Board Office Use: Leg	islative File Info.
File ID Number	14-22-98
Introduction Date	1-14-15
Enactment Number	15-0048
Enactment Date	111115 81-



## Memo

To

Board of Education

From

Antwan Wilson, Superintendent

Board Meeting Date (To be completed by Procurement)

Subject

Professional Services Contract - Dorothy Courtney

MPA Lower Campus/Site 154

(site/department)

**Action Requested** 

Ratification of professional services contract between Oakland Unified School District and Dorothy Courtney . Services to

be primarily provided to MPA Lower Campus/Site 154

for the period of 08/25/2014 through 06/11/2015

Background
A one paragraph
explanation of why
the consultant's
services are needed.

A 2nd Step Coordinator is needed to teach and help students resolve conflicts, identify bullying trends, and communicate these trends to principal and teachers in order to address them directly and through Professional Development. The school needs support in the implementation and record-keeping of Second Step Violence Prevention Program, including specific lessons taught by teachers. This is in alignment with the school's SPSA.

Discussion
One paragraph
summary of the
scope of work.

- Train student managers in conflict resolution with a focus on bullying prevention; develop a schedule for Conflict Managers and lead conflict resolution sessions for students; supervise conflict managers.
- 2. Integrate Second Step strategies into conflict resolution program.
- 3.. Collect and tally Second Step lessons taught by teachers
- 4. Supervise Conflict Managers during recess periods to minimize conflicts.

Recommendation

Ratification of professional services contract between Oakland Unified School District and Dorothy Courtney . Services to

be primarily provided to MPA Lower Campus/Site 154

for the period of 08/25/2014 through 06/11/2015

Fiscal Impact

Funding resource name (please spell out) General Fund

not to exceed 16,000.00

**Attachments** 

- Professional Services Contract including scope of work
- Fingerprint/Background Check Certification
- Insurance Certification
- TB screening documentation
- Statement of qualifications

File ID Number	14-2298
Introduction Date	1-14-15
Enactment Number	15-0048
Enactment Date	JULIE DE



	PROFESSIONAL SERVICES CONTRACT 2014-2015
the spe	Agreement is entered into between Dorothy Courtney ONTRACTOR) and Oakland Unified School District (OUSD). OUSD is authorized by Government Code Section 53060 to contract for furnishing of special services and advice in financial, economic, accounting, engineering, legal, and administrative matters with persons cially trained, experienced, and competent to perform such services. CONTRACTOR warrants it is specially trained, experienced, and petent to provide such services. The parties agree as follows:
1.	Services: CONTRACTOR shall provide the ("Services" or "Work") as described in Exhibit "A," attached hereto and incorporated herein by reference.
2.	Terms: CONTRACTOR shall commence work on 08/25/2014 , or the day immediately following approval by the Superintendent
	If the aggregate amount CONTRACTOR has contracted with the District is below \$84,100. In the current fiscal year; or, approval by the
	Board of Education if the total contract(s) exceed \$84,100, whichever is later. The work shall be completed no later than
	06/11/2015
3.	Compensation: OUSD agrees to pay CONTRACTOR for services satisfactorily rendered pursuant to this Agreement. The
	compensation under this Contract shall not exceed
	Dollars (16,000.00 ) [per fiscal year], at an hourly billing rate not to exceed \$16.00 per hour. This sum shall be for
	full performance of this Agreement and includes all fees, costs, and expenses incurred by Contractor including, but not limited to,
	labor, materials, taxes, profit, overhead, travel, insurance, subcontractor costs, and other costs.
	If CONTRACTOR will be compensated hourly for services provided under this Contract, CONTRACTOR shall describe in Exhibit "A," attached hereto, the specific scope of services to be delivered on an hourly basis to OUSD.
	OUSD shall not be liable to CONTRACTOR for any costs or expenses paid or incurred by CONTRACTOR in performing services for OUSD, except as follows:
	Payment for Work shall be made for all undisputed amounts in monthly installment payments within forty-five (45) days after CONTRACTOR submits an invoice to OUSD for Work actually completed and after OUSD's written approval of the Work, or the portion of the Work for which payment is to be made.
	The granting of any payment by OUSD, or the receipt thereof by CONTRACTOR, shall in no way lessen the liability of CONTRACTOR to correct unsatisfactory work, although the unsatisfactory character of that work may not have been apparent or detected at the time a payment was made. Work, which does not conform to the requirements of this Agreement, may be rejected by the District and in that case must be replaced by CONTRACTOR without delay.
4.	Equipment and Materials: CONTRACTOR shall provide all equipment, materials, and supplies necessary for the performance of this
s	Agreement except:
	which shall not exceed a total cost of
5.	CONTRACTOR Qualifications / Performance of Services:
	<b>CONTRACTOR Qualifications:</b> CONTRACTOR warrants it is specially trained, experienced, competent and fully licensed to provide the Services required by this Agreement in conformity with the laws and regulations of the State of California, the United States of America, and all local laws, ordinances end,/or regulations, as they may apply.
	Standard of Care: CONTRACTOR warrants that CONTRACTOR has the qualifications and ability to perform the Services in a professional manner, without the advice, control, or supervision of OUSD. CONTRACTOR's services will be performed, findings obtained, reports and recommendations prepared in accordance with generally and currently accepted principles and practices of its profession for services to California school districts.
6.	Invoicing: Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to OUSD. All amounts paid by OUSD shall be subject to audit by OUSD. Invoices shall include, but not be limited to: Contractor name, Contractor address, invoice date, invoice number, purchase order number, name of school or department service was provided to, period of service, name of the person performing the service, date service was rendered, brief description of services provided, number of hours of service, hourly rate, total payment requested.
7.	Notices: All notices and invoices provided for under this Agreement shall be in writing and either personally delivered during normal business hours or sent by U.S. Mail (certified, return receipt requested) with postage prepaid to the other party at the address set forth below:
Rev	9/4/2014 v1 Requisition No. R0151095 P.O. No.

### Professional Services Contract CONTRACTOR **OUSD** Representative: Name: Dr. Lucinda Taylor Name: 0 Site /Dept.: MPA Lower Campus Site 154 Title: 2nd Step Coordinator Address: 2009 84th Ave Address: 94621 Oakland CA Phone: 510-921-2597 Phone: 510-636-7919 Email: carmen.denhams@ousd.k12.ca.us Email: dorothycourtney44@yahoo.com Notice shall be effective when received if personally served or, if mailed, three days after mailing. Either party must give written notice of a change of address.

8. Status of Contractor: This is not an employment contract. CONTRACTOR, in the performance of this Agreement, shall be and act as an independent contractor. CONTRACTOR understands and agrees that it and all of its employees shall not be considered officers, employees, agents, partner, or joint venture of OUSD, and are not entitled to benefits of any kind or nature normally provided employees of OUSD and/or to which OUSD's employees are normally entitled, including, but not limited to, State Unemployment Compensation or Worker's Compensation. CONTRACTOR shall assume full responsibility for payment of all Federal, State, and local taxes or contributions, including unemployment insurance, social security and income taxes with respect to CONTRACTOR's employees. In the performance of the work herein contemplated, CONTRACTOR is an independent contractor or business entity, with the sole authority for controlling and directing the performance of the details of the work, OUSD being interested only in the results obtained.

#### 9. Insurance:

- 1. Unless specifically waived by OUSD, the following insurance is required:
  - i. If CONTRACTOR employs any person to perform work in connection with this Agreement, CONTRACTOR shall procure and maintain at all times during the performance of such work, Workers' Compensation Insurance in conformance with the laws of the State of California and Federal laws when applicable. Employers' Liability Insurance shall not be less than One Million Dollars (\$1,000,000) per accident or disease.

Check one of the boxes below:

- ☐ CONTRACTOR is aware of the provisions of Section 3700 of the Labor Code which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and will comply with such provisions before commencing the performance of the Work of this Contract.
- CONTRACTOR does not employ anyone in the manner subject to the workers' compensation laws of California.
- ii. CONTRACTOR shall maintain Commercial General Liability insurance, including automobile coverage with limits of One Million Dollars (\$1,000,000) per occurrence for bodily injury and property damage. The coverage shall be primary as to OUSD and shall name OUSD as an additional insured. Evidence of insurance must be attached. Endorsement of OUSD as an additional insured shall not affect OUSD's rights to any claim, demand, suit or judgment made, brought or recovered against CONTRACTOR. The policy shall protect CONTRACTOR and OUSD in the same manner as though each were separately issued. Nothing in said policy shall operate to increase the Insurer's liability as set forth in the policy beyond the amount or amounts shown or to which the Insurer would have been liable if only one interest were named as an insured.
- iii. If CONTRACTOR is offering OUSD professional advice under this Contract, CONTRACTOR shall maintain Errors and Omissions insurance or Professional Liability insurance with coverage limits of One Million Dollars (\$1,000,000) per claim.

#### OR

- iv. CONTRACTOR is not required to maintain any insurance under this agreement. (Completed and approved Waiver of Insurance Form is required from OUSD's Risk Management.) Waiver of insurance does not release CONTRACTOR from responsibility for any claim or demand.
- 10. Licenses and Permits: CONTRACTOR shall obtain and keep in force all licenses, permits, and certificates necessary for the performance of this Agreement.
- 11. **Assignment**: The obligations of CONTRACTOR under this Agreement shall not be assigned by CONTRACTOR without the express prior written consent of OUSD.
- 12. **Non-Discrimination**: It is the policy of OUSD that in connection with all work performed under Contracts there be no discrimination because of race, color, ancestry, national origin, religious creed, physical disability, medical condition, marital status, sexual orientation, gender, or age; therefore, CONTRACTOR agrees to comply with applicable Federal and California laws including, but not limited to, the California Fair Employment and Housing Act beginning with Government Code Section 12900 and Labor Code Section 1735 and OUSD policy. In addition, CONTRACTOR agrees to require like compliance by all its subcontractor(s). CONTRACTOR shall not engage in unlawful discrimination in employment on the basis of actual or perceived; race, color, national origin, ancestry, religion, age, marital status, pregnancy, physical or mental disability, medical condition, veteran status, gender, sex or sexual orientation.

Page 2 of 6

- 13. Drug-Free / Smoke Free Policy: No drugs, alcohol, and/or smoking are allowed at any time in any buildings and/or grounds on OUSD property. No students, staff, visitors, CONTRACTORS, or subcontractors are to use controlled substances, alcohol or tobacco on these sites.
- 14. Indemnification: CONTRACTOR agrees to hold harmless, indemnify, and defend OUSD and its officers, agents, and employees from any and all claims or losses accruing or resulting from injury, damage, or death of any person, firm, or corporation in connection with the performance of this Agreement. CONTRACTOR also agrees to hold harmless, indemnify, and defend OUSD and its elective board, officers, agents, and employees from any and all claims or losses incurred by any supplier, contractor, or subcontractor furnishing work, services, or materials to CONTRACTOR in connection with the performance of this Agreement. This provision survives termination of this Agreement.
- 15. Copyright/Trademark/Patent/Ownership: CONTRACTOR understands and agrees that all matters produced under this Agreement shall become the property of OUSD and cannot be used without OUSD's express written permission. OUSD shall have all right, title and interest in said matters, including the right to secure and maintain the copyright, trademark, and/or patent of said matter in the name of OUSD. CONTRACTOR consents to use of CONTRACTOR's name in conjunction with the sale, use, performance and distribution of the matters, for any purpose and in any medium. These matters include, without limitation, drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, artwork, copy, posters, billboards, photographs, videotapes, audiotapes, systems designs, software, reports, diagrams, surveys, source codes or any other original works of authorship, or other documents prepared by CONTRACTOR or its Sub-CONTRACTORs in connection with the Services performed under this Agreement. All works shall be works for hire as defined under Title 17 of the United States Code, and all copyrights in those works are the property of OUSD.
- 16. Waiver: No delay or omission by either party in exercising any right under this Agreement shall operate as a waiver of that or any other right or prevent a similar subsequent act from constituting a violation of the Agreement.
- 17. **Termination**: OUSD may at any time terminate this Agreement upon 30 days prior written notice to CONTRACTOR. OUSD shall compensate CONTRACTOR for services satisfactorily provided through the date of termination. In addition, OUSD may terminate this Agreement for cause should CONTRACTOR fail to perform any part of this Agreement. In the event of termination for cause, OUSD may secure the required services from another contractor. If the cost to OUSD exceeds the cost of providing the services pursuant to this Agreement, CONTRACTOR shall pay the additional cost.
- 18. Conduct of CONTRACTOR: By signing this Agreement, CONTRACTOR certifies compliance with the following requirements and will provide OUSD with evidence of staff qualifications, which include:
  - Tuberculosis Screening: CONTRACTOR is required to screen employees who will be working at OUSD sites for more than six hours. CONTRACTOR affirms that each employee has current proof of negative TB testing on file and TB results are monitored.
  - 2. Fingerprinting of Employees and Agents. The fingerprinting and criminal background investigation requirements of Education Code section 45125.1 apply to CONTRACTOR's services under this Agreement and CONTRACTOR certifies its compliance with these provisions as follows: "CONTRACTOR certifies that CONTRACTOR has complied with the fingerprinting and criminal background investigation requirements of Education Code section 45125.1 with respect to all CONTRACTOR's employees, subcontractors, agents, and subcontractors' employees or agents ("Employees") regardless of whether those Employees are paid or unpaid, concurrently employed by OUSD, or acting as independent contractors of CONTRACTOR, who may have contact with OUSD pupils in the course of providing services pursuant to the Agreement, and the California Department of Justice has determined that none of those Employees has been convicted of a felony, as that term is defined in Education Code section 45122.1. Contractor further certifies that it has received and reviewed fingerprint results for each of its Employees and Contractor has requested and reviews subsequent arrest records for all Employees who may come into contract with OUSD pupils in providing services to the District under this Agreement.

In the event that OUSD, in its sole discretion, at any time during the term of this contract, desires the removal of any CONTRACTOR related persons, employee, representative or agent from an OUSD school site and, or property, CONTRACTOR shall immediately, upon receiving notice from OUSD of such desire, cause the removal of such person or persons.

- 19. No Rights in Third Parties: This Agreement does not create any rights in, or inure to the benefit of, any third party except as expressly provided herein.
- 20. OUSD's Evaluation of CONTRACTOR and CONTRACTOR's Employees and/or Subcontractors. OUSD may evaluate CONTRACTOR's work in any way that OUSD is entitled to do so pursuant to applicable law. The OUSD's evaluation may include, without limitation:
  - Requesting that OUSD employee(s) evaluate the CONTRACTOR and the CONTRACTOR's employees and subcontractors and each of their performance.
  - 2. Announced and unannounced observance of CONTRACTOR, CONTRACTOR's employee(s), and/or subcontractor(s).
- 21. Limitation of OUSD Liability: Other than as provided in this Agreement, OUSD's financial obligations under this Agreement shall be limited to the payment of the compensation provided in this Agreement. Notwithstanding any other provision of this Agreement, in no event, shall OUSD be liable, regardless of whether any claim is based on contract or tort, for any special, consequential, indirect or incidental damages, including, but not limited to, lost profits or revenue, arising out of, or in connection with, this Agreement for the services performed in connection with this Agreement.
- 22. Confidentiality: CONTRACTOR and all CONTRACTOR's agents, personnel, employee(s), and/or subcontractor(s) shall maintain the confidentiality of all information received in the course of performing the Services. CONTRACTOR understands that student records are confidential and agrees to comply with all state and federal laws concerning the maintenance and disclosure of student records. This requirement to maintain confidentiality shall extend beyond the termination of this Agreement. Contractors will be permitted

Rev. 9/4/14 Page 3 of 6

- access to student data only where permissible under state and federal law and only after executing OUSD's Confidentiality Agreement Regarding Student Data.
- 23. Conflict of Interest: CONTRACTOR shall abide by and be subject to all applicable, regulations, statutes or other laws regarding conflict of interest. CONTRACTOR shall not hire any officer or employee of OUSD to perform any service by this Agreement without the prior approval of OUSD Human Resources.
  - CONTRACTOR affirms to the best of his/her/its knowledge, there exists no actual or potential conflict of interest between CONTRACTOR's family, business or financial interest and the services provided under this Agreement, and in the event of change in either private interest or services under this Agreement, any question regarding possible conflict of interest which may arise as a result of such change will be brought to OUSD's attention in writing.

Through its execution of this Agreement, CONTRACTOR acknowledges that it is familiar with the provisions of section 1090 *et seq.* and section 87100 *et seq.* of the Government Code of the State of California, and certifies that it does not know of any facts which constitute a violation of said provisions. In the event CONTRACTOR receives any information subsequent to execution of this Agreement which might constitute a violation of said provisions, CONTRACTOR agrees it shall notify OUSD in writing.

- 24. Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion: CONTRACTOR certifies to the best of his/her/its knowledge and belief, that it and its principals are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency according to Federal Acquisition Regulation Subpart 9.4, and by signing this contract, certifies that this vendor does not appear on the Excluded Parties List (https://www.sam.gov/).
- 25. **Litigation**: This Agreement shall be performed in Oakland, California and is governed by the laws of the State of California. The Alameda County Superior Court shall have jurisdiction over any state court litigation initiated to enforce or interpret this Agreement.
- 26. Incorporation of Recitals and Exhibits: The Recitals and each exhibit attached hereto are hereby incorporated herein by reference.
- 27. Integration/Entire Agreement of Parties: This Agreement constitutes the entire agreement between the Parties and supersedes all prior discussions, negotiations, and agreements, whether oral or written. This Agreement may be amended or modified only by a written instrument executed by both Parties.
- 28. Counterparts: This Agreement and all amendments and supplements to it may be executed in counterparts, and all counterparts together shall be construed as one document.
- 29. **Signature Authority**: Each party has the full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each Party has been given the proper authority and empowered to enter into this Agreement.
- 30. Contract Contingent on Governing Board Approval: OUSD shall not be bound by the terms of this Agreement until it has been formally approved by OUSD's Governing Board, and no payment shall be owed or made to CONTRACTOR absent formal approval. This Agreement shall be deemed to be approved when it has been signed by the Board of Education, and/or the Superintendent as its designee.
- 31. W-9 Form: If CONTRACTOR is doing business with OUSD for the first time, complete and return with the signed Contract the W-9 form.

OAKLAND UNIFIED SCHOOL DISTRICT

President, Board of Education

Superintendent

Contractor Signature

Dorothy Courtney, 2nd Step Coordinator

Print Name, Title

Form approved by OUSD General Counsel for 2014-15 FY

Secretary, Board of Education

File ID Number: 14-298
Introduction Date: 1/14/15
Enactment Number: 15-298
Enactment Date: 1/14/15

Board Office Use: Legislative File Info.

File ID Number 14-2-98
Introduction Date 1-14-15
Enactment Number
Enactment Date



## Memo

To Board of Education

From Antwan Wilson, Superintendent

**Board Meeting Date** (To be completed by Procurement)

Subject Professional Services Contract - Dorothy Courtney

- MPA Lower Campus/Site 154 (site/department)

**Action Requested** 

Ratification of professional services contract between Oakland Unified School District and Dorothy Courtney \_\_\_\_\_\_. Services to be primarily provided to MPA Lower Campus/Site 154

for the period of 08/25/2014 through 06/11/2015

Background
A one paragraph
explanation of why
the consultant's
services are needed.

A 2nd Step Coordinator is needed to teach and help students resolve conflicts, identify bullying trends, and communicate these trends to principal and teachers in order to address them directly and through Professional Development. The school needs support in the implementation and record-keeping of Second Step Violence Prevention Program, including specific lessons taught by teachers. This is in alignment with the school's SPSA

Discussion
One paragraph
summary of the
scope of work.

- Train student managers in conflict resolution with a focus on bullying prevention; develop a schedule for Conflict Managers and lead conflict resolution sessions for students; supervise conflict managers.
- 2. Integrate Second Step strategies into conflict resolution program.
- 3.. Collect and tally Second Step lessons taught by teachers
- Supervise Conflict Managers during recess periods to minimize conflicts.

Recommendation

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Fiscal Impact

Funding resource name (please spell out) General Fund

\_not to exceed 16,000.00

**Attachments** 

- Professional Services Contract including scope of work
- Fingerprint/Background Check Certification
- Insurance Certification
- · TB screening documentation
- Statement of qualifications

### **EXHIBIT "A" SCOPE OF WORK**

[IF A CONTRACTOR PROVIDES AN ACCEPTABLE DESCRIPTION OF SERVICES AS PART OF A PROPOSAL, THAT DESCRIPTION OF SERVICES MAY BE ATTACHED <u>WITHOUT</u> ANY TERMS, CONDITIONS, LIMITATIONS, ETC., FROM THAT PROPOSAL.]

1. **Description of Services to be Provided:** Provide a description of the service(s) the contractor will provide. Be specific about what service(s) OUSD is purchasing and what *this* Contractor will do.

The contractor will provide essential safety services aligned to our SPSA. These services are important for maintaining a safe school environment, and for promoting acadmic achievement. Specifically, OUSD is purchasing the following services to meet MPA Lower's needs:

- 1. Train student managers in conflict resolution with focus on anti-bullying strategies; develop scheudle for Conflict Managers; supervice conflict managers.
- 2. Intergrate Second Steps strategies into conflict resolution program.
- 3. Collect and tally Second STep lessons taught by teachers and provide them to the principal.
- 4. Assist principal or designee in organizing student activities during recesses to minimize conflicts and discipline referrals.

#### **Professional Services Contract**

Rev. 6/2/14

2. Specific Outcomes: What are the expected outcomes from the services of this Contract? Be specific. For example, as a result of the service(s): 1) How many more Oakland children are graduating from high school? 2) How many more Oakland children are attending school 95% or more? 3) How many more students have meaningful internships and/or paying jobs? 4) How many more Oakland children have access to, and use, the health services they need? Provide details of program participation (Students will...) and measurable outcomes (Participants will be able to...). NOT THE GOALS OF THE SITE OR DEPARTMENT.

The contractor will support the school's safety mission by	The contract	or will support	the school's	safety	mission by	<i>!</i> :
--	--------------	-----------------	--------------	--------	------------	------------

- 1. Maintain or reduce current 5% suspension rate.
- 2. Recruity and train 10-15 4th and 5th grade students as conflict managers; maintain binder with roster and activities.
- 3, Develop schedules for conflict mangers and for conflict sessions.
- 4. Provide data to principal and teachers for analysis and response.
- 5. Collect Second Step data from teachers (for lessions taught) and give it to the principal for analysis and response.

3.	_	nment with District Strategic Plan: Indicate the goals an k all that apply.)	visions supported by the services of this contract:
	□ E	nsure a high quality instructional core	☐ Prepare students for success in college and careers
	■ D	evelop social, emotional and physical health	■ Safe, healthy and supportive schools
	■ C	reate equitable opportunities for learning	Accountable for quality
	□н	igh quality and effective instruction	Full service community district
4.	Pleas	nment with Community School Strategic Site Plan – Geselect: Action Item included in Board Approved CSSSP (no addition	
		Action Item added as modification to Board Approved Manager either electronically via email of scanned documents,	
	1	<ol> <li>Relevant page of CSSSP with action item highlighted. Pag date, school site name, both principal and school site coun</li> </ol>	must include header with the word "Modified", modification il chair initials and date.
	2	Meeting announcement for meeting in which the CSSSP m	odification was approved.
	3	8. Minutes for meeting in which the CSSSP modification was	approved indicating approval of the modification.

Page 6 of 6

Sign-in sheet for meeting in which the CSSSP modification was approved.

# **DOROTHY V. COURTNEY**

## Objective

To obtain a challenging position utilizing my experience and skills, with an organization that offers opportunities for professional growth and advancement based on demonstrated contribution and achievement.

## Experience

2007 — Present

Oakland Unified School District

Oakland, CA

## 2<sup>nd</sup> Step Coordinator

- Train student managers in conflict resolution with focus on bullying prevention
- · Identify bullying trends, and communicate these trends to Principal and Staff
- Integrate Second Step strategies into conflict resolution program

2004 - 2007

Sobrante Park Elementary School

Oakland, CA

#### Parent Volunteer

- · Assist Office Staff with Clerical Duties
- Works closely with Campus Security to lend support
- School Site Council Vice-President

2002 - 2004

DC Capital Funding

Dublin, CA

#### **Loan Processor**

- Provided excellent customer service
- · Processed Various Loans
- Suggested new products that increased earnings

2000 - 2001

Providian Financial

Pleasanton, CA

## **Customer Service Representative**

- Provided excellent customer service
- · Set up, monitor and closed charge accounts
- Suggested new products that increased earnings

## Education

1990 - 1994

Mt. Eden High School

Oakland, CA

High School Diploma

## Interests

· Working with children; customer service

### References

References are available on request



## CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 10/17/2014

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCE	R				CONTA NAME:					
Hiscox Inc. d/b/a/ Hiscox Insurance Agency in CA						o, Ext): (888) 2	202-3007	FAX (A/C, No):		
520 Ma	dison Avenue				E-MAIL ADDRE		hiscox.com			
32nd Floor New York, NY 10022						URER(S) AFFOR	RDING COVERAGE		NAIC#	
				INSURE	RA: Hiscox				10200	
Dorothy Courtney					INSURER B :					
					INSURER C:					
2009 84th AVe						INSURER D:				
					INSURE					
	Oakland			CA 94621	INSURE					
OVER		TIFIC	CATE	NUMBER:	I HADDIKE	Kr.		REVISION NUMBER:		
INDICA CERTI	S TO CERTIFY THAT THE POLICIES ATED. NOTWITHSTANDING ANY RE FICATE MAY BE ISSUED OR MAY USIONS AND CONDITIONS OF SUCH	PERT POLI	AIN, CIES.	NT, TERM OR CONDITION THE INSURANCE AFFORD LIMITS SHOWN MAY HAVE	OF AN	Y CONTRACT THE POLICIE REDUCED BY	OR OTHER IS S DESCRIBED PAID CLAIMS.	DOCUMENT WITH RESPECT TO	T TO	WHICH THI
R	TYPE OF INSURANCE	ADDL	SUBR	POLICY NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	3	
X	COMMERCIAL GENERAL LIABILITY								\$ 1,00	00,000
	CLAIMS-MADE X OCCUR							DAMAGE TO PENTED	\$ 100	
								Transcer   ac cocarionos/	\$ 5,00	
		N		UDC-1504163-CGL-14		10/17/2014	10/17/2015		\$ 1,00	
	L'L AGGREGATE LIMIT APPLIES PER:	, ,		000-1304103-0GL-14				GENERAL AGGREGATE \$ 2,00		
X	POLICY PRO- LOC									Gen. Agg
-	OTHER:								\$	
AUT	OMOBILE LIABILITY	-						COMBINED SINGLE LIMIT (Éa accident)	\$	
	ANY AUTO							(Ea accident)	\$	
	ALL OWNED SCHEDULED							1 1 1	\$	
	AUTOS AUTOS NON-OWNED							PROPERTY DAMAGE	\$	
	HIRED AUTOS AUTOS							(Per accident)	\$	
	UMBRELLA LIAB OCCUR				-					
	OCCOR								\$	
	CEAIWS-WADE								\$	
WOE	DED RETENTION \$  RKERS COMPENSATION		-						\$	
AND	EMPLOYERS' LIABILITY Y / N							STATUTE   ER		
OFF	PROPRIETOR/PARTNER/EXECUTIVE ICER/MEMBER EXCLUDED?	N/A							\$	
(Mar	ndatory in NH)							E.L. DISEASE - EA EMPLOYEE		
DES	s, describe under CRIPTION OF OPERATIONS below							E.L. DISEASE - POLICY LIMIT	\$	
SCRIPT	TION OF OPERATIONS / LOCATIONS / VEHIC	LES (	ACORD	101, Additional Remarks Schede	ule, may b	e attached if mor	e space is require	ed)		
ERTIF	ICATE HOLDER				CAN	CELLATION				
akland 00 Hig	Unified School District h St.							ESCRIBED POLICIES BE CA		
Oakland, CA 94601					THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED I ACCORDANCE WITH THE POLICY PROVISIONS.					
					AUTHO	RIZED REPRESE	NTATIVE 1			
					AUTHO	RIZED REPRESE	/ 1	me & Bue		

## PROFESSIONAL SERVICES CONTRACT ROUTING FORM 2014-2015



3	Serv  Contractor  Ensure con  Contractor  Within 2 w  hment	ices cannot and OUSD of tractor meet and OUSD of eeks of creat For All Cons	the procontract sthe coontract ting the ultants:	originator comple	contract is to all or manage ents (including the the contract USD contract Work, which the Excluder	fully app r) reach of ng the Ex- nct packed originate indicate d Party L	center of covered and agreement cluded Part together or submits s vendor list (https:	d a Pur about so ty List, I and atto complet has clea	chase O cope of w Insurance ach require contractive contractive ared the resam.gov.	order has been ork and compen and HRSS Consed attachments to packet for appreciation and consultant).	n issued. sation. sultant Verification ) s. proval to Procurement. d background check		
OUSE	Staff Contact	Emails abou	t this co	ntract should be se	nt to: (required)	carme	n.denhams	@ousd.k	12.ca.us	HIGH	4804		
					Contracto	or Inform	nation				N. M.		
Contr	ractor Name	Dorothy C	ourtney				's Contac	t D	orothy	Courtney	· Orth		
OUS	D Vendor ID #	-				Title		2nd	Step Coo				
	et Address	2009 84th				City	Oakland			State CA	Zip 94621		
	phone	510-921-2				Email (		-		4@yahoo.com			
Conti	ractor History	Pre	viously	been an OUSD	contractor? L	■ Yes L	No	Wo	rked as a	an OUSD empl	loyee? TYes No		
		Col	npens	ation and Terr	ns – Must	be with	in the O	USD B	illing G	uidelines			
Antic	ipated start da	te	08/25/2	014 Da	te work will e	end 0	6/11/2015		Other I	Expenses	\$ 0.00		
Pay F	Rate Per Hour	(required)	\$ 16.00	Nu	mber of Hou	I'S (require	d) 1000						
			,										
	If you are	planning to m	ulti-fund	a contract using Li	Budget EP funds, plea			and Fed	leral Offic	e <u>before</u> comple	ting requisition.		
Re	esource #	Resource i	Name		0	rg Key				Object Code	Amount		
	0000	Genera	al		1541110101					5825	\$ 16,000.00		
										5825			
										5825			
-	Requisition N	Jo (	BU.	151095			Total Co	ntract A	mount		\$ 16,000.00		
1	requisition	VO. (required)	110	Approval a	nd Pouting	(in orde	_				<b>V</b> 10,000.00		
Sei	ous	SD Administ	rator ve	contract is fully appropriate services were rifies that this ver	roved and a F were not provi	ot appear	Order is iss e a PO was	ued. Sig s issued. xcluded	ning this o	_ist (https://ww			
1	Administrator				r. Lucinda Tay	lor		_	Phone	510-636-7919			
1.		it (Name & #)	PA Low	er Campus Site 154	4				ax	510-636-7920	1		
	Signature	17	/		- · · □ ·				pproved		2014		
1	i. I			use of restricted re							munity Partnerships Risk		
2.		ik indicates c	ompliant	use of restricted re	esource and is	s iii aligiiii	ICIII WILLI SC	_	pproved	331 )			
	Signature		-/	1									
	Signature (if usi		_/_					Date A	pproved		/		
3.		rinténdent/D	eputy N	etwork Superinter	ndent	<u>.</u>				11			
	Signature	1 (4				Date Approved 10/1/14					14		
	Chiefs / Deput		-	t Aggregate Under						/ /			
4.	Services des	scribed in the	scope of	f work align with ne	eds of depart	ment or so	chool site						
		s qualified to	orowide s	services described	in the scope of	or work							
_	Signature		11	0:	- 11	-4		Date A	oproved				
5.				Signature on the		Cľ	D 1 1 =		Т		Dete		
	Required if no		ard contr	act Approve	ed		Denied - F			100	Date		
Proc	urement Da	ate Received					PO Numb	er		15035	0		