

Board Office Use: Legislative File Info.	
File ID Number	18-1640
Introduction Date	8/22/18
Enactment Number	18-1412
Enactment Date	8/22/18 os



Memo

To Board of Education

From Kyla Johnson-Trammell, Superintendent

Board Meeting Date August 22, 2018
(To be completed by Procurement)

Subject Memorandum of Understanding - Partnerships for Trauma Recovery - Mosaic Healing Center (contractor) - Community Schools and Student Services Department (site/department)

Action Requested Approval by the Board of Education of the Memorandum of Understanding between the District and Partnerships for Trauma Recovery - Mosaic Healing Center. Services to be primarily provided to Community Schools and Student Services Department for the period of September 1, 2017 through September 1, 2020.

Background
A one paragraph explanation of why the consultant's services are needed. Partnerships for Trauma Recovery - Mosaic Healing Center provides culturally aware, trauma-informed psychosocial care to students who have experienced emotional distress related to human rights concerns.

Discussion
One paragraph summary of the scope of work. Approval by the Board of Education of a Memorandum of Understanding between District and Partnerships for Trauma Recovery - Mosaic Healing Center, Berkeley, CA, for the latter to work closely with the COST team to ensure students are receiving sufficient support and may also help with case management, home visits and family meetings as needed for Oakland International High School, for the period of September 1, 2017 through September 1, 2020, at no cost to the District.

Recommendation Approval by the Board of Education of a Memorandum of Understanding between the District and Partnerships for Trauma Recovery - Mosaic Healing Center. Services to be primarily provided to the Community Schools and Student Services Department for the period of September 1, 2017 through September 1, 2020.

Fiscal Impact Funding resource name (please spell out): No fiscal impact

Attachments

- Memorandum of Understanding
- Scope of Work
- Statement of Qualifications
- Clearance Letter
- Certificate of Insurance



CONTRACT JUSTIFICATION FORM

**This Form Shall Be Submitted to the Board Office
With *Every* Consent Agenda Contract.**

Legislative File ID No. 18-1640

Department: 922/Community Schools and Student Services Department

Vendor Name: Partnerships for Trauma Recovery - Mosaic Healing Center

Contract Term: Start Date: 09/01/2017 End Date: 09/01/2020

Annual Cost: \$ 0

Approved by: Andrea Bustamante

Is Vendor a local Oakland business? Yes No

Why was this Vendor selected?

School-site selected partner for In-Kind agreement.

Summarize the services this Vendor will be providing.

Individual, family, and group therapy addressing the psychosocial impacts of international human rights abuses. Scope of work is attached.

Was this contract competitively bid? Yes No

If No, answer the following:

1) How did you determine the price is competitive?

No fee for services; In-Kind partnership.

2) Please check the competitive bid exception relied upon:

- Educational Materials**
- Special Services** contracts for financial, economic, accounting, legal or administrative services
- CUPCCAA exception** (Uniform Public Construction Cost Accounting Act)
- Professional Service Agreements** of less than \$87,800 (increases a small amount on January 1 of each year)
- Construction related Professional Services** such as Architects, DSA Inspectors, Environmental Consultants and Construction Managers (require a "fair, competitive selection process)
- Energy** conservation and alternative energy supply (e.g., solar, energy conservation, co-generation and alternate energy supply sources)
- Emergency** contracts [requires Board resolution declaring an emergency]
- Technology** contracts
 - electronic data-processing systems, supporting software and/or services (including copiers/printers) over the \$87,800 bid limit, must be competitively advertised, but any one of the three lowest responsible bidders may be selected
 - contracts for computers, software, telecommunications equipment, microwave equipment, and other related electronic equipment and apparatus, including E-Rate solicitations, may be procured through an RFP process instead of a competitive, lowest price bid process
 - Western States Contracting Alliance Contracts (WSCA)
 - California Multiple Award Schedule Contracts (CMAS) [contracts are often used for the purchase of information technology and software]
- Piggyback"** Contracts with other governmental entities
- Perishable Food**
- Sole Source**
- Change Order for Material and Supplies** if the cost agreed upon in writing does not exceed ten percent of the original contract price
- Other, please provide specific exception**

**MEMORANDUM OF UNDERSTANDING BETWEEN A PARTNER ORGANIZATION
OR INDIVIDUAL AND OAKLAND UNIFIED SCHOOL DISTRICT**

I. Parties

The purpose of this Memorandum of Understanding (“MOU”) is to establish a relationship between Oakland Unified School District (“OUSD”) and Partnerships for Trauma Recovery [CONTRACTOR—name of your organization].

WHEREAS, the CONTRACTOR’s services or program described in this MOU will be provided at no cost to OUSD, the students, or the parents; and

BOTH PARTIES HEREBY enter into this MOU to enable CONTRACTOR to provide said program(s) selected in Section II of the MOU.

II. Program Name(s)

Unless otherwise agreed to in writing by the parties, the Program(s) governed by this MOU are the following:

Mental Health Provider

III. CONTRACTOR Responsibilities/Scope of Services

A. Provide a description of the services that your program(s) will be providing to OUSD. Please be specific by answering all of the following questions.

1. A brief description of the type of services your program(s) generally provides.

Through individual, family, and group therapy, PTR addresses the psychosocial impacts of international
human rights abuses through culturally aware, trauma-informed, and linguistically accessible mental
health care.

2. The relevant experience of the CONTRACTOR personnel that will be providing the services:

Contractor personnel are pursuing advanced degrees in either psychology, counseling, or social work.

They receive weekly supervision from our clinical director, MSW, Psy.D who has over 20 years of

experience in global mental health and providing clinical services.

3. Please check all of the expectations or goals below that are in agreement with your program's services.

- Ensure a high quality instructional core
- Develop student's social health/skills
- Develop student's emotional health
- Develop student's physical health
- Develop student's cognitive and academic skills
- Create equitable opportunities for learning
- Ensure, maintain, or support high quality and effective instruction
- Prepare students for success in college and careers
- Help ensure, create, and/or sustain safe, healthy and supportive schools
- Create accountability for quality
- Help create full service community schools in OUSD
- Increase, raise graduation rates
- Other: _____

B. Ensure that all CONTRACTOR personnel, including subcontractors, will comply with any policy and systems in place at OUSD and School(s). This includes, but is not limited to the following:

1. **Drug and Smoke Free**—No drugs, alcohol, and/or smoking are allowed at any time in any buildings and/or grounds on OUSD property. No students, staff, visitors, CONTRACTORS, or subcontractors are to use drugs at these School(s).

2. **Anti-Discrimination**—It is the policy of OUSD that in connection with CONTRACTOR’s services under this MOU there shall be no discrimination against any employee engaged in the work because of race, color, ancestry, national origin, religious creed, physical disability, medical condition, marital status, sexual orientation, gender, age, or other legally protected class. Therefore, the CONTRACTOR agrees to comply with all applicable Federal and California laws.
 3. **Conflict of Interest**—CONTRACTOR shall abide by and be subject to all applicable OUSD policies, regulations, statutes or other laws regarding conflict of interest. CONTRACTOR shall not hire any OUSD employee to perform the services in this MOU, and affirms that to the best of its knowledge no such conflict presently exists. CONTRACTOR agrees to alert OUSD in writing if and when a potential conflict arises.
 4. **Family Education Rights and Privacy Act**—CONTRACTOR shall observe all District policies and regulations, and state and federal laws, including the Family Education Rights and Privacy Act of 1974, commonly known as FERPA, related to the confidentiality of pupil and personnel records.
- C. **Tuberculosis Screening:** CONTRACTOR is required to screen employees and agents who will be present at OUSD sites during the current school year. CONTRACTOR affirms that each person has current proof of negative TB testing on file and TB results are monitored. Please see **Section IV** for the relevant documentation that is required.
- D. **Fingerprinting of Employees and Agents.** The fingerprinting and criminal background investigation requirements of Education Code section 45125.1 apply to CONTRACTOR’s services under this Agreement and CONTRACTOR certifies its compliance with these provisions as follows: “CONTRACTOR certifies that CONTRACTOR has complied with the fingerprinting and criminal background investigation requirements of Education Code section 45125.1 with respect to all CONTRACTOR’s employees, subcontractors, agents, and subcontractors’ employees or agents (“Employees”) regardless of whether those Employees are paid or unpaid, concurrently employed by OUSD, or acting as independent contractors of CONTRACTOR, who may have contact with OUSD pupils in the course of providing services pursuant to the MOU, and the California Department of Justice has determined that none of those Employees has been convicted of a felony, as that term is defined in Education Code section 45122.1. CONTRACTOR further certifies that it has received and reviewed fingerprint results for each of its Employees and CONTRACTOR has requested and reviews subsequent arrest records for all Employees who may come into contact with OUSD pupils in providing services to the District under this MOU. Please see **Section IV** for the relevant documentation that is required.

In the event that OUSD, in its sole discretion, at any time during the term of this MOU, desires the removal of any CONTRACTOR related person, employee, representative or agent from any OUSD school; site; and/or property, CONTRACTOR shall immediately, upon receiving notice from OUSD of such desire, cause the removal of such person or persons.

E. Insurance

1. **General Liability:** ***EITHER*** (a) CONTRACTOR maintains general liability insurance that names OUSD as an additional insured, for operations, students, volunteers, and personnel at location where CONTRACTOR provides programs/services with at least \$1 Million in coverage, and furnish certificate of said insurance to OUSD ***OR*** (b) CONTRACTOR is not required to maintain general liability insurance under this agreement if the Risk Management Officer signs a waiver of insurance. Please see **Section IV** for the relevant documentation that is required.
2. **Workers' Compensation:** If CONTRACTOR employs any person to perform work in connection with this MOU, CONTRACTOR shall procure and maintain at all times during the performance of such work, Workers' Compensation Insurance in conformance with the laws of the State of California and federal laws, when applicable. The CONTRACTORS' Employers' Liability Insurance shall not be less than One Million Dollars (\$1,000,000) per accident or disease. Please see **Section IV** for the relevant documentation that is required.

Check one of the boxes below:

- CONTRACTOR is aware of the provisions of Section 3700 of the Labor Code which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and will comply with such provisions before commencing the performance of the Work of this Contract.
- CONTRACTOR does not employ anyone in the manner subject to the workers' compensation laws of California.

- F. Communication**—Communicate with School(s) and OUSD staff, both formally and informally, to ensure, to the best of the program's ability, that the CONTRACTOR'S services are aligned with the School(s) and OUSD's mission and objectives and are adequately meeting student's needs. At the request of School(s) or OUSD staff, provide reasonable data and information to students participating in the CONTRACTOR's program.

- G. **Confidentiality**—CONTRACTOR shall maintain strict confidentiality of all information about individual students received under this MOU and will not disseminate such information without the express written consent of OUSD. CONTRACTOR will comply with FERPA, and will be allowed to use the data received to solicit funding to continue to expand its services/program, so long as there is no information from which the identity of any student in the CONTRACTOR's program as a participant could be made.
- H. **Register With/Update Community Partner Platform**—Contractor shall register in OUSD's Community Partner Platform database and perform annual updates *by August 31 of each year*, to maintain full and complete up-to-date information.

IV. Required Documents

CONTRACTOR CANNOT commence the services agreed to in this MOU until it has submitted the following documents:

A. TB and Fingerprinting Clearance:

Contractor (Individual):

- Submit clearance letter from authorized agency verifying individual has been Fingerprinted/Criminal Background Checked for this current fiscal year. Additionally, please provide documentation from health care provider showing negative TB status of individual within the last four years.

Contractor (Agency):

- Attach clearance letter from Agency/Community-Based Organization/Non-Profit Organization on agency letterhead verifying all personnel, including subcontractors, have been Fingerprinted/Criminal Background Checked and have TB clearance for this current fiscal year and signed by authorized personnel.

B. Insurance:

Contractor (Individual/Agency):

- Please attach documentation of either proof of insurance, or a waiver signed by the Risk Management Officer. The additional insured address must read: Oakland Unified School District, Attention: Risk Management, 1000 Broadway Suite 440, Oakland, CA 94607. Waiver of insurance does not release CONTRACTOR from responsibility for any claim or demand.

V. Responsibilities of Oakland Unified School District

- A. **Space**—Provide a suitable classroom or space at the participating School(s), to be agreed upon by School(s) and the CONTRACTOR.
- B. **Janitorial Service**—Provide necessary services to maintain this space, including janitorial services, maintenance, utilities, and technology support.
- C. **Data**—Ensure that CONTRACTOR has reasonable access to student assessment and evaluation data necessary to inform instruction and periodically review student progress and to provide the study.
 - 1. For the purpose of cohort determination, for instructional purposes, or for academic research purposes, at the sole discretion of OUSD, provide CONTRACTOR access to student assessment data for all students at School(s) including, but not limited to, state test scores and site-based assessments. Students identified may be protected by the use of ID numbers.
 - 2. Provide CONTRACTOR with any other student information reasonably necessary to provide its services consistent with the CONTRACTOR’s program and to evaluate the impact of its program on students at School(s).

VI. Duration

This MOU is for the 09/01/2017 -- 09/01/2020 period.
[Insert mm/dd/year] [Insert mm/dd/year]

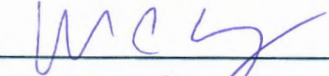
VII. Termination


Either party may terminate this MOU at any time, without cause, with 30 day written notice to the other party. This agreement may be amended by mutual consent of the parties. All amendments must be in writing and signed by both parties.

VIII. Defense/Indemnity/Hold Harmless


Each party to this MOU agrees to defend, indemnify and hold harmless the other for and from any claims, causes of action, or any other proceeding of any type or kind that is made against the other where such claim, cause of action or other proceeding arises from the conduct, act, omission, or commission by the other party.

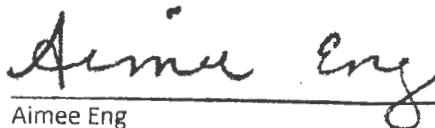
IN WITNESS THEREOF, the parties to this agreement have duly executed it on the day, month and year set forth below.

By:  Dated: 10/2/17 (MM/DD/YYYY)
MARTIN C. YOUNG, PARTNERSHIPS (Print Name & Title)
COMMUNITY SCHOOLS (Sponsoring OUSD Department)

By:  Dated: August 23, 2017 (MM/DD/YYYY)
Monika Parikh, Executive Director (Print Name & Title)
Partnerships for Trauma Recovery (CONTRACTOR—Org. Name)

Approved as to form and procedure

By:  Dated: 7/12/18 (MM/DD/YYYY)
CR609 7/12/18
Attorney, Office of the General Counsel
Oakland Unified School District


Aimee Eng
President, Board of Education


Kyr R. Johnson-Trammell
Secretary, Board of Education

OUSD or the District verifies that the Contractor does not appear on the Excluded Parties List at <https://www.sam.gov/>

Program Name	Mental Health Provider
Community School Element	Health & Wellness
Service Types	Mental health interventions and services
Program Description	Graduate level clinical trainees in psychology and
Last verified	08/17/2017 at 02:44 PM by Monika Parikh

Program Details

Student Population	All Students
Target Ethnicity/Culture Groups	Asian, Hispanic/Latino, Arabic Speakers, Othe
Target Demographic Groups	English Language Learners, Students with Me
Target Grade Levels	9th Grade, 10th Grade, 11th Grade, 12th Grac
Service Times	During school
Service Days	Varies

Schools

Oakland International HS

[Show Details](#)

Organization Information

Name **Partnerships for Trauma Recovery - Mosaic Healing Center**



CERTIFICATE OF LIABILITY INSURANCE

PARTN-1

OP ID: KC

DATE (MM/DD/YYYY)

08/10/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER CalNonprofits Insurance Svcs P.O. Box 640 Capitola, CA 95010 CalNonprofits Insurance Svcs	CONTACT NAME: Katie Covens PHONE (A/C, No, Ext): 888-427-5222 E-MAIL ADDRESS: katie@cal-insurance.org	FAX (A/C, No): 831-824-5051
	INSURER(S) AFFORDING COVERAGE	
INSURED Partnerships for Trauma Recovery 1936 University Avenue, Ste 191 Berkeley, CA 94704	INSURER A : Nonprofits Ins. Alliance of CA	
	INSURER B :	
	INSURER C :	
	INSURER D :	
	INSURER E :	
	INSURER F :	

COVERAGES**CERTIFICATE NUMBER:****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS		
A	GENERAL LIABILITY			2017-48630	08/29/2017	08/29/2018	EACH OCCURRENCE	\$ 1,000,000	
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY	<input checked="" type="checkbox"/>					DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 500,000	
	<input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR						MED EXP (Any one person)	\$ 20,000	
	GEN'L AGGREGATE LIMIT APPLIES PER:							PERSONAL & ADV INJURY	\$ 1,000,000
	<input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC							GENERAL AGGREGATE	\$ 2,000,000
								PRODUCTS - COM/POP AGG	\$ 2,000,000
									\$
									\$
	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	\$	
	<input type="checkbox"/> ANY AUTO						BODILY INJURY (Per person)	\$	
	<input type="checkbox"/> ALL OWNED AUTOS	<input type="checkbox"/>	<input type="checkbox"/>				BODILY INJURY (Per accident)	\$	
	<input type="checkbox"/> HIRED AUTOS	<input type="checkbox"/>	<input type="checkbox"/>				PROPERTY DAMAGE (PER ACCIDENT)	\$	
								\$	
	UMBRELLA LIAB						EACH OCCURRENCE	\$	
	EXCESS LIAB						AGGREGATE	\$	
	<input type="checkbox"/> OCCUR							\$	
	<input type="checkbox"/> CLAIMS-MADE							\$	
	DED							\$	
	RETENTION \$							\$	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						<input type="checkbox"/> WC STATUTORY LIMITS	<input type="checkbox"/> OTHER	
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	<input type="checkbox"/>	N/A				E.L. EACH ACCIDENT	\$	
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE	\$	
							E.L. DISEASE - POLICY LIMIT	\$	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

Oakland Unified School District is included as Additional Insured as respects liability arising out of insured's operations per End't Form CG20260413; 30 days notice of cancellation expect 10 days for non-pay.

CERTIFICATE HOLDER**CANCELLATION**

Oakland Unified School District
 Attn: Risk Management
 1000 Broadway Suite 440
 Oakland, CA 94607

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ADDITIONAL INSURED – DESIGNATED PERSON OR ORGANIZATION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s):

Any person or organization that you are required to add as an additional insured on this policy, under a written contract or agreement currently in effect, or becoming effective during the term of this policy. The additional insured status will not be afforded with respect to liability arising out of or related to your activities as a real estate manager for that person or organization.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

- A. Section II – Who Is An Insured** is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your acts or omissions or the acts or omissions of those acting on your behalf:
1. In the performance of your ongoing operations; or
 2. In connection with your premises owned by or rented to you.

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.

- B.** With respect to the insurance afforded to these additional insureds, the following is added to **Section III – Limits Of Insurance:**

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or
2. Available under the applicable Limits of Insurance shown in the Declarations; whichever is less.

This endorsement shall not increase the applicable Limits of Insurance shown in the Declarations.



PARTNERSHIPS
FOR TRAUMA RECOVERY

Partnerships for Trauma Recovery: Scope of Work

Our Mission

To address the psychosocial impacts of trauma among international survivors of human rights abuses through culturally aware, trauma-informed, and linguistically accessible mental health care, clinical training, and policy advocacy.

Service Description

We provide culturally-aware, trauma-informed psychosocial care to students at OIHS who have experienced emotional distress related to human rights concerns. Graduate level clinical trainees in psychology and social work will be placed onsite at Oakland International High School two days a week to see students primarily for individual psychological support. They will work with Lauren Markham, the OIHS Community School Program Manager alongside the Coordination of Services Team (COST) to determine which and how many students they will meet with for counseling and to determine an appropriate schedule. Our doctoral trainees will work closely with the COST team to ensure students are receiving sufficient support and may also help with case management, home visits and family meetings as needed. They have unique international backgrounds and language skills that allow them to offer culturally aware and linguistically accessible psychosocial care to the OIHS student community.

Program Impact

Research increasingly demonstrates that when trauma-informed, culturally adapted approaches for healing trauma are provided, recovery is possible. Using interventions tailored to a student's needs and capacities and relevant in their cultural contexts enables them to speak about traumatic experiences, directly address their emotional and physical symptoms of depression, anxiety, and PTSD and acquire skills to manage and reduce their distress. Unnecessary suffering can be averted and more severe emotional and social problems can be prevented. Students can begin to live healthy and productive lives, ultimately benefiting their families and surrounding communities. Thanks to psychosocial support Oakland International High School students working with our PTR doctoral trainee will show improvement in their emotional well-being, school performance, peer relationships and overall social integration.



Partnerships for Trauma Recovery: Statement of Qualifications

PARTNERSHIPS
FOR TRAUMA RECOVERY

Partnerships for Trauma Recovery (PTR) is a 501(c)(3) nonprofit organization dedicated to healing trauma among international survivors of human rights abuses including war, torture, forced displacement, human trafficking, gender-based violence and persecution due to identity, sexual orientation and beliefs. At our Mosaic Healing Center in the East Bay of San Francisco, PTR provides culturally aware, trauma-informed and linguistically accessible psychosocial care for refugees, asylees, asylum seekers and human trafficking survivors who have sought refuge in the Bay Area. Central to our approach is a multidisciplinary clinical training program with an international trauma specialization, allowing us to implement a cost-efficient mental health care model for international survivors, while addressing the local need to increase clinical capacity to serve this population.

Our Model

Based in the East Bay of San Francisco, our Mosaic Healing Center houses both our **mental health care** and **multidisciplinary clinical training** programs, providing capacity to serve approximately 70 clients per week, individually, with families and in groups. Central to our approach is a multidisciplinary clinical training program – one of the few in the nation with an international trauma specialization - allowing us to provide mental health care to international survivors of severe trauma, while building clinical capacity to specifically serve this population. Together, our team of 16 clinicians and 20 mental health interpreters speak 26 languages and PTR is committed to recruiting additional interpreters, as needed, to serve incoming clients.

Integral to our healing and training programs is the role of our **Refugee Voices** team, without which East Bay refugee clients would rarely have access to mental health care. This cohort of in-person interpreters speak languages that can be difficult to access in service provision such as Amharic, Arabic, Dari, Farsi, French, Mam, Mandarin, Mongolian, Nepali, Spanish, Tamil, Tigrinya and more. This in-language mental health support is vital to help refugees and asylees process trauma and better integrate into society. Providing these trauma recovery services early on can help prevent a host of future health, economic and social problems, and enable refugees to move forward with building sustainable livelihoods.

Key Program Elements

- Led by a Clinical Director with 20+ years serving international survivors of war trauma, torture, gender-based violence and other forms of persecution.
- Trauma-informed, culturally adapted mental health care services for survivors who would not otherwise receive care.
- A cost-efficient model built on a clinical training program which expands clinical capacity to serve this highly traumatized population, facilitating their movement out of poverty.
- Our **Refugee Voices interpreter team**, without which our clients remain marginalized.

- A group treatment program that leverages the organic therapeutic qualities of groups to effect change by normalizing experiences, building social support, and engaging in shared learning and healing
- Extensive **community-based partnerships** to provide comprehensive support

Improvement in Client Emotional and Overall Wellbeing

Expected Primary Wellbeing Outcomes

- **Mental Health** – Improved mental health, as demonstrated by reduction in symptoms of depression, anxiety and post-traumatic stress disorder, and decreased suicidality
- **Emotional and Social Wellbeing** – Enhanced emotional and social wellbeing as measured by client intake and follow-up self-report assessments

Expected Secondary Client Outcomes

- **Physical Health** – Fewer stress-related ailments will lead to improved physical wellbeing and decreased dependence on emergency room care.
- **Relationships** – Increased capacity for emotional regulation and communication will enhance family, community and workplace relationships.
- **Employment/Poverty Relief** – Improved emotional stability and focus will lead to increased skills, enhanced job performance and more employment opportunities /economic security.
- **Education** – Improved cognitive abilities will enable a greater capacity to learn, access educational opportunities, develop English language skills and promote integration.

Accomplishments

- ❖ Clinical team of 14 in 2016-2017, which grew to a clinical team of 16 in 2017-2018
- ❖ 9 Global Healing and Human Rights graduates in June 2016; 11 new GHR trainees for 2017-2018
- ❖ 9 Clinical trainees received Advocacy Training. 2 engaged with policymakers and 2 quoted in the media.
- ❖ 20 Refugee Voices Interpreters, most of whom are refugees themselves have been contracted to work with PTR and have provided mental health interpretation for clients.
- ❖ All clients are refugees, asylees and asylum seekers fleeing war, torture, human trafficking and persecution due to identity, sexual orientation and beliefs.
- ❖ 159 referrals since we opened the Mosaic Healing Center; 123 clients served
- ❖ Clients come from 29 countries including Afghanistan, Burma/Myanmar, Syria, Yemen, Jordan, DR Congo, Eritrea, Nepal, Uganda, Honduras, Guatemala, Mexico and more.
- ❖ 2 groups for Yemeni girls; 1 for Yemeni boys; 1 for Afghan woman
- ❖ 26 unique languages spoken by clinical team, Refugee Voices interpreter team and staff (not counting English)
- ❖ 20+ partners, to provide holistic support to clients including legal, medical, housing, resettlement and social services. Close collaborations nonprofit legal service providers serving asylum seekers. Large, long-standing international organizations have sought partnership with us.
- ❖ 20 psychological evaluations provided to nonprofit attorney partners for asylum claims.

- ❖ 25% of individual clients are LGBT and have fled LGBT persecution abroad.
- ❖ PTR won the 2017 Diversity in Training Award from Palo Alto University's Center for Excellence in Diversity
- ❖ PTR won a 2016 Honorable Mention from the United Nations Association of the East Bay
- ❖ Elle UK magazine – ["Tortured and Alone: Trauma Recovery for Refugees is 'A New Field' Worth Investing In"](#)
- ❖ Bay Area Focus (TV channel)
- ❖ Daily Californian – ["Berkeley-based mental health clinic opens to provide integrated services to refugees, asylum seekers and human rights survivors"](#) (Leah Khagani, intern, quoted)
- ❖ Oakland Post – Nouf Alrashid, intern, featured in ["Oakland Schools Face Increased Challenges to Support Newcomer Students"](#)
- ❖ Foundation funding from: Zellerbach Family Foundation, San Francisco Foundation, Genentech, Gilead, California Office of Emergency Services' Victims of Crime Program
- ❖ Became member of National Consortium of Torture Treatment Programs

SAM Search Results
List of records matching your search for :

Search Term : partnerships* for* trauma* recovery*
Record Status: Active

ENTITY	PARTNERSHIPS FOR TRAUMA RECOVERY	Status: Active
DUNS: 087841183	+4:	CAGE Code: 7TSU3 DoDAAC:
Expiration Date: Jun 20, 2019	Has Active Exclusion?: No	Debt Subject to Offset?: No
Address: 1936 Univesity Ave Ste 191		
City: BERKELEY	State/Province: CALIFORNIA	
ZIP Code: 94704-1000	Country: UNITED STATES	