**
3.8.3 Describe what automated reports are available in the Solution, and the process to create automated reports.
3.8.4 Describe the recommended approach to provide read-only access to all data to enable custom extracts, reports and interfaces.
3.8.5 Describe limitations in hosting (product limitations, size limitations, etc).
3.8.6 Provide an overview of the core gradebook features.
3.8.7 Describe any reporting functionality available as part of the core/proposed solution or as an optional solution that is available for purchase at an additional cost to the Participating Associate Member (be sure to include all costs in Appendix C).



3.9 Learning Management System

	Yes	No	Р	С	Comments
3.9.1** Confirm that the Solution offers a Learning Management System that integrates with the website tool to minimally provide secure, teacher- or course-level websites.**					
3.9.2** Confirm that the Solution provides for courses to easily be merged and edited as needed by the user, including, but not limited to, from year-to-year and semester-to-semester (e.g., a single website for multiple sections of the same course or a shared grade level website) .**					
3.9.3** Confirm that the Solution provides a tool for teachers to communicate directly with students, parents and other teachers.**					
3.9.4** Confirm that teachers with multiple courses or sections can create content (e.g., an announcement) and simultaneously post to multiple sections.**					
3.9.5** Confirm that the Solution provides an assignment drop-box feature where teachers and students can share, upload, and download files in one clear location with connectivity to a gradebook or grading tools. **					
3.9.6 Confirm that the Solution has the capability for flexible grouping, including the ability to create custom groups of students and teachers.					
3.9.7** Confirm that the Solution supports online student assessment, including a variety of item types.**					
3.9.8 Confirm that the Solution provides a tool for quiz creation which includes easy sharing and grading or integration into the personal gradebook of the teacher and/or Participating Associate Member Student Information System ("SIS").					



3.9.9 Confirm that the Solution is capable of importing and exporting Participating Associate Member created items and assessments, including specific questions, responses, all formatting, and any adaptive assessment plan and item pools to a machine readable format.			
3.9.10** Confirm that the Solution allows for the course template to be recycled from year to year and shared between teachers and schools. **			
3.9.11** Confirm that the Solution supports automated creation of rosters and/or communication of access to course sites through a SIS. **			
3.9.12 Confirm that the Solution allows teachers to target content to a specific audience (e.g., student group).			
3.9.13 Confirm that the Solution provides an integrated gradebook.			
3.9.14 Confirm that submitted assignments and other graded activities are automatically incorporated in the gradebook.			

3.9.15** Provide a general overview of the Learning Management System.**

3.9.16** Describe how the Learning Management System integrates with the public website and what enhanced integrations or dependencies (if any) exist between the public website and LMS web pages.**

3.9.17 Describe the process for creating custom student groups (for collaborative projects), and any features in the system that support group, project-based work.



gradebook of the teacher/Participating Associate Member SIS is accomplished.
3.9.19** Provide an overview of how courses are created and rostered in the Solution.**
3.9.20** Describe features in the Solution designed to support teachers in efficiently scheduling and posting announcements and assignments across multiple courses. **
3.9.21** Describe tools available to help teachers reuse content from an existing course (e.g., teaching the same courses in a subsequent year). **
3.9.22 Provide an overview of the core gradebook features.
3.9.23 Please describe any functionality available as part of the core/proposed Solution not already described above or as an optional solution that is available for purchase at an additional cost to the Participating Associate Member (be sure to include all costs in Appendix C).
3.9.24 Please provide a brief description of planned future development and roadmap timeline that may be beneficial to Participating Associate Members.



3.10 Notification/Communication System

	Yes	No	Р	С	Comments
3.10.1** Confirm that the Solution offers an integrated notification system for the purposes of pushing essential information to staff, students, and families via email, text, phone call and/or mobile application ("Notification System").					
3.10.2** Confirm the Notification System allows school-wide messages to be sent to students and families via email, text or phone call.**					
3.10.3 Confirm the Notification System enables teachers to directly message students and parents of students enrolled in their courses.					
3.10.4 Confirm the Notification System offers capabilities for community members to subscribe to notifications for a particular school or area of interest.					
3.10.5 Confirm the Notification System supports two-way communication between families and schools staff.					
3.10.6 Confirm the Notification System offers a mobile app to support communications with families.					

3.10.7** Provide a general overview of the Notification System, including its core features and points of integration with the website solution.**

3.10.8** Describe the pricing model for the Notification System. Specifically, clarify whether the system is included in the base price for the website tool or provided at additional cost. **

3.10.9** Describe the capabilities of the Notification System to target messages to specific audiences, including creating dynamic distribution lists based on user attributes and/or uploading static contact lists.**

3.10.10 Describe the capabilities of the Notification System to target messages to specific audiences, including creating dynamic distribution lists based on user attributes and/or uploading static contact lists.
3.10.11 Describe the capabilities of the Notification System to personalize messages to families based on database fields (e.g., incorporate student ID or teacher name into an email).
3.10.12 Describe features available in the Notification System to support efficient and reliable delivery of emergency messages when local infrastructure may be impacted.
3.10.13 Describe how the Notification System works with source databases (student system, personnel system, and directory/user account systems) to integrate contact information and attributes for use in message targeting or composition.
3.10.14 Describe how the families can keep contact information updated and set preferences for message delivery.
3.10.15 Describe features available to help system administrators and school office staff identify issues with message delivery, outdated contact information and resolve issues with contacts that have opted out of notifications.

3.10.16 Please describe any functionality available as part of the core/proposed Solution not already described above or as an optional solution that is available for purchase at an



additional cost to the Participating Associate Member (be sure to include all costs in Appendix C).

3.10.17 Please provide a brief description of planned future development and roadmap timeline that may be beneficial to Participating Associate Members.

Part 4 Price

Vendor must complete the Pricing Forms (Appendix C). In Appendix C, Vendor shall detail all costs associated with the proposed solution, including, but not limited to, the implementation, software licensing and maintenance, training, ongoing support, recommended professional services, taxes and surcharges, and costs of optional services and products. Taxes may be listed as an approximate percentage where appropriate. Costs not identified by Vendor shall be borne by Vendor and will not alter the requirements identified in this solicitation.

	Yes	No	Comments
4.1** Confirm that all costs, including, but not limited to, implementation, software licensing and maintenance, training, ongoing support, recommended professional services, taxes and surcharges, and costs of optional services and products and any other anticipated costs to the Participating Associate Member have been included on the completed Appendix C: Pricing Form. **			
4.2 Confirm that should the Solution be down or performance degraded to render the Solution unusable for longer than 30 minutes (outside of a scheduled maintenance window), Vendor shall refund the portion of the contract equivalent to that outage window.			
4.3** Confirm that the Pricing Form includes an itemized schedule of all equipment and software for the			





Part 5 Exceptions

Describe any exceptions to the RFP content, general expectations, specific requirements, and/or the Ed TEch JPA's standard Master Agreement and Purchase Agreement. For each exception, propose acceptable alternative language and/or provide rationale to support the exception.

*** End of Proposal Form ***

STANDARD STUDENT DATA PRIVACY AGREEMENT

CA-NDPA Standard Version 1.5 (01.28.25)

Oakland Unified School District

and

Active Internet Technologies, LLC dba Finalsite

5/27/25

This Student Data Privacy Agreement ("**DPA**") is entered into on the date of full execution (the "**Effective Date**") and is entered into by and between:

Oakland Unified School District , located at 1011 Union Street Oakland, CA 94607

(the "Local Education Agency" or "LEA") and

Active Internet Technologies, LLC dba Finalsite , located at 655 Winding Brook Drive, Glastonbury CT 06033 (the "**Provider**").

WHEREAS, the Provider is providing educational or digital services to LEA.

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 CFR Part 99);

the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 CFR Part 312), applicable state privacy laws and regulations

and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

1. A description of the Services to be provided, the categories of Student Data that may be provided by LEA to Provider, and other information specific to this DPA are contained in the Standard Clauses hereto.

2. Special Provisions. Check if Required

If checked, the Supplemental State Terms and attached hereto as **Exhibit "G"** are hereby incorporated by reference into this DPA in their entirety.

- X If Checked, the Provider, has signed **Exhibit "E"** to the Standard Clauses, otherwise known as General Offer of Privacy Terms
- 3. In the event of a conflict between the SDPC Standard Clauses, the State or Special Provisions will control. In the event there is conflict between the terms of the DPA and any other writing, including, but not limited to the Service Agreement and Provider Terms of Service or Privacy Policy the terms of this DPA shall control.
- 4. This DPA shall stay in effect for three years. Exhibit E will expire 3 years from the date the original DPA was signed.
- 5. The services to be provided by Provider to LEA pursuant to this DPA are detailed in **Exhibit "A"** (the "**Services**").
- 6. **Notices**. All notices or other communication required or permitted to be given hereunder may be given via e-mail transmission, or first-class mail, sent to the designated representatives below.

The designated	representative for the LEA for	this DPA is:								
Name:	Jennifer Broudhard	Title: President, E	Board of Education							
Address:	1011 Union S	treet Oakland, CA 94607								
Phone:	Email:									
The designated	representative for the Provide	r for this DPA is:								
Name:	Jim Calabrese	Title:	CEO							
Address:	655 Winding Broo	k Drive, Glastonbury CT 0603	3							
Phone:	Ema	il:privacy@finals	site.com							
LEA: Oakland Unifie										
By:		Date:								
Printed Name:	Jennifer Broudhard	Title/Position: Preside	ent, Board of Educatior							
Salle	nternet Technologies, Ll		5/27/25							
Printed Name:	Jim Calabrese	Title/Position:	CEO							

STANDARD CLAUSES

Version 3.0

ARTICLE I: PURPOSE AND SCOPE

- 1. Purpose of DPA. The purpose of this DPA is to describe the duties and responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing these services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA, with respect to its use of Student Data
- **2.** <u>Student Data to Be Provided</u>. In order to perform the Services described above, LEA shall provide Student Data as identified in the Schedule of Data, attached hereto as <u>Exhibit "B"</u>.
- 3. <u>DPA Definitions</u>. The definition of terms used in this DPA is found in <u>Exhibit "C"</u>. In the event of a conflict, definitions used in this DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, Terms of Service, Privacy Policies etc.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

- 1. Student Data Property of LEA. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.
- 2. Parent Access. To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education Records and/or Student Data correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of services. Provider shall respond in a reasonably timely manner (and no later than forty five (45) days from the date of the request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA's request for Student Data in a student's records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
- **3.** <u>Separate Account</u>. If Student-Generated Content is stored or maintained by the Provider, Provider shall, at the request of the LEA, transfer, or provide a mechanism for the LEA to transfer, said Student-Generated Content to a separate account created by the student.

- 4. <u>Law Enforcement Requests</u>. Should law enforcement or other government entities ("Requesting Party(ies)") contact Provider with a request for Student Data held by the Provider pursuant to the Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.
- **5.** <u>Subprocessors</u>. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this DPA.

ARTICLE III: DUTIES OF LEA

- 1. <u>Provide Data in Compliance with Applicable Laws</u>. LEA shall provide Student Data for the purposes of obtaining the Services in compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time.
- 2. Annual Notification of Rights. If the LEA has a policy of disclosing Education Records and/or Student Data under FERPA (34 CFR § 99.31(a)(1)), LEA shall include a specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest in its annual notification of rights.
- **3.** Reasonable Precautions. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted Student Data.
- **4.** <u>Unauthorized Access Notification</u>. LEA shall notify Provider promptly of any known unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

ARTICLE IV: DUTIES OF PROVIDER

- 1. <u>Privacy Compliance</u>. The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.
- 2. <u>Authorized Use</u>. The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit A or stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein this DPA.
- 3. <u>Provider Employee Obligation</u>. Provider shall require all of Provider's employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.
- 4. <u>No Disclosure</u>. Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or

permitted by the LEA or this DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to subprocessors performing services on behalf of the Provider pursuant to this DPA. Provider will not Sell Student Data to any third party.

- De-Identified Data: Provider agrees not to attempt to re-identify de-identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes: (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which de-identified data is presented.
- 6. <u>Disposition of Data</u>. Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to section II 3. The LEA may employ a "Directive for Disposition of Data" form, a copy of which is attached hereto as <u>Exhibit "D"</u>. If the LEA and Provider employ Exhibit "D," no further written request or notice is required on the part of either party prior to the disposition of Student Data described in Exhibit "D.
- 7. Advertising Limitations. Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits

ARTICLE V: DATA PROVISIONS

- **Data Storage**. Where required by applicable law, Student Data shall be stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
- 2. <u>Audits.</u> No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal

agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.

- 3. <u>Data Security</u>. The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth set forth in <u>Exhibit "F"</u>. Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment to <u>Exhibit "H"</u>. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in <u>Exhibit "F"</u>. Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.
- 4. <u>Data Breach</u>. In the event of an unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:
 - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:
 - i. The name and contact information of the reporting LEA subject to this section.
 - ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
 - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
 - iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
 - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
 - (2) Provider agrees to adhere to all federal and state requirements with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
 - (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.

- (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.
- (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.

ARTICLE VI: GENERAL OFFER OF TERMS

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as **Exhibit "E"**), be bound by the terms of **Exhibit "E"** to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

ARTICLE VII: MISCELLANEOUS

- 1. <u>Termination</u>. In the event that either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either party may terminate this DPA and any service agreement or contract if the other party breaches any terms of this DPA.
- **2.** <u>Effect of Termination Survival</u>. If the Service Agreement is terminated, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.
- 3. Priority of Agreements. This DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the terms of the DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA shall apply and take precedence. In the event of a conflict between Exhibit H, the SDPC Standard Clauses, and/or the Supplemental State Terms, Exhibit H will control, followed by the Supplemental State Terms. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.
- **4.** Entire Agreement. This DPA and the Service Agreement constitute the entire agreement of the Parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Parties. Neither failure nor delay on the part of any Party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.

- 5. <u>Severability</u>. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the Parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.
- **6. Governing Law; Venue and Jurisdiction**. THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY.
- 7. <u>Successors Bound</u>: This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.
- **8.** <u>Authority</u>. Each party represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.
- **9.** <u>Waiver</u>. No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.

EXHIBIT "A" DESCRIPTION OF SERVICES

Finalsite Services:

Composer -Content Management System

Mobile App

Website Design, Implementation, and Consulting Services

Messages XR - Notification System

AuidoEye Managed - Web Accessibility Governance and Remediation

Weglot - Language Translation

Blackboard Services:

Web Community Manager - Content Management System Website Design, Implementation, and Consulting Services

Connect - Notifications

Mobile Communications App

Ally - Web Accessibility Support

Reach - 2 Way Parent Teacher Communication

If not expressly stated above, any services found on the applicable Order Form.

Unless specified, and explicitly excluded below, this DPA covers access to and use of all Provider's Services, as well as any future Services that Provider may offer. This coverage extends, without limitation, to all subdomains, software, mobile applications, and products that are owned and operated by Provider, its subsidiaries, and/or affliates, except for those explicitly excluded below.

If applicable, any **EXCLUDED** services will be listed below and are therefore not covered by this DPA:

XI have completed **Exhibit "A"** and, if applicable, specified any excluded Services that are not covered under this DPA.

EXHIBIT B: SCHEDULE OF STUDENT DATA

All Data Elements identified in this Exhibit are correct at time of signature.

Data Elements Collected by Product (required and optional):

Category of Data / Data Elements	ALL DPA- COVERED APPS										
Application Technology M	Application Technology MetaData										
IP Addresses of users, use of cookies, etc.	×										
Other application technology metadata	×										
If 'Other' checked, please specify below checked box:											
Application Use Statistics											
Meta data on user interaction with application											
Assessment											
Standardized test scores							l				
Observation data											
Voice recordings											
Other assessment data											
If 'Other' checked, please specify below checked box:											
Attendance											
Student school (daily) attendance data	×										

Category of Data / Data Elements	ALL DPA- COVERED APPS								
Student class attendance data									
Communication									
Online communication captured (emails, blog entries)	×					×			
Conduct									
Conduct or behavioral data									
Demographics									
Data of birth									
Place of birth									
Gender									
Ethnicity or race									
Language information (native, or primary language spoken by student)									
Other demographic information									
If 'Other' checked, please specify below checked box:									
Enrollment									
Student school enrollment	X								
Student grade level									
Homeroom									
Guidance counselor									
Specific curriculum programs									
Year of graduation									

Category of Data / Data Elements	ALL DPA- COVERED APPS			
Other enrollment information				
If 'Other' checked, please specify below checked box:				
Parent/Guardian Contact I	nformation			
Address	X			
Email	X			
Phone	X			
Parent/Guardian ID				
Parent ID number (created to link parents to students)	×			
Parent/Guardian Name				
First and/or last	X			
Schedule				
Student scheduled courses				
Teacher names				
Special Indicator				
English language learner information				
Low-income status				
Medical alerts/health data				
Student disability information				
Specialized education Services (IEP or 504)				
Living situations (homeless/foster care)				
Other indicator information				

Category of Data / Data Elements	ALL DPA- COVERED APPS			
If 'Other' checked, please specify below checked box:				
Student Contact Information	on			
Address	X			
Email	X			
Phone	X			
Student Identifiers				
Local (school district) ID number				
State ID number				
Provider/app assigned student ID number	X			
Student app username	X			
Student app passwords	X			
Student Name				
First and/or last	X			
Student In App Performan	се			
Program/application performance (e.g. typing program – student types 60 wpm, reading program – student reads below grade level)				
Student Program Members	ship			
Academic or extracurricular activities a student may belong to or participate in				

Category of Data / Data Elements	ALL DPA- COVERED APPS							
Student Survey Responses								
Student responses to surveys or questionnaires	X							
Student Work								
Student generated content; writing, pictures, etc.	×							
Other student work data								
If 'Other' checked, please specify below checked box:								
Transcript								
Student course grades								
Student course data								
Student course grades/performance scores								
Other transcript data								
If 'Other' checked, please specify below checked box:								
Transportation								
Student bus assignment								
Student pick up and/or drop off location								
Student bus card ID number								
Other transportation data								

Category of Data / Data Elements	ALL DPA- COVERED APPS				
If 'Other' checked, please specify below checked box:					
Other					
Other data collected					
If 'Other' checked, please list each additional data element used, stored, or collected by your application below checked box:					
None					
No student data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable.					

EXHIBIT "C" DEFINITIONS

De-Identified Data and De-Identification: Records and information are considered to be de-identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student's identity is not personally identifiable, taking into account reasonable available information.

Educational Records: Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs.

Metadata: means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

Operator: means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K–12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an "operator" for the purposes of this section.

Originating LEA: An LEA who originally executes the DPA in its entirety with the Provider.

Provider: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

Student Generated Content: The term "student-generated content" means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

School Official: For the purposes of this DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and redisclosure of personally identifiable information from Education Records.

Service Agreement: Refers to the Contract, Purchase Order or Terms of Service or Terms of Use.

Student Data: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to

information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data includes Meta Data. Student Data further includes "personally identifiable information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

Subprocessor: For the purposes of this DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

Subscribing LEA: An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

Targeted Advertising: means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted advertising" does not include any advertising to a student on an Internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

Third Party: The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

EXHIBIT "D"

DIRECTIVE FOR DISPOSITION OF DATA

Provider to dispose of data obtained by Provider pursuant to the terms of the Service Agreement between LEA and Provider. The terms of the Disposition are set forth below:

1. Extent of Disposition				
	Disposition is partial. The or are found in an attack		f data to be disposed of are irective:	set forth below
	Disposition is complete.	Disposition ex	tends to all categories of da	uta.
2. Nature of Disposition				
	Disposition shall be by	destruction or c	leletion of data.	
	Disposition shall be by a following site as follows		ta. The data shall be transfe	erred to the
3. Schedule of Disposition Data shall be disposed of				
	As soon as commercial	y practicable.		
	Ву	_		
4. <u>Signature</u>				
Authorized Depresentative	of L T A	-	Data	
Authorized Representative			Date	
5. <u>Verification of Dispositi</u>	on of Data			
Authorized Representative	e of Company	-	 Date	

EXHIBIT "E" GENERAL OFFER OF PRIVACY TERMS

1. Offer of Terms

Provider offers the same privacy protections found in this DPA between it and

Oakland Unified School District

("Originating LEA") which is dated 5/27/25 , to any other LEA ("Subscribing LEA") who accepts this General Offer of Privacy Terms ("General Offer") through its signature below. This General Offer shall extend only to privacy protections, and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provided by Subscribing LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of: (1) a material change in the applicable privacy statues; (2) a material change in the services and products listed in the originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Subscribing LEAs should send the signed Exhibit "E" to Provider at the following email address:

adoptions@bfwpub. PROVIDER: Active Inter		ba Finalsite	
BY:		Date:	5/27/25
Printed Name:	Jim Calabrese	Title/Position:	CEO
2. Subscribing LEA			
General Offer of Privac	y Terms. The Subscribing	· · · · · · · · · · · · · · · · · · ·	y its signature below, accepts the the the same nool District
TO PROVIDER PURSUAN	OR TO ITS EFFECTIVENESS, NT TO ARTICLE VII, SECTIOI	N 5. **	PELIVER NOTICE OF ACCEPTANCE
BY:			
		Date:	
Printed Name:		Title/Position:	
SCHOOL DISTRICT NAMI	E:		
DESIGNATED REPRESEN	TATIVE OF LEA:		
Name:			
Title:			
Address:			
Telephone Number:			
Email:			

EXHIBIT "F" DATA SECURITY REQUIREMENTS

Adequate Cybersecurity Frameworks 2/24/2020

Below is a list of known and credible cybersecurity frameworks which can protect digital learning ecosystems chosen based on a set of guiding cybersecurity principles ("Cybersecurity Frameworks") that may be utilized by Provider.

Cybersecurity Frameworks

	MAINTAINING ORGANIZATION/GROUP	FRAMEWORK(S)
×	National Institute of Standards and Technology	NIST Cybersecurity Framework Version 1.1
	National Institute of Standards and Technology	NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171
	International Standards Organization	Information technology — Security techniques — Information security management systems (ISO 27000 series)
	Secure Controls Framework Council, LLC	Security Controls Framework (SCF)
	Center for Internet Security	CIS Critical Security Controls (CSC, CIS Top 20)
	Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S))	Cybersecurity Maturity Model Certification (CMMC, ~FAR/DFAR)

EXHIBIT G: Supplemental State Terms for California & Al Addendum

This Amendment for State Terms for California ("Amendment") is entered into on the date of full execution (the "Effective Date") and is incorporated into and made a part of the Student Data Privacy Agreement ("DPA") by and between:

Oakland Unified School District , located at 1011 Union Street Oakland, CA 94607 (the "Local Education Agency" or "LEA") and

Active Internet Technologies, LLC dba Fina, located at 655 Winding Brook Drive, Glastonbury CT 06033 (the "Provider").

All capitalized terms not otherwise defined herein shall have the meaning as defined in the attached DPA.

WHEREAS, the Provider is providing educational or digital Services to LEA.,

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. §1232g (34 C.F.R. Part 99); and the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. §6501-6506 (16 C.F.R. Part 312), applicable laws, and

WHEREAS, the Provider and LEA agree that additional and modified sections are required to address the use of Artificial Intelligence ("AI") as part of the services or product provided; and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree to the following:

- 1. <u>Term</u>. Unless otherwise terminated by the Parties, this Amendment shall remain effective for the duration of the attached DPA.
- 2. <u>Amendment to ARTICLE II, § 2</u>. of the DPA (Parent, Legal Guardian and Student Access) is amended as follows:

In accordance with California Education Code § 49073.1(b)(2), should the Provider store or maintain Student-Generated Content, the Provider shall, upon request from the LEA, provide a mechanism for students to retain ownership of the content they create, which shall include text or images generated by Artificial Intelligence, to be defined below. Furthermore, this NDPA does not impede the ability of students to download, export, or otherwise save or maintain their own Student Generated Content directly from Provider or for Provider to provide a mechanism for such download, export, transfer or saving to students, or the student's parent or legal guardian. Nor does it impede the ability of Providers to offer LEAs features to allow such ability.

3. Amendment to ARTICLE I, to include the addition(s) of § 4 & 4.1 & 4.2:

- 4. Use of Artificial Intelligence. If the Services described in Exhibit "A" require Provider to use AI, ownership of Student Data shall remain with the District or Student. The Provider is prohibited from using or reproducing Student Data for AI training or content generation without prior written consent from the District. Furthermore, sub-licensing Student Data for these purposes is strictly prohibited without explicit written permission from the parents or eligible pupils. Access to District-provided Student Data is limited to authorized users unless granted in writing by the LEA or otherwise permitted under this DPA.
 - 4.1 **Hallucinations.** Provider will provide notice in the event that any feature of the services it provides is modified to include AI functions. Provider further represents that it will monitor the Hallucination rate of the service and take industry standard methods to reduce Hallucination rates.
 - 4.2 **Collection of Student Data and Al Use.** The Provider must complete the attached Al Schedule of Data.

4. Amendment to Article IV, to add a new Section 8

Describe how Student Data is Used:

8. **Algorithmic Biases**. The Provider certifies that any AI technologies used in facilitating the Services are regularly audited for biases and fairness and, if necessary, Provider shall implement strategies to identify and mitigate any discriminatory effects or biases in AI decision-making. Upon request by the LEA, the Provider shall provide the LEA an abstract or summary of findings of that portion of the audit pertaining to algorithmic bias.

Furthermore, Student Data, as defined elsewhere in the DPA, shall not be used for training purposes or to develop synthetic and/or inferred data. All other provisions of the DPA shall remain in effect.

5. Amendment to Exhibit C: Definitions shall be amended to include the following terms:

Algorithmic Bias: Where an algorithm produces systematically prejudiced outcomes favoring certain groups or disadvantaging others based on characteristics like gender, race, age, ethnicity or other protected attributes.

Artificial Intelligence (AI): Refers to systems that display intelligent behavior by analyzing their environment and taking action, with some degree of autonomy, to achieve specific goals.

Hallucination: A response by an artificial intelligence to a user request or query that is incorrect, nonsensical or misleading that may appear to be factually correct.

N/A.				
Any other info	ormation related to Provider's use of AI:			
fairness and, if biases in Al de	certifies that any AI technologies used in f necessary, Provider shall implement str ecision-making. Furthermore, Student Da es or to develop synthetic and/or inferred o	ategies to identi Ita, as defined e	ify and i	mitigate any discriminatory effects or re in the DPA, shall not be used for
IN WITNESS W	VHEREOF, LEA and Provider execute this	DPA as of the E	ffective	Date.
_{LEA:} Oakla	and Unified School District			
BY:			_DATE:	
Printed Name	Jennifer Broudhard	Title/Position		President, Board of Education
Provider: A	ctive Internet Technologies, LLC	dba Finalsite	e	
BY:			_DATE:	5/27/25
Printed Name	Jim Calabrese	Title/Position		CEO

Al Addendum

(METHODS EMPLOYED BY THE AI)

The following information correlates to how the Provider will use AI in the delivery services to LEA.

Type of AI Used	Description/Common Uses	Optional	Required
Intelligent Tutoring Systems/agents (ITS)	Personalized instruction based on students' individual learning needs and progress		
Adaptive Learning/Assessment Platforms	Adjusts the difficulty level and content of learning materials based on the student's performance and learning pace		
Natural Language Processing (NLP)	Analyze and understand students' written or spoken responses, providing feedback or assistance in language learning tasks.		
Machine Learning-based Recommended Systems	Recommend educational resources, such as books, videos, or exercises, based on students' preferences, learning styles, and performance history.		
Virtual Assistants (i.e. Alexa, Siri, Merlyn Mind)	Provide automated and personalized support by handling tasks, answering questions, and managing workflows.		
Chatbots/LLMs (i.e. ChatGPT)	Facilitate automated and interactive communication; provides instant responses to questions and assists with various tasks through natural language processing.	×	
Data Analytics and Predictive Modeling	Analyze historical data and identify patterns to forecast future trends and inform strategic decision-making.		
Gamification and/or Personalized Learning Paths	Enhance engagement and optimize individual learning experiences by incorporating game-like elements and/or tailoring educational content to each learner's unique needs and progress.		
Computer Vision (i.e. CNNs, GANs)	Interpret, analyze, and generate visual data, mimicking human visual perception for applications such as image recognition, object detection, and image synthesis.		
Recommender Systems/Filtering (i.e. KNN, TF-IDF)	Analyze user preferences and behavior to suggest personalized content, products, or services		
Translation (i.e. Transformer, DeepL)	Translate text from one language to another, leveraging advanced machine-learning techniques to understand and generate human-like language translations.		
Neural Machine Translation (NMT)	Algorithms used to provide accurate and fluent translations by understanding and processing entire sentences as opposed to individual words or phrases.		
Speech Recognition (i.e. DNNs, Wav2Vec)	Convert spoken language into text by accurately identifying and processing the acoustic signals of human speech.		

Type of AI Used	Description/Common Uses	Optional	Required
Time Series Analysis (i.e. ARIMA, LSTMs)	Analyze and interpret temporal data points to identify patterns, trends, and seasonal variations, aiding in forecasting and decision-making.		
Reinforcement Learning (i.e. Q-Learning, DQNs)	Teaches optimal behaviors and decision-making policies by interacting with an environment and receiving feedback through rewards and penalties.		
Dimensionality Reduction i.e. (PCA, t-SNE)	Reduces the number of variables in a dataset while preserving as much variability and information as possible to simplify analysis and visualization.		
Other Types of AI Used	Specify other types of Al here:		
Purpose of Al Use	Description	Optional	Required
Personalized learning	Customized learning to match a students' strengths, weaknesses, and learning styles.		
Enhanced Teaching and Learning	Assist teachers in delivering more effective instruction and help students grasp difficult concepts more easily.		
Automated Grading and Feedback	Automate the grading for assignments, quizzes, and exams; provides immediate feedback to students.		
Identifying Learning Gaps	Analyze student performance data to identify areas where students are struggling and provide targeted interventions to address learning gaps.		
Supporting Special Education	Additional support and accommodations for students with special needs, including personalized learning plans and assistive technologies		
Promoting Engagement and Motivation	Gamification elements and interactive learning experiences; increase student engagement and motivation		
Administrative Support	Assist with administrative tasks such as scheduling, grading, and managing educational resources		
Parental Engagement	Provide parents with insights into their student's academic progress, for communication and collaboration between parents, students, and teachers		
Other Purpose(s) for AI Use	Specify other purpose(s) for Al here: If purchased, website chatbot used as a source of information about the school, specifically information on the website. No student data is collected or used.	×	

Student Data Collected With Use of Al	Description	Optional	Required
Student Name	First and/or Last		
Date of Birth	Student's date of birth		
Student ID Numbers	Unique identification numbers to students for record-keeping purposes.		
Demographic Information	Gender, race, ethnicity, nationality, language spoken at home, etc.		
Academic Records	academic performance, grades, attendance, disciplinary history, etc.		
Special Education Information	Individualized education plans (IEPs), accommodations, special needs, etc.		
Health Information	Physical or mental health conditions, medications, allergies, medical history, etc.		
Biometric Data	Fingerprints, facial recognition, or voiceprints for authentication or identification		
Behavioral Data	Behavior, interactions with educational materials, engagement levels, learning preferences, etc.		
Location Information	Track locations, GPS-enabled devices, attendance tracking systems, etc.		
Input Data	Information fed into an AI model or algorithm, which is used to train, validate, and test the model to make predictions or perform specific tasks.		
Other Student Data	Specify other Student Data here:		
No AI used at this time	Provider will immediately notify LEA if this designation is no longer applicable.		

[■] All requested Al Elements have been identified in this Exhibit and are correct at time of signature.

Oakland - CA_NDPA v1.5

Final Audit Report 2025-05-29

Created: 2025-05-29

By: Kevin Normandeau (kevin.normandeau@finalsite.com)

Status: Signed

Transaction ID: CBJCHBCAABAAsRPzokQo4kn0MzayGgvlA_PJuQnCQD6F

"Oakland - CA_NDPA v1.5" History

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Signature Date: 2025-05-29 - 8:32:39 PM GMT - Time Source: server

Agreement completed. 2025-05-29 - 8:32:39 PM GMT

ED TECH JPA MASTER AGREEMENT: RFP No. 20/21-02 Web Design & Hosting

This Master Agreement ("MA"), is made as of <u>March 25, 2021</u> ("Effective Date"), by and between the Education Technology Joint Powers Authority ("ED TECH JPA") and <u>Active Internet</u> <u>Technologies (dba Finalsite)</u> ("VENDOR").

BACKGROUND

- A. Education Technology JPA is a Joint Powers Authority formed by California public school districts, county offices of education, and community college districts pursuant to California Government Code Sections 6500-6536. ED TECH JPA aggregates purchasing power and expertise for its Associate Members across California.
- B. ED TECH JPA establishes its contracts for products and services through the following process:
- 1. On December 8, 2020 ED TECH JPA issued a Request for Proposal for web design and hosting services (the "RFP") on behalf of ED TECH JPA members. ED TECH JPA invited qualified vendors to submit pricing products and services in response to the RFP.
- 2. ED TECH JPA published the RFP on its Website and in a local periodical:
- 3. ED TECH JPA received one or more responses to the RFP. ED TECH JPA evaluated all responses which complied with the terms of the RFP, using the following criteria: Functionality and Usability, Vendor Support and Ability to Perform, Price, and Technology Requirements.
- 4. ED TECH JPA selected VENDOR for an award under the RFP for web design and hosting services (the "Products"). The parties are entering this Master Agreement ("MA") to evidence the terms and conditions of that award.

AGREEMENT

Now, therefore, for good and valuable consideration, the parties agree as follows.

1. GRANT AND ACCEPTANCE OF AWARD

ED TECH JPA awards this MA to VENDOR under the RFP with respect to the products or services ("Products") at the prices listed in Exhibit A. VENDOR accepts the award and confirms VENDOR's acceptance of all terms and conditions of the RFP, which are incorporated herein by this reference. VENDOR's proposal in response to the RFP ("VENDOR's Proposal"), and the California Student Data Privacy Agreement are incorporated herein by this reference. This MA includes the services and pricing offered in VENDOR's Proposal, as identified in Appendix C, Pricing Form. Prices will remain valid for all Participating Associate Members of ED TECH JPA through the expiration of the MA.

2. TERM

The term of this MA (the "Term") shall commence on the Effective Date and shall expire after a period of three (3) years. The MA may be extended for up to two additional one (1) year terms beyond the original term, for a total of up to five (5) years. The parties understand that Participants may order Products under this MA to be delivered after the Term of this MA; in some cases,

Products may be delivered over multiple years after the Term. The expiration or termination of this MA shall not affect VENDOR's obligation to deliver Products as ordered by Participants during the Term.

3. PARTICIPANTS

The pricing, terms, and conditions of this MA will be made available to ED TECH JPA Founding Members, Associate Members and to other "Eligible Entities" who elect to become Associate Members of the ED TECH JPA. Eligible Entities are all California public school districts, county offices of education, and community college districts, and any other public agency in the United States whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase Products through a procurement vehicle such as ED TECH JPA. A "Participant" or "Participating Associate Member" is an Eligible Entity who chooses to purchase items through this MA, including Associate Members and Founding Members.

VENDOR acknowledges that each Participant is responsible for (a) completing their own due diligence regarding the suitability of VENDOR and Products for Participant's needs, (b) entering into one or more Purchase Agreements with VENDOR to document the quantities, total costs, and delivery terms for Products, (c) and coordinating implementation of Products with VENDOR. VENDOR is not under any contractual obligation to provide Products to Participants until such time as both a MA and a Purchase Agreement have been fully executed. The RFP was conducted for the limited purposes specified in the RFP. ED TECH JPA does not provide assurance or warranty to VENDOR with respect to other issues, including Participant's payments to VENDOR. ED TECH JPA will not assist in implementation or represent VENDOR in the resolution of disputes with Participants.

4. PURCHASE AGREEMENTS

Participating Associate Members may browse products in the JPA website. Prior to executing the Purchase Agreement ("PA"), Associate Members will work with a VENDOR representative to determine the VENDOR implementation timeline and implementation plan ("Implementation Plan") as further described in Section 2.2 of the RFP. To confirm Participant's request to buy Products using the RFP, Participant and VENDOR must complete and execute a Purchase Agreement ("PA") for the specific Products and provide that PA to ED TECH JPA. The PA is included herein in this Appendix A for reference.

The PA will contain a general description of the Products ordered, contact information for VENDOR and Participant related to purchase and sale of the Products, and an acknowledgement that the purchase is subject to the terms of the RFP and this MA. Participant and VENDOR may agree on contingencies, such as timing contingencies, applicable to delivery of Products.

A report outlining all completed PAs must be presented to ED TECH JPA at the same time the Administrative Fee is paid to Ed Tech JPA, at the same due date listed in Section 15.b.. VENDOR will work directly with a Participating Associate Member to fulfil the order according to the parties' agreed-upon Implementation Plan. ED TECH JPA is not responsible to verify payment to vendor.

5. PROGRAM PROMOTION

It is in the interest of both parties that VENDOR will promote and support ED TECH JPA Master Agreements using methods that best suit the VENDOR's business model, organization, and market approach. ED TECH JPA specifically desires VENDOR to generate interest in the MA, and direct its existing clients who are Eligible Entities to use its MA as VENDOR's preferred form of contracting with Eligible Entities.

VENDOR may be asked to participate with ED TECH JPA staff in related trade shows, conferences, and online presentation to promote the MA. ED TECH JPA will promote MAs through the creation of marketing materials, as well as active outreach to its constituents.

ED TECH JPA expects VENDOR's field and internal sales forces will be trained and engaged in use of the MA for the duration of the contract term. VENDOR agrees that all sales will be accurately and timely reported to ED TECH JPA. VENDOR shall provide a single point of contact with the authority and responsibility for the overall success of promotion of the MA.

ED TECH JPA may schedule periodic reviews with VENDOR to evaluate VENDOR's performance of the commitments outlined in this MA, as well as leads, current projects and projected sales.

6. INVOICING FOR SERVICES

VENDOR shall invoice each Participant for Products and Participant shall disburse payment to VENDOR upon receipt of the Board approved, executed Purchase Agreement between Participating Associate Member and VENDOR. ED TECH JPA does not guarantee timely payment. The Purchase Agreement is between VENDOR and Participant.

7. PRODUCT ADDITIONS/DELETIONS

VENDOR may add or delete Products introduced or removed from the market by the manufacturer under the following conditions:

- A) Deleted Products have been discontinued and are no longer available from the manufacturer;
- B) Added Products are either a direct replacement or are substantially equivalent to original products listed in the RFP, VENDOR's Proposal, the Master Agreement and/or any Purchase Agreements, or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the web design and hosting solution that VENDOR did not have at the time the RFP Proposal was submitted:
- C) VENDOR has obtained prior written Board approval from Ed Tech JPA;
- D) VENDOR receives an executed Amendment to the Master Agreement;
- E) VENDOR has obtained prior written Board approval from Participating Associate Members; and
- F) VENDOR receives an executed Amendment to the Purchase Agreement.

8. MINIMUM PRICE GUARANTEE

VENDOR agrees not to sell directly, or through a reseller, to ED TECH JPA's Eligible Entities (regardless of whether the Eligible Entity is an Associate Member of the ED TECH JPA), including

all California public school districts, county offices of education, and community college districts, and any other public agency in California whose procurement rules, whether internal rules or rules enacted pursuant to statute, allow them to purchase goods or services through a procurement vehicle such as ED TECH JPA, the Products(s) subject to the Master Agreement at a price lower than the price offered pursuant to the RFP and this Master Agreement.

During the period of delivery under a contract resulting from this RFP, if the price of an item decreases, Ed Tech JPA Participating Associate Members shall receive a corresponding decrease in prices on the balance of the deliveries for as long as the lower prices are in effect. Vendor agrees to amend the Master Agreement to reflect the decreased pricing. At no time shall the prices charged to Ed Tech JPA Participating Associate Members exceed the prices under which the RFP was awarded. Ed Tech JPA Participating Associate Members shall be given the benefit of any lower prices which may, for comparable quality and delivery, be given by the Vendor to any other school district or any other state, county, municipal or local government agency in a California County for the product(s) listed in the RFP.

9. EXPENSES.

ED TECH JPA shall not be liable to VENDOR for any costs or expenses paid or incurred by VENDOR in providing Products and Services for ED TECH JPA or Associate Members.

10. COMPLIANCE WITH APPLICABLE LAW

The Products completed herein must meet the approval of the ED TECH JPA and shall be subject to the ED TECH JPA's general right of inspection to secure the satisfactory completion thereof. VENDOR agrees to comply with all federal, state and local laws, rules, regulations and ordinances that are now or may in the future become applicable to VENDOR, VENDOR's business, the Products, equipment and personnel engaged in Products covered by this MA or accruing out of the performance of such Products. If VENDOR performs any work knowing it to be contrary to such laws, ordinances, rules and regulations, VENDOR shall bear all costs.

11. DATA PRIVACY

VENDOR agrees that all products and services are fully compliant with all applicable requirements including all state and federal laws. VENDOR has executed the California Student Data Privacy Agreement (CSDPA), attached to the RFP as Appendix E.

12. PERMITS/LICENSES

VENDOR and all VENDOR's employees or agents shall secure and maintain in force such permits and licenses as are required by law in connection with the furnishing of Products pursuant to this MA.

13. INSURANCE

VENDOR shall insure VENDOR's activities in connection with the Products under this MA and agrees to carry insurance as specified in the RFP to ensure VENDOR's ability to adhere to the indemnification requirements under this MA.

14. TRANSACTION REPORTING

VENDOR will comply with all reasonable requests by ED TECH JPA for information regarding VENDOR's transactions with Participants, including transmittal of transaction data in electronic format. VENDOR will report to ED TECH JPA all Services ordered by Participants, in reasonable detail, the reporting period outlined in section 15.B. of this MA. VENDOR acknowledges that ED TECH JPA will track the use of this MA through databases managed by ED TECH JPA. A template Usage Report is attached hereto as Exhibit B.

15. ADMINISTRATIVE FEE

A. VENDOR agrees to pay ED TECH JPA an administrative fee (the "Administrative Fee") calculated as four percent (4%) of the gross invoiced amount of any Participant agreement with VENDOR based on an award under the RFP and all revenue derived directly from any Participant Agreement, including any Additional Services, or agreement extensions or renewals. Vendors whose gross sales exceed two million dollars (\$2,000,000.00) each fiscal year may receive a discount and pay Administrative Fees as follows:

Sales Amount*	Administrative Fee**
\$2,000,000.00 - \$3,999,999.99	3.5%
\$4,000,000.00 and above	3%

^{*}The fiscal year term is July 1 - June 30.

For purchases made with federal funds, a different fee structure may apply. Computations of the Administrative Fee shall exclude state, local, or federal taxes levied on invoiced amounts. Unless otherwise stated herein, the Administrative Fee is not refundable to Participants or Vendors under any circumstances. In the event ED TECH JPA's operating costs increase, the Administrative Fee is subject to an increase to offset such increased costs. Any increase shall be authorized by Ed Tech JPA's Board of Directors ("Board") and shall take effect on the day approved by the Board. Any increase shall be communicated to Vendors with no less than thirty (30) days notice from ED TECH JPA, and VENDOR shall be permitted to amend this MA to increase pricing in the attached Exhibit A in direct proportion to the adjusted Administrative Fee. Such amendment shall take immediate effect and apply to all Purchase Agreements executed after the execution date of the Amendment.

B. Administrative Fees shall be reported and payable at the end of each quarter as follows:

^{**}Sales are the annual gross amount invoiced of any Participant Agreement with VENDOR based on an award under the RFP and all revenue derived directly from any Participant Agreement, including any Additional Services, or agreement extensions or renewals.

^{***}Any discounted Administrative Fee shall be applied to Sales in the quarter after the minimum threshold has been met. Discounted Administrative Fees shall revert to four percent (4%) after the minimum threshold is no longer met.

Reporting Period	Due Date
January 1 - March 31	April 30
April 1 - June 30	July 31
July 1 - September 30	October 31
October 1 - December 31	January 31

C. VENDOR must submit a check, payable to Education Technology Joint Powers Authority remitted to:

Ed Tech JPA

% Clovis Unified School District

Business Services Department

1450 Herndon Ave

Clovis, CA 93611

- D. The administrative fee shall not be included as an adjustment to VENDOR's Ed Tech JPA Master Agreement pricing.
- E. The administrative fee shall not be invoiced or charged to the Participating Associate Member.
- F. Payment of the administrative fee is due irrespective of payment status on orders or service contracts from Participating Associate Member.
- G. Any payments that a VENDOR makes or causes to be made to Ed Tech JPA after the due date as indicated on the Quarterly Report Schedule shall accrue interest at a rate of eighteen percent (18%) per annum or the maximum rate permitted by law, whichever is less, until such overdue amount shall have been paid in full. The right to interest on late payments shall not preclude Ed Tech JPA from exercising any of its other rights or remedies pursuant to this agreement or otherwise with regards to Vendor's failure to make timely remittances.
- H. Failure to meet administrative fee requirements and submit fees on a timely basis shall constitute grounds for suspension of this contract.

16. CONTRACT MANAGEMENT

A. The primary VENDOR contract manager for this Master Agreement shall be as follows:

Name: Active Internet Technologies

Attn: John Doornbos

Address: 655 Winding Brook Drive Email: john.doornbos@finalsite.com

Phone: 360-383-8439

B. The primary Ed Tech JPA contract manager for this Master Agreement shall be as follows:

Education Technology JPA

Attn: Michelle Bennett 5050 Barranca Parkway

Irvine, CA 92604

MichelleBennett@iusd.org

949-936-5022

C. Should the contract administrator information change, the changing party will provide written notice to the affected party with the updated information no later than ten (10) business days after the change.

17. INDEMNIFICATION

To the extent permitted under applicable law, VENDOR will defend, indemnify and hold harmless ED TECH JPA and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim: (i) alleging that the product infringes or misappropriates the proprietary or intellectual property rights of such third party; (ii) that results from the negligence or intentional misconduct of VENDOR or its employees or agents; or (iii) that results from any breach of any of the representations, warranties or covenants contained herein by VENDOR or in any direct communication between VENDOR and any ED TECH JPA Member.

ED TECH JPA. To the extent permitted under applicable law, ED TECH JPA will defend, indemnify and hold harmless VENDOR and its directors, officers, employees, and agents from and against all damages, costs (including reasonable attorneys' fees), judgments and other expenses arising out of or on account of any third party claim that results from (i) the negligence or intentional misconduct of ED TECH JPA or its employees or agents or (ii) any breach of any of the representations, warranties or covenants contained herein by ED TECH JPA.

18. ATTORNEYS' FEES

If any action at law or in equity is brought to enforce or interpret the provisions of this MA, the prevailing party shall be entitled to reasonable attorneys' fees in addition to any other relief to which the party may be entitled.

19. SEVERABILITY

In the event that any provision of this MA is held invalid or unenforceable by a court of competent jurisdiction, no other provision of this MA will be affected by such holding, and all of the remaining provisions of this MA will continue in full force and effect.

DEFAULTS

In the event that VENDOR defaults in its obligations under this MA, and if such default is not cured within 30 days after notice of the default from ED TECH JPA to VENDOR, then ED TECH JPA may pursue any available remedies against VENDOR, including but not limited to termination of this MA.

21. GOVERNING LAW AND VENUE

THIS MA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF CALIFORNIA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS LOCATED IN ORANGE COUNTY, CALIFORNIA FOR

ANY DISPUTE ARISING OUT OF OR RELATING TO THIS MA OR THE TRANSACTIONS CONTEMPLATED HEREBY.

PROVISIONS REQUIRED BY LAW: VENDOR acknowledges that it has conducted and performed the required research to become aware and knowledgeable of all federal, state and local laws/statutes that are referenced herein, may pertain to and/or govern the procurement activities and transactions covered by this MA. These provisions of law and any clause required by law that is associated with this transaction will be read and enforced as though it were included herein.

22. NOTICES

All notices under this MA must be in writing and will be effective (a) immediately upon delivery in person or by messenger, (b) the next business day after prepaid deposit with a commercial courier or delivery service for next day delivery, (c) upon receipt by facsimile as established by evidence of successful transmission, (d) when emailed to the receiving party at the receiving party's assigned email address with delivery receipt requested, upon electronic confirmation the transmission has been delivered, or (e) five (5) business days after deposit with the US Postal Service, certified mail, return receipt requested, postage prepaid. All notices must be properly addressed to the addresses set forth on the signature page to this MA, or at such other addresses as either party may subsequently designate by notice.

23. ASSIGNMENT

Neither party may assign its rights and obligations hereunder, either in whole or in part, whether by operation of law or otherwise, without the prior written consent of the other party. Notwithstanding the foregoing, either party may assign this Agreement in its entirety (including all Orders Forms and SOWs), without consent of the other party, to its Affiliate or in connection with a merger, acquisition, corporate reorganization, or sale of all or substantially all of its assets not involving a direct competitor of the other party. Subject to the foregoing, this Agreement shall bind and inure to the benefit of the parties, their respective successors and permitted assigns. An "Affiliate" for purposes of this Section 23 shall mean any entity which directly controls, is under common control with, or is directly or indirectly controlled by the party seeking to assign its rights and obligations hereunder.

24. COUNTERPARTS

This MA may be signed and delivered in two (2) counterparts, each of which, when so signed and delivered, shall be an original, but such counterparts together shall constitute the one instrument that is the MA, and the MA shall not be binding on any party until all Parties have signed it.

25. AUTHORIZED SIGNATURE

The individual signing this MA warrants that he/she is authorized to do so. The Parties understand and agree that a breach of this warranty shall constitute a breach of the MA and shall entitle the non-breaching party to all appropriate legal and equitable remedies against the breaching party.

26. SURVIVAL

The parties' respective obligations under the following sections of this MA shall survive any termination of this MA: Sections 13 through 21, covering Transaction Reporting, Administrative Fee, Indemnification, Attorneys' Fees, Severability, Defaults, Governing Law, and Notices.

27. EXHIBITS

This MA includes all documents referenced herein, whether attached hereto or otherwise incorporated by reference.

28. ENTIRE AGREEMENT AND ORDER OF PRECEDENCE. This Agreement is the entire agreement between the parties and supersedes all prior and contemporaneous agreements, proposals or representations, written or oral, concerning its subject matter. No modification, amendment, or waiver of any provision of this Agreement will be effective unless in writing and signed by the party against whom the modification, amendment or waiver is to be asserted. Notwithstanding any language to the contrary therein, no terms or conditions stated in VENDOR's Proposal, an invoice, or in any other documentation, will be incorporated into or form any part of this Agreement, and all such terms or conditions will be void. In the event of any conflict or inconsistency among the following documents, the order of precedence shall be: (1) any exhibit, schedule, or addendum to this Agreement and (2) the body of this Agreement.

29. ADDITIONAL INSURED ENDORSEMENT LANGUAGE

Any general liability policy provided by VENDOR hereunder shall contain an endorsement which applies its coverage to ED TECH JPA, members of ED TECH JPA's board of trustees, and the officers, agents, employees and volunteers of ED TECH JPA, individually and collectively, as additional insureds.

"ED TECH JPA, its Board of Trustees, officers, agents, employees, and volunteers are named as additionally insured on this policy pursuant to written contract, agreement, or memorandum of understanding. Such insurance as is afforded by this policy shall be primary, and any insurance carried by District shall be excess and noncontributory."

IN WITNESS WHEREOF, the parties have executed this Master Agreement as of the Effective Date.

ED TECH JPA	Active Internet
BD	Technologies (dba Finalsite)
By: Brianne Ford	By:
President of the Board	Its:
4/8/21	3/26/2021
Date	Date

DocuSign Envelope ID: 3BBD27CA-7300-47C6-BE50-89609B74CA05

Exhibit A

ED TECH JPA Pricing



One-Time Costs: Expand the following table as required to provide pricing for the proposed Solution to meet the requirements specified in this RFP.

- If Vendor has multiple package offerings (e.g., district/agency website, school websites, learning management system, notification system), clearly identify what is included at each price point.
 Offerings may be presented as individual components (i.e., Website Cost, LMS Cost), as bundled packages (i.e., Website Only, Website + LMS), or as both.
- For custom development or other costs dependent on customer-specific needs, Vendor's may indicate an hourly rate or other unit-cost pricing structure on the form.

C	ne-Time Costs		
ltem	Description	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.)	Estimated Total Cost
Implementation	Including but not limited to: Data Integration, Transition from Existing Systems, Project Management, Professional Services, Configuration Support, User/Permissions Setup Training (Core IT Staff, District Trainers and Teachers)		
	Customer chooses one of these design packages: A. Theme B. Theme Plus C. Custom Package 2 D. Custom Package 3 E. Custom Package 4 (BIC)	Per Project	A. \$10,000 B. \$15,000 C. \$25,000 D. \$35,000 E. \$50,000
	Design set-up for Schools	Per School	\$150/school
Training	Including but not limited to: Training Services (Core IT Staff, District Trainers and Teachers), Training Documentation (Electronic and Editable per RFP)		
	 Training and Documentation are included in implementation costs, and 	Per Project	\$0 - Included in Implementation fees



-1			
	resources remain available throughout the contract period.		
	- Optional – Onsite Training/Consultation	Per day plus reasonable travel expenses	\$2,000 per day
Other	Please Describe:		
	- Content Migration & Limited Page Optimization	Per site	\$1,000/district or school site
	- Complete Turnkey Service	Per project	\$5,000/district and \$1,000/school
	- Finalsite Advantage (see description following pricing		
	pages): a. Phase 1	Per project	\$7,500/project
	b. Phase 2	Per month	\$2,500/month
	- Custom Projects	Per hour	\$150/hour
Total One-Time Costs:			Dependent on client preferences for design and services



Annual Recurring Costs: Expand the following tables as required to provide pricing for the proposed system to meet the requirements specified in this RFP. Include Software Upgrade Costs and Maintenance Support and Assurance. Explain any escalation or price change for each year if pricing for each year is not identical. Provide the hourly rate for services not covered by warranty or service contracts. If pricing is different based on quantity of licenses purchased, or any other factor(s), please provide pricing for Tier 1 and Tier 2, along with specifications to qualify for each Tier. If inadequate specifications are made Participating Associate Members may select which Tier they belong in, to the best of their knowledge.

- If Vendor has multiple package offerings (e.g., district/agency website, school websites, learning management system, notification system), clearly identify what is included at each price point.
 Offerings may be presented as individual components (i.e., Website Cost, LMS Cost), as bundled packages (i.e., Website Only, Website + LMS), or as both.
- If pricing levels are differentiated based on student enrollment or other factors, Vendors may submit multiple "tiers" of pricing for products.



Tier 1 Annual Recurring Costs							
Specify number to qualify for Tie	of licenses and any additional requirements r 1 Pricing:	Tier 1 Pricing is for districts with enrollment under 35,000 students.					
Item	Examples of Included Items	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, Site, etc.)	Estimated Total Cost (Years 1-5)				
Developer Solution	Including but not limited to: Software, Licensing, training materials and release notes. Composer CMS including Hosting, Maintenance, Upgrades, Updates and Basic Support Communications Core Platform for Districts (see table of included components following the pricing pages)	\$1.34/student up to 35,000 enrollment with a minimum annual fee of \$5,000	Year 1: as calculated Year 2: as calculated Year 3: as calculated Year 4: as calculated with 5% per year savings Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts				
Hosting Solution	Including but not limited to: Software, Licensing, training materials and release notes. Included in Above Costs. The Finalsite platform is a software as a solution (SaaS), and the Composer subscription includes all phases of design, development, implementation, comprehensive training, ongoing technical support, system maintenance, secure hosting, backup, and disaster recovery services.	included	Included in costs for Developer Solution Year 1: \$0 Year 2: \$0 Year 3: \$0 Year 4: \$0 Year 5: \$0 TOTAL: \$0				



Learning Management Solution	Including but not limited to: Software, Licensing, training materials and release notes. Not available	n/a	Year 1: n/a Year 2: n/a Year 3: n/a Year 4: n/a <u>Year 5:</u> n/a TOTAL:
Maintenance and Support	Included in Developer Solution Costs.	Developer: included Hosting: included LMS: n/a	(break down if necessary) Year 1: \$0 Year 2: \$0 Year 3: \$0 Year 4: \$0 Year 5: \$0 TOTAL: \$0
Upgrade & Update Costs	Including but not limited to: Updated training materials and release notes. Included in Developer Solution Costs.	Developer: included Hosting: included LMS: n/a	(break down if necessary) Year 1: \$0 Year 2: \$0 Year 3: \$0 Year 4: \$0 Year 5: \$0 TOTAL: \$0
Other:	Please Describe:		
Composer CMS Optional Modules	- Posts for Teacher Pages - Advanced Search	\$0.27/Student \$0.19/Student	Year 1: as calculated Year 2: as calculated Year 3: as calculated Year 4: as calculated
	- Athletics Manager	\$0.57/Student	with 5% per year savings
	- Messages: Starter (7,500 msgs/mo)	\$0.22/Student	Year 5: as calculated with 10% per year
	- Messages: 10,000 add'l msgs/mo	\$0.11/Student	savings. TOTAL: as calculated with discounts for
	- Support Plan Upgrade	\$0.55/Student	multi-year contracts



Other:	Please Describe:		
Weglot Translation	- Pro Package	\$0.08/Student	Year 1: as calculated Year 2: as calculated
Service	- Exclusive Package	\$0.20/Student	Year 3: as calculated Year 4: as calculated with 5% per year savings Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts
AudioEye	Please Describe:		
Managed (Optional ADA Monitoring and Remediation)	AudioEye Managed Service	\$1.32/Student	Year 1: as calculated Year 2: as calculated Year 3: as calculated Year 4: as calculated with 5% per year savings Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts
Total Annual Recurring Costs		Developer:	Year 1: as calculated Year 2: as calculated Year 3: as calculated
		Hosting:	Year 4: as calculated with <u>5% per year</u> savings
		LMS:	Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts



Tier 2 Annual Recurring Costs						
Specify number of licenses and any additional requirements to qualify for Tier 2 Pricing:		Tier 2 Pricing is for districts with enrollment over 35,000 students.				
Item	Examples of Included Items	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, Site, etc.)	Estimated Total Cost (Years 1-5)			
Developer Solution	Including but not limited to: Software, Licensing, training materials and release notes. Composer CMS including Hosting, Maintenance, Upgrades, Updates and Basic Support Communications Core Platform for Districts (see table of included components following the pricing pages)	\$1.20/student over 35,000 enrollment	Year 1: as calculated Year 2: as calculated Year 3: as calculated Year 4: as calculated with 5% per year savings Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts			
Hosting Solution	Including but not limited to: Software, Licensing, training materials and release notes. Included in Above Costs. The Finalsite platform is a software as a solution (SaaS), and the Composer subscription includes all phases of design, development, implementation, comprehensive training, ongoing technical support, system maintenance, secure hosting, backup, and disaster recovery services.	included	Included in costs for Developer Solution Year 1: \$0 Year 2: \$0 Year 3: \$0 Year 4: \$0 Year 5: \$0 TOTAL: \$0			



Learning Management Solution	Including but not limited to: Software, Licensing, training materials and release notes. Not available	n/a	Year 1: n/a Year 2: n/a Year 3: n/a Year 4: n/a <u>Year 5:</u> n/a TOTAL:
Maintenance and Support	Included in Developer Solution Costs.	Developer: included Hosting: included LMS: n/a	(break down if necessary) Year 1: \$0 Year 2: \$0 Year 3: \$0 Year 4: \$0 Year 5: \$0 TOTAL: \$0
Upgrade & Update Costs	Including but not limited to: Updated training materials and release notes. Included in Developer Solution Costs.	Developer: included Hosting: included LMS: n/a	(break down if necessary) Year 1: \$0 Year 2: \$0 Year 3: \$0 Year 4: \$0 Year 5: \$0 TOTAL: \$0
Other:	Please Describe:		
Composer CMS Optional Modules	- Posts for Teacher Pages - Advanced Search	\$0.12/Student \$0.03/Student	Year 1: as calculated Year 2: as calculated Year 3: as calculated Year 4: as calculated
	- Athletics Manager	\$0.26/Student	with <u>5% per year</u> <u>savings</u>
	- Messages: Starter (7,500 msgs/mo)	\$0.04/Student	Year 5: as calculated with 10% per year
	- Messages: 10,000 add'l msgs/mo	\$0.02/Student	savings. TOTAL: as calculated with discounts for
	- Support Plan Upgrade	\$0.25/Student	multi-year contracts



Other:	Please Describe:		
Weglot Translation	- Pro Package	\$0.02/Student	Year 1: as calculated Year 2: as calculated
Service	- Exclusive Package	\$0.04/Student	Year 3: as calculated Year 4: as calculated with 5% per year savings Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts
AudioEye	Please Describe:		
Managed (Optional ADA Monitoring and Remediation)	AudioEye Managed Service	\$0.49/Student	Year 1: as calculated Year 2: as calculated Year 3: as calculated Year 4: as calculated with 5% per year savings Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts
Total Annual Recurring Costs		Developer:	Year 1: as calculated Year 2: as calculated Year 3: as calculated
		Hosting:	Year 4: as calculated with 5% per year savings
		LMS:	Year 5: as calculated with 10% per year savings. TOTAL: as calculated with discounts for multi-year contracts

Optional Services and Costs: Expand the following table as required to provide pricing for the proposed Solution to meet the requirements specified in this RFP. All costs for functionality in the proposal must be listed in the Optional Services/Solutions if not identified in the previous pricing forms. Costs not identified by the Vendor shall be borne by the Vendor and will not alter the requirements identified in this solicitation.

Vendors proposing Hosting must specify costs for additional storage/servers if upsizing hosted infrastructure may trigger additional costs.



Vendors offering additional related products, not specifically called for in this RFP (e.g., school safety products) may add those products and services in this section.

Additional Storage Servers			262.04
	Required to	Recurring	Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:Recurring
Custom Developm ent	Meet Requirements	One-Time	One-Time Year 1: Year 2: Year 3: Year 4: Year 5: TOTAL:
	Required to Meet Requirements	Recurring One-Time	Recurring

Exhibit B

Usage Report Template

			HAGE DEDG	RT TEMPLA	rc				
			UAGE REPU	I I I EIVIPLA	E		1		
Member Agency	Contract Term Dates	Date Purchase Agreement Executed	Date Order Fulfilled/ Invoice Generated	Details/ Products	Purchase Price: One- Time Fees	The same of the sa	JPA Admin Fee (4% of purchase price)	Notes	New/Renewal
	-								□ New
									customer
									□ Existing
									customer new
									agreement
									□ Existing
									customer
									renewal
	-								□ New
									customer
									☐ Existing
									customer new
									agreement
									□ Existing
									customer
	-						 		□ New
									customer
									□ Existing
									customer new
									agreement
									□ Existing
									customer
									renewal

AMENDMENT TO ED TECH JPA MASTER AGREEMENT: RFP No. 20/21-02 Web Design & Hosting

This AMENDMENT TO ED TECH JPA MASTER AGREEMENT: RFP NO. 20/21-02 Web Design & Hosting ("Amendment") by and between Active Internet Technologies, LLC dba Finalsite ("Finalsite", or "Provider") and Education Technology Joint Powers Authority ("Ed Tech JPA"), is entered into as of September 15, 2022 (the "Effective Date"), with reference to the facts set forth below. Provider and Ed Tech JPA agree to amend the terms and conditions of the Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting ("Agreement"), upon and subject to the terms and conditions of this Amendment, notwithstanding anything to the contrary in the Agreement. Initial capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.

RECITALS

- a. Whereas, on March 25, 2021, Provider and Ed Tech JPA entered into an agreement pursuant to which Provider would provide its web design & hosting and related products and services to Ed Tech JPA members ("Agreement"); and
- b. Whereas, on March 25, 2021 Blackboard Inc ("Blackboard") was awarded for RFP No. 20/21-02 Web Design & Hosting and have yet to finalize an agreement; and
- c. Whereas, on September 15, 2022, Finalsite purchased Blackboard's community engagement business, including certain Blackboard products and related technology ("Additional Solution"), the pricing for which shall be attached hereto as Exhibit A. The parties agree that the Additional Solution is substantially equivalent to Provider's originally proposed Solution; and
- d. Whereas, Provider and Ed Tech JPA have mutually agreed to amend the Agreement as set forth in this Amendment.

AGREEMENT

NOW THEREFORE, in consideration of the mutual covenants, promises, representations, warranties, and conditions set forth herein, Provider and Ed Tech JPA hereby agree as follows:

- 1. From and after the Effective Date, the Additional Solution is available as part of Provider's suite of service offerings that comprises the Solution under the Agreement.
- 2. Except as otherwise expressly modified herein, all terms and conditions of the Agreement shall remain in full force and effect. To the extent there is a conflict between this Amendment and the Agreement, this Amendment shall control.
- 3. This Amendment may be executed in multiple counterparts, each of which shall be deemed an original and, together shall constitute one document.

IN WITNESS WHEREOF, Provider and Ed Tech JPA have executed this Amendment to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting as of the Effective Date.

<<Signature Page Follows>>

Active Internet Technologies, LLC

Jim (alabrese 59DABPIMIEE Tabrese By: Title: Chief Financial Officer Date:

Education Technology Joint Powers Authority

By: Brianne Ford

Title: President

Date: 10/24/22

EXHIBIT A



Updated Product and Service Catalog with Pricing

for

Education Technology Joint Powers Authority

RFP No. 20/21-02 Web Design & Hosting

Finalsite Core CMS Package Includes:

COMPOSER CMS PLATFORM

Communications Core Platform for Districts | View a detailed description of what's included in your software package here http://www.finalsite.com/dcc

PRODUCTS AND MODULES INCLUDED							
Finalsite Composer CMS	Unlimited Published Pages						
Live Webinar Training	WYSIWYG Content Editor & Drag-and-Drop Page Designer						
Blog, News and Subscriptions with Finalsite Posts	Digital Asset Management & Document Library with Resources						
Faculty/Staff Directory & Role	Granular permissions						
HTTPS Implementation	LDAP/Google Authentication						
Searchable Knowledge Base and Video Access	Tiered Permissions and User Management						
Mobile-Friendly, Responsive Layouts	Unlimited Calendars (Incl. Integration)						
Drag-and-drop form builder, Forms Manager	Page-Based Notifications (Page Pops)						
Website cloud storage (GB based on enrollment)	Bandwidth (GB based on enrollment)						
Admins with ticketing rights (1 per school, pooled)	Site Editors (3 per school, pooled)						
Page Layouts - Base 4	Basic Support with integrated ticketing						
Boards for Finalsite Posts (3 per school, pooled)	Forms Manager (5 per school, pooled)						
FERPA-compliant Hosting, Security and Integrated CDN	Social Media Feeds (1 per school)						
Basic Site Search	District Site and School Sites						
Data Imports through Finalsite Support (4/year)	Finalsite Payments by BlueSnap						



Fees for Finalsite Solutions and Services

Provider	Product	Description	One-time or Recurring	MSRP PRICE	DISCOUNT	PRICE (with Discount)
Finalsite	Theme	Pre-built Design	One-time	\$10,000.00	15.0%	\$8,500.00
Finalsite	Theme Plus	Pre-built Design with one panel of customization	One-time fee	\$15,000.00	15.0%	\$12,750.00
Finalsite	Package 2	Custom design with 4 Panels	One-time	\$25,000.00	15.0%	\$21,250.00
Finalsite	Package 3	Custom design with 6 Panels	One-time	\$50,000.00	15.0%	\$42,500.00
Finalsite	Best-in-Class	Custom design with more than 6 Panels	One-time fee	\$75,000.00	15.0%	\$63,750.00
Finalsite	School Site Design	Additional setup cost per school regardless of design. No charge for the first five schools.	One-time fee per school	\$500.00	15.0%	\$425.00
Finalsite	BPA Elements	Best Practice Asset Templates	One-time fee	\$5000.00	15.0%	\$4,250.00
Finalsite	Onsite Services	Additional Training or Consulting Services beyond what is included in Core	Per Day	\$2,000.00	15.0%	\$1,700.00
Finalsite	Consulting	Creative, Training, or Project Consulting	Per Hour	\$150.00	15%	\$127.50
Finalsite	Onsite Services	Travel	Per Day	\$900.00	0.0%	\$900.00
Finalsite	Content Migration	Finalsite migrates content from current website to Composer	Per page for first 100 pgs	\$18.00	15.0%	\$15.30
Finalsite	Content Migration	Finalsite migrates content from current website to Composer	Per add. Bundle of 100 pgs	\$1,000.00	15.0%	\$850.00
Finalsite	Virtual Webmaster	Finalsite provides a webmaster to join the district's project team. Minimum 20hrs.	Per hour	\$150.00	0.0%	\$150.00
Finalsite	Advantage	1 Year Consulting Service	12-month project	\$35,000.00	0.0%	\$35,000.00
Finalsite	Advantage	Advantage Onsite Consulting	One-time	\$2,500.00	0.0%	\$2,500.00
Finalsite	Data Integration	LDAP/Finalsite Open/ADFS/SIS	Annual	\$5,000.00	5.0%	\$4,750.00
Finalsite	Data Integration	Implementation of LDAP/Finalsite Open/ADFS/SIS if not included in original bundled purchase	One-time	\$1,500.00	15.0%	\$1,275.00
Finalsite	Athletics Data Integration	(such as rSchool Today)	Annual	\$2,500.00	15.0%	\$2,125.00
Finalsite	Athletics Data Integration	Implementation of Athletics Integration (such as rSchool Today) f not included in original bundled purchase.	One-time	\$1,000.00	15.0%	\$850.00



Provider	Product	Description	One-time or Recurring	MSRP PRICE	DISCOUNT	PRICE (with Discount)
Finalsite	Roles/Portal	Adding roles such as parent, student, faculty.	Annual	\$3,000.00	15.0%	\$2,550.00
Finalsite	Roles/Portal	Implementation of Roles/Portal if not included in original bundled purchase.	One-time	\$1,000.00	15.0%	\$850.00
Finalsite	Composer	Core CMS and Web hosting for districts with 2500 or fewer students	Per Year	\$5,300.00	5.0%	\$5,035.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 2500 and 5000 students	Per Year	\$7,300.00	5.0%	\$6,935.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 5000 and 7500 students	Per Year	\$9.700.00	5.0%	\$9,215.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 7500 and 10000 students	Per Year	\$15,000.00	5.0%	\$14,250.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 10000 and 12500 students	Per Year	\$17,300.00	5.0%	\$16,435.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 12500 and 15000 students	Per Year	\$19,800.00	5.0%	\$18,810.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 15000 and 20000 students	Per Year	\$24,200.00	5.0%	\$22,990.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 20000 and 25000 students	Per Year	\$30,800.00	5.0%	\$29,260.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 25000 and 30000 students	Per Year	\$35,200.00	5.0%	\$33,440.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 30000 and 35000 students	Per Year	\$37,200.00	5.0%	\$35,340.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 35000 and 40000 students	Per Year	\$39,600.00	5.0%	\$37,620.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 40000 and 45000 students	Per Year	\$44,200.00	5.0%	\$41,990.00
Finalsite	Composer	Core CMS and Web hosting for districts with between 45000 and 50000 students	Per Year	\$48,400.00	5.0%	\$45,980.00
Finalsite	Composer	Core CMS and Web hosting for districts with enrollment over 50,000 students	Per Year	Add \$4,000 for each 2500 students	5.0%	\$3,800.00
Finalsite	Composer	Domain Clone (No design changes; straight clone).	One-time	\$1,500.00	15.0%	\$1,275.00



Provider	Product	Description	One-time or Recurring	MSRP PRICE	DISCOUNT	PRICE (with Discount)
Finalsite	Posts for Teacher Pages	Posts for Teacher Pages	Per Year	\$1,000.00	5.0%	\$950.00
Finalsite	Feeds	1 source/school. Updates every 4 hours. Includes moderation console.	Per Year for each Feed Source	\$150	5.0%	\$142.50
Finalsite	Forms Manager	Forms Manager	Per Year	\$1,000.00	5.0%	\$950.00
Finalsite	Forms Plus	Forms Plus	Per Year	\$1,000.00	5.0%	\$950.00
Finalsite	Advanced Search	Upgrade from Basic	Per Year	\$500.00	5.0%	\$475.00
Finalsite	Advanced Search	Setup fee when not originally bundled.	One time	\$1000.00	15.0%	\$850.00
Finalsite	Athletics Manager	See Product & Service Guide	Per Year	\$1,000.00	5.0%	\$950.00
Finalsite	Athletics Manager	Setup fee when not originally bundled	One time	\$1,000.00	15.0%	\$850.00
Finalsite	Online Store	See Product & Service Guide	Per Year	\$3,500.00	5.0%	\$3,325.00
Finalsite	Online Store	Setup fee when not originally bundled	One time	\$1,000.00	15.0%	\$850.00
Finalsite	Supplemental Modules	Additional functionality beyond those listed	Per Year	\$750.00	5.0%	\$712.50
Finalsite	Publications	Unlimited	Per Year	\$9,000.00	5.0%	\$8,550.00
Finalsite	Publications	Setup fee when not originally bundled	One-time	\$1,500.00	15.0%	\$1,275.00
Finalsite	Messages Starter (7500/mth)	See Product & Service Guide	Per Year	\$1000.00	5.0%	\$570.00
Finalsite	Messages Starter (7500/mth)	Setup fee when not originally bundled	One time	\$1000.00	15.0%	\$850.00
Finalsite	Messages (10,000/mth)	Each additional bundle of 10,000/mth	Per Year	\$500.00	5.0%	\$950.00
Finalsite	Messages XR	Broadcast Messaging via Voice, SMS, and Email.	Per Student per year	\$2.30	5.0%	\$2.19
Finalsite	Mobile App	Native Mobile App (Enrollment under 20,000 students)	Per Year	\$4,000.00	5.0%	\$3,800.00
Finalsite	Mobile App	Native Mobile App (Enrollment over 20,000 students)	Per Year	\$8,000.00	5.0%	\$7,650.00
Finalsite	Mobile App	Setup fee when not originally bundled	One time	\$1,500.00	15.0%	\$1,275.00
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Provider	Product	Description	One-time or Recurring	MSRP PRICE	DISCOUNT	PRICE (with Discount)
Finalsite	Standard Support	See Product & Service Guide	Per Year	\$1,100.00	5.0%	\$1,045.00
Finalsite	Priority Support	See Product & Service Guide	Per Year	\$3,600.00	5.0%	\$3,420.00
Finalsite	Premium Support	See Product & Service Guide	Per Year	\$5,400.00	5.0%	\$5,130.00
AudioEye	Managed	Accessibility Governance for districts with up to 2500 students (assumes 5 yr term).	Per Year	\$5,400.00	0.0%	\$5,400.00
AudioEye	Managed	Accessibility Governance for districts with between 2500 and 5000 students (assumes 5 yr term).	Per Year	\$5,700.00	0.0%	\$5,700.00
AudioEye	Managed	Accessibility Governance for districts with between 5000 and 7500 students (assumes 5 yr term).	Per Year	\$10,600.00	0.0%	\$10,600.00
AudioEye	Managed	Accessibility Governance for districts with between 7500 and 10,000 students (assumes 5 yr term).	Per Year	\$11,500.00	0.0%	\$11,500.00
AudioEye	Managed	Accessibility Governance for districts with between 10,000 and 15,000 students (assumes 5 yr term).	Per Year	\$16,200.00	0.0%	\$16,200.00
AudioEye	Managed	Accessibility Governance for districts with between 15,000 and 20,000 students (assumes 5 yr term).	Per Year	\$18.700.00	0.0%	\$18.700.00
AudioEye	Managed	Accessibility Governance for districts with between 20,000 and 25,000 students (assumes 5 yr term).	Per Year	\$23,300.00	0.0%	\$23,300.00
AudioEye	Managed	Accessibility Governance for districts with over 25,000 students (assumes 5 yr term).	Per Year	\$38,900.00	0.0%	\$38,900.00
AudioEye	Managed	Accessibility Governance for a non-Finalsite customer with enrollment under 5000 students.	Per Year	\$15,000.00	0.0%	\$15,000.00
Weglot	Pro	up to 200,000 words translated and 5 languages.	Per Year	\$750.00	0.0%	\$750.00
Weglot	Exclusive	up to 500,000 words translated and unlimited languages	Per Year	\$2,500.00	0.0%	\$2,500.00
Weglot	Advanced 1M	up to 1,000,000 words translated and unlimited languages	Per Year	\$4,800.00	0.0%	\$4,800.00
Weglot	Advanced 2M	up to 2,000,000 words translated and unlimited languages	Per Year	\$5,800.00	0.0%	\$5,800.00



Fees for Web Community Manager

Provider	System	Description	Unit of Measure	Price	Cost
					Per
Blackboard	WCM	Community Engagement Suite Basic Ally: Web Community Manager, Mobile Communication App (BASIC), Mass Notification and Ally for Web Community Manager	Annual Fees	\$6.25 * \$8,500 min	Student
Blackboard	WCM	Community Engagement Suite Integ Ally: Web Community Manager, Mobile Communication App (Integrated), Mass Notification and Ally for Web Community Manager	Annual Fees	\$7.25 * \$10,000 min	Student
Blackboard	WCM	Blackboard Ally for Web Community Manager 0-2000	Annual Fees		Student
Blackboard	WCM	Blackboard Ally for Web Community Manager 2001-4000	Annual Fees	\$1.35*	Student
Blackboard	WCM	Blackboard Ally for Web Community Manager 4001-8000	Annual Fees	\$1.25*	Student
Blackboard	WCM	Blackboard Ally for Web Community Manager 8001-25000	Annual Fees	\$0.90*	Student
Blackboard	WCM	Blackboard Web Community Manager Essential	Annual Fees	\$1,250.00	Site
Blackboard	WCM	Support: Premium+ Support Plan	One-Time Fees	\$160.00	Site
Blackboard	WCM	Dashboard Activity Stream w/ Student Data	One-Time Fees	\$0.80	Student
Blackboard	WCM	Roll Over App	One-Time Fees	\$1,200.00	Project
Blackboard	WCM	Campaign App	Annual Fees	\$1,200.00	Project
Blackboard	WCM	Multimedia Collage App	Annual Fees	\$1,200.00	Project
Blackboard	WCM	Premium Video App	Annual Fees	\$200.00	Site
Blackboard	WCM	Additional 10GB Storage for Premium Video App	One-Time Fees	\$50.00	10GB
Blackboard	WCM	Activation: Add-on Site	One-Time Fees	\$50.00	Site
Blackboard	WCM	Activation: SAML (ADFS)	One-Time Fees	\$480.00	Account



Fees for Web Community Manager continued

Blackboard	WCM	Activation: Web Community Manager Essential	One-Time Fees	\$100.00	Site
Blackboard	WCM	Implementation: Secure LDAP	One-Time Fees	\$0.00	Account
Blackboard	WCM	Implementation: Secure LDAP (Multi-Domain)	One-Time Fees	\$800.00	Account
Blackboard	WCM	Implementation: Secure LDAP for Advantage only	Per Year	\$480.00	Account
Blackboard	WCM	Implementation: Standard LDAP	Per Year	\$320.00	Account
Blackboard	WCM	MyWay Template Library- (For Renewals Only)	Annual Fee	\$1,800.00	Project
Blackboard	WCM	Creative:Template Configuration Service	One Time Fees	\$600.00	Project
Blackboard	WCM	Creative: MyWay Premium Template Library	Annual Fees	\$2,000.00	Project
Blackboard	WCM	Creative: MyWay Ultra Template Library	Annual Fees	\$4,000.00	Project
Blackboard	WCM	Creative: MyWay Premium Single Template	One-Time Fees	\$4,000.00	Project
Blackboard	WCM	Creative: MyWay Ultra Single Template	One Time Fee	\$8,000.00	Project
Blackboard	WCM	Creative: Sapphire Custom Template (Responsive)	One-Time Fees	\$15,600.00	Project
Blackboard	WCM	Creative: Diamond Custom Template (Responsive)	One-Time Fees	\$18,800.00	Project
Blackboard	WCM	Creative:Template Regulatory Maintenance (Custom Templates)	Annual Fees	\$800.00	Project
Blackboard	WCM	Creative: Template Development – Interactive Element	One-Time Fees	\$1,200.00	Project
Blackboard	WCM	Creative: Custom Web Design	One-Time Fees	\$120.00	Hour
Blackboard	WCM	Creative: Logo Creation (Graphic Design)	One-Time Fees	\$1,200.00	Project
Blackboard	WCM	Training: WCM Site Administrator Online Training x 2	One-Time Fees	\$640.00	Session
Blackboard	WCM	Training: WCM Section Workspace Online Training	One-Time Fees	\$320.00	Session
Blackboard	WCM	Training: Online Training: Web Community Manager (Basic/Intermediate)	One-Time Fees	\$320.00	Session



Fees for Web Community Manager continued

Blackboard	WCM	Training: Online Training: Web Community Manager (Advanced/Custom)	One-Time Fees	\$400.00	Session
Blackboard	WCM	Training: Advanced Styler Online Session	One-Time Fees	\$800.00	Session
Blackboard	WCM	Training: Content Migration (500 pages)	One-Time Fees	\$4,000.00	Project
Blackboard	WCM	Training: Online Session	One-Time Fees	\$320.00	Session
Blackboard	WCM	Training: On-Site Session (plus Travel)	One-Time Fees	\$1,760.00	Session
Blackboard	WCM	Training: Onsite Travel Expenses (1-3 days)	One-Time Fees	\$1,300.00	Project
Blackboard	WCM	Training: Onsite Travel Expenses (4-5 days)	One-Time Fees	\$1,700.00	Project
Blackboard	WCM	Training: Onsite Travel Expenses (Expedited)	One-Time Fees	\$500.00	Project
Blackboard	WCM	Training: Power Workshop	One-Time Fees	\$400.00	Session
Blackboard	WCM	Training: User Group Workshop Seat	One-Time Fees	\$80.00	Seat
Blackboard	WCM	Training: Video-Conferencing (full-day session)	One-Time Fees	\$1,200.00	Session
Blackboard	WCM	Training: Video-Conferencing (half-day session)	One-Time Fees	\$640.00	Session
Blackboard	WCM	Centricity: Site Administrator Video Training	One-Time Fees	\$56.00	Site
Blackboard	WCM	Training: Section Editor Video Training	One-Time Fees	\$56.00	Site
Blackboard	WCM	Consulting: Custom Consultation (general)	One-Time Fees	custom	Project
Blackboard	WCM	Consulting: Custom Consultation (onsite)	One-Time Fees	custom	Project
Blackboard	WCM	Consulting: Web Community Manager Site Launch (Blackboard Site 1-day)	One-Time Fees	\$960.00	Project
Blackboard	WCM	Consulting: Web Community Manager Site Launch (Blackboard Site: 3-day)	One-Time Fees	\$2,880.00	Project
Blackboard	WCM	Consulting: Web Community Manager Site Launch (Client Site: 1-day) (plus Travel)	One-Time Fees	\$1,760.00	Project
Blackboard	WCM	Consulting: Web Community Manager Site Launch (Client Site: 2-day) (plus travel)	One-Time Fees	\$3,520.00	Project
Blackboard	WCM	Consulting: Web Community Manager Site Launch (Client Site: 3-day) (plus travel)	One-Time Fees	\$4,320.00	Project
Blackboard	WCM	Consulting: Web Community Manager Site Launch (Virtual)	One-Time Fees	\$600.00	Site
Blackboard	WCM	Services: Custom Development Maintenance	Annual	custom	Project
Blackboard	WCM	Services: Custom Development (Custom Apps)	One-Time	custom	Project

Fees for Blackboard Mobile App

Provider	System	Description	Unit of Measure	Price	Cost Per
Blackboard	Mobile App	Blackboard Mobile Communications App	Annual Fees	\$ 0.50 *	Student
Blackboard	Mobile App	Blackboard Mobile Communications App Integrated	Annual Fees	\$1.50 *	Student
Blackboard	Mobile App	Blackboard MCA App Store Maintenance Fee (Required)	Annual Fees	\$200.00	Account
Blackboard	Mobile App	Implementation: Mobile Communications App (basic)	One-Time Fees	\$1,300.00	Project
Blackboard	Mobile App	Mobile Communications App: Online Training	One-Time Fees	\$320.00	Session
Blackboard	Mobile App	MCA Launch Video - Branded	One-Time Fees	\$320.00	Session
Blackboard	Mobile App	MCA Premium Launch Materials	One-Time Fees	\$400.00	Account
Blackboard	Mobile App	Mobile Communications App Launch Service (Basic)	One-Time Fees	\$1,200.00	Project
Blackboard	Mobile App	Integrated Mobile Communications App - Basic Implementation	One-Time Fees	\$3,825.00	Project
Blackboard	Mobile App	Integrated Mobile Communications App -Premier Implementation	One-Time Fees	\$5,100.00	Project
Blackboard	Mobile App	Integrated Mobile Communications App - Premier Annual Maintenance	Annual	\$1,800.00	Project
Blackboard	Mobile App	Mass Notifications & Integrated Mobile Communications App	One-Time Fees	\$5,950.00	Project
Blackboard	Mobile App	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Annual	\$2,100.00	Project



Fees for Blackboard Mobile App

Provider	System	Description	Unit of Measure	Price	Cost Per
Blackboard	Mobile App	Blackboard Mobile Communications App	Annual Fees	\$ 0.50 *	Student
Blackboard	Mobile App	Blackboard Mobile Communications App Integrated	Annual Fees	\$1.50 *	Student
Blackboard	Mobile App	Blackboard MCA App Store Maintenance Fee (Required)	Annual Fees	\$200.00	Account
Blackboard	Mobile App	Implementation: Mobile Communications App (basic)	One-Time Fees	\$1,300.00	Project
Blackboard	Mobile App	Mobile Communications App: Online Training	One-Time Fees	\$320.00	Session
Blackboard	Mobile App	MCA Launch Video - Branded	One-Time Fees	\$320.00	Session
Blackboard	Mobile App	MCA Premium Launch Materials	One-Time Fees	\$400.00	Account
Blackboard	Mobile App	Mobile Communications App Launch Service (Basic)	One-Time Fees	\$1,200.00	Project
Blackboard	Mobile App	Integrated Mobile Communications App - Basic Implementation	One-Time Fees	\$3,825.00	Project
Blackboard	Mobile App	Integrated Mobile Communications App -Premier Implementation	One-Time Fees	\$5,100.00	Project
Blackboard	Mobile App	Integrated Mobile Communications App - Premier Annual Maintenance	Annual	\$1,800.00	Project
Blackboard	Mobile App	Mass Notifications & Integrated Mobile Communications App	One-Time Fees	\$5,950.00	Project
Blackboard	Mobile App	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Annual	\$2,100.00	Project



Fees for Reach

Provider	System	Description	Unit of Measure	Price	Cost Per
Blackboard	Reach	Annual	Annual Fees	\$1.00	Student
Blackboard	Reach	Standard service	One-Time Fees	\$2,000.00	Project
Blackboard	Reach	Premier Service	One-Time Fees	\$4,500.00	Project
Blackboard	Reach	Maintenance Service: ICM for K12 Reach Integrated Premium Service (Annual Fee)	Annual Fees	\$1,350.00	Project

Fees for Mass Notification

Provider	System	Description	Unit of Measure	Price	Cost Per
Blackboard	Mass Notification	Blackboard Mass Notifications	Annual Fees	\$1.40 *	Student
Blackboard	Mass Notification	Blackboard Connect 5	Annual Fees	\$1.40 *	Student
Blackboard	Mass Notification	Blackboard Digital Mass Notifications	Annual Fees	\$0.85 *	Student
Blackboard	Mass Notification	Blackboard Teacher Communications	Annual Fees	\$1.10 *	Student
Blackboard	Mass Notification	Blackboard Teacher Messaging (no longer selling as of August 1st,) Renewals Only	Annual Fees	\$0.23	Student
Blackboard	Mass Notification	Implementation: Blackboard Connect 5	One-Time Fees	\$1,300.00	Project
Blackboard	Mass Notification	Connect Care (For Renewals Only)	Annual Fees	\$500.00	Project
Blackboard	Mass Notification	Connect Basic (For Renewal Only)	Annual Fees	\$1.50	Student
Blackboard	Mass Notification	Implementation: Blackboard Teacher Communications - Stand Alone	One-Time Fees	\$1,600.00	Project
Blackboard	Mass Notification	Implementation: Digital Mass Notifications	One-Time Fees	\$1,200.00	Project
Blackboard	Mass Notification	Implementation: Mass Notifications	One-Time Fees	\$1,300.00	Project



Fees for Mass Notification Continued

Blackboard	Mass Notification	Mass Notifications: Online Training (Basic/Intermediate)	One-Time Fees	\$320.00	Session
Blackboard	Mass Notification	Mass Notifications: Online Training (Advanced/Custom)	One-Time Fees	\$400.00	Session
Blackboard	Mass Notification	Mass Notifications: Onsite Training (plus Travel)	One-Time Fees	\$1,760.00	Day
Blackboard	Mass Notification	SMS plus for Mass Notifications	Annual Fees	\$0.43	Student
Blackboard	Mass Notification	SMS plus for Mass Notifications (Fro Renewals Only)	Annual Fees	\$0.15	Student
Blackboard	Mass Notification	SMS plus for Connect (For Renewals Only)	Annual Fees	\$0.15	Student
Blackboard	Mass Notification	Mass Notification Premier Implementation	One-Time Fees	\$3,825.00	Project
Blackboard	Mass Notification	Mass Notification Premier Implementation Annual Maintenance	Annual Fees	\$1,350.00	Project
Blackboard	Mass Notification	Mass Notifications & Integrated Mobile Communications App	One-Time Fees	\$5,950.00	Project
Blackboard	Mass Notification	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Annual	\$2,100.00	Project

Fees for Teaching and Learning Management

Provider	System	Description	Unit of Measure	Price	Cost Per
Blackboard	Teaching and Learning Management	Personalized Learning Solution (Learn LMS SaaS Plus, Mobile Learn, Open Content and Collaborate)	Annual Fees	\$12.00	User
Blackboard	Teaching and Learning Management	Implementation: Personalized Learning Services	One-Time Fees	\$13,680.00	Project



Finalsite Acquires the Blackboard K-12 Division of Anthology

Combination Creates a Leading Global Provider of K-12 School Website and Digital Communication Tools

Glastonbury, Conn. and Boca Raton, Fla. – Sept. 15, 2022 – Finalsite, a global leader in K-12 independent school website and digital communications software and services, and Anthology, a leading provider of education solutions that support the entire learner lifecycle, today announced that Finalsite has acquired the Blackboard K-12 Community Engagement division ("Blackboard K-12") from Anthology. Blackboard Community Engagement solutions include Blackboard Web Community Manager, Blackboard Connect, Blackboard Reach, Blackboard Mass Notifications, and the Blackboard Mobile Communications App, which primarily serve public K-12 districts and schools.

This combination of complementary solutions creates a leading global provider of website, marketing, and communications software and services for K-12 schools, with a total client base of over 7,000 schools and districts across 115 countries, as well as expanded resources to provide customers even higher levels of service and support. With the addition of Blackboard K-12, Finalsite can provide its clients enhanced access to more solutions, services, and thought leadership designed expressly for K-12 institutions, delivered and supported by a focused team of industry experts.

"Our mission is to help schools prepare students to be successful in the wider world," said Jon Moser, Finalsite's Founder and CEO. "This acquisition brings together the brightest minds in K-12 edtech, accelerating transformative improvements in everything from our product development to our customer service. Together, we will elevate school-to-home engagement and improve outcomes for schools – and learners – globally."

"The foundational years in K-12 have a tremendous impact on a student's education experience. That's why it's imperative for schools and districts to have access to the right technology to lay the foundation for lifelong learning," said Lee Blakemore, President of Blackboard K-12. "With Finalsite's comprehensive portfolio, our K-12 clients will be positioned to continue to deliver critical communications at scale while receiving the comprehensive and dedicated support for which we are known."

This transaction enables Anthology to continue its accelerated investment in Blackboard Learn Ultra, Anthology Student, and other areas of the business where Anthology can provide significant value to the global education community. K-12 schools that use Blackboard Learn will be positioned to continue partnering with Anthology as their learning management system provider to support a flexible, intuitive learning environment for faculty and students.

Gibson, Dunn & Crutcher LLP served as legal counsel to Finalsite. Milbank LLP served as legal counsel to Anthology.

About Finalsite

Finalsite is the preferred website, communications, and marketing platform of more than 8,000 schools worldwide. The company's people, products and services transform how schools connect and engage with their community, recruit students and staff, and fundraise; while managing the complex requirements around data privacy, accessibility, hosting and security. Finalsite products and services include award-winning website designs, a robust content management system, innovative inbound marketing tools, data integration, training, support and marketing consulting. With a 96 percent retention rate year-over-year, Finalsite is the choice of over 700 NAIS member schools and 1,000+ school districts in the U.S., and international schools and universities in over 115 countries around the world. Finalsite is headquartered in Glastonbury, Conn. with employees based internationally across the U.S., Canada, Europe and Asia. For more information, please visit www.finalsite.com.

About Anthology

Anthology offers the largest EdTech ecosystem on a global scale for education, supporting more than 150 million users in 80 countries. With a mission to provide dynamic, data-informed experiences to the global education community through Anthology Intelligent Experiences™, we help learners, leaders and educators achieve their goals by offering over 60 SaaS products and services designed to advance learning. Discover more about how we are fulfilling our mission for education, business and government institutions at www.anthology.com.

Media Contacts

Finalsite

Morgan Delack Vice President of Communications morgan.delack@finalsite.com

Anthology

Chelcee Coffman
Senior Director, Global Communications & Corporate Marketing
Chelcee.coffman@anthology.com

AMENDMENT 2 TO ED TECH JPA MASTER AGREEMENT: RFP NO. 20/21-02 Web Design & Hosting

This Amendment 2 to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting ("Amendment 2") by and between Active Internet Technologies, LLC dba Finalsite ("Finalsite", or "Provider") and Education Technology Joint Powers Authority ("Ed Tech JPA"), is entered into on December 27,2022 (the "Effective Date"), with reference to the facts set forth below. Provider and Ed Tech JPA agree to amend the terms and conditions of the Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting ("Agreement"), upon and subject to the terms and conditions of this Amendment 2, notwithstanding anything to the contrary in the Agreement. Initial capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.

RECITALS

- a. On March 25, 2021, Provider and Ed Tech JPA entered into an agreement pursuant to which Provider would provide its web design and hosting services and related products and services to Ed Tech JPA members (the "Agreement"); and
- b. On September 15, 2022, Provider and Ed Tech JPA entered into an Amendment in which the Blackboard products were added to Finalsite's available products; and
- c. Provider and Ed Tech JPA have mutually agreed to amend the Agreement as set forth in this Amendment 2.

AGREEMENT

NOW THEREFORE, in consideration of the mutual covenants, promises, representations, warranties, and conditions set forth herein, Provider and Ed Tech JPA hereby agree as follows:

- 1. Whereas, Section 7.b. of the Master Agreement states that Finalsite may add products introduced to the marked if added products are either a direct replacement or are substantially equivalent for original products listed in the RFP, Provider's Proposal, the Master Agreement and/or any Purchase Agreements, or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the web design and hosting solution that Provider did not have at the time the RFP Proposal was submitted.
- 2. The parties agree that the Blackboard Web Community Manager to Finalsite Composer conversion program ("Updated Solution") is a new module that was not available at the time the RFP was submitted. Pricing for such Updated Solution shall be attached hereto as Exhibit A.
- 3. Except as otherwise expressly modified herein, all terms and conditions of the Agreement shall remain in full force and effect. To the extent there is a conflict between this Amendment 2 and the Agreement, this Amendment 2 shall control.
- 4. This Amendment 2 may be executed in multiple counterparts, each of which shall be deemed an original and, together shall constitute one document.

IN WITNESS WHEREOF, Provider and Ed Tech JPA have executed this Amendment 2 to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting as of the Effective Date.

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AMENDMENT 2 TO ED TECH JPA MASTER AGREEMENT: RFP NO. 20/21-02 Web Design & Hosting

Active Internet Technologies, LLC dba Finalsite	Education Technology Joint Powers Authority
Docusioned by:	By: Brianne Ford
Title: Chief Financial Officer Date: 12/29/2022	Title: President Date: 12/2623

Core Composer conversion package for WCM clients

Admin Users / Editors [calculated at 3 per site]

Admin with ticketing rights [calculated 1 per site]

Basic Site Search

Calendar Manager

Cloud Storage [amount varies by size of client]

Bandwidth [amount varies by size of client]

Content migration for Tiers 1,2,3

Drag-and-Drop Page Elements

Secure Hosting & CDN

Forms Manager [calculated 4 per school, pooled]

Finalsite Composer Content Management System

Granular Permissions

HTTPS Implementation

Knowledge Base and Product Training Resources

Mobile Friendly, Responsive Designs

News/Blogs via Posts [calculated 4 per school]

Page Based Notifications (Page Pops)

Published Pages (Unlimited)

Resources (Media, Galleries, Document Library)

Comprehensive Training Program

Social Media Feeds for Districts - Standard

Faculty/Staff Directory

Faculty/Staff Portal

Standard Support Plan

Single Sign-On

Pricing

For a five year agreement, years 2-5 include an annual increase of 4% of the client's current ARR or 6% per year for years 2-3 with a three year agreement.

Setup/Design:

Select WCM Conversion Theme: Free

Theme: \$3,000 - FTE under 5000 or \$6000 with FTE over 5000

Theme Plus: Add \$5,000 to Theme cost above Package 2: Add \$10,000 to Theme cost above Package 3: Add \$25,000 to Theme cost above Best-in-Class: Add \$45,000 to Theme cost above

Content Migration: No Cost for all Tier 1-3 Pages; additional migration at \$1000/100 pgs.

Common Optional Items

Mass Notifications / Messages XR: Use Standard New Business Pricing

Mobile App: Use Standard New Business Pricing

Audio Eye: Use Standard Pricing or match Ally Pricing plus six percent, whichever is lower

Weglot Translation: Use Standard New Business Pricing Integrations: Use Standard New Business Pricing Advanced Search: Use Standard New Business Pricing

Athletics: Use Standard New Business Pricing

Social Media Feeds Manager: Add Feeds @ \$150 per feed

AMENDMENT 3 TO ED TECH JPA MASTER AGREEMENT: RFP NO. 20/21-02 Web Design & Hosting

This Amendment 3 to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting ("Amendment 3") by and between Active Internet Technologies, LLC dba Finalsite ("Finalsite", or "Provider") and Education Technology Joint Powers Authority ("Ed Tech JPA"), is entered into on April 18, 2023 (the "Effective Date"), with reference to the facts set forth below. Provider and Ed Tech JPA agree to amend the terms and conditions of the Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting ("Agreement"), upon and subject to the terms and conditions of this Amendment 3, notwithstanding anything to the contrary in the Agreement. Initial capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.

RECITALS

- a. On March 25, 2021, Provider and Ed Tech JPA entered into an agreement pursuant to which Provider would provide its web design & hosting and related products and services to Ed Tech JPA members (the "Agreement"); and
- b. On September 15, 2022, Provider and Ed Tech JPA entered into an amendment in which the Blackboard products were added to Finalsite's available products with associated pricing; and
- c. On December 27, 2022, Provider and Ed Tech JPA entered into Amendment 2 in which the Blackboard Web Community Manager to Finalsite Composer conversion program was added to Finalsite's available products as a new module with associated pricing; and
- d. Provider and Ed Tech JPA have mutually agreed to amend the Agreement as set forth in this Amendment.

AGREEMENT

NOW THEREFORE, in consideration of the mutual covenants, promises, representations, warranties, and conditions set forth herein, Provider and Ed Tech JPA hereby agree as follows:

- Section 7.b. of the Master Agreement allows for Added Products that are either a direct replacement for, or are substantially equivalent to, originally proposed products, or are enriched capabilities, new modules, technology advancements, and/or service categories within the solution that Provider did not have at the time the RFP Proposal was submitted.
- 2. The parties agree that the notification system ("Updated Solution") is a new module that was not available at the time the RFP was submitted. Pricing for such Updated Solution shall be attached hereto as Exhibit A and incorporated herein via reference.
- 3. Except as otherwise expressly modified herein, all terms and conditions of the Agreement shall remain in full force and effect. To the extent there is a conflict between this Amendment 3 and the Agreement, this Amendment 3 shall control.
- 4. This Amendment 3 may be executed in multiple counterparts, each of which shall be deemed an original and, together shall constitute one document.

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IN WITNESS WHEREOF, Provider and Ed Tech JPA have executed this Amendment 3 to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting as of the Effective Date.

Active Internet Technologies, LLC dba Finalsite

Education Technology Joint Powers Authority

Docusigned by:

Jim Calabrise

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By:

Title: Chief Financial Officer

Date: 4/19/2023

By: Brianne Ford

Title: <u>President</u>

Date: 4/19/23



Appendix C: Pricing Form

Detail all costs associated with the proposed Solution, including, but not limited to, complete delivery, the implementation, installation, configuration, software licensing, maintenance, ongoing support, repairs, parts, recommended professional services, taxes and surcharges, and costs of optional services and products. Describe any assumptions made impacting the cost proposal, and any limitations (e.g., professional service hours, number of initial distribution groups) that apply to the listed costs. Costs not identified by the Vendor shall be borne by the Vendor and will not alter the requirements identified in this solicitation.

- One Time Costs
- Annual Recurring Costs
- · Optional Services/Solutions and Costs



One-Time Costs: Expand the following table as required to provide pricing for the proposed Solution to meet the requirements specified in this RFP.

Vendor Name:

	One-Time Costs	
ltem	Description	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.)
Implementation	Implementation: Mass Notifications Mass Notification Premier Implementation Mass Notifications & Integrated Mobile Communications App Implementation: Digital Mass Notifications Implementation: Blackboard Teacher Communications - Stand Alone Implementation: Blackboard Connect 5 Implementation: Mobile Communications App (basic) MCA Launch Video - Branded MCA Premium Launch Materials Mobile Communications App Launch Service (Basic) Integrated Mobile Communications App - Basic Implementation Integrated Mobile Communications App -Premier Implementation	\$1300/Implementation \$3825/Implementation \$5950/Implementation \$1200/Implementation \$1600/Implementation \$1300/Implementation \$1300/Implementation \$320/Implementation \$400/Implementation \$1200/Implementation \$3825/Implementation \$5100/Implementation
Training	Mass Notifications: Online Training (Basic/Intermediate) Mass Notifications: Online Training (Advanced/Custom) Mass Notifications: Onsite Training (plus Travel) Mobile Communications App: Online Training	\$320/Session \$400/Session \$1760/Session \$320/Session
Other	Please Describe:	
Total One-Time Costs:		



Annual Recurring Costs: Expand the following tables as required to provide pricing for the proposed system to meet the requirements specified in this RFP. Include Software Upgrade Costs and Maintenance Support and Assurance. Explain any escalation or price change for each year if pricing for each year is not identical. Provide the hourly rate for services not covered by warranty or service contracts. If pricing is different based on quantity of licenses purchased, or any other factor(s), please provide pricing for Tier 1 and Tier 2, along with specifications to qualify for each Tier. If inadequate specifications are made Participants may select which Tier they belong in, to the best of their knowledge.



Tier 1 Annual Recurring Costs					
	r of licenses and any additional qualify for Tier 1 Pricing:				
Item		Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.)	\$0.50 \$1.50 \$1.40 \$0.85 \$1.40 \$1.40		
Solution	Mobile Communications App Mobile Communications App Integrated Mass Notifications SMS for Mass Notifications Digital Mass Notifications Connect 5 Teacher Communications Per student				
Maintenance and Support	MCA App Store Maintenance Fee (Required) Integrated Mobile Communications App - Premier Annual Maintenance Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Per Client Account Per Client Account Per Client Account	\$200 \$1800 \$2100		
Other	Please Describe:				
Total Annual Recurring Costs			nyksy.		
· 			end System		

Tier 2 Annual Recurring Costs				
Specify number of licenses and any additional requirements to qualify for Tier 2 Pricing:	Not Applicable			

Item	Examples of Included Items	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.)	Price Escalators (Years 1 - 5)
Solution	Including but not limited to: Software, Licensing, training materials and release notes.		
Maintenance and Support			
Upgrade & Update Costs	Including but not limited to: Updated training materials and release notes.		
Other	Please Describe:		
Total Annual Recurring Costs			



Optional Services and Costs: Expand the following table as required to provide pricing for the proposed Solution to meet the requirements specified in this RFP. All costs for functionality in the proposal must be listed in the Optional Services/Solutions if not identified in the previous pricing forms. Costs not identified by the Vendor shall be borne by the Vendor and will not alter the requirements identified in this solicitation.

Item	Description (Check box if required to meet minimum requirements of this RFP)	Dependent Requirements (If required to meet requirements in this RFP, list requirements that are dependent on the Optional Services/Costs OR Future development efforts)	Unit Cost (Indicate Flat Cost or Per Student, Staff, User, etc.) Years 1 - 5	
Add-on Design Services	Required to Meet Requirements		Recurring One-Time	\$150/hr

AMENDMENT 4 TO ED TECH JPA MASTER AGREEMENT: RFP NO. 20/21-02 Web Design & Hosting

This Amendment 4 to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting ("Amendment 4") by and between Active Internet Technologies dba Finalsite ("Finalsite", or "Provider") and Education Technology Joint Powers Authority ("Ed Tech JPA"), is entered into on March 25, 2024 (the "Effective Date"), with reference to the facts set forth below. Provider and Ed Tech JPA agree to amend the terms and conditions of the Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting (as amended to date, the "Agreement"), upon and subject to the terms and conditions of this Amendment 4, notwithstanding anything to the contrary in the Agreement. Initial capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.

RECITALS

- a. On March 25, 2021, Provider and Ed Tech JPA entered into an agreement pursuant to which Provider would provide its web design & hosting and related products and services to Ed Tech JPA members; and
- b. On September 15, 2022, Provider and Ed Tech JPA entered into an amendment in which the Blackboard products were added to Finalsite's available products and associated pricing; and
- c. On December 27, 2022 Provider and Ed Tech JPA entered into Amendment 2 in which the Blackboard Web Community Manager to Finalsite Composer conversion program was added to Finalsite's available products as a new module with associated pricing; and
- d. On April 18, 2023 Provider and Ed Tech JPA entered into Amendment 3 in which the notification system was added to Finalsite's available products as a new module with associated pricing; and
- e. Provider and Ed Tech JPA have mutually agreed to amend the Agreement as set forth in this Amendment 4.

AGREEMENT

NOW THEREFORE, in consideration of the mutual covenants, promises, representations, warranties, and conditions set forth herein, Provider and Ed Tech JPA hereby agree as follows:

- 1. In accordance with Section 2 of the Agreement, the Agreement is hereby amended to extend the term end date through March 24, 2026.
- 2. Except as otherwise expressly modified herein, all terms and conditions of the Agreement shall remain in full force and effect. To the extent there is a conflict between this Amendment 4 and the Agreement, this Amendment 4 shall control.
- 3. This Amendment 4 may be executed in multiple counterparts, each of which shall be deemed an original and, together shall constitute one document.

<<Signature Page Follows>>

IN WITNESS WHEREOF, Provider and Ed Tech JPA have executed this Amendment 4 to Ed Tech JPA Master Agreement: RFP No. 20/21-02 Web Design & Hosting as of the Effective Date.

Education Technology Joint Powers Authority

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By:	By: <u>Brianne Ford</u>
Title:	Title: <u>President</u>
Date:	Date: 12/1/23
	, , ,



Product and Service Pricing Catalog for

RFP No. 20/21-03 Web Design & Hosting

Amendment 5 to Ed Tech JPA Master Agreement

May 3, 2024



Software and Services Included in CMS Core

CORE COMPOSER CMS PLATFORM	
Finalsite Composer CMS	Site Search
Unlimited Published Pages	Mobile-Friendly, Responsive Layouts
WYSIWYG Content Editor and Drag-and-Drop Page Designer	Unlimited Calendars with Subscriptions, including iCal Feeds
Accessibility Guardrails	Page-Based Notifications (Page Pops)
Blog, News, and Subscriptions with Posts	Unlimited Forms with Drag-and-Drop Builder
Digital Asset Management and Document Library with Resources	Social Media Publishing
Faculty/Staff Portals	Social Media Feeds - Up to 5 Handles (single-site) or 1 Handle/School
Faculty/Staff Searchable Directories	Sitemap Management
Crisis Mode	Page Layouts - Pre-built Page Configurations
BUILT-IN SOLUTIONS FOR INTEROPERABILITY AND STR	EAMLINED PROCESSES
Integrated Support and Ticketing	User Permissions
Payments	HTTPS Implementation
Multi-Factor Authentication with Google, ADFS, Azure, and SAML	Best-in-Class Website Hosting and Integrated CDN
Reporting and Analytics Constituent Manager	
Unlimited Bandwidth	
UNLIMITED SUPPORT	
Unlimited Support Requests	Unlimited access to Live Training Webinars
Unlimited Access to Knowledge Base, Training Videos, Online Courses	Access to in-app Chat widget (Coming in Q1 2024 for new Composer, MXR, and Enrollment clients only)
24/7 Support for Emergencies (website/product outage, loss of mission-critical functionality, security/liability issue)	Phone Support available by call-back request
On-demand Phone Support (during business hours)	Priority routing of requests
TRAINING	
Continuous Training Webinars	
Learning Management System for On-Demand Product (Onboarding



Fees for CMS Core and Add-ons

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Theme Design	Pre-built Design	One-time	\$12,750
Finalsite	Theme Flex Design	Pre-built Design with one panel of customization	One-time	\$17,000
Finalsite	Select Design	Custom design with 4 Panels	One-time	\$21,250
Finalsite	Signature Design	Custom design with 6 Panels	One-time	\$42,500
Finalsite	Best-in-Class Design	Custom design with more than 6 Panels	One-time	\$63,750
Finalsite	School Site Design	Additional setup cost per school regardless of design (first 5 schools included)	One-time fee per site	\$425
Finalsite	BPA Elements	Best Practice Asset Templates	One-time	\$4,250
Finalsite	Composer	Core CMS and Hosting for districts with 1-3 schools (250 or fewer students per school)	Per Year	\$5,026
Finalsite	Composer	Core CMS and Hosting for districts with 1-3 schools (250 - 499 students per school)	Per Year	\$5,277
Finalsite	Composer	Core CMS and Hosting for districts with 1-3 schools (500 - 749 students per school)	Per Year	\$6,785
Finalsite	Composer	Core CMS and Hosting for districts with 1-3 schools (750 - 999 students per school)	Per Year	\$7,538
Finalsite	Composer	Core CMS and Hosting for districts with 1-3 schools (1,000+ students per school)	Per Year	\$8,293
Finalsite	Composer	Core CMS and Hosting for districts with 4-6 schools (250 or fewer students per school)	Per Year	\$5,201
Finalsite	Composer	Core CMS and Hosting for districts with 4-6 schools (250 - 499 students per school)	Per Year	\$6,069
Finalsite	Composer	Core CMS and Hosting for districts with 4-6 schools (500 - 749 students per school)	Per Year	\$7,802
Finalsite	Composer	Core CMS and Hosting for districts with 4-6 schools (750 - 999 students per school)	Per Year	\$8,669
Finalsite	Composer	Core CMS and Hosting for districts with 4-6 schools (1,000+ students per school)	Per Year	\$9,536



Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Composer	Core CMS and Hosting for districts with 7-8 schools (250 or fewer students per school)	Per Year	\$5,880
Finalsite	Composer	Core CMS and Hosting for districts with 7-8 schools (250 - 499 students per school)	Per Year	\$6,850
Finalsite	Composer	Core CMS and Hosting for districts with 7-8 schools (500 - 749 students per school)	Per Year	\$8,820
Finalsite	Composer	Core CMS and Hosting for districts with 7-8 schools (750 - 999 students per school)	Per Year	\$9,800
Finalsite	Composer	Core CMS and Hosting for districts with 7-8 schools (1,000+ students per school)	Per Year	\$16,170
Finalsite	Composer	Core CMS and Hosting for districts with 9-10 schools (250 or fewer students per school)	Per Year	\$5,465
Finalsite	Composer	Core CMS and Hosting for districts with 9-10 schools (250 - 499 students per school)	Per Year	\$7,651
Finalsite	Composer	Core CMS and Hosting for districts with 9-10 schools (500 - 749 students per school)	Per Year	\$9,837
Finalsite	Composer	Core CMS and Hosting for districts with 9-10 schools (750 - 999 students per school)	Per Year	\$10,931
Finalsite	Composer	Core CMS and Hosting for districts with 9-10 schools (1,000+ students per school)	Per Year	\$18,035
Finalsite	Composer	Core CMS and Hosting for districts with 11-12 schools (250 or fewer students per school)	Per Year	\$6,031
Finalsite	Composer	Core CMS and Hosting for districts with 11-12 schools (250 - 499 students per school)	Per Year	\$8,443
Finalsite	Composer	Core CMS and Hosting for districts with 11-12 schools (500 - 749 students per school)	Per Year	\$10,855
Finalsite	Composer	Core CMS and Hosting for districts with 11-12 schools (750 - 999 students per school)	Per Year	\$12,061



Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Composer	Core CMS and Hosting for districts with 11-12 schools (1,000+ students per school)	Per Year	\$19,901
Finalsite	Composer	Core CMS and Hosting for districts with 13-14 schools (250 or fewer students per school)	Per Year	\$7,161
Finalsite	Composer	Core CMS and Hosting for districts with 13-14 schools (250 - 499 students per school)	Per Year	\$10,026
Finalsite	Composer	Core CMS and Hosting for districts with 13-14 schools (500 - 749 students per school)	Per Year	\$12,891
Finalsite	Composer	Core CMS and Hosting for districts with 13-14 schools (750 - 999 students per school)	Per Year	\$14,323
Finalsite	Composer	Core CMS and Hosting for districts with 13-14 schools (1,000+ students per school)	Per Year	\$23,632
Finalsite	Composer	Core CMS and Hosting for districts with 15-16 schools (250 or fewer students per school)	Per Year	\$8,293
Finalsite	Composer	Core CMS and Hosting for districts with 15-16 schools (250 - 499 students per school)	Per Year	\$11,609
Finalsite	Composer	Core CMS and Hosting for districts with 15-16 schools (500 - 749 students per school)	Per Year	\$14,925
Finalsite	Composer	Core CMS and Hosting for districts with 15-16 schools (750 - 999 students per school)	Per Year	\$16,584
Finalsite	Composer	Core CMS and Hosting for districts with 15-16 schools (1,000+ students per school)	Per Year	\$27,364
Finalsite	Composer	Core CMS and Hosting for districts with 17-20 schools (250 or fewer students per school)	Per Year	\$9,611
Finalsite	Composer	Core CMS and Hosting for districts with 17-20 schools (250 - 499 students per school)	Per Year	\$13,456
Finalsite	Composer	Core CMS and Hosting for districts with 17-20 schools (500 - 749 students per school)	Per Year	\$17,300
Finalsite	Composer	Core CMS and Hosting for districts with 17-20 schools (750 - 999 students per school)	Per Year	\$19,222
Finalsite	Composer	Core CMS and Hosting for districts with 17-20 schools (1,000+ students per school)	Per Year	\$31,718
Finalsite	Composer	Core CMS and Hosting for districts with 21-25 schools (250 or fewer students per school)	Per Year	\$12,249



Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Composer	Core CMS and Hosting for districts with 21-25 schools (250 - 499 students per school)	Per Year	\$17,149
Finalsite	Composer	Core CMS and Hosting for districts with 21-25 schools (500 - 749 students per school)	Per Year	\$22,050
Finalsite	Composer	Core CMS and Hosting for districts with 21-25 schools (750 - 999 students per school)	Per Year	\$24,500
Finalsite	Composer	Core CMS and Hosting for districts with 21-25 schools (1,000+ students per school)	Per Year	\$40,423
Finalsite	Composer	Core CMS and Hosting for districts with 26-30 schools (250 or fewer students per school)	Per Year	\$14,323
Finalsite	Composer	Core CMS and Hosting for districts with 26-30 schools (250 - 499 students per school)	Per Year	\$20,052
Finalsite	Composer	Core CMS and Hosting for districts with 26-30 schools (500 - 749 students per school)	Per Year	\$25,781
Finalsite	Composer	Core CMS and Hosting for districts with 26-30 schools (750 - 999 students per school)	Per Year	\$28,645
Finalsite	Composer	Core CMS and Hosting for districts with 26-30 schools (1,000+ students per school)	Per Year	\$47,264
Finalsite	Composer	Core CMS and Hosting for districts with 31-40 schools (250 or fewer students per school)	Per Year	\$17,904
Finalsite	Composer	Core CMS and Hosting for districts with 31-40 schools (250 - 499 students per school)	Per Year	\$25,065
Finalsite	Composer	Core CMS and Hosting for districts with 31-40 schools (500 - 749 students per school)	Per Year	\$32,226
Finalsite	Composer	Core CMS and Hosting for districts with 31-40 schools (750 - 999 students per school)	Per Year	\$35,806
Finalsite	Composer	Core CMS and Hosting for districts with 31-40 schools (1,000+ students per school)	Per Year	\$59,081



Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Composer	Core CMS and Hosting for districts with 41-50 schools (250 or fewer students per school)	Per Year	\$21,672
Finalsite	Composer	Core CMS and Hosting for districts with 41-50 schools (250 - 499 students per school)	Per Year	\$30,341
Finalsite	Composer	Core CMS and Hosting for districts with 41-50 schools (500 - 749 students per school)	Per Year	\$39,011
Finalsite	Composer	Core CMS and Hosting for districts with 41-50 schools (750 - 999 students per school)	Per Year	\$43,345
Finalsite	Composer	Core CMS and Hosting for districts with 41-50 schools (1,000+ students per school)	Per Year	\$71,519
Finalsite	Composer	Core CMS and Hosting for districts with 51-100 schools (250 or fewer students per school)	Per Year	\$28,268
Finalsite	Composer	Core CMS and Hosting for districts with 51-100 schools (250 - 499 students per school)	Per Year	\$39,576
Finalsite	Composer	Core CMS and Hosting for districts with 51-100 schools (500 - 749 students per school)	Per Year	\$50,883
Finalsite	Composer	Core CMS and Hosting for districts with 51-100 schools (750 - 999 students per school)	Per Year	\$56,537
Finalsite	Composer	Core CMS and Hosting for districts with 51-100 schools (1,000+ students per school)	Per Year	\$93,286
Finalsite	Composer	Core CMS and Hosting for districts with 100+ schools (250 or fewer students per school)	Per Year	\$32,038
Finalsite	Composer	Core CMS and Hosting for districts with 100+ schools (250 - 499 students per school)	Per Year	\$44,852
Finalsite	Composer	Core CMS and Hosting for districts with 100+ schools (500 - 749 students per school)	Per Year	\$57,668
Finalsite	Composer	Core CMS and Hosting for districts with 100+ schools (750 - 999 students per school)	Per Year	\$64,076
Finalsite	Composer	Core CMS and Hosting for districts with 100+ schools (1,000+ students per school)	Per Year	\$105,724



Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Modules Add On	s			
Finalsite	Advanced Site Search	Upgrade from Basic to Advanced Site Search	Per Year	\$477-\$10,044
Finalsite	Advanced Site Search Setup	Setup fee for Advanced Site Search when not included in original bundled purchase	One time	\$850
Finalsite	Athletics	Athletics Manager module	Per Year	\$477-\$10,044
Finalsite	Athletics Setup	Setup fee for Athletics when not included in original bundled purchase	One time	\$2,125
Finalsite	CMS Mobile App	Finalsite Mobile App	Per Student Per Year	\$3,581-\$75,328
Finalsite	CMS Mobile App Setup	Setup fee for Finalsite Mobile App when not included in original bundled purchase	One time	\$850
Finalsite	Personalization	Tailor content based on geolocation	Per Year	\$239-\$5,022
Finalsite	Personalization Setup	Setup Fee for Personalization when included in original bundled purchase	One time	\$425
Finalsite	Online Store	Online school store	Per Year	\$427-\$8,987
Finalsite	Online Store Setup	Setup Fee for Online Store when included in original bundled purchase	One time	\$850
Finalsite	Unlimited Portals	Adding unlimited roles for portals, including parent, student, faculty	Per Year	\$956-\$20,088
Finalsite	Unlimited Portals Setup	Setup fee for Unlimited Portals when not included in original bundled purchase	One-time	\$850
Finalsite	Feeds	Additional Feed. Updates every 4 hours. Includes moderation console.	Per Year	\$285
Finalsite	Support Plus	Upgrade to Support Plus if not already included	Per Year	\$956-\$20,088



Provider	Product	Description	One-time or Recurring	PRICE (with Discount)		
Integrations Add Ons						
Finalsite	Base Integration Platform	Integration Platform	Per Year	\$956-\$20,087		
Finalsite	Base Integration Platform Setup	Setup fee for Base Integration Platform when not included in original bundled purchase	One-time	\$2,125		
Finalsite	Base SSO Platform	SSO Platform	Per Year	\$956-\$20,087		
Finalsite	Base SSO Platform Setup	Setup fee for Base SSO Platform when not included in original bundled purchase	One-time	\$2,125		
Finalsite	Premium Base	Premium Integration Platform	Per Year	\$2,387-\$50,219		
Finalsite	Premium Base Setup	Setup fee for Premium Base when not included in original bundled purchase	One-time	\$2,125		



Fees for Implementation Services Add-ons

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Onsite Services	Additional Training or Consulting Services	Per Day	\$2,500
Finalsite	Onsite Services	Travel	Per Day	\$900
Finalsite	Consulting	Creative, Training, or Project Consulting delivered virtually	Per Hour	\$150
Finalsite	Content Migration	Finalsite migrates content from current website to Composer	Per page for first 100 pgs	\$18
Finalsite	Content Migration	Finalsite migrates content from current website to Composer	Per add. Bundle of 100 pgs	\$1,000
Finalsite	Virtual Webmaster	Finalsite provides a webmaster	Per hour	\$150



Fees for Third-Party Software Add-ons

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
AudioEye	Managed	Accessibility Governance for districts with student enrollment 0-3,000 (assumes 5-year term)	Per Year	\$2,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 3,001-4,000 (assumes 5-year term)	Per Year	\$3,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 4,001-5,000 (assumes 5-year term)	Per Year	\$4,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 5,001-7,000 (assumes 5-year term)	Per Year	\$6,000
AudioEye	Managed	Accessibility Governance for districts with student enrollment 7,001-10,000 (assumes 5-year term)	Per Year	\$8,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 10,001-15,000 (assumes 5-year term)	Per Year	\$12,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 15,001-20,000 (assumes 5-year term)	Per Year	\$17,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 20,001-25,000 (assumes 5-year term)	Per Year	\$22,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 25,001-30,000 (assumes 5-year term)	Per Year	\$27,500
AudioEye	Managed	Accessibility Governance for districts with student enrollment 30,001-40,000 (assumes 5-year term)	Per Year	\$35,000
AudioEye	Managed	Accessibility Governance for districts with student enrollment 40,001-1 million (assumes 5-year term)	Per Year	\$40,000
AudioEye	Managed	Setup of AudioEye Managed if not included in original bundled purchase.	One time	\$1,500



Fees for Third-Party Software Add-ons continued

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Weglot	Pro	Up to 200,000 words translated and 5 languages	Per Year	\$1,000
Weglot	Exclusive	Up to 500,000 words translated and 7 languages	Per Year	\$3,500
Weglot	Advanced 1M	Up to 1,000,000 words translated and 10 languages	Per Year	\$4,500
Weglot	Advanced 5M	Up to 5,000,000 words translated and 20 languages	Per Year	\$10,500
Weglot	Implementation	Setup of Weglot if not included in original bundled purchase	One time	\$500



Fees for Digital Marketing Services Add-ons

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	PPC Basic	6 Month PPC Project Consulting Service - Basic	One time	\$9,000
Finalsite	PPC Basic	12 Month PPC Project Consulting Service - Basic	One time	\$13,500
Finalsite	PPC Basic	24 Month PPC Project Consulting Service - Basic	One time	\$24,300
Finalsite	PPC Aggressive	6 Month PPC Project Consulting Service - Aggressive	One time	\$15,000
Finalsite	PPC Aggressive	12 Month PPC Project Consulting Service - Aggressive	One time	\$22,500
Finalsite	PPC Aggressive	24 Month PPC Project Consulting Service - Aggressive	One time	\$40,500
Finalsite	PPC Market Leader	6 Month PPC Project Consulting Service - Market Leader	One time	\$22,000
Finalsite	PPC Market Leader	12 Month PPC Project Consulting Service - Market Leader	One time	\$33,000
Finalsite	PPC Market Leader	24 Month PPC Project Consulting Service - Market Leader	One time	\$59,400
Finalsite	SEO Basic	12 Month SEO Project Consulting Service - Basic	One time	\$18,000
Finalsite	SEO Basic	24 Month SEO Project Consulting Service - Basic	One time	\$32,400
Finalsite	SEO Aggressive	12 Month SEO Project Consulting Service - Aggressive	One time	\$23,000
Finalsite	SEO Aggressive	24 Month SEO Project Consulting Service - Aggressive	One time	\$41,400
Finalsite	SEO Market Leader	12 Month SEO Project Consulting Service - Market Leader	One time	\$33,000
Finalsite	SEO Market Leader	24 Month SEO Project Consulting Service - Market Leader	One time	\$59,400
Finalsite	Youtube Ads Basic	6 Month Youtube Ads Project Consulting Service - Basic	One time	\$8,000
Finalsite	Youtube Ads Basic	12 Month Youtube Ads Project Consulting Service - Basic	One time	\$12,000
Finalsite	Youtube Ads Basic	24 Month Youtube Ads Project Consulting Service - Basic	One time	\$21,600



Fees for Digital Marketing Services Add-ons continued

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Youtube Ads Aggressive	6 Month Youtube Ads Project Consulting Service - Aggressive	One time	\$10,000
Finalsite	Youtube Ads Aggressive	12 Month Youtube Ads Project Consulting Service - Aggressive	One time	\$15,000
Finalsite	Youtube Ads Aggressive	24 Month Youtube Ads Project Consulting Service - Aggressive	One time	\$27,000
Finalsite	Youtube Ads Market Leader	6 Month Youtube Ads Project Consulting Service - Market Leader	One time	\$12,000
Finalsite	Youtube Ads Market Leader	12 Month Youtube Ads Project Consulting Service - Market Leader	One time	\$18,000
Finalsite	Youtube Ads Market Leader	24 Month Youtube Ads Project Consulting Service - Market Leader	One time	\$32,400
Finalsite	Social Media Advertising Basic	6 Month Social Media Adv Project Consulting Service - Basic	One time	\$9,000
Finalsite	Social Media Advertising Basic	12 Month Social Media Adv Project Consulting Service - Basic	One time	\$13,500
Finalsite	Social Media Advertising Basic	24 Month Social Media Adv Project Consulting Service - Basic	One time	\$24,300
Finalsite	Social Media Advertising Market Leader	6 Month Social Media Adv Project Consulting Service - Market Leader	One time	\$12,000
Finalsite	Social Media Advertising Market Leader	12 Month Social Media Adv Project Consulting Service - Market Leader	One time	\$18,000
Finalsite	Social Media Advertising Market Leader	24 Month Social Media Adv Project Consulting Service - Market Leader	One time	\$32,400
Finalsite	Advantage	6 Month Consulting Service (on-site visit adds \$3,000)	One time	\$28,500
Finalsite	Advantage	9 Month Consulting Service (with onsite visit \$3000)	One time	\$35,000
Finalsite	Advantage	12 Month Consulting Service (with onsite visit \$3000)	One time	\$45,000
Finalsite	Advantage	24 Month Consulting Service (with onsite visit \$3000)	One time	\$81,000
Finalsite	Launch Video	Standard Launch Video	One time	\$3,500
Finalsite	Launch Video	Custom Launch Video	One time	\$6,000



Software and Services Included in Communications Core

COMMUNICATIONS CORE				
Unlimited Email Messages	Resource Manager			
Google Translate	Mailing List Management			
Finalsite Central App	Pre-Built Email Templates			
Subscription Management for Messaging	Dynamic Website Content			
Base SIS Integration - Student/Parent and Faculty/Staff	Rich Text Editor for Branded Emails and Newsletters			
BUILT-IN SOLUTIONS FOR INTEROPERABILITY AND STRE	EAMLINED PROCESSES			
Integrated Support and Ticketing	User Permissions			
Payments	HTTPS Implementation			
Multi-Factor Authentication with Google, ADFS, Azure, and SAML	Best-in-Class Website Hosting and Integrated CDN			
Reporting and Analytics	Constituent Manager			
Unlimited Bandwidth				



Fees for Communications Core and Add-ons

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Communications Core	See attached list of software and services included in Communications Core (*pricing is lower per student for bundled packages)	Per Student Per Year	\$2,000+
Finalsite	Communications Core	Setup of Communications Core if not included in original bundled purchase	One time	\$2,125
Finalsite	Messages XR	Broadcast Messaging via Voice, SMS, Email, and Social Media, includes Core	Per Student Per Year	\$2,000+
Finalsite	Messages XR	Setup of Messages XR if not included in original bundled purchase	One time	\$2,125
Finalsite	Mobile App with Chat	Mobile App with Chat (cost replaces CMS Mobile App cost, not in addition)	Per Student Per Year	\$2,000+
Finalsite	Mobile App with Chat	Setup of Mobile App with Chat if not included in original bundled purchase	One time	\$850
Finalsite	Workflows	Automated Email Workflows, Drip Campaigns	Per Year	\$1,200+
Finalsite	Workflows	Setup of Workflows if not included in original bundled purchase	One time	\$850



Software and Services Included in Enrollment Core

ENROLLMENT CORE				
Contract Management	Contact Records			
Forms	Search and Reporting			
Checklists	Enrollment List Page			
Dynamic Contract Fee Rules	Parent Portal Design			
Dynamic Payment Plans	Parent Portal Content			
Calendars and Scheduling	Custom Export Configuration			
Reminders	Scheduled Exports via email or SFTP			
Communications Templates	Import Data via CSV			
Text Messaging				

Fees for Enrollment Core and Add-ons

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Enrollment Core	Enrollment Core for districts with 1-3 schools (250 or fewer students per school)	Per Year	\$4,001
Finalsite	Enrollment Core	Enrollment Core for districts with 1-3 schools (250 - 499 students per school)	Per Year	\$4,202
Finalsite	Enrollment Core	Enrollment Core for districts with 1-3 schools (500 - 749 students per school)	Per Year	\$4,622
Finalsite	Enrollment Core	Enrollment Core for districts with 1-3 schools (750 - 999 students per school)	Per Year	\$5,084
Finalsite	Enrollment Core	Enrollment Core for districts with 1-3 schools (1,000+ students per school)	Per Year	\$5,593
Finalsite	Enrollment Core	Enrollment Core for districts with 4-6 schools (250 or fewer students per school)	Per Year	\$4,401
Finalsite	Enrollment Core	Enrollment Core for districts with 4-6 schools (250 - 499 students per school)	Per Year	\$4,622
Finalsite	Enrollment Core	Enrollment Core for districts with 4-6 schools (500 - 749 students per school)	Per Year	\$5,084
Finalsite	Enrollment Core	Enrollment Core for districts with 4-6 schools (750 - 999 students per school)	Per Year	\$5,593
Finalsite	Enrollment Core	Enrollment Core for districts with 4-6 schools (1,000+ students per school)	Per Year	\$6,151
Finalsite	Enrollment Core	Enrollment Core for districts with 7-8 schools (250 or fewer students per school)	Per Year	\$4,802
Finalsite	Enrollment Core	Enrollment Core for districts with 7-8 schools (250 - 499 students per school)	Per Year	\$5,042
Finalsite	Enrollment Core	Enrollment Core for districts with 7-8 schools (500 - 749 students per school)	Per Year	\$5,546
Finalsite	Enrollment Core	Enrollment Core for districts with 7-8 schools (750 - 999 students per school)	Per Year	\$6,101
Finalsite	Enrollment Core	Enrollment Core for districts with 7-8 schools (1,000+ students per school)	Per Year	\$6,711
Finalsite	Enrollment Core	Enrollment Core for districts with 9-10 schools (250 or fewer students per school)	Per Year	\$5,202
Finalsite	Enrollment Core	Enrollment Core for districts with 9-10 schools (250 - 499 students per school)	Per Year	\$5,463
Finalsite	Enrollment Core	Enrollment Core for districts with 9-10 schools (500 - 749 students per school)	Per Year	\$6,009
Finalsite	Enrollment Core	Enrollment Core for districts with 9-10 schools (750 - 999 students per school)	Per Year	\$6,609



Fees for Enrollment Core and Add-ons continued

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Enrollment Core	Enrollment Core for districts with 9-10 schools (1,000+ students per school)	Per Year	\$7,270
Finalsite	Enrollment Core	Enrollment Core for districts with 11-12 schools (250 or fewer students per school)	Per Year	\$6,002
Finalsite	Enrollment Core	Enrollment Core for districts with 11-12 schools (250 - 499 students per school)	Per Year	\$6,302
Finalsite	Enrollment Core	Enrollment Core for districts with 11-12 schools (500 - 749 students per school)	Per Year	\$6,933
Finalsite	Enrollment Core	Enrollment Core for districts with 11-12 schools (750 - 999 students per school)	Per Year	\$7,626
Finalsite	Enrollment Core	Enrollment Core for districts with 11-12 schools (1,000+ students per school)	Per Year	\$8,389
Finalsite	Enrollment Core	Enrollment Core for districts with 13-14 schools (250 or fewer students per school)	Per Year	\$6,203
Finalsite	Enrollment Core	Enrollment Core for districts with 13-14 schools (250 - 499 students per school)	Per Year	\$6,512
Finalsite	Enrollment Core	Enrollment Core for districts with 13-14 schools (500 - 749 students per school)	Per Year	\$7,164
Finalsite	Enrollment Core	Enrollment Core for districts with 13-14 schools (750 - 999 students per school)	Per Year	\$7,880
Finalsite	Enrollment Core	Enrollment Core for districts with 13-14 schools (1,000+ students per school)	Per Year	\$8,668
Finalsite	Enrollment Core	Enrollment Core for districts with 15-16 schools (250 or fewer students per school)	Per Year	\$6,603
Finalsite	Enrollment Core	Enrollment Core for districts with 15-16 schools (250 - 499 students per school)	Per Year	\$6,933
Finalsite	Enrollment Core	Enrollment Core for districts with 15-16 schools (500 - 749 students per school)	Per Year	\$7,626
Finalsite	Enrollment Core	Enrollment Core for districts with 15-16 schools (750 - 999 students per school)	Per Year	\$8,389
Finalsite	Enrollment Core	Enrollment Core for districts with 15-16 schools (1,000+ students per school)	Per Year	\$9,227
Finalsite	Enrollment Core	Enrollment Core for districts with 17-20 schools (250 or fewer students per school)	Per Year	\$7,203
Finalsite	Enrollment Core	Enrollment Core for districts with 17-20 schools (250 - 499 students per school)	Per Year	\$7,563
Finalsite	Enrollment Core	Enrollment Core for districts with 17-20 schools (500 - 749 students per school)	Per Year	\$8,319



Fees for Enrollment Core and Add-ons continued

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Enrollment Core	Enrollment Core for districts with 17-20 schools (750 - 999 students per school)	Per Year	\$9,151
Finalsite	Enrollment Core	Enrollment Core for districts with 17-20 schools (1,000+ students per school)	Per Year	\$10,066
Finalsite	Enrollment Core	Enrollment Core for districts with 21-25 schools (250 or fewer students per school)	Per Year	\$7,603
Finalsite	Enrollment Core	Enrollment Core for districts with 21-25 schools (250 - 499 students per school)	Per Year	\$7,983
Finalsite	Enrollment Core	Enrollment Core for districts with 21-25 schools (500 - 749 students per school)	Per Year	\$8,782
Finalsite	Enrollment Core	Enrollment Core for districts with 21-25 schools (750 - 999 students per school)	Per Year	\$9,660
Finalsite	Enrollment Core	Enrollment Core for districts with 21-25 schools (1,000+ students per school)	Per Year	\$10,626
Finalsite	Enrollment Core	Enrollment Core for districts with 26-30 schools (250 or fewer students per school)	Per Year	\$8,804
Finalsite	Enrollment Core	Enrollment Core for districts with 26-30 schools (250 - 499 students per school)	Per Year	\$9,244
Finalsite	Enrollment Core	Enrollment Core for districts with 26-30 schools (500 - 749 students per school)	Per Year	\$10,168
Finalsite	Enrollment Core	Enrollment Core for districts with 26-30 schools (750 - 999 students per school)	Per Year	\$11,184
Finalsite	Enrollment Core	Enrollment Core for districts with 26-30 schools (1,000+ students per school)	Per Year	\$12,303
Finalsite	Enrollment Core	Enrollment Core for districts with 31-40 schools (250 or fewer students per school)	Per Year	\$10,004
Finalsite	Enrollment Core	Enrollment Core for districts with 31-40 schools (250 - 499 students per school)	Per Year	\$10,504
Finalsite	Enrollment Core	Enrollment Core for districts with 31-40 schools (500 - 749 students per school)	Per Year	\$11,555
Finalsite	Enrollment Core	Enrollment Core for districts with 31-40 schools (750 - 999 students per school)	Per Year	\$12,710
Finalsite	Enrollment Core	Enrollment Core for districts with 31-40 schools (1,000+ students per school)	Per Year	\$13,981
Finalsite	Enrollment Core	Enrollment Core for districts with 41-50 schools (250 or fewer students per school)	Per Year	\$11,004
Finalsite	Enrollment Core	Enrollment Core for districts with 41-50 schools (250 - 499 students per school)	Per Year	\$11,555



Fees for Enrollment Core and Add-ons continued

Provider	Product	Description	One-time or Recurring	PRICE (with Discount)
Finalsite	Enrollment Core	Enrollment Core for districts with 41-50 schools (500 - 749 students per school)	Per Year	\$12,710
Finalsite	Enrollment Core	Enrollment Core for districts with 41-50 schools (750 - 999 students per school)	Per Year	\$13,981
Finalsite	Enrollment Core	Enrollment Core for districts with 41-50 schools (1,000+ students per school)	Per Year	\$15,379
Finalsite	Enrollment Core	Enrollment Core for districts with 51-100 schools (250 or fewer students per school)	Per Year	\$12,004
Finalsite	Enrollment Core	Enrollment Core for districts with 51-100 schools (250 - 499 students per school)	Per Year	\$12,605
Finalsite	Enrollment Core	Enrollment Core for districts with 51-100 schools (500 - 749 students per school)	Per Year	\$13,865
Finalsite	Enrollment Core	Enrollment Core for districts with 51-100 schools (750 - 999 students per school)	Per Year	\$15,252
Finalsite	Enrollment Core	Enrollment Core for districts with 51-100 schools (1,000+ students per school)	Per Year	\$16,777
Finalsite	Enrollment Core	Enrollment Core for districts with 100+ schools (250 or fewer students per school)	Per Year	\$14,006
Finalsite	Enrollment Core	Enrollment Core for districts with 100+ schools (250 - 499 students per school)	Per Year	\$14,706
Finalsite	Enrollment Core	Enrollment Core for districts with 100+ schools (500 - 749 students per school)	Per Year	\$16,177
Finalsite	Enrollment Core	Enrollment Core for districts with 100+ schools (750 - 999 students per school)	Per Year	\$17,794
Finalsite	Enrollment Core	Enrollment Core for districts with 100+ schools (1,000+ students per school)	Per Year	\$19,573



Fees for Web Community Manager - Renewals & Conversions

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	WCM	Blackboard Web Community Manager Essential	Per Year	\$1,250	Site
Finalsite (legacy Blackboard)	WCM	Support: Premium+ Support Plan	One-time	\$160	Site
Finalsite (legacy Blackboard)	WCM	Dashboard Activity Stream w/ Student Data	One-time	\$0.80	Student
Finalsite (legacy Blackboard)	WCM	Activation: SAML (ADFS)	One-time	\$480	Account



Fees for Mobile App (MCA) - Renewals Only

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	Mobile App	Blackboard Mobile Communications App	Per Year	\$ 0.50	Student
Finalsite (legacy Blackboard)	Mobile App	Blackboard Mobile Communications App Integrated	Per Year	\$1.50	Student
Finalsite (legacy Blackboard)	Mobile App	Blackboard MCA App Store Maintenance Fee (Required)	Per Year	\$200	Account
Finalsite (legacy Blackboard)	Mobile App	Integrated Mobile Communications App - Premier Annual Maintenance	Per Year	\$1,800	Project
Finalsite (legacy Blackboard)	Mobile App	Mass Notifications & Integrated Mobile Communications App	One-time	\$5,950	Project
Finalsite (legacy Blackboard)	Mobile App	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Per Year	\$2,100	Project



Fees for Mass Notification (MN) - Renewals Only

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Mass Notifications	Per Year	\$1.40	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Connect 5	Per Year	\$1.40	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Digital Mass Notifications	Per Year	\$0.85	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Teacher Communications	Per Year	\$1.10	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Teacher Messaging (For Renewals Only)	Per Year	\$0.23	Student
Finalsite (legacy Blackboard)	Mass Notification	Connect Care (For Renewals Only)	Per Year	\$500	Project
Finalsite (legacy Blackboard)	Mass Notification	Connect Basic (For Renewal Only)	Per Year	\$1.50	Student
Finalsite (legacy Blackboard)	Mass Notification	SMS plus for Mass Notifications	Per Year	\$0.43	Student
Finalsite (legacy Blackboard)	Mass Notification	SMS plus for Mass Notifications (For Renewals Only)	Per Year	\$0.15	Student
Finalsite (legacy Blackboard)	Mass Notification	SMS plus for Connect (For Renewals Only)	Per Year	\$0.15	Student
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications & Integrated Mobile Communications App	One-time	\$5,950	Project
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Per Year	\$2,100	Project



Software and Services Included in WCM to Composer Conversion for WCM Clients

CORE COMPOSER CONVERSION PACKAGE FOR WO	EM CLIENTS
Admin Users / Editors [calculated at 3 per site]	HTTPS Implementation
Admin with ticketing rights [calculated 1 per site]	Knowledge Base and Product Training Resources
Basic Site Search	Mobile Friendly, Responsive Designs
Calendar Manager	News/Blogs via Posts [calculated 4 per school]
Cloud Storage [amount varies by size of client]	Page Based Notifications (Page Pops)
Bandwidth [amount varies by size of client]	Published Pages (Unlimited)
Content migration for Tiers 1,2,3	Resources (Media, Galleries, Document Library)
Drag-and-Drop Page Elements	Comprehensive Training Program
Secure Hosting & CDN	Social Media Feeds for Districts - Standard
Forms Manager [calculated 4 per school, pooled]	Faculty/Staff Directory
Finalsite Composer Content Management System	Faculty/Staff Portal
Granular Permissions	Standard Support Plan
Single Sign-On	



Fees for WCM to Composer Conversion

PRICING

For a five year agreement, years 2-5 include an annual increase of 4% of the client's current ARR or 6% per year for years 2-3 with a three year agreement.

SETUP/DESIGN	
Select WCM Conversion Theme:	
Theme Design	All WCM Conversion themes: Free full Theme library, MyWay Ultra Library Subscriber gets Theme Flex Free
Theme Flex Design	Add \$5,000 to Theme cost
Select Design	\$12,995 FTE under 5,000 or \$15,995 with FTE over 5,000
Signature Design	\$27,995 FTE under 5,000 or \$30,995 with FTE over 5,000
Best-in-Class Design	\$47,995 FTE under 5,000 or \$50,995 with FTE over 5,000
Content Migration	Included for former Blackboard/Conversion Clients
WCM Conversion Training 8 Hours	\$1,008 One time Cost
Virtual Webmaster	\$3,000 (20 hours)
Common Optional Items:	
Mass Notifications to Messages XR Conversion:	Use Standard New Business Pricing as noted
Mobile App and mobile app conversions: Use 9	Standard New Business Pricing as noted

Audio Eye: Use Standard Pricing or match Ally Pricing plus two percent, whichever is lower

Weglot Translation: Use Standard New Business Pricing

Integrations: Use Standard New Business Pricing

Advanced Search: Use Standard New Business Pricing

Athletics: Use Standard New Business Pricing

Social Media Feeds Manager: Add Feeds @ \$285 per feed



Fees for Web Community Manager

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	WCM	Community Engagement Suite Basic Ally: Web Community Manager, Mobile Communication App (BASIC), Mass Notification and Ally for Web Community Manager	Per Year	\$6.25 \$8,500 min	Student
Finalsite (legacy Blackboard)	WCM	Community Engagement Suite Integ Ally: Web Community Manager, Mobile Communication App (Integrated), Mass Notification and Ally for Web Community Manager	Per Year	\$7.25 \$10,000 min	Student
Finalsite (legacy Blackboard)	WCM	Blackboard Ally for Web Community Manager 0-2000	Per Year	\$1.50	Student
Finalsite (legacy Blackboard)	WCM	Blackboard Ally for Web Community Manager 2001-4000	Per Year	\$1.35	Student
Finalsite (legacy Blackboard)	WCM	Blackboard Ally for Web Community Manager 4001-8000	Per Year	\$1.25	Student
Finalsite (legacy Blackboard)	WCM	Blackboard Ally for Web Community Manager 8001-25000	Per Year	\$0.90	Student
Finalsite (legacy Blackboard)	WCM	Blackboard Web Community Manager Essential	Per Year	\$1,250	Site
Finalsite (legacy Blackboard)	WCM	Support: Premium+ Support Plan	One-time	\$160	Site
Finalsite (legacy Blackboard)	WCM	Dashboard Activity Stream w/ Student Data	One-time	\$0.80	Student
Finalsite (legacy Blackboard)	WCM	Roll Over App	One-time	\$1,200	Project
Finalsite (legacy Blackboard)	WCM	Campaign App	Per Year	\$1,200	Project
Finalsite (legacy Blackboard)	WCM	Multimedia Collage App	Per Year	\$1,200	Project
Finalsite (legacy Blackboard)	WCM	Premium Video App	Per Year	\$200	Site
Finalsite (legacy Blackboard)	WCM	Additional 10GB Storage for Premium Video App	One-time	\$50	10GB
Finalsite (legacy Blackboard)	WCM	Activation: Add-on Site	One-time	\$50	Site
Finalsite (legacy Blackboard)	WCM	Activation: SAML (ADFS)	One-time	\$480	Account



Fees for Web Community Manager continued

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	WCM	Activation: Web Community Manager Essential	One-time	\$100	Site
Finalsite (legacy Blackboard)	WCM	Implementation: Secure LDAP	One-time	\$0	Account
Finalsite (legacy Blackboard)	WCM	Implementation: Secure LDAP (Multi-Domain)	One-time	\$800	Account
Finalsite (legacy Blackboard)	WCM	Implementation: Secure LDAP for Advantage only	Per Year	\$480	Account
Finalsite (legacy Blackboard)	WCM	Implementation: Standard LDAP	Per Year	\$320	Account
Finalsite (legacy Blackboard)	WCM	MyWay Template Library- (For Renewals Only)	Per Year	\$1,800	Project
Finalsite (legacy Blackboard)	WCM	Creative:Template Configuration Service	One Time	\$600	Project
Finalsite (legacy Blackboard)	WCM	Creative: MyWay Premium Template Library	Per Year	\$2,000	Project
Finalsite (legacy Blackboard)	WCM	Creative: MyWay Ultra Template Library	Per Year	\$4,000	Project
Finalsite (legacy Blackboard)	WCM	Creative: MyWay Premium Single Template	One-time	\$4,000	Project
Finalsite (legacy Blackboard)	WCM	Creative: MyWay Ultra Single Template	One-time	\$8,000	Project
Finalsite (legacy Blackboard)	WCM	Creative: Sapphire Custom Template (Responsive)	One-time	\$15,600	Project
Finalsite (legacy Blackboard)	WCM	Creative: Diamond Custom Template (Responsive)	One-time	\$18,800	Project
Finalsite (legacy Blackboard)	WCM	Creative:Template Regulatory Maintenance (Custom Templates)	Per Year	\$800	Project
Finalsite (legacy Blackboard)	WCM	Creative: Template Development – Interactive Element	One-time	\$1,200	Project
Finalsite (legacy Blackboard)	WCM	Creative: Custom Web Design	One-time	\$120	Hour
Finalsite (legacy Blackboard)	WCM	Creative: Logo Creation (Graphic Design)	One-time	\$1,200	Project
Finalsite (legacy Blackboard)	WCM	Training: WCM Site Administrator Online Training x 2	One-time	\$640	Session



Fees for Web Community Manager continued

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	WCM	Training: WCM Section Workspace Online Training	One-time	\$320	Session
Finalsite (legacy Blackboard)	WCM	Training: Online Training: Web Community Manager (Basic/Intermediate)	One-time	\$320	Session
Finalsite (legacy Blackboard)	WCM	Training: Online Training: Web Community Manager (Advanced/Custom)	One-time	\$400	Session
Finalsite (legacy Blackboard)	WCM	Training: Advanced Styler Online Session	One-time	\$800	Session
Finalsite (legacy Blackboard)	WCM	Training: Content Migration (500 pages)	One-time	\$4,000	Project
Finalsite (legacy Blackboard)	WCM	Training: Online Session	One-time	\$320	Session
Finalsite (legacy Blackboard)	WCM	Training: On-Site Session (plus Travel)	One-time	\$1,760	Session
Finalsite (legacy Blackboard)	WCM	Training: Onsite Travel Expenses (1-3 days)	One-time	\$1,300	Project
Finalsite (legacy Blackboard)	WCM	Training: Onsite Travel Expenses (4-5 days)	One-time	\$1,700	Project
Finalsite (legacy Blackboard)	WCM	Training: Onsite Travel Expenses (Expedited)	One-time	\$500	Project
Finalsite (legacy Blackboard)	WCM	Training: Power Workshop	One-time	\$400	Session
Finalsite (legacy Blackboard)	WCM	Training: User Group Workshop Seat	One-time	\$80	Seat
Finalsite (legacy Blackboard)	WCM	Training: Video-Conferencing (full-day session)	One-time	\$1,200	Session
Finalsite (legacy Blackboard)	WCM	Training: Video-Conferencing (half-day session)	One-time	\$640	Session
Finalsite (legacy Blackboard)	WCM	Centricity: Site Administrator Video Training	One-time	\$56	Site
Finalsite (legacy Blackboard)	WCM	Training: Section Editor Video Training	One-time	\$56	Site
Finalsite (legacy Blackboard)	WCM	Consulting: Custom Consultation (general)	One-time	custom	Project
Finalsite (legacy Blackboard)	WCM	Consulting: Custom Consultation (onsite)	One-time	custom	Project



Fees for Web Community Manager continued

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	WCM	Consulting: Web Community Manager Site Launch (Blackboard Site 1-day)	One-time	\$960	Project
Finalsite (legacy Blackboard)	WCM	Consulting: Web Community Manager Site Launch (Blackboard Site: 3-day)	One-time	\$2,880	Project
Finalsite (legacy Blackboard)	WCM	Consulting: Web Community Manager Site Launch (Client Site: 1-day) (plus Travel)	One-time	\$1,760	Project
Finalsite (legacy Blackboard)	WCM	Consulting: Web Community Manager Site Launch (Client Site: 2-day) (plus travel)	One-time	\$3,520	Project
Finalsite (legacy Blackboard)	WCM	Consulting: Web Community Manager Site Launch (Client Site: 3-day) (plus travel)	One-time	\$4,320	Project
Finalsite (legacy Blackboard)	WCM	Consulting: Web Community Manager Site Launch (Virtual)	One-time	\$600	Site
Finalsite (legacy Blackboard)	WCM	Services: Custom Development Maintenance	Per Year	custom	Project
Finalsite (legacy Blackboard)	WCM	Services: Custom Development (Custom Apps)	One-Time	custom	Project



Fees for Mobile App (MCA)

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	Mobile App	Blackboard Mobile Communications App	Per Year	\$ 0.50	Student
Finalsite (legacy Blackboard)	Mobile App	Blackboard Mobile Communications App Integrated	Per Year	\$1.50	Student
Finalsite (legacy Blackboard)	Mobile App	Blackboard MCA App Store Maintenance Fee (Required)	Per Year	\$200	Account
Finalsite (legacy Blackboard)	Mobile App	Implementation: Mobile Communications App (basic)	One-time	\$1,300	Project
Finalsite (legacy Blackboard)	Mobile App	Mobile Communications App: Online Training	One-time	\$320	Session
Finalsite (legacy Blackboard)	Mobile App	MCA Launch Video - Branded	One-time	\$320	Session
Finalsite (legacy Blackboard)	Mobile App	MCA Premium Launch Materials	One-time	\$400	Account
Finalsite (legacy Blackboard)	Mobile App	Mobile Communications App Launch Service (Basic)	One-time	\$1,200	Project
Finalsite (legacy Blackboard)	Mobile App	Integrated Mobile Communications App - Basic Implementation	One-time	\$3,825	Project
Finalsite (legacy Blackboard)	Mobile App	Integrated Mobile Communications App -Premier Implementation	One-time	\$5,100	Project
Finalsite (legacy Blackboard)	Mobile App	Integrated Mobile Communications App - Premier Annual Maintenance	Per Year	\$1,800	Project
Finalsite (legacy Blackboard)	Mobile App	Mass Notifications & Integrated Mobile Communications App	One-time	\$5,950	Project
Finalsite (legacy Blackboard)	Mobile App	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Per Year	\$2,100	Project



Fees for Mass Notification (MN)

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Mass Notifications	Per Year	\$1.40	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Connect 5	Per Year	\$1.40	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Digital Mass Notifications	Per Year	\$0.85	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Teacher Communications	Per Year	\$1.10	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Teacher Messaging (no longer selling as of August 1st,) Renewals Only	Per Year	\$0.23	Student
Finalsite (legacy Blackboard)	Mass Notification	Implementation: Blackboard Connect 5	One-time	\$1,300	Project
Finalsite (legacy Blackboard)	Mass Notification	Connect Care (For Renewals Only)	Per Year	\$500	Project
Finalsite (legacy Blackboard)	Mass Notification	Connect Basic (For Renewal Only)	Per Year	\$1.50	Student
Finalsite (legacy Blackboard)	Mass Notification	Implementation: Blackboard Teacher Communications - Stand Alone	One-time	\$1,600	Project
Finalsite (legacy Blackboard)	Mass Notification	Implementation: Digital Mass Notifications	One-time	\$1,200	Project
Finalsite (legacy Blackboard)	Mass Notification	Implementation: Mass Notifications	One-time	\$1,300	Project
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Mass Notifications	Per Year	\$1.40	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Connect 5	Per Year	\$1.40	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Digital Mass Notifications	Per Year	\$0.85	Student
Finalsite (legacy Blackboard)	Mass Notification	Blackboard Teacher Communications	Per Year	\$1.10	Student
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications: Online Training (Basic/Intermediate)	One-time	\$320	Session
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications: Online Training (Advanced/Custom)	One-time	\$400	Session



Fees for Mass Notification Continued

Provider	Product	Description	One-time or Recurring	Price	Cost Per
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications: Onsite Training (plus Travel)	One-time	\$1,760	Day
Finalsite (legacy Blackboard)	Mass Notification	SMS plus for Mass Notifications	Per Year	\$0.43	Student
Finalsite (legacy Blackboard)	Mass Notification	SMS plus for Mass Notifications (For Renewals Only)	Per Year	\$0.15	Student
Finalsite (legacy Blackboard)	Mass Notification	SMS plus for Connect (For Renewals Only)	Per Year	\$0.15	Student
Finalsite (legacy Blackboard)	Mass Notification	Mass Notification Premier Implementation	One-time	\$3,825	Project
Finalsite (legacy Blackboard)	Mass Notification	Mass Notification Premier Implementation Annual Maintenance	Per Year	\$1,350	Project
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications & Integrated Mobile Communications App	One-time	\$5,950	Project
Finalsite (legacy Blackboard)	Mass Notification	Mass Notifications & Integrated Mobile Communications App Annual Maintenance	Per Year	\$2,100	Project





AGENDA REGULAR MEETING GOVERNING BOARD

1:00 P.M. March 25, 2021

Ed Tech JPA will hold a Board meeting on March 25, 2021, at 1:00 PM via web conference at Meeting ID meet.google.com/dsx-rtkz-gaf Phone Number (US)+1 413-384-6765 PIN: 411 850 829#.

The meetings of the Board at which official action is taken shall be public meetings, and no person shall be excluded therefrom.

The agenda will be published at least 72 hours prior to the meeting. Supporting documentation will be provided at the meeting or emailed electronically to members prior to the meeting as it becomes available.

President Brianne Ford
Vice-President Jeremy Davis
Secretary David Seabury
Treasurer Michael Johnston

Board of Directors Founding Members

Irvine Unified	Founding Member	Brianne Ford/alternate Michelle Bennett
Capistrano Unified	Founding Member	Sean Rozell/alternate Stephanie Avera
Clovis Unified	Founding Member	Michael Johnston/alternate Susan Rutledge
Fullerton	Founding Member	Jeremy Davis/alternate Mike McAdam
El Dorado County of Education	Founding Member	David Seabury/alternate to be determined
San Juan Unified	Founding Member	Kent Stephens/alternate Peter Skibitzki
San Ramon Valley Unified	Founding Member	Greg Medici/alternate Greg Pitzer

Agenda

- **1.** Determination of a quorum and call to order roll call.
- 2. Approve the Minutes of the previous regular meeting.
- **3.** Public Comment

Anyone may address the Board on any item that is within the Board's subject matter jurisdiction. However, the Board may not take action on any item not on this agenda except as authorized by Government Code section 54954.2. Each topic or item is limited to 30 minutes; each speaker is limited to 3 minutes.

- 4. Approval of the Agenda
- **5.** Board Member and Staff Reports
- **6.** Treasurer Report

Michael Johnston will provide an update to the board.

- 7. Standing Reports
 - **7.a.** Membership
 - **7.b**. Communications
 - **7.c.** Procurement



7.d. Goals and Objectives

8. Consent Agenda

All matters of the Consent Agenda are considered to be routine and will be enacted by the Board in one motion, without prior discussion. At this time an item may be removed from the consent calendar by the Board, staff, or community for discussion.

Recommendation: Approve all items on the Consent Agenda. Motion:

9. Items Removed from Consent Agenda

9.a.

10. Items of Business (Action)

10.a. Approve Kevin Monsma as the secondary designee for El Dorado County of Education.

Background Information: David Seabury was approved as the primary designee for El Dorado County of Education at the February 25, 2021 board meeting, with the secondary designee to be determined at a later date. El Dorado County of Education desires to name Kevin Monsma as its secondary designee.

Recommendation: Approve Kevin Monsma as the secondary designee for El Dorado County of Education.

Motion:

11. Items for Discussion

None

Closing Items

12. Adjournment

Future Meetings

April 29, 2021

Telecommuting members of the public who wish to address the Board during the Board Meeting must complete the provided form at

https://docs.google.com/forms/d/1Il2zovD0kE8DZmG3ElThhmnVAML0MWhSz_73BqMZEUs/edit prior to the start of the Board Meeting.



Consent Agenda REGULAR MEETING GOVERNING BOARD

1:00 P.M. March 25, 2021

1. Ratify Approval of New Associate Members

Background Information: The following organizations have applied for associate membership and, pursuant to Ed Tech JPA's Associate Member Operating Procedures, were granted provisional approval:

- Lawndale Elementary School District
- Cupertino Union School District
- Madera Unified School District
- Grass Valley Elementary School District

The Board must formally ratify the approval of their membership. Recommendation: Ratify associate membership for the organizations listed.

2. Rescind Award to CDW LLC dba CDW Government LLC and CDW Government for the Securly, Inc. product.

Background Information: On June 27, 2019 CDW LLC dba CDW Government LLC and CDW Government("CDWG") was awarded RFP No. 18/19-05 Classroom Management and Student Online Safety System for the Securly, Inc. product, contingent upon successful contract negotiations. On March 10, 2021 CDWG emailed Ed Tech JPA to communicate that they no longer wish to contract with Ed Tech JPA.

Recommendation: Rescind award to CDW LLC dba CDW Government LLC and CDW Government for the Securly, Inc. product.

3. Approve Award of RFP No. 20/21-02 Web Design & Hosting to 360BC Group Inc dba 360Civic for sections 1, 2, 3, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. 360BC Group Inc dba 360Civic submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3, & 4.

Recommendation: Approve Resolution No. 20-21-10 awarding RFP No. 20/21-02 Web Design & Hosting to 360BC Group Inc dba 360Civic, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

4. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Apptegy, Inc. for sections 1, 2, 3, & 4...



Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Apptegy, Inc. submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3, & 4.

Recommendation: Approve Resolution No. 20-21-11 awarding RFP No. 20/21-02 Web Design & Hosting to Apptegy, Inc., and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

5. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Blackboard Inc for sections 1, 2, 3, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Blackboard Inc submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3, & 4.

Recommendation: Approve Resolution No. 20-21-12 awarding RFP No. 20/21-02 Web Design & Hosting to Blackboard Inc, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

6. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Diverse Network Associates, Inc. dba CatapultK12 for sections 1, 2, 3.1-3.6, 3.8 & 3.10, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Diverse Network Associates, Inc. dba CatapultK12 submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1-3.6, 3.8 & 3.10, & 4.

Recommendation: Approve Resolution No. 20-21-13 awarding RFP No. 20/21-02 Web Design & Hosting to Diverse Network Associates, Inc. dba CatapultK12, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

7. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Educational Networks, Inc for sections 1, 2, 3.1- 3.7 & 3.10, & 4.

Background information:



RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Educational Networks, Inc submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1- 3.7 & 3.10, & 4.

Recommendation: Approve Resolution No. 20-21-14 awarding RFP No. 20/21-02 Web Design & Hosting to Educational Networks, Inc, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

8. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Active Internet Technologies, LLC dba FinalSite for sections 1, 2, 3.1 - 3.8 & 3.10, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Active Internet Technologies, LLC dba FinalSite submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.8 & 3.10, & 4.

Recommendation: Approve Resolution No. 20-21-15 awarding RFP No. 20/21-02 Web Design & Hosting to Active Internet Technologies, LLC dba FinalSite, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

9. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Image X Media Inc for sections 1, 2, 3.1 - 3.5, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Image X Media Inc submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.5, & 4.

Recommendation: Approve Resolution No. 20-21-16 awarding RFP No. 20/21-02 Web Design & Hosting to Image X Media Inc, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

10. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Intrado Interactive Services Corporation for sections 1, 2, 3.1 - 3.6, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Intrado Interactive Services Corporation submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.6, & 4.



Recommendation: Approve Resolution No. 20-21-17 awarding RFP No. 20/21-02 Web Design & Hosting to Intrado Interactive Services Corporation, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

11. Approve Award of RFP No. 20/21-02 Web Design & Hosting to KWALL LLC for sections 1, 2, 3.1 - 3.8 & 3.10, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. KWALL LLC submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.8 & 3.10, & 4.

Recommendation: Approve Resolution No. 20-21-18 awarding RFP No. 20/21-02 Web Design & Hosting to KWALL LLC, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

12. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Pantheon Systems Inc for sections 1, 2.1 - 2.3 & 2.5, 3.6 - 3.8, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Pantheon Systems Inc submitted a Proposal that meets the minimum qualifications for sections 1, 2.1 - 2.3 & 2.5, 3.6 - 3.8, & 4.

Recommendation: Approve Resolution No. 20-21-19 awarding RFP No. 20/21-02 Web Design & Hosting to Pantheon Systems Inc, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

13. Approve Award of RFP No. 20/21-02 Web Design & Hosting to SchoolPointe, Inc for sections 1, 2, 3.1 - 3.8 & 3.10, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. SchoolPointe, Inc submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.8 & 3.10, & 4.



Recommendation: Approve Resolution No. 20-21-20 awarding RFP No. 20/21-02 Web Design & Hosting to SchoolPointe, Inc, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

14. Approve Award of RFP No. 20/21-02 Web Design & Hosting to Soprisapps, LLC dba SchoolBlocks.com for sections 1, 2.1 - 2.3 & 2.5-2.6, 3.1 - 3.8 & 3.10, & 4.

Background information:

RFP No. 20/21-02 Web Design & Hosting was conducted pursuant to Board approval at the April 26, 2019 Board meeting. Soprisapps, LLC dba SchoolBlocks.com submitted a Proposal that meets the minimum qualifications for sections 1, 2.1 - 2.3 & 2.5-2.6, 3.1 - 3.8 & 3.10, & 4.

Recommendation: Approve Resolution No. 20-21-21 awarding RFP No. 20/21-02 Web Design & Hosting to Soprisapps, LLC dba SchoolBlocks.com, and other qualifying vendors, as approved by the board, with the administrative fee as approved at the January 23, 2020 board meeting.

Motion:

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY

Minutes

REGULAR MEETING OF THE GOVERNING BOARD

March 25, 2021 1:00 P.M. Google Meet

1. CALL TO ORDER AND ROLL CALL

Minutes:

Brianne Ford called the meeting to order at 1:03 PM.

Present In Person:

N/A

Present by Telephone:

Brianne Ford with Irvine USD

Michael Johnston and Susan Rutledge with Clovis Unified School District

David Seabury with El Dorado County Office of Education

Greg Medici with San Ramon Valley Unified School District

Jeremy Davis with Fullerton School District

Peter Skibitzki with SanJuan Unified School District

Sean Rozell with Capistrano Unified School District

2. APPROVAL OF MINUTES

Motion Passed: Approve the Minutes from the February 25, 2021 Regular Board Meeting.

Passed with a motion by Jeremy Davis and a second by David Seabury.

Aye Brianne Ford
Aye Michael Johnston
Aye David Seabury
Aye Greg Medici
Aye Jeremy Davis
Aye Peter Skibitzki
Aye Sean Rozell

3. PUBLIC COMMENT

Anyone may address the Board on any item that is within the Board's subject matter jurisdiction. However, the Board may not take action on any item not on this agenda except as authorized by Government Code section 54954.2.

4. APPROVAL OF AGENDA

Motion Passed: Adopt Agenda, as presented.

Passed with a motion by Jeremy Davis and a second by David Seabury.

Aye Brianne Ford
Aye Michael Johnston

Aye David Seabury Aye Greg Medici Aye Jeremy Davis Aye Peter Skibitzki Aye Sean Rozell

5. ACCEPTANCE OF BOARD MEMBER AND STAFF REPORTS

Minutes: Board members shared their district/counties' situations related to purchases, administrative matters, and matters related to COVID 19.

6. ACCEPTANCE OF TREASURER REPORT

Minutes: Administrative fees and founding member fees were discussed. Directors were reminded about form 700s.

7. ACCEPTANCE OF STANDING REPORTS

7.a. Membership

Minutes: Membership was discussed.

7.b. Communications

Minutes: Recent and planned communications with members were discussed, including the upcoming CASBO presentation.

7.c. Procurement

Minutes: Current and future RFPs were discussed. The Social and Emotional Learning Assessment System RFP closed and we have received twelve proposals. Vendor acquisitions were discussed.

7.d. Goals and Objectives

Minutes: The Annual Goals Progress Report and budget projections were reviewed. Likely to meet goals in membership and student representation. We will not meet our goal for number of procurements due to COVID and RFP increased responses, however other goals are on track.

8. ACCEPTANCE OF CONSENT AGENDA

8.a. At this time an item may be removed from the consent calendar by the Board, staff, or community for discussion. Approve all items on the Consent Agenda.

Motion Passed: Approve all items on the Consent Agenda.

Passed with a motion by Jeremy Davis and a second by David Seabury.

Aye Brianne Ford
Aye Michael Johnston
Aye David Seabury
Aye Greg Medici
Aye Jeremy Davis

Aye Peter Skibitzki Aye Sean Rozell

9. ITEMS REMOVED FROM CONSENT AGENDA

9.a. Items Removed from Consent Agenda: None.

10. ITEMS OF BUSINESS (ACTION)

10.a. Approve Kevin Monsma as the secondary designee for El Dorado County of Education.

Motion Passed: Approve Kevin Monsma as the secondary designee for El Dorado County of Education.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Michael Johnston
Aye David Seabury
Aye Greg Medici
Aye Jeremy Davis
Aye Peter Skibitzki
Aye Sean Rozell

11.ITEMS FOR DISCUSSION

None

12. ADJOURNMENT

Motion Passed: Adjourn the meeting at 1:40 pm.

Passed with a motion by Jeremy Davis and a second by David Seabury.

Aye Brianne Ford
Aye Michael Johnston
Aye David Seabury
Aye Greg Medici
Aye Jeremy Davis
Aye Peter Skibitzki
Aye Sean Rozell

Future Meetings April 29, 2021

Education Technology Joint Powers Authority RESOLUTION No. 20-21-10

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by 360BC Group Inc dba 360Civic

(" 360 Civic
") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with 360 Civic
; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

WHEREAS, Ed Tech JPA members include school districts; and

WHEREAS, the Ed Tech JPA desires to delegate to the Board President or her designee, the authority to finalize, execute and deliver the Master Agreement.

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, 360 Civic meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to 360 Civic

5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Attest

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Brianne Ford, Board President

David Seabury, Secretary

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Education Technology Joint Powers Authority RESOLUTION No. 20-21-11

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by Apptegy, Inc.

(" Apptegy ") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with Apptegy ; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, Apptegy meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to Apptegy

5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by Blackboard Inc

("Blackboard") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with Blackboard; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, **Blackboard** meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to Blackboard

5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Attest:

Brianne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

Diverse Network Associates, Inc. dba

WHEREAS, the Ed Tech JPA finds that the proposal submitted by CatapultK12

"" meets the minimum criteria set forth in the

(" CatapultK12 ") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with CatapultK12 ; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, CatapultK12 meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to CatapultK12
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

Attest:

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by Educational Networks, Inc

(" EduNet
") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with EduNet; and

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WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, EduNet meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to EduNet
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

Attest:

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

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AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

Active Internet Technologies, LLC dba

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WHEREAS, the Ed Tech JPA finds that the proposal submitted by FinalSite

(" FinalSite

") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with FinalSite

; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 4. The Board awards Master Agreements for a Web Design & Hosting to FinalSite
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by Image X Media Inc

("Image X

"") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with Image X

; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, Image X meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to Image X
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

Attest:

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the p	roposal submitted by Intrado Interactive Services Corporation
^{("} Intrado	") meets the minimum criteria set forth in the RFP, and
desires to enter a Master Agreement with Intr	ado ; and

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WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, Intrado

 meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to Intrado
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Branne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by KWALL LLC

(" KWALL

") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with KWALL

; and

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WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, KWALL meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to KWALL
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by Pantheon Systems Inc

(" Pantheon

") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with Pantheon

; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

WHEREAS, Ed Tech JPA members include school districts; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, Pantheon

 meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to Pantheon

5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

Attest:

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Briange Ford Board President

Bria**ne** Ford, Board President

Education Technology Joint Powers Authority RESOLUTION No. 20-21-20

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by SchoolPointe, Inc

(" SchoolPointe
") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with SchoolPointe; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS FOLLOWS:

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, SchoolPointe meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to SchoolPointe
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

Attest

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President

AWARD OF MASTER AGREEMENT FOR WEB DESIGN & HOSTING

WHEREAS, the Governing Board of Education Technology Joint Powers Authority ("Ed Tech JPA") wishes enter into one or more Master Agreements for web design and hosting solution and related services in order to accommodate Founding Member and Associate Members' current and future web design and hosting service needs; and

WHEREAS, due to the highly specialized and unique nature of technology and related equipment and services, because technology is undergoing rapid changes, and in order to allow for the introduction of new technological changes in the operation of school districts, Public Contract Code section 20118.2 allows school districts to consider, in addition to price, factors such as financing, performance reliability, standardization, life-cycle costs, delivery timetables, support logistics, warranties, and similar factors in the award of contracts for technology and related equipment and services; and

WHEREAS, the Ed Tech JPA issued Request for Proposals ("RFP") 20/21-02 web Design & Hosting and received fourteen responses to its RFP; and

WHEREAS, the Ed Tech JPA evaluated responses pursuant to the evaluation criteria listed in those documents, including: (1) Functionality and Usability, (2) Vendor Support and Ability to Perform, (3) Price, and (4) Technology Requirements; and

WHEREAS, the Ed Tech JPA finds that the proposal submitted by Soprisapps, LLC dba SchoolBlocks.com

(" SchoolBlocks
") meets the minimum criteria set forth in the RFP, and desires to enter a Master Agreement with SchoolBlocks; and

WHEREAS, the Master Agreement shall set for the terms and conditions of the Agreement between the parties;

WHEREAS, the proposed form of the Master Agreement was incorporated as an attachment in the RFP; and

WHEREAS, a school district may delegate the authority to enter into contracts to the district superintendent or his or her designee, pursuant to Education Code section 17604; and

WHEREAS, pursuant to Government Code sections 6500 and 6502, Joint Powers Authorities are allowed to exercise any power common to the contracting parties; and

NOW, THEREFORE, THE BOARD OF TRUSTEES OF THE EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY DOES HEREBY RESOLVE, ORDER, AND DETERMINE AS **FOLLOWS:**

- 1. The foregoing recitals are true and correct.
- 2. The Board finds that the procurement of web design and hosting and related services qualifies as procurement under Public Contract Code section 20118.2.
- 3. The Board finds that, considering all factors evaluated by the Ed Tech JPA during the RFP process, including functionality and usability, vendor support and ability to perform, price, and technology requirements, SchoolBlocks meet the minimum criteria, satisfies the ED Tech JPA's RFP, and would provide the Ed Tech JPA's Founding and Associate Members with advantageous services that fit within the scope of services sought under the RFP.
- 4. The Board awards Master Agreements for a Web Design & Hosting to SchoolBlocks
- 5. The Board delegates authority to the Board President or her designee to execute and deliver the Master Agreement with such additions, amendments, and revisions as are recommended or approved by Designee and General Counsel to Ed Tech JPA, and to take any related actions necessary.

Attest:

ADOPTED, SIGNED AND APPROVED this 25th day of March, 2021.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY BOARD OF EDUCATION

Brianne Ford, Board President



AGENDA REGULAR MEETING GOVERNING BOARD

1:00 P.M. January 25, 2024

Ed Tech JPA will hold a Board meeting on January 25,2024, at 1:00 PM at the Irvine Unified School District Office: 5050 Barranca Parkway, Irvine, CA 92604, Fullerton School District Office: 1401 W. Valencia Drive, Fullerton, CA 92883, Capistrano Unified School District Office: 33122 Valle Road, San Juan Capistrano, CA 92675, Clovis Unified School District Office: 1450 Herndon Avenue, Clovis, CA 93611, El Dorado County Office of Education Office: 6767 Green Valley Road, Placerville, CA 95667, San Juan Unified School District Office: 3738 Walnut Avenue, Carmichael, CA 95608, San Ramon Valley Unified School District Office: 3280 Crow Canyon Road, San Ramon, CA 94526.

Board agendas may be viewed at https://edtechjpa.org/department/board-meetings.

The meetings of the Board at which official action is taken shall be public meetings, and no person shall be excluded therefrom.

The agenda will be published at least 72 hours prior to the meeting. Supporting documentation will be provided at the meeting or emailed electronically to members prior to the meeting as it becomes available.

President Brianne Ford
Vice-President Jeremy Davis
Secretary David Seabury
Treasurer Michael Johnston

Board of Directors Founding Members

Irvine Unified **Founding Member** Brianne Ford/alternate Michelle Bennett Capistrano Unified Founding Member Sean Rozell/alternate Stephanie Avera Clovis Unified Founding Member Michael Johnston/alternate Susan Rutledge Fullerton Founding Member Jeremy Davis/alternate Mike McAdam El Dorado County of Education Founding Member David Seabury/alternate Kevin Monsma San Juan Unified Founding Member Peter Skibitzki/alternate Laura Fry San Ramon Valley Unified Kelly Hilton/alternate Stella Kemp Founding Member

Agenda

- **1.** Determination of a quorum and call to order roll call
- 2. Approve the Minutes of the previous regular meeting
- 3. Public Comment

Anyone may address the Board on any item that is within the Board's subject matter jurisdiction. However, the Board may not take action on any item not on this agenda except as authorized by Government Code section 54954.2. Each topic or item is limited to 30 minutes; each speaker is limited to 3 minutes.

4. Approval of the Agenda



- 5. Board Member and Staff Reports
- **6.** Treasurer Report

Michael Johnston will provide an update to the board.

- 7. Standing Reports
 - **7.a.** Membership
 - **7.b.** Communications
 - **7.c.** Procurement
 - **7.d.** Goals and Objectives

8. Consent Agenda

All matters of the Consent Agenda are considered to be routine and will be enacted by the Board in one motion, without prior discussion. At this time an item may be removed from the consent calendar by the Board, staff, or community for discussion.

Recommendation: Approve all items on the Consent Agenda. Motion:

9. Items Removed from Consent Agenda

9.a.

10. Items of Business (Action)

10.a. Approve Clovis Unified School District as the Financial Host Agency.

Background Information: On February 28, 2019 the Board approved:

Clovis Unified School District as the Financial Host Agency.

The Board desires to re-evaluate host agency assignments every four (4) years pursuant to section 9.c. of the Founding Member Agreement. Clovis Unified School District has performed well and staff proposes their re-election.

Recommendation: Approve:

Clovis Unified School District as the Financial Host Agency of Ed Tech JPA in accordance with section 9.c. of the Founding Member Agreement.

Motion:

10.b. Increase marketing budget to support California IT in Education (CITE) potential partnership. **Background Information:** CITE offers a variety of programs to offer exposure to partners. Ed Tech JPA desires to form valuable partnerships.

Recommendation: Approve increasing the marketing budget to support a partnership with California IT in Education (CITE).

Motion:

10.c. Approve the Administrative Fee and Administrative Fee language.

Background Information: At the December 5, 2019 board meeting Brianne Ford and Michael Johnston were authorized to develop an Administrative Fee. Revisions to the Administrative Fee were approved



by the Board at the January 23, 2020, January 26, 2023, and April 27, 2023 board meetings. The board recommends annual approval of the Administrative Fee.

Recommendation: Approve the existing Administrative Fee and language as previously approved, with the understanding that terms may be negotiated on a case-by-case basis.

Motion:

10.d. Approve Bylaws.

Background Information: Ed Tech JPA Bylaws were initially approved by the Board at the May 10, 2019 board meeting. Revisions to the Bylaws were approved by the Board at the February 25, 2021 board meeting. The Board desires to review the Bylaws annually.

Recommendation: Approve the existing Bylaws as previously approved.

Motion:

10.e. Approve Operating Procedures and Host Agency Fee Proposals.

Background Information: Ed Tech JPA Operating Procedures and Host Agency and Fee Proposal revisions were approved by the Board at the September 8, 2022 board meeting. The Board desires to review the Operating Procedures and Host Agency Fee Proposals annually.

Recommendation: Approve the existing Operating Procedures and Host Agency Fee Proposals as previously approved.

Motion:

10.f. Submission of the 2022-23 Annual Financial Audit of the Education Technology Joint Powers Authority

Background Information: The examination of the financial statements of funds and accounts of the Education Technology Joint Powers Authority has been completed.

The completion of this audit is in accordance with Education Code Section 41020. Copies of this report are filed with the County Superintendent of Schools, County Auditor, State Department of Education, and the Audit Division of the State Department of Finance. By law, the audit must be filed with the State Controller's Office on or before December 15th each year by the auditors.

In accordance with Education Code Section 41020.3, contents of this report will be reviewed at the January 25, 2024 Ed Tech JPA Board meeting.

Recommendation: Approve the audit of the 2022-23 financial records of the Education Technology Joint Powers Authority as submitted.

Motion:



*Ratify

10.g. Increase marketing budget to support California School Boards Association (CSBA)potential partnership.

Background Information: CSBA offers a variety of programs to offer exposure to partners. Ed Tech JPA desires to form valuable partnerships.

Recommendation: Approve increasing the marketing budget to support a partnership with California School Boards Association (CSBA).

Motion:

11. Items for Discussion

11.a. Discuss scoring assignments for Security & IT Administration RFP

11.b. Alternate dates for May board meeting

Closing Items

12. Adjournment

Future Meetings

February 29, 2024



Consent Agenda REGULAR MEETING GOVERNING BOARD

1:00 P.M. January 25, 2024

1. Ratify Approval of New Associate Members

Background Information: The following organizations have applied for associate membership and, pursuant to Ed Tech JPA's Associate Member Operating Procedures, were granted provisional approval:

- Beaumont Unified School District
- Lodi Unified School District
- Lynwood Unified School District
- Salida Union School District

The Board must formally ratify the approval of their membership.

Recommendation: Ratify associate membership for the organizations listed.

*Ratify

2. Approve Check Register.

Background Information: A Check Register is presented to the Board listing checks which have been issued in accordance with established purchasing procedures of Ed Tech JPA. These checks are presented to the Board for ratification in accordance with the applicable provisions of the Education and Government Code Statutes of the State of California. A copy of the full report is attached.

Recommendation: Ratify issuance of checks as listed.

*Ratify

3. Approve Amendment and Pricing Update to the Instructure Agreement.

Background Information: Ed Tech JPA awarded RFP No. 18/19-03 Learning Management Solution Platform to Instructure, Inc. (Instructure) at the May 10, 2019 board meeting. The Master Agreement specifies Instructure may add products introduced to the market that are either a direct replacement or are substantially equivalent to original products listed in the RFP, Instructure's proposal, the Master Agreement and/or any Purchase Agreements or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the solution that Instructure did not have at the time the proposal was submitted.

Recommendation: Approve an amendment to the existing agreement to incorporate additional products and update pricing with Instructure.

*Ratify

4. Approve Amendment and Pricing Update to the Instructure Agreement.

Background Information: Ed Tech JPA awarded RFP No. 19/20-03 Educational Intelligence and Analytics Solution to Instructure, Inc. (Instructure) at the January 23, 2020 board meeting. The Master Agreement specifies Instructure may add products introduced to the market that are either a direct replacement or are substantially equivalent to original products listed in the RFP, Instructure's proposal, the Master Agreement and/or any Purchase Agreements or Added Products are enriched capabilities, new modules,



technology advancements, and/or service categories within the solution that Instructure did not have at the time the proposal was submitted. The Master Agreement also states that price decreases shall be extended to Ed Tech JPA members.

Recommendation: Approve an amendment to the existing agreement to incorporate additional products and decreased pricing with Instructure.

*Ratify

5. Approve Extension to DecisionEd Agreement.

Background Information: Ed Tech JPA awarded RFP No. 19/20-03 Educational Intelligence and Analytics Solution to DecisionEd Group, Inc (DecisionEd) at the January 23, 2020 board meeting. DecisionEd would like to extend the term of the current agreement for an additional two (2) year term for a total of five (5) years, in accordance with Education Code Section 17596.

Recommendation: Approve an amendment to the existing agreement with DecisionEd to extend the term for a total of five (5) years.

*Ratify

6. Approve Amendment and Pricing Update to the Bloomz Agreement.

Background Information: Ed Tech JPA awarded RFP No. 22/23-02 Notification Systems to Bloomz Inc. (Bloomz) at the May 25, 2023 board meeting. The Master Agreement specifies Bloomz may add products introduced to the market that are either a direct replacement or are substantially equivalent to original products listed in the RFP, Instructure's proposal, the Master Agreement and/or any Purchase Agreements or Added Products are enriched capabilities, new modules, technology advancements, and/or service categories within the solution that Bloomz did not have at the time the proposal was submitted.

Recommendation: Approve an amendment to the existing agreement to incorporate additional products and update pricing with Bloomz.

*Ratify

7. Approve Extension to Finalsite Agreement.

Background Information: Ed Tech JPA awarded RFP No. 20/21-02 Web Design & Hosting to Active Internet Technologies dba Finalsite (Finalsite) at the March 25, 2021 board meeting. Finalsite would like to extend the term of the current agreement for an additional two (2) year term for a total of five (5) years, in accordance with Education Code Section 17596.

Recommendation: Approve an amendment to the existing agreement with Finalsite to extend the term for a total of five (5) years.

*Ratify

8. Approve Extension to Avatier Agreement.

Background Information: Ed Tech JPA awarded RFP No. 20/21-01 Identity Management Solution to Avatier Corporation (Avatier) at the December 17, 2020 board meeting. Avatier would like to extend the



term of the current agreement for an additional two (2) year term for a total of five (5) years, in accordance with Education Code Section 17596.

Recommendation: Approve an amendment to the existing agreement with Avatier to extend the term for a total of five (5) years.

*Ratify

9. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *Branching Minds* for sections 1, 2, 3.2.1 – 3.3.1 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *Branching Minds, Inc (Branching Minds)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.2.1 - 3.3.1 & 4.

Recommendation: Approve Resolution No. 23-24-14 awarding sections 1, 2, 3.2.1 – 3.3.1 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *Branching Minds* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

10. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *DecisionEd* for sections 1, 2, 3.2.1 – 3.3.2 and 3.4.1 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *DecisionEd Group, Inc. (DecisionEd)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.2.1 - 3.3.2 and 3.4.1 & 4.

Recommendation: Approve Resolution No. 23-24-15 awarding sections 1, 2, 3.2.1 – 3.3.2 and 3.4.1 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *DecisionEd* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

11. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *FocalPoint* for sections 1, 2, 3.1.1 – 3.1.4 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. FocalPointK12, Inc (FocalPoint) submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1.1 - 3.1.4 & 4.

Recommendation: Approve Resolution No. 23-24–16 awarding sections 1, 2, 3.1.1 - 3.1.4& 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *FocalPoint* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

12. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *Instructure* for sections 1, 2, 3.1.1 – 3.1.4 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *Instructure, Inc. (Instructure)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1.1 - 3.1.4 & 4.



Recommendation: Approve Resolution No. 23-24-17 awarding sections 1, 2, 3.1.1 - 3.1.4 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *Instructure* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

13. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *Learning Explorer* for sections 1, 2, 3.1.1 – 3.1.2, 3.1.4, and 3.4.1 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *Learning Explorer, Inc. (Learning Explorer)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1.1 – 3.1.2, 3.1.4, and 3.4.1 & 4.

Recommendation: Approve Resolution No. 23-24-18 awarding sections 1, 2, 3.1.1 - 3.1.2, 3.1.4, and 3.4.1 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *Learning Explorer* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

14. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *Nom Nom* for sections 1, 2, 3.2.3 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *Nom Nom Data Inc (Nom Nom)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.2.3 & 4.

Recommendation: Approve Resolution No. 23-24-19 awarding sections 1, 2, 3.2.3 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *Nom Nom* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

15. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *Otus* for sections 1, 2, 3.1 – 3.3.2 & 3.4.1 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *Otus LLC (Otus)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.3.2 & 3.4.1 & 4.

Recommendation: Approve Resolution No. 23-24-20 awarding sections 1, 2, 3.1 - 3.3.2 & 3.4.1 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *Otus* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

16. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *PowerSchool* for sections 1, 2, 3 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *PowerSchool Holdings LLC dba PowerSchool Group LLC (PowerSchool)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3 & 4.



Recommendation: Approve Resolution No. 23-24-21 awarding sections 1, 2, 3 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *PowerSchool* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

17. Approve Award of RFP No. 22/23-02 Assessment and Analytics Platforms to *Renaissance* for sections 1, 2, 3.1 - 3.2.5 & 4.

Background information:

RFP No. 22/23-02 Assessment and Analytics Platforms was conducted pursuant to Board approval at the July 27, 2023 board meeting. *Renaissance Learning, Inc. (Renaissance)* submitted a Proposal that meets the minimum qualifications for sections 1, 2, 3.1 - 3.2.5 & 4.

Recommendation: Approve Resolution No. 23-24-22 awarding sections 1, 2, 3.1 - 3.2.5 & 4 of RFP No. 22/23-02 Assessment and Analytics Platforms to *Renaissance* and other qualifying vendors, as approved by the board, with the administrative fee as approved at the April 27, 2023 board meeting.

EDUCATION TECHNOLOGY JOINT POWERS AUTHORITY

Minutes

REGULAR MEETING OF THE GOVERNING BOARD

January 25,2024 1:00 P.M.

Irvine Unified School District Office: 5050 Barranca Parkway, Irvine, CA 92604, Fullerton School District Office: 1401 W. Valencia Drive, Fullerton, CA 92883, Capistrano Unified School District Office: 33122 Valle Road, San Juan Capistrano, CA 92675, Clovis Unified School District Office: 1450 Herndon Avenue, Clovis, CA 93611, El Dorado County Office of Education Office: 6767 Green Valley Road, Placerville, CA 95667, San Juan Unified School District Office: 3738 Walnut Avenue, Carmichael, CA 95608, San Ramon Valley Unified School District Office: 3280 Crow Canyon Road, San Ramon, CA 94526

1. CALL TO ORDER AND ROLL CALL

Minutes:

Brianne Ford called the meeting to order at 1:06 PM.

Present:

Brianne Ford with Irvine Unified School District
Kelly Hilton with San Ramon Valley Unified School District
Sean Rozell with Capistrano Unified School District
Susan Rutledge with Clovis Unified School District
Jeremy Davis with Fullerton School District
Peter Skibitzki with San Juan Unified School District

2. APPROVAL OF MINUTES

Motion Passed: Approve the Minutes from the December 7, 2023 Regular Board Meeting.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Peter Skibitzki
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton

David Seabury joined the meeting. 1:09 pm

3. PUBLIC COMMENT

Anyone may address the Board on any item that is within the Board's subject matter jurisdiction. However, the Board may not take action on any item not on this agenda except as authorized by Government Code section 54954.2.

4. APPROVAL OF AGENDA

Motion Passed: Adopt Agenda, as presented.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Peter Skibitzki
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

5. ACCEPTANCE OF BOARD MEMBER AND STAFF REPORTS

Minutes: Board members shared their district/counties' situations related to purchases and administrative matters.

Susan Rutledge left the meeting. 1:14pm Susan Rutlege re-joined the meeting. 1:18pm

6. ACCEPTANCE OF TREASURER REPORT

Minutes: Administrative Fees were discussed.

7. ACCEPTANCE OF STANDING REPORTS

7.a. Membership

Minutes: Membership was discussed.

7.b. Communications

Minutes: Recent and planned communications with members were discussed.

7.c. Procurement

Minutes: Current and Future RFPs were discussed.

7.d. Goals and Objectives

Minutes: The Annual Goals Progress Report and budget projections were reviewed. Member support regarding contract and product use was discussed.

8. ACCEPTANCE OF CONSENT AGENDA

8.a. At this time an item may be removed from the consent calendar by the Board, staff, or community for discussion. Approve all items on the Consent Agenda.

Motion Passed: Approve all items on the Consent Agenda.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Peter Skibitzki
Aye Jeremy Davis
Aye Sean Rozell

Aye Kelly Hilton
Aye David Seabury

9. ITEMS REMOVED FROM CONSENT AGENDA

9.a. Items Removed from Consent Agenda: None.

10. ITEMS OF BUSINESS (ACTION)

10.a. Approve Clovis Unified School District as the Financial Host Agency.

Motion Passed: Approve Clovis Unified School District as the Financial Host Agency of Ed Tech JPA in accordance with section 9.c. of the Founding Member Agreement.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Peter Skibitzki
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

10.b. Increase marketing budget to support California IT in Education (CITE) potential partnership.

Motion Tabled: Approved increasing the marketing budget to support a partnership with California IT in Education (CITE).

Tabled with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Peter Skibitzki
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

Peter Skibitzky left the meeting. 2:02 pm

10.c. Approve the Administrative Fee and Administrative Fee language.

Motion Passed: Approve the existing Administrative Fee and language as previously approved, with the understanding that terms may be negotiated on a case-by-case basis. The board discussed strategies to lower the Administrative Fee in the future, particularly related to equipment and maintenance.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford Aye Susan Rutledge Aye Jeremy Davis Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

10.d. Approve Bylaws

Motion Passed: Approve the existing Bylaws as previously approved.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

10.e. Approve the Operating Procedures and Host Agency Fee Proposals.

Motion Passed: Approve the existing Operating Procedures and Host Agency Fee Proposals as previously approved, with one change: The board approved a change to the Operating Procedures "Contracts are required to come to the board for approval, however agreements with no financial impact and no substantive change to standard terms and conditions may be approved without board approval". The board discussed the possibility of adjusting the Procurement Host Agency Fee Proposal in the future.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

10.f. Submission of the 2022-23 Annual Financial Audit of the Education Technology Joint Powers Authority

Motion Passed: Approve the audit of the 2022-23 financial records of the Education Technology Joint Powers Authority as submitted.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

10.g. Increase marketing budget to support California School Boards Association (CSBA) potential partnership.

Motion Tabled: Approved increasing the marketing budget with an additional expenditure to support a partnership with California School Boards Association (CSBA).

Tabled with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

11. ITEMS FOR DISCUSSION

11.a. Discuss scoring assignments for Security & IT Administration RFP

Minutes: Lead responsibilities were discussed.

11.b. Alternate dates for May board meeting

Minutes: The current board meeting schedule was confirmed.

12. ADJOURNMENT

Motion Passed: Adjourn the meeting at 2:48 pm.

Passed with a motion by Jeremy Davis and a second by Sean Rozell.

Aye Brianne Ford
Aye Susan Rutledge
Aye Jeremy Davis
Aye Sean Rozell
Aye Kelly Hilton
Aye David Seabury

Future Meetings February 29, 2024